

PRE-REPAIR INSPECTION REQUEST – GW2288U vs SGJ7870Z (OI) on D.O.A.: 14/08/2019

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy.  
Sent: Monday, 19 August, 2019 11:09:03 AM

Hi,

Please refer to the enclosed request from **Abwin Service Pte Ltd**.

Claim no : 9871223356SG003  
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Abby Lim [mailto:abbylim@abwinm9.com]  
**Sent:** Monday, August 19, 2019 11:05 AM  
**To:** Hor, Yinrul  
**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGJ7870Z AND GW2288U ON 14/08/2019

This message is from an external sender; be cautious with links and attachments.

Hi Yinrul

Please appoint LKK

Warmest regards,

Abby Lim

Claims Department  
DID +65 6713 9420

Abwin Service Pte Ltd  
T +65 6713 9400 | F +65 6713 9415  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

**From:** Hor, Yinrul [mailto:Yinrul.Hor@aig.com]  
**Sent:** Monday, 19 August, 2019 10:57 AM  
**To:** abbylim@abwinm9.com  
**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGJ7870Z AND GW2288U ON 14/08/2019



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นี่คือการรักษาความปลอดภัยของข้อความที่เข้ารหัสลับเพื่ออ่านมันให้ปลอดภัยที่แนบมา

이것은안전하고암호화된메시지입니다.그것을읽으려면첨부와일을열니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-08-26 10:57 +08 to read your message.  
After that, open the attachment.

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**From:** Yinrul.Hor@aig.com  
**To:** abbylim@abwinm9.com  
**Cc:** Andy-SY.Fong@aig.com, Lee-Ying.Chin@aig.com, NoorMariesa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Theerthan.Parthib  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGJ7870Z AND GW2288U ON 14/08/2019  
**Date:** Mon, 19 Aug 2019 02:56:54 +0000  
**Without Prejudice**

Your Reference : GW2288U  
 Our Reference : 9871223356SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Abby Lim [mailto:abbylim@abwinm9.com]  
**Sent:** Monday, August 19, 2019 10:35 AM  
**To:** AIG SGP, Claims-Survey  
**Subject:** [EXTERNAL] ACCIDENT INVOLVING GW 2288U AND SGJ7870Z ALONG ENG NEO AVENUE SLIP ROAD TO VANDA ROAD ON 14/08/2019 AT ABOUT 0805 HOURS. OUR REF: GW 2288U

This message is from an external sender; be cautious with links and attachments.

Hi,

We refer to the above accident.

We have been appointed by the owner, **IBUILDERS PTE LTD**, the registered owner of vehicle no. **GW2288U**.

Kindly arrange your surveyor to attend the Pre-repair inspection **within 2 working days**.

The said vehicle can be inspected at: **No. 8 Kaki Bukit Avenue 4, #07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875**

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Warmest regards,

Abby Lim  
 Claims Department  
 DID +65 6713 9420

Abwin Service Pte Ltd  
T +65 6713 9400 | F +65 6713 9415  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875