

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s: _____
 of: _____
 Insured: _____
 Policy No: **17000 83569-02**
 Claims No: _____
 Sum Insured: _____ Excess: **0**
 (Client's Record)
 Make of Veh: _____

N/S	O/S

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: **4115K**
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **3** days Res.: Yes or No
 Turn Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

George

Veh No: **53M/008K** Yr Regis: **2017 Nov**
 Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **And. A4** C.C: **1395**
 Colour: **Grey** A/C: **Insured / Std / NI / NA**
 Sp. Reading: **23947** T/Radio: **Insured / Std / NI / NA**
 Eng/No: _____
 C/No: **W4U 222 F45JA 023388**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: **Inorder** / Jammed / Leaked / Burnt or
 Brake: **Inorder** / Jammed / Leaked / Burnt or
 Mod: **Nil** / S/Rim / STD A/Rim or
 Tyre Size: F: **205/60R16**
 R: **205/60R16**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / **PR** / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A: **31/5/19** D.O.I: **19/8/19 1045**
 Survey held at: **Insurance Alexander**
 Des. of Damages: **Frt / Rear / O/S / N/S / U/C / Roodtop** or
Frt O/S
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
19/8/19	Revert via merimen
26/8/19	Rece approved from Andy by merimen
27/8/19	Informed Tony C/A ex TBA
16/12/19	@ 455am Tony said vehicle not repair yet
5/3/20	Final fig \$ 4041.20 (Real 11,794.80, 7410) confirmed by email

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report

Days Of Repair: **3**
 Resurvey No. of Trip: **1**

1) _____
 Date/Time, File Return to?
 2) **6/4- typist**

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee:	
Transportation:	200
G + RS	11
Photos	
Others	
TOTAL:	211

Report Format: **Merimen**
 Lump Sum / L.B.I: (\$) **4041.20**

Tangfah

REF: CC3/ALG19014407/TIVD3

ASSIGNMENT

Merimen

From: [blank]
Estimated Cost: [blank]
OD / TP / WS / TP RES / OD RES / EVA / INV / MY
To inspect Vehicle No: [blank]
at Workshop with: [blank]
at: [blank]
Insured: [blank]
Policy No: [blank]
Claims No: [blank]
Sum Insured: [blank]
(Client's Record)
Make of Veh: [blank]

Excess: 164

N/S	O/S

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: 4115K
IDAC Accident Report: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: days Res.: Yes or No
Turn Sum: % 3 Val: Yes or No

CA / REY / REP. / 24 HRS

Date: [blank] Person Contacted: [blank]

Vehicle: IN / OUT
George

Veh No: SJM/1008K. Yr Regt: 2017 Nov
Type: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Ind. AY
Colour: Grey
Sp. Reading: [blank]
Eng/No: [blank]
C/No: WAU 222 F45JA 023588
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Mod: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 205/60R16
R: [blank]
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: [blank] Rear: [blank]
R/Bal: 6 mm R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A: 3/5/19 DOI: 19/8/19 1045
Survey held at: Premium Automobile
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Frt O/S
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
19/8/19	SJM 1008K - CS1 / ALG17000751 / G1652 Revert via merimen

Date/Time, File Pass to? [] : Prel. Report
[] : Final Report

Days Of Repair:
Resurvey No. of Trip:

Report Format:
Lump Sum / L.B.I: (\$)

Add Fee: [] Site Insp (\$)
[] Interview (\$)
[] Tech Jiwa (\$)
[] Weekend (\$)

Survey Fee:	
Transportation:	
2 + RS. 28	
Phone	
Others	
TOTAL	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 19 Aug 2019

Preliminary Advice

Vehicle No	: SJM1008K	Accident Date	: 31/05/2019
Make	: AUDI A4	Policy No.	: 1700083569-02
Assignment Date	: 19/08/2019	Excess	: S\$0.00
Date of Inspection	: 19/08/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,836.00
Revised Amount	:S\$	4,851.00
Check Items (Estimated)	:S\$	9,406.00
Total	:S\$	14,257.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	68,369.00
Salvage Value	:S\$	
Margin for Repair	:S\$	46,631.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

View Received Message

This mail is associated with :

***SJM1008K (5120980660SG)**

OD

May 31 2019 11:20PM

[TRAN QUAN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 05/03/2020 13:41 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4041.20) - SJM1008K - Claim Handler: Azlan, Syazairdina

Approved:4041.20:To commence OD repairs. To confirm all check items and re-seek mandate after dismantling. Clear photos to be provided for all paid out parts and labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Azlan, Syazairdina

Date: 04 Mar 2020

Preliminary Advice

Vehicle No	: SJM1008K	Accident Date	: 31/05/2019
Make	: AUDI A4	Policy No.	: 1700083569-02
Assignment Date	: 19/08/2019	Excess	: S\$0.00
Date of Inspection	: 19/08/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,836.00
Revised Amount	:S\$	4,041.20
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,041.20

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	115,000.00
COE / PARF Rebate	:S\$	68,369.00
Salvage Value	:S\$	
Margin for Repair	:S\$	46,631.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 27 August 2019 2:40 PM
To: Claims Dept; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Vehicle excess \$0.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 27 August 2019 8:50 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SJM 1008K (Excess TBA-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 22 August 2019 3:58 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 22 August 2019 3:42 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Veron,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 20 August 2019 3:00 PM

To: Claims Dept; SUR

Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Tuesday, 20 August 2019 2:34 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: SJM 1008 K - OD CLAIM

Dear all,

Kindly assist follow up on OD claim-AIG.

Survey had carry out on yesterday.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SJM1008K (5120980660SG)**

OD

May 31 2019 11:20PM

[TRAN QUAN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/08/2019 10:47 AM.
To LKK_HQ
CC Victor_KohCK
Subject Re: POLICY EXCESS

Dear Veron,

Please be informed that full excess waiver is applicable for this case and the final excess amount is \$0.

Thanks and regards,

Syaza Irdina Azlan

<-- Original Message -->

From: LKK_HQ
To: syazairdina.azlan@aig.com; AIG_SG; Victor_KohCK
Sent On: 27/08/2019 08:45 AM
Subject: POLICY EXCESS

Dear Sir/Madam,

Please provides policy excess.

Best Regards,
Veron Chen

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SJM1008K (5120980660SG)**

OD

May 31 2019 11:20PM

[TRAN QUAN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 26/08/2019 17:45 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SJM1008K - Claim Handler: Azlan, Syazairdina

Maintained: To commence OD repairs. To confirm all check items and re-seek mandate after dismantling. Clear photos to be provided for all paid out parts and labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Tuesday, 27 August 2019 8:43 AM
To: Veron Chen (LKKAUTO)
Cc: Koh, Victor-CK; Chan, Yoke Shi
Subject: Re: RE: PENDING MANDATE APPROVAL

Yes maintain as i reckon \$8,000 will suffice. Please proceed with repair commencement

On 27 Aug 2019, at 8:39 AM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

This message is from an external sender; be cautious with links and attachments.

Dear Andy,

Mandate still under maintain.

<image001.jpg>

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Monday, 26 August 2019 5:55 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Koh, Victor-CK <Victor-CK.Koh@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>
Subject: RE: PENDING MANDATE APPROVAL

Mandate for SJM1008K set.

Please hold for SGN8618J as we are pending further policy coverage review.

Thanks
Andy

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, August 26, 2019 5:37 PM
To: Koh, Victor-CK
Cc: Fong, Andy-SY
Subject: [EXTERNAL] PENDING MANDATE APPROVAL

Dear Victor,

Kindly assist for mandate approval

1. SJM 1008K

2. SGN 8618J

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Veron Chen (LKKAUTO)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Sent: Monday, 26 August 2019 5:55 PM
To: Veron Chen (LKKAUTO)
Cc: Koh, Victor-CK; Chan, Yoke Shi
Subject: RE: PENDING MANDATE APPROVAL

Mandate for SJM1008K set.

Please hold for SGN8618J as we are pending further policy coverage review.

Thanks
Andy

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, August 26, 2019 5:37 PM
To: Koh, Victor-CK
Cc: Fong, Andy-SY
Subject: [EXTERNAL] PENDING MANDATE APPROVAL

Dear Victor,

Kindly assist for mandate approval

1. SJM 1008K
2. SGN 8618J

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 5 March 2020 2:30 PM
To: 'Boo seng yak'; Taufikh (LKKAUTO); SUR; Carrine Leong; Chang Chee Sing; jayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SJM1008K - OD AIG - SURVEYED 19 AUG 20

Dear Mr Boo,

Confirm repair cost of \$4041.20 before GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 3 March 2020 4:22 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SJM1008K - OD AIG - SURVEYED 19 AUG 20

Hi Taufikh and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$4041.20 @ 3 days of repairs.

Your early closure is appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 4 April 2020 9:07 AM
To: Veron Chen (LKKAUTO); SUR; Adrian Ling (LKKAUTO); Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - SJM 1008 K - OD CLAIM-DOA: 31/5/2019
Attachments: SAftersales20040315420.pdf

Dear Veron,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 27 August, 2019 2:40 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Vehicle excess \$0.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 27 August 2019 8:50 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>

Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SJM 1008K (Excess TBA-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 22 August 2019 3:58 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 22 August 2019 3:42 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Veron,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 20 August 2019 3:00 PM
To: Claims Dept; SUR
Subject: RE: SJM 1008 K - OD CLAIM-DOA: 31/5/2019

Dear Tony,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 20 August 2019 2:34 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SJM 1008 K - OD CLAIM

Dear all,

Kindly assist follow up on OD claim-AIG.

Survey had carry out on yesterday.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	983Z
Vehicle Details	
Vehicle No.:	SJM1008K
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CVN045345
Chassis No.:	WAUZZZF45JA023388
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,727.00
Original Registration Date:	27 Nov 2017
First Registration Date:	27 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$27,818.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Nov 2027
PARF Rebate Amount:	\$20,863.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,390.00
COE Rebate Amount:	\$47,506.00
Total Rebate Amount:	\$68,369.00

The information contained herein is correct as at 16 Aug 2019

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Policy No. : 1700083569-02
 Period of Insurance : 09 Aug 2019 to 08 Aug 2020

Issued Date : 02 May 2019

ABOUT THE POLICYHOLDER

Name of Policyholder : TRAN QUAN
 Address : 25 WILBY ROAD
 #10-24 THE TESSARINA
 SINGAPORE 276308
 Occupation/Nature of Business : Others(Indoor)

ABOUT THE VEHICLE

Registration No. : SJM1008K Engine Capacity/Tonnage : 1,395.00 CC
 Chassis No. : WAUZZZF45JA023388 Engine No. : CVN045345
 Seating Capacity : 5 First Year of Registration : 2017 Body Type : Sedan
 Make/Model : AUDI A4 1.4 TFSI S tronic
 Hire Purchase Company/Employer's Loan : United Overseas Bank Limited

ABOUT THE COVER

Sum Insured : Market Value Off Peak Car : No
 Driver Restriction : NA Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, rallying trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Other Key Policy Benefits :

All of Gov. PA Insured- \$10000, Glass Road/ Main Road/ Sun Road/ Penetration Glass Road, In-Car Camera Excess Waiver, PA is Authorised Driver / Unnamed Passengers- \$1000, New For Old (30 months), Future and Accessories (Cosmetic)- \$5000, 5000, 5000, 5000 and CMI Coverages, Sales Plan- \$1100, Dealer + AIG Authorised Workshops, Loss of Use 180000 - 200000 Optional

EXCESS

Section 1
 Fire - \$0 Own Damage - \$400 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver
 TRAN QUAN

PREMIUM

Premium	:	\$	2,519.84
GST (7%)	:	\$	176.39
Total	:	\$	2,696.23

Your Premium includes the following discount(s)
 Loyalty Discount - 5.00%, No Claim Discount - 10%

Addendum Sheet



Tel (65) 6224 0010 / Fax (65) 6224 0011
Operating Hours: Monday to Friday, 09:00 - 17:00
UEN: S66359020G / GST Reg. No.: NA000017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA 119072080 Vehicle Registration No : SM 1088
Name (as shown in NRIC) : TRAN QUAN NRIC/FIN/Passport No : S21869837
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : 36 WILBY ROAD # 10-24 Singapore (Zip Code)
Contact (Tel) : 9669 6926 Mobile No. :
Email Address : BEA HEHONG @ HJMAIL.COM
Date of Accident : 31/05/2019 Time of Accident : 23:20
Place of Accident : THE TESSARINA ONDO CARPARK
Insurance Company : AG ASIA PACIFIC INSURANCE PTE. LTD

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To convert GIA report from TP to OD, TP claim to OD claim.

Policyholder / Driver's Signature
Date: 2/6/19

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0736/2019/KK
Date : 11-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured veh no. : **SJM 1008 K**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tran Quan
Address : 36 Wilby Road
#10-24
Singapore 276308
Telephone : (HP) +65 96696926
Type of Claim : Own Damage Claims
Policy No. : 1700083569-02
Vehicle No : **SJM 1008 K**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Nov-22
Engine No : CVN 045345
Chassis No : WAUZZZF45JA023388
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 31-May-19
Place of Accident : The Tassarina Condo Carpark

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SJM 1008 K

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlight, horns , outside temperature sensor and headlight washer assy.	S/N \$	360.00 ✓	✓
2	To dismantle and renew front bumper and rhs headlight. Re -organise crash management components. Reinstall all parts removed.	\$	1,400.00 750. 500	
3	To respray front bumper.	\$	900.00 550. ✓	
4	To carry out diagnostic check.	S/N \$	192.00 ✓	✓
TOTAL LABOUR CHARGES		:	\$ 2,852.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJM 1008 K

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,946.00	de ✓ 1556.50
2	FRONT BUMPER FIXING PARTS	\$ 258.00	? X
3	FRONT BUMPER GRILLE - CENTER	\$ 178.00	X
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	\$ 191.00	X
5	FRONT BUMPER AIR GUIDE - RH	\$ 56.00	? X
6	RADIATOR GRILLE	\$ 1,053.00	Ans ✓ 842.40
7	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 123.00	?
8	FRONT BUMPER CARRIER	\$ 733.00	?
9	FOAM FILLER PIECE	\$ 113.00	?
10	FRONT BUMPER COVER	\$ 116.00	X
11	FRONT BUMPER GUIDE SECTION - RH	\$ 34.00	X
12	SIGN "CAUTION"	\$ 13.00	X
13	AIR CONDITIONER STICKER	\$ 7.00	X
14	FRONT BUMPER BRACKET LOCK CARRIER	\$ 125.00	?
15	FRONT BUMPER BRACKET - LH	\$ 26.00	?
16	FRONT BUMPER BRACKET - RH	\$ 26.00	?
17	FRONT LOW TONE HORN FANFARE - RH	\$ 262.00	?
18	FRONT HORN MOUNT BRACKET - RH	\$ 26.00	?
19	LED HEADLIGHT - RH	\$ 7,087.00	?
20	LIFT CYLINDER - RH	\$ 192.00	?
SUB-TOTAL SPARE PARTS		\$ 12,565.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SJM 1008 K

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
21	RADIATOR AIR GUIDE OUTER - RH	\$ 33.00	? X } un
22	RADIATOR AIR GUIDE INNER - RH	\$ 46.00	? X }
23	FRONT NO PLATE	\$ 40.00	X 40 dd ✓
24	SUNDRIES	\$ 300.00	? X un
TOTAL SPARE PARTS		: \$ 12,984.00	
TOTAL LABOUR CHARGES		: \$ 2,852.00	
GRAND TOTAL		: \$ 15,836.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Taufik 97495749
Surveyed Date : 19/2/90 1045
Authorised Date : Revant, Not Authorise.
Excess Cost : Ex: to be advise
Liability : Resurvey before paint
Remarks : sure Thelmont.com.
03 days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0736/2019/KK
Date : 11-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured veh no. : **SJM 1008 K**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Taufikh

3 days - ok - jb - 3 Mar 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tran Quan
Address : 36 Wilby Road
#10-24
Singapore 276308
Telephone : (HP) +65 96696926
Type of Claim : Own Damage Claims
Policy No. : 1700083569-02
Vehicle No : **SJM 1008 K**
Model Code : Audi A4 SEDAN 1.4 TFSI
Model / Year : Nov-22
Engine No : CVN 045345
Chassis No : WAUZZZF45JA023388
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 31-May-19
Place of Accident : The Tessarina Condo Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SJM 1008 K

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlight, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	1,400.00	\$ 500.00
3	To respray front bumper.	\$	900.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,852.00</u>	<u>\$ 1,602.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJM 1008 K

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,946.00	\$ 1,556.80
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER GRILLE - CENTER	\$ 178.00	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTER	\$ 191.00	
5	FRONT BUMPER AIR GUIDE - RH	\$ 56.00	
6	RADIATOR GRILLE	\$ 1,053.00	\$ 842.40
7	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 123.00	
8	FRONT BUMPER CARRIER	\$ 733.00	
9	FOAM FILLER PIECE	\$ 113.00	
10	FRONT BUMPER COVER	\$ 116.00	
11	FRONT BUMPER GUIDE SECTION - RH	\$ 34.00	
12	SIGN "COUTION"	\$ 13.00	
13	AIR CONDITIONER STICKER	\$ 7.00	
14	FRONT BUMPER BRACKET LOCK CARRIER	\$ 125.00	
15	FRONT BUMPER BRACKET - LH	\$ 26.00	
16	FRONT BUMPER BRACKET - RH	\$ 26.00	
17	FRONT LOW TONE HORN FANFARE - RH	\$ 262.00	
18	FRONT HORN MOUNT BRACKET - RH	\$ 26.00	
19	LED HEADLIGHT - RH	\$ 7,087.00	
20	LIFT CYLINDER - RH	\$ 192.00	
SUB-TOTAL SPARE PARTS		\$ 12,565.00	\$ 2,399.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

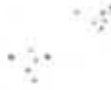
Material List for Accident Vehicle Regn No SJM 1008 K

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
		<i>c/f</i>	\$ 2,399.20
21	RADIATOR AIR GUIDE OUTER - RH	\$ 33.00	
22	RADIATOR AIR GUIDE INNER - RH	\$ 46.00	
23	FRONT NO PLATE	\$ 40.00	\$ 40.00
24	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS	\$ 12,984.00	\$ 2,439.20
	TOTAL LABOUR CHARGES	\$ 2,852.00	\$ 1,602.00
	GRAND TOTAL	\$ 15,836.00	\$ 4,041.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJM 1008 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0736/2019/NH

From
Telephone +65 -
Telefax +65 -
Mobile +65 -
Our Dept
Email

3-Apr-2020

Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SJM 1008 K, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SJM 1008 K**, claimant, **Ms. Tran Quan**, please find the related document per attached.

1. A copy of the Original invoice no. 85015032 – S\$ 4,324.08.
2. A copy of the Discharge Voucher duly signed by client.

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SJM 1008 K

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJM1008K

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0736/2019/TF
10 January 2020

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi A4 SEDAN 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZF45JA023388
Vehicle Regn No. : SJM1008K
Vehicle Mileage : 27880KM
Vehicle Owner : Ms. Tran Quan
Certificate No : 1700083569-02
Own Damage Excess : \$ 0.00
Accident Date : 31 May 2019
Place : The Tessarina Condo Carpark
Repair Cost : SS 4324.08
WIP No. : 55561
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



11/1/2020

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408659
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:32

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015032 Date : 02/04/2020 Order : SJM1008K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
--	--	--

Regn No: SJM1008K (V 34972) **Regn Date:** 27/11/2017 **Mileage:** 27880 **WIP No.:** 55561
Model: A4 SEDAN 1.4 TFSI S tronic **Chassis:** WAUZZZF45JA023388 **Engine:** CVN 045345 **Dept:** 0
 You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW0807065C GRU	COVER	1.00	1946.00	1,556.80
X	ABW0853651 3F2	GRILLE	1.00	1053.00	842.40
			Less 020%		
			Less 020%		
Parts 2,399.20 Labour 0.00 Sublet 1,642.00 Menus 0.00 Lubricant 0.00					Sub-Total 4,041.20 7% GST 282.88 Grand Total 4,324.08



4/4

Received by

For & on behalf of
Premium Automobiles Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jun 2019		19 Aug 2019 14:51 Edit Adj Rpt	S\$4,041.20 Edit Estimates	S\$4,041.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	TRAN QUAN, ID: S2186983Z, Tel: +6596696926, Email: HEHPANG@HOTMAIL.COM			
Vehicle Reg. No.:	SJM1008K	Date of Loss:	31/05/2019 23:00 - :59 [18 Months and 4 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 5120980660SG	Policy/Cover Note No.:	1700083569-02 (Comprehensive)	
		Excess:	S\$0.00	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 28/08/2019]			
Driver/Custodian:	TRAN QUAN (55 / Female), NRIC: S2186983Z, Tel: +6596696926 Email: HEHPANG@HOTMAIL.COM			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (05/03/2020): Alert - Adj Mandate Approved (S\$4041.20) - SJM1008K - Claim Handler: Azlan, Syaz...
- AIG_SG (27/08/2019): Re: POLICY EXCESS
- AIG_SG (26/08/2019): Alert - Adj Mandate Maintained - SJM1008K - Claim Handler: Azlan, Syazairdina

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJM1008K (5120980660SG)**
OD
May 31 2019 11:20PM
[TRAN QUAN]
Premium Automobiles Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
Assessment Reports					1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	19/08/19 15:36	Adjuster Immediate Advice	1	Load HTM		
2	04/03/20 09:15	Adjuster Immediate Advice	1	Load HTM		
Photos/Images					3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	20/08/19 09:51	General View	1	Load JPG	☒	
2	20/08/19 09:51	General View	1	Load JPG	☒	
3	20/08/19 09:51	General View	1	Load JPG	☒	
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8	20/08/19 09:51	General View	1	Load JPG	☒	
9	20/08/19 09:51	General View	1	Load JPG	☒	
10	20/08/19 09:51	General View	1	Load JPG	☒	
11	20/08/19 09:51	General View	1	Load JPG	☒	
12	20/08/19 09:51	General View	1	Load JPG	☒	
13	20/08/19 09:51	General View	1	Load JPG	☒	
14	20/08/19 09:51	General View	1	Load JPG	☒	
15	20/08/19 09:51	General View	1	Load JPG	☒	
16	20/08/19 09:51	General View	1	Load JPG	☒	
17	03/03/20 17:07	Reinspection Photo	1	Load JPG	☒	
18	03/03/20 17:07	Reinspection Photo	1	Load JPG	☒	
Documentation					1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	19/08/19 15:39	Singapore Accident Statement	1	Load PDF		
2	19/08/19 15:39	Police Report	1	Load PDF		
3	19/08/19 15:40	MARK ESTIMATE	1	Load PDF		
4	19/08/19 16:54	Certificate of Insurance	1	Load PDF		
5	19/08/19 16:54	Insured's Driving License	1	Load PDF		
6	03/03/20 17:26	FINAL MARKING	1	Load PDF		
7	06/04/20 15:11	WORKSHOP INVOICE	1	Load PDF		
8	06/04/20 15:11	DISCHARGE VOUCHER	1	Load PDF		

Linked Accident Report Documents

					View	View in Browser
Assessment Reports					1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	13/08/19 14:26	Addendum Sheet	1	Load JPG	☒	
2	04/09/19 01:14	Accident Statement	1	Load HTM		
3	04/09/19 02:27	Accident Statement	1	Load HTM		
Photos/Images					3 per page	☒

Documents Checklist

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_docview&domainid=1&corole=4&objid=829561&extid=3138... 2/2

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19014407/T1VD3N2

Date: 06/04/2020

REFERENCE

Insured/Claimant:	TRAN QUAN	Policy No:	1700083569-02	Claim No:	5120980660SG
Date of Loss:	31/05/2019	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJM1008K	Engine No:	CVN045345
Make & Model:	AUDI A4, 1.4 (A)	Chassis No:	WAUZZZF45JA023388
Reg. Date:	27/11/2017 (Man. Year: 2017)	Odometer:	23947 km
Colour:	Grey		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$115,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,984.00	2,439.20	10,544.80	81.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,852.00	1,602.00	1,250.00	43.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,836.00	4,041.20	11,794.80	74.48
+ GST 7.00/7.00% (S\$)	1,108.52	282.88	825.64	74.48
Nett Amount (S\$)	16,944.52	4,324.08	12,620.44	74.48

INSPECTION

Date of Assignment:	19/08/2019		Premium Automobiles Pte Ltd (UBI)
Date Inspected:	19/08/2019	Inspected At:	55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days		

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,946.00 FS	*1,556.80 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE-CENTER	Not Necessary	178.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTER	Not Necessary	191.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE-RH	Not Necessary	56.00 FS	*- FS
6	1		*RADIATOR GRILLE	Cracked	1,053.00 FS	*842.40 FS
7	1		*FRONT BUMPER AIR GUIDE GRILLE-RH	Not Necessary	123.00 FS	*- FS
8	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
9	1		*FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
10	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*- FS
11	1		*FRONT BUMPER GUIDE SECTION-RH	Not Necessary	34.00 FS	*- FS
12	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
13	1		*AIR CONDITIONER STICKER	Not Necessary	7.00 FS	*- FS
14	1		*FRONT BUMPER BRACKET LOCK CARRIER	Not Necessary	125.00 FS	*- FS
15	1		*FRONT BUMPER BRACKET-LH	Not Necessary	26.00 FS	*- FS
16	1		*FRONT BUMPER BRACKET-RH	Not Necessary	26.00 FS	*- FS
17	1		*FRONT LOW TONE HORN FANFARE-RH	Not Necessary	262.00 FS	*- FS
18	1		*FRONT HORN MOUNT BRACKET-RH	Not Necessary	26.00 FS	*- FS
19	1		*LED HEADLIGHT-RH	Not Necessary	7,087.00 FS	*- FS
20	1		*LIFT CYLINDER-RH	Not Necessary	192.00 FS	*- FS
21	1		*RADIATOR AIR GUIDE OUTER-RH	Not Necessary	33.00 FS	*- FS
22	1		*RADIATOR AIR GUIDE INNER-RH	Not Necessary	46.00 FS	*- FS
23	1		*FRONT NO PLATE	Dented	40.00 FS	*40.00 FS
24	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part, S=SpcNett.

Total Parts (\$\$)	12,984.00	2,439.20
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS HEADLIGHT.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,400.00	500.00
3	TO RESPRAY FRONT BUMPERQ	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,852.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >