

ASS. REC. BY:

REF: CS/PWD 19014347/T1913<sup>52</sup>

Special Instruction:

Surveyor: Tan Kah

ASSIGNMENT (Office)

From (Person): Eileen Bay

of

FWDDate/Time: 19.8.19 12.07 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJ (94026

Insured:

at Workshop m/s

Etho 2 Protect

Tel:

66547750 / 88228339of 30 Bukit Batok CrescentPolicy No: PMPV 2018-00003306-01

Claim No:

PMPV 2018-00003306-01

Sum Insured:

Excess:

9500.00

Make of Veh:

D.O.A. 15.8.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time:

19.8.19

Person Contacted:

An Sin

H.O.D. Endorsement:

Vehicle: IN / OUT

Date/Time

Action/Instruction ( ☒ ) EstimateSJ (94026 - X

20/8/19 @ 11am went to Eileen Bay via messenger, supervisor willing to undertake work.

21/8/19 @ 10.12am Eileen Bay informed C/A on LS & TK via messenger.

21/8/19 @ 11.11am informed Chen Sin C/A on LS & TK & Ex: \$500 by email.

Taufel

ASSOCIATED

COE 2023 book  
2008. New

The QIC / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction                                                     |
|-------------|--------------------------------------------------------------------------|
| 29/8/19     | Repair limit \$7000<br>4/5 \$7000, 7 days c-mail to Lee (Red #6679, 49%) |

RECEIVED 03 SEP 2019

METHOD

7000

Recovery No. of Trip:

|          |                          |             |     |
|----------|--------------------------|-------------|-----|
| Add Fee: | <input type="checkbox"/> | Site Insp   | (\$ |
|          | <input type="checkbox"/> | Interview   | (\$ |
|          | <input type="checkbox"/> | Tech. Insp. | (\$ |
|          | <input type="checkbox"/> | Weekend     | (\$ |

1866

250  
50  
50 + 50

## ...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING |                             |                                      |                                |         |               |            |                                      |
|--------------------------|-----------------------------|--------------------------------------|--------------------------------|---------|---------------|------------|--------------------------------------|
| Case                     | Notified                    | Est Submitted                        | Adj Assigned                   | Adj Rpt | Adj Submitted | Ins Auth'd | Status                               |
| Main                     | 15 Aug 2019<br>Sendback Est | 19 Aug 2019<br>11:36<br>S\$13,679.00 | 19 Aug 2019<br>12:07<br>Assign |         |               |            | <b>New Assignment</b><br>Cancel Case |

| Main                                                                                                                 | Reference                                                                                          | Claim Details          | Documents                                                                        | Show All |         |             |              |            |       |
|----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------|----------------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>                                                                                       |                                                                                                    |                        |                                                                                  |          |         |             |              |            |       |
| Insured:                                                                                                             | HO YANTING MARY, ID: S8437588H                                                                     |                        |                                                                                  |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                    | SJC9402E                                                                                           | Date of Loss:          | 15/08/2019 08:00 - :59<br>[137 Months and 10 Days From<br>LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                          | OD / PNPV2018-00003306-01                                                                          | Policy/Cover Note No.: | PNPV2018-00003306-01<br>(Comprehensive)                                          |          |         |             |              |            |       |
|                                                                                                                      |                                                                                                    | Excess:                | S\$500.00                                                                        |          |         |             |              |            |       |
| Repairer:                                                                                                            | ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51 |                        |                                                                                  |          |         |             |              |            |       |
| Handling Insurer:                                                                                                    | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]                          |                        |                                                                                  |          |         |             |              |            |       |
| Adjuster:                                                                                                            | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 28/08/2019]                  |                        |                                                                                  |          |         |             |              |            |       |
| Driver/Custodian:                                                                                                    | YAN YEW MENG (36 / Male), NRIC: S8237755G, Tel: +6598531193 Email: NOEMAIL                         |                        |                                                                                  |          |         |             |              |            |       |
|                                                                                                                      |                                                                                                    | Vehicle Source:        | Tow-in/Call-man                                                                  |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b>                                                                                      |                                                                                                    |                        |                                                                                  |          |         |             |              |            |       |
| <a href="#">View All</a>   <a href="#">Compose Case Mail</a>                                                         |                                                                                                    |                        |                                                                                  |          |         |             |              |            |       |
| There are no mail for this case.                                                                                     |                                                                                                    |                        |                                                                                  |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b>                                                                                          |                                                                                                    |                        |                                                                                  |          |         |             |              |            |       |
| <a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a> |                                                                                                    |                        |                                                                                  |          |         |             |              |            |       |
| Due Date                                                                                                             | Priority                                                                                           | Type                   | Task Group                                                                       | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                          |                                                                                                    |                        |                                                                                  |          |         |             |              |            |       |

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 21 August 2019 11:11 AM  
**To:** Lee Chen Sin  
**Cc:** SUR  
**Subject:** OD VEHICLE SJC 9402E (DOA: 15/08/2019)

Dear Chen Sin,

Kindly assist explain to the insured on Lump Sum repair basis and let's him sign the Lump Sum repair authorization form & send it to us.

As instructed by our client, please proceed to repair the insured vehicle **SJC 9402E at repair cost not more than \$7,000.00 on Lump Sum basis (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

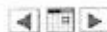
## Claim Audit

| AUDIT TRAIL |                      |                           |                                                                                                                                                                                                               |                             |
|-------------|----------------------|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| No.         | On                   | Audit                     | Remarks                                                                                                                                                                                                       | By                          |
| 1           | 15 Aug 2019<br>11:45 | CIm Veh Model Changed     | (202125) SUZUKI SX4 1.6 HB (A).                                                                                                                                                                               | [R]<br>Kenneth<br>Cornelius |
| 2           | 15 Aug 2019<br>11:45 | CIm Created               | Reg No: SJC9402E. Policy No: PNPV2018-00003306-01. Acct Date: 2019/08/15. Claim Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: ETHOZ Protect Pte Ltd (Bukit Batok). Created from SAS:MOR119106683 | [R]<br>Kenneth<br>Cornelius |
| 3           | 19 Aug 2019<br>11:36 | CIm Submitted             | 13679.00.                                                                                                                                                                                                     | [R] Lee<br>Chen Sin         |
| 4           | 19 Aug 2019<br>12:06 | CIm Registration Modified | Excess: -> 500.00.                                                                                                                                                                                            | [I]<br>Eileen<br>Bay        |
| 5           | 19 Aug 2019<br>12:07 | Adj Co Assigned           | LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : LKK Auto Consultants Pte Ltd.                                                                                  | [I]<br>Eileen<br>Bay        |
| 6           | 19 Aug 2019<br>12:07 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2019/08/28                                                                                                                                                                        | [I]<br>Eileen<br>Bay        |
| 7           | 19 Aug 2019<br>12:07 | Adj Mandate Set           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                             | [I]<br>Eileen<br>Bay        |
| 8           | 19 Aug 2019<br>12:10 | Assignment 1st Accessed   |                                                                                                                                                                                                               | [A] LEE<br>SU<br>THING      |
| 9           | 19 Aug 2019<br>13:18 | Adj Adjuster Assigned     | [None] -> MOHD TAUFIKH BIN HAMID                                                                                                                                                                              | [A] LEE<br>SU<br>THING      |
| 10          | 20 Aug 2019<br>10:56 | Adj Rpt Initiated         |                                                                                                                                                                                                               | [A]<br>SHIAU<br>CHAN        |
| 11          | 20 Aug 2019<br>10:59 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2019/08/28                                                                                                                                                                        | [A]<br>SHIAU<br>CHAN        |
| 12          | 20 Aug 2019<br>11:00 | Adj Mandate Request       | Cur.Reg:7000.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER WILLING TO UNDERTAKE THE REPAIR COST AT \$7,000.00 ON LUMP SUM BASIS. WE HAVE NOT AUTHORISE REPAIR.                                      | [A]<br>SHIAU<br>CHAN        |
| 13          | 21 Aug 2019<br>10:12 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2019/08/28. Mandate Remarks: Please inform workshop to explain to our insured on lump sum repair basis and upload a copy of signed lump sum repair authorization form in Merimen  | [I]<br>Eileen<br>Bay        |
| 14          | 21 Aug 2019<br>10:12 | Adj Mandate Set           | Approved:7000.00:Please inform workshop to explain to our insured on lump sum repair basis and upload a copy of signed lump sum repair authorization form in Merimen                                          | [I]<br>Eileen<br>Bay        |

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date           | Acc Type | Acc Name                     | Co Name (Branch)                    | Ref 1    | Ref 2 | Amount |
|-------------|---------------------|----------|------------------------------|-------------------------------------|----------|-------|--------|
| 2245543     | 15/08/2019<br>11:45 | Motor    | ETHOZ Protect Pte Ltd        | ETHOZ Protect Pte Ltd (Bukit Batok) | SJC9402E |       | xx.xx  |
| 2250541     | 20/08/2019<br>10:56 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)   | SJC9402E |       | 11.77  |

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co,Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Eileen Bay

Date: 20 Aug 2019

**Preliminary Advice**

|                    |                                                                                      |                         |                        |
|--------------------|--------------------------------------------------------------------------------------|-------------------------|------------------------|
| Vehicle No         | : SJC9402E                                                                           | Accident Date           | : 15/08/2019           |
| Make               | : SUZUKI SX4                                                                         | Policy No.              | : PNPV2018-00003306-01 |
| Assignment Date    | : 19/08/2019                                                                         | Excess                  | : S\$500.00            |
| Date of Inspection | : 19/08/2019                                                                         | Est. Duration of Repair | : 7.00                 |
| Inspection At      | : ETHOZ PROTECT PTE LTD (BUKIT BATOK)<br>30 BUKIT BATOK CRESCENT<br>SINGAPORE 658075 |                         |                        |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 13,679.00 |
| Revised Amount              | :S\$ | 6,906.00  |
| Check Items (Estimated)     | :S\$ | 5,943.00  |
| Total                       | :S\$ | 12,849.00 |
| Lump Sum Repair             | :S\$ | 7,000.00  |

**Total Loss Consideration**

|                    |      |           |
|--------------------|------|-----------|
| New for Old Value  | :S\$ |           |
| Pre-Accident Value | :S\$ | 21,000.00 |
| COE / PARF Rebate  | :S\$ | 13,928.00 |
| Salvage Value      | :S\$ |           |
| Margin for Repair  | :S\$ | 7,072.00  |

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : REPAIRER WILLING TO UNDERTAKE THE REPAIR COST AT \$7,000.00 ON LUMP SUM BASIS.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                              |
|----------------------------|------------------------------|
| Date Of Report             | 15/08/2019 10:40             |
| Date Of Accident           | 15/08/2019 08:00             |
| Exact Location Of Accident | ALONG STEVENS EXIT SLIP ROAD |
| Country/State of Loss      | SINGAPORE                    |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SJC9402E             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | HO YANTING MARY      |
| NRIC No                     | S8437588H            |
| Email Address               | NOEMAIL              |
| Mobile Phone No             | (LOCAL) +65-90227905 |
| Alternative Phone No        | OFFICE-90227905      |

### Vehicle Particulars

|              |                |
|--------------|----------------|
| Manufacturer | SUZUKI         |
| Model        | SX4-1.6 HB (A) |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

|                  |             |
|------------------|-------------|
| Vehicle Category | PRIVATE CAR |
|------------------|-------------|

### Insurance Company

|                           |                         |
|---------------------------|-------------------------|
| Name of Insurance Company | FWD SINGAPORE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE           |
| Fleet Policy              | NO                      |
| Policy Number             | PNPV2018-00003306-01    |
| Cover Note Number         | 05/03/2019-04/03/2020   |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | YAN YEW MENG          |
| NRIC No              | S8237755G             |
| Date Of Birth        | 26/11/1982            |
| Occupation           | INDOOR                |
| Date Of Driving Pass | 05/05/2003            |
| Driving Experience   | 16 YEARS AND 3 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-98531193  |
| Fax Number           |                       |
| Contact Number       |                       |
| Email Address        | NOEMAIL               |

|                                                     |                        |
|-----------------------------------------------------|------------------------|
| Address                                             | 30 SEGAR ROAD<br>08-12 |
| Postcode                                            | 677721                 |
| Was driver an employee of the Insured's Company     | NO                     |
| If No, Relationship of the Driver with the Insured  | SPOUSE                 |
| Vehicle Registration Number of Driver's Own Vehicle | -                      |
|                                                     | -                      |
| Insurance Company of Driver's Own Vehicle           | -                      |
|                                                     | -                      |

#### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR                    |
| Road Surface       | DRY                      |

#### Other Information

|                                                                                             |     |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident?                                          | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2   |
| Was any body injured in the Accident?                                                       | NO  |
| Was any injured conveyed to hospital by ambulance?                                          |     |
| Was any other material or property damaged?                                                 | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)                                                     | 1   |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

REFER TO THE SKETCH PLAN

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |             |
|-------------------------------------|-------------|
| Vehicle Registration Number         | SLV533X     |
| Vehicle Make/Model/Colour           | B           |
| Details Of Properties               |             |
| Vehicle Category                    | PRIVATE CAR |
| Name of Driver                      | DEWI        |
| NRIC/Passport Number                |             |
| Contact Number                      | 91710107    |
| Address                             |             |
| Postcode                            |             |
| Insurance Company Name              |             |
| Nature Of Damage                    |             |
| No. Of Passenger (Including Driver) |             |

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reudlate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**B. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN

A B

A - SJC 9402E

B - SLV 533X

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

is from  
I believe the cars were starting to move. I was not paying attention  
~~X~~ ~~because I was not looking at the car in front of me~~ I misjudge the condition & did  
not brake in time - resulting in the car in front

**Important:**

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

|                                     |                                  |
|-------------------------------------|----------------------------------|
| <input type="checkbox"/>            | - Reporting Only                 |
| <input checked="" type="checkbox"/> | - Claim OD                       |
| <input type="checkbox"/>            | - Claim TP                       |
| <input type="checkbox"/>            | - Claim OD/ TP at other workshop |

**DECLARATION**

I/WE declare the foregoing particulars are true in every respect.

Policyholder's signature  
Date & Time

Driver's Signature  
(if driver not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name:  
Nric/Fin No.

> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

|                |                |
|----------------|----------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID:      | 588H           |

### Vehicle Details

|                               |                   |
|-------------------------------|-------------------|
| Vehicle No.:                  | SJC9402E          |
| Vehicle to be Exported:       | No                |
| Intended Deregistration Date: | 16 Aug 2019       |
| Vehicle Make:                 | SUZUKI            |
| Vehicle Model:                | SX4 1.6HB AT      |
| Primary Colour:               | Grey              |
| Manufacturing Year:           | 2008              |
| Engine No.:                   | M16A1354789       |
| Chassis No.:                  | JSAGYA21S00117647 |
| Maximum Power Output:         | 75.0 kW (100 bhp) |
| Open Market Value:            | \$13,197.00       |
| Original Registration Date:   | 05 Mar 2008       |
| First Registration Date:      | 05 Mar 2008       |
| Transfer Count:               | 3                 |
| Actual ARF Paid:              | \$12,511.00       |

### Intended PARF Rebate Details

|                               |           |
|-------------------------------|-----------|
| PARF Eligibility:             | Forfeited |
| PARF Eligibility Expiry Date: | -         |
| PARF Rebate Amount:           | \$0.00    |

### Intended COE Rebate Details

|                             |                          |
|-----------------------------|--------------------------|
| COE Expiry Date:            | 04 Mar 2023              |
| COE Category:               | A - Car (1600cc & below) |
| COE Period(Years):          | 5                        |
| PQP Paid:                   | \$19,637.00              |
| COE Rebate Amount:          | \$13,928.00              |
| <b>Total Rebate Amount:</b> | <b>\$13,928.00</b>       |

### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 16 Aug 2019

OK



Suzuki SX4 Price Range Depreciation > 10 year(s) Vehicle Type

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## Suzuki SX4 1.6A (COE till 02/2023)

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|                        |                               |                      |                                             |
|------------------------|-------------------------------|----------------------|---------------------------------------------|
| <b>Price</b>           | \$20,800                      |                      |                                             |
| <b>Depreciation</b>    | \$5,880 /yr                   | <b>Reg Date</b>      | 28-Feb-2008<br>(3yrs 6mths 11days COE left) |
| <b>Mileage</b>         | 93,568 km (8.2k /yr)          | <b>Manufactured</b>  | 2007                                        |
| <b>Road Tax</b>        | \$810 /yr                     | <b>Transmission</b>  | Auto                                        |
| <b>Dereg Value</b>     | \$14,898 as of today (change) | <b>OMV</b>           | \$12,552                                    |
| <b>COE</b>             | \$21,061                      | <b>ARF</b>           | \$13,808                                    |
| <b>Engine Cap</b>      | 1,586 cc                      | <b>Power</b>         | 75.0 kW (100 bhp)                           |
| <b>Curb Weight</b>     | 1,205 kg                      | <b>No. of Owners</b> | 1                                           |
| <b>Type of Vehicle</b> | Mid-Sized Sedan               |                      |                                             |

### Features

Powerful Yet Responsive 1.6L 4 Cylinders DOHC 16V VVT Engine, Reliable 4 Speed Auto Transmission, SRS Airbags, ABS, Knock Down Rear Seats. Etc. View specs of the Suzuki SX4 Sedan (2007-2014)

### Accessories

Premium Leather Upholstery Seats, Factory Integrated Audio System With Steering Controls, Sports Rims, Reverse Sensors, Solar Films, Immobiliser Alarm.

### Description

1 Owner Only! Very Rare To Find Such A Beautiful Condition Inside Out Yet Only With A Single Owner Since Day 1! New Suspension And Linkage Bush. Guaranteed You Peace Of Mind Purchase After Sales As Car Is In Tip Top Condition With No Abnormal Noise Undercarriage! Spacious Legroom And Boot Space Yet Fuel Efficiency Of 14km/Litre! Look No Further! Call Us Quick Today To Grab It Now!

### Category

COE Car, Premium Ad Car, Low Mileage Car

### Status

Available

### Resources



#### Vehicle Evaluation

Afraid of lemons? Request to have this car evaluated professionally. Find out more



#### Car Valuation - Free

Find out the market value of your existing car for free. Get started



Location Map

[Shortlist](#) [Compare](#) [Add note](#)  
[Report Error](#) [More Actions](#)

### Seller Information

|                          |                                                                              |          |
|--------------------------|------------------------------------------------------------------------------|----------|
| <b>Company</b>           | Bz Carz Pte Ltd<br>* dealer's pricelist<br>* 24 vehs sold   5 vehs available |          |
| <b>Address</b>           | 1 Bukit Batok Crescent #04-43<br>Search cars nearby this location            |          |
| <b>Location</b>          | WCEGA Plaza                                                                  |          |
| <b>Contact Person(s)</b> | Mr Ang                                                                       | 92233102 |
|                          | Mr Liang                                                                     | 88768886 |

Posted on: 10-Aug-2019 | Last Updated on: 12-Aug-2019

### Upfront Payment

» more Financial info

|               |                  |                  |
|---------------|------------------|------------------|
|               | \$25             |                  |
| Compare [ 3 ] | \$6,240 (change) | Maximum 20% Loan |



NRIC No. S8437588H



Date of issue  
31-12-2014

Address  
30 SEGAR ROAD  
#08-12  
SINGAPORE 677721

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8437588H



Name  
HO YANTING, MARY

何 艳 婷

Race  
CHINESE

Date of birth  
15-11-1984

Sex  
F

Country/Place of birth  
SINGAPORE



S8437588H

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S 8237755G

Name:

YAN YEW MENG  
(ZHEN YAOMING)

Birth Date: 26 Nov 1982

Issue Date: 05 May 2003



000441080G

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS/ES:

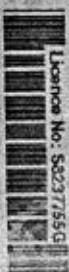
Class 3

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

05 May 2003

NIP 8283



License No: S8237755G



INSURER: FWD Singapore Pte. Ltd. (HQ)

### PARTICULARS OF CLAIM

|                     |                      |                       |            |
|---------------------|----------------------|-----------------------|------------|
| Claim Type:         | OD (OWN DAMAGE)      | Ref. No:              |            |
| Policy No:          | PNPV2018-00003306-01 | Date of Loss:         | 15/08/2019 |
| Vehicle Reg. No.:   | SJC9402E             | Driveable?            |            |
| Driver Age/Info:    | 36 / MALE            | Party At Fault:       | DRIVER     |
| TP Injury Involved? | NO                   | Third Party Involved? | YES        |
| Insured/Claimant:   | HO YANTING MARY      |                       |            |
| Driver:             | YAN YEW MENG         |                       |            |

|                 |                        |                    |                   |
|-----------------|------------------------|--------------------|-------------------|
| Make/Model:     | SUZUKI SX4, 1.6 HB (A) | Vehicle Reg. Date: | 05/03/2008        |
| Vehicle Colour: | GREY                   | Chassis No:        | JSAGYA21S00117647 |
| Engine No:      | M16A1354789            |                    |                   |
| Odometer:       | 1 KM                   |                    |                   |

|                               |    |  |  |
|-------------------------------|----|--|--|
| Paint Type:                   |    |  |  |
| Total Loss?                   | NO |  |  |
| Est. Duration of Repair (day) | 10 |  |  |

|                              |                                     |  |  |
|------------------------------|-------------------------------------|--|--|
| Description of Accident/Loss | REFER TO THE SKETCH PLAN            |  |  |
| Remarks:                     | VEHICLE AT ETHOZ BUKIT BATOK        |  |  |
| Present Location:            | ETHOZ PROTECT PTE LTD (BUKIT BATOK) |  |  |

*Handwritten notes:*  
 20/8/19  
 Tayikku 97495749.  
 Not Authorise.  
 Ex \$500 19/8/19 0430pm  
 Lumpsum  
 Resurvey After repair.  
 Surekhkhavts.com  
 7 days.  
 To check repair limit

### COST OF CLAIMS

|                           | Amount           |
|---------------------------|------------------|
| Parts                     | 11,129.00        |
| Miscellaneous Items       | 65.00            |
| Labour                    | 2,485.00         |
| Paintwork Labour          | 0.00             |
| Towing                    | 0.00             |
| <b>Gross Total (\$\$)</b> | <b>13,679.00</b> |
| <b>+ GST 7.00% (\$\$)</b> | <b>957.53</b>    |
| <b>Nett Amount (\$\$)</b> | <b>14,636.53</b> |

This claim is handled by: KENNETH CORNELIUS / SIN / 8822 8339

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 19 Aug 2019)  
 Parts: 144 SUZUKI SX4 1.6 HB (A) (Catalogue: Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: ETHOZ Protect Pte Ltd/SJC9402E/19/08/2019 11:36  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

| No. | Qty | Part No. | Particulars                         | %Disc | %Depr | Amount           |
|-----|-----|----------|-------------------------------------|-------|-------|------------------|
| 1   | 1   |          | *FRONT BONNET                       |       |       | bt ✓ *650.00 F   |
| 2   | 1   |          | *FRONT BONNET HINGE LH              | 0.00  | 0.00  | bt ✓ *55.00 F    |
| 3   | 1   |          | *FRONT BONNET HINGE RH              | 0.00  | 0.00  | bt ✓ *55.00 F    |
| 4   | 1   |          | *FRONT BONNET INSULATOR             | 0.00  | 0.00  | de ✓ *170.00 F   |
| 5   | 10  |          | *FRONT BONNET INSULATOR CLIP        | 0.00  | 0.00  | ne ✓ *30.00 F    |
| 6   | 1   |          | *FRONT BONNET LOCK                  | 0.00  | 0.00  | bt ✓ *140.00 F   |
| 7   | 1   |          | *FRONT FENDER LH                    | 0.00  | 0.00  | bt ✓ *350.00 F   |
| 8   | 1   |          | *FRONT FENDER RH                    | 0.00  | 0.00  | bl ✓ *350.00 F   |
| 9   | 1   |          | *FRONT FENDER GARNISH LH            | 0.00  | 0.00  | X *260.00 F      |
| 10  | 1   |          | *FRONT FENDER GARNISH RH            | 0.00  | 0.00  | X *260.00 F      |
| 11  | 1   |          | *FRONT FENDER INNER SHIELD LH       | 0.00  | 0.00  | X *70.00 F       |
| 12  | 1   |          | *FRONT FENDER INNER SHIELD RH       | 0.00  | 0.00  | X *70.00 F       |
| 13  | 20  |          | *FRONT FENDER INNER SHIELD CLIP     | 0.00  | 0.00  | X *60.00 F       |
| 14  | 2   |          | *FRONT FENDER EMBLEM LH / RH        | 0.00  | 0.00  | ne ✓ *80.00 F    |
| 15  | 1   |          | *FRONT DOOR LH                      | 0.00  | 0.00  | R-               |
|     |     |          | REPAIR                              |       |       |                  |
| 16  | 1   |          | *FRONT DOOR RH                      | 0.00  | 0.00  | R-               |
|     |     |          | REPAIR                              |       |       |                  |
| 17  | 1   |          | *HEADLAMP LH                        | 0.00  | 0.00  | cw ✓ *490.00 F   |
| 18  | 1   |          | *HEADLAMP RH                        | 0.00  | 0.00  | aa ✓ *490.00 F   |
| 19  | 1   |          | *FRONT GRILLE                       | 0.00  | 0.00  | as ✓ *210.00 F   |
| 20  | 1   |          | *FRONT GRILLE LOGO                  | 0.00  | 0.00  | ue ✓ *70.00 F    |
| 21  | 10  |          | *FRONT GRILLE CLIP                  | 0.00  | 0.00  | ue ✓ *30.00 F    |
| 22  | 1   |          | *FRONT BUMPER                       | 0.00  | 0.00  | de ✓ *790.00 F   |
| 23  | 10  |          | *FRONT BUMPER CLIP                  | 0.00  | 0.00  | ue ✓ *30.00 F    |
| 24  | 1   |          | *FRONT BUMPER SIDE RETAINER LH      | 0.00  | 0.00  | ue ✓ *60.00 F    |
| 25  | 1   |          | *FRONT BUMPER SIDE RETAINER RH      | 0.00  | 0.00  | ue ✓ *60.00 F    |
| 26  | 1   |          | *FRONT BUMPER LOWER SPOILER         | 0.00  | 0.00  | ue ✓ *320.00 F   |
| 27  | 1   |          | *FRONT BUMPER ARCH LH               | 0.00  | 0.00  | ? *90.00 F       |
| 28  | 1   |          | *FRONT BUMPER ARCH RH               | 0.00  | 0.00  | ? *90.00 F       |
| 29  | 1   |          | *FOG LAMP LH                        | 0.00  | 0.00  | X *250.00 F      |
| 30  | 1   |          | *FOG LAMP RH                        | 0.00  | 0.00  | X *250.00 F      |
| 31  | 1   |          | *FRONT BUMPER FOAM (UPPER)          | 0.00  | 0.00  | ? *200.00 F      |
| 32  | 1   |          | *FRONT BUMPER REINFORCEMENT (UPPER) | 0.00  | 0.00  | ? *460.00 F bt ✓ |
| 33  | 1   |          | *FRONT BUMPER REINFORCEMENT (LOWER) | 0.00  | 0.00  | ? *360.00 F X nn |
| 34  | 1   |          | *BRACE PANEL                        | 0.00  | 0.00  | ? *65.00 F bt ✓  |
| 35  | 1   |          | *HEADLAMP UPPER PANEL LH            | 0.00  | 0.00  | bt ✓ *110.00 F   |
| 36  | 1   |          | *HEADLAMP UPPER PANEL RH            | 0.00  | 0.00  | bt ✓ *110.00 F   |
| 37  | 1   |          | *SUPPORT PANEL (TOP)                | 0.00  | 0.00  | bt ✓ *190.00 F   |
| 38  | 1   |          | *SUPPORT PANEL (LH) - photo         | 0.00  | 0.00  | bt ✓ *140.00 F   |
| 39  | 1   |          | *SUPPORT PANEL (RH) - photo         | 0.00  | 0.00  | bt ✓ *140.00 F   |
| 40  | 1   |          | *SUPPORT PANEL (BOTTOM)             | 0.00  | 0.00  | X nn *200.00 F   |
| 41  | 1   |          | *CONDENSER                          | 0.00  | 0.00  | ? *650.00 F bt ✓ |
| 42  | 1   |          | *AIR COND HOSE (LIQUID)             | 0.00  | 0.00  | X *420.00 F nn   |
| 43  | 1   |          | *AIR COND HOSE (DISCHARGE)          | 0.00  | 0.00  | X *450.00 F nn   |

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| No. | Qty | Part No. | Particulars                                | %Disc | %Depr | Amount          |
|-----|-----|----------|--------------------------------------------|-------|-------|-----------------|
| 44  | 1   |          | *RADIATOR                                  | 0.00  | 0.00  | ? *840.00 F blv |
| 45  | 2   |          | *RADIATOR TOP BRACKET LH / RH              | 0.00  | 0.00  | bt- *30.00 F    |
| 46  | 2   |          | *RADIATOR TOP BUSH LH / RH                 | 0.00  | 0.00  | de- *30.00 F    |
| 47  | 1   |          | *RADIATOR TOP HOSE                         | 0.00  | 0.00  | hi- *36.00 F    |
| 48  | 1   |          | *RADIATOR BOTTOM HOSE                      | 0.00  | 0.00  | X nh *38.00 F   |
| 49  | 1   |          | *RADIATOR FAN COWLING                      | 0.00  | 0.00  | ? *220.00 F nh  |
| 50  | 1   |          | *RADIATOR FAN BLADE                        | 0.00  | 0.00  | X *70.00 F nh   |
| 51  | 1   |          | *RADIATOR FAN MOTOR                        | 0.00  | 0.00  | ix *450.00 F nh |
| 52  | 1   |          | *RADIATOR SPARE TANK                       | 0.00  | 0.00  | de- *90.00 F    |
| 53  | 1   |          | *FRONT WHEEL HOUSE PANEL LH & RH<br>REPAIR | 0.00  | 0.00  | R -             |
| 54  | 1   |          | *FRONT CHASSIS MEMBER LH & RH<br>REPAIR    | 0.00  | 0.00  | R -             |

F=Franchise part.

Total Parts (\$\$)

11,129.00

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## Estimates on Miscellaneous Items

| No                         | Qty | Particulars        | Amount      |
|----------------------------|-----|--------------------|-------------|
| <u>Miscellaneous Items</u> |     |                    |             |
| 1                          | 1   | FRONT NUMBER PLATE | BT ✓ 35.00  |
| 2                          | 1   | RADIATOR COOLANT   | nei ✓ 30.00 |
| Sub Total (S\$)            |     |                    | 65.00 ✓     |

## Estimates on Labour

| No                      | Particulars                                                      | Lab.Type | Amount               |
|-------------------------|------------------------------------------------------------------|----------|----------------------|
| <u>Labour Items</u>     |                                                                  |          |                      |
| 1                       | LABOUR TO CARRY OUT FRONT REPAIR                                 | New      | 800. ✓ 900.00        |
| 2                       | TO CHECK AND RECONNECT ALL NECESSARY WIRING                      | New      | ✓ 35.00              |
| 3                       | TO SPRAY PAINTING ON FRONT AFFECTED AREA                         | New      | 900. 1,100.00        |
| 4                       | TO REMOVE & FIX AIR COND CONDENSER INCLUDING TOP UP AIR COND GAS | New      | 120. 150.00          |
| 5                       | TO PULL OFF STRAIGHTENING FRONT CHASSIS MEMBER LH RH             | New      | photo. 200? X 300.00 |
| Gross Labour Cost (S\$) |                                                                  |          | 2,485.00 1855        |

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< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

Company Registration No. 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>

9141  
4/5/7000  
7days



INSURER:

FWD Singapore Pte. Ltd. (HQ)

**PARTICULARS OF CLAIM**

|                               |                                     |                       |                   |
|-------------------------------|-------------------------------------|-----------------------|-------------------|
| Claim Type:                   | OD (OWN DAMAGE)                     | Ref. No:              |                   |
| Policy No:                    | PNPV2018-00003306-01                | Date of Loss:         | 15/08/2019        |
| Vehicle Reg. No.:             | SJC9402E                            | Driveable?            |                   |
| Driver Age/Info:              | 36 / MALE                           | Party At Fault:       | DRIVER            |
| TP Injury Involved?           | NO                                  | Third Party Involved? | YES               |
| Insured/Claimant:             | HO YANTING MARY                     |                       |                   |
| Driver:                       | YAN YEW MENG                        |                       |                   |
| Make/Model:                   | SUZUKI SX4, 1.6 HB (A)              | Vehicle Reg. Date:    | 05/03/2008        |
| Vehicle Colour:               | GREY                                | Chassis No:           | JSAGYA21S00117647 |
| Engine No:                    | M16A1354789                         |                       |                   |
| Odometer:                     | 1 KM                                |                       |                   |
| Paint Type:                   |                                     |                       |                   |
| Total Loss?                   | NO                                  |                       |                   |
| Est. Duration of Repair (day) | 10                                  |                       |                   |
| Description of Accident/Loss  | REFER TO THE SKETCH PLAN            |                       |                   |
| Remarks:                      | VEHICLE AT ETHOZ BUKIT BATOK        |                       |                   |
| Present Location:             | ETHOZ PROTECT PTE LTD (BUKIT BATOK) |                       |                   |

*Taujikh 97495749. Not Authorise. Ex \$500 19/8/19 2430pm Lumpsum Resum After repair. Sweethands.com 7 days. To check repair limit*

**COST OF CLAIMS**

|                          | Amount           |
|--------------------------|------------------|
| Parts                    |                  |
| cellaneous Items         | 11,129.00        |
| Labour                   | 65.00            |
| Paintwork Labour         | 2,485.00         |
| Towing                   | 0.00             |
|                          | 0.00             |
| <b>Gross Total (S\$)</b> | <b>13,679.00</b> |
| <b>+ GST 7.00% (S\$)</b> | <b>957.53</b>    |
| <b>Nett Amount (S\$)</b> | <b>14,636.53</b> |

This claim is handled by: KENNETH CORNELIUS / SIN / 8822 8339

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 19 Aug 2019)  
 Parts: 144 SUZUKI SX4 1.6 HB (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: ETHOZ Protect Pte Ltd/SJC9402E/19/08/2019 11:36  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

| No. | Qty | Part No.   | Particulars                         | %Disc | %Depr | Amount         |
|-----|-----|------------|-------------------------------------|-------|-------|----------------|
| 1   | 1   |            | *FRONT BONNET                       | 0.00  | 0.00  | bt ✓ *650.00 F |
| 2   | 1   |            | *FRONT BONNET HINGE LH              | 0.00  | 0.00  | bt ✓ *55.00 F  |
| 3   | 1   |            | *FRONT BONNET HINGE RH              | 0.00  | 0.00  | bt ✓ *55.00 F  |
| 4   | 1   |            | *FRONT BONNET INSULATOR             | 0.00  | 0.00  | de ✓ *170.00 F |
| 5   | 10  |            | *FRONT BONNET INSULATOR CLIP        | 0.00  | 0.00  | ne ✓ *30.00 F  |
|     | 1   |            | *FRONT BONNET LOCK                  | 0.00  | 0.00  | bt ✓ *140.00 F |
| 7   | 1   |            | *FRONT FENDER LH                    | 0.00  | 0.00  | bt ✓ *350.00 F |
| 8   | 1   |            | *FRONT FENDER RH                    | 0.00  | 0.00  | bl ✓ *350.00 F |
| 9   | 1   |            | *FRONT FENDER GARNISH LH            | 0.00  | 0.00  | ? *260.00 F    |
| 10  | 1   |            | *FRONT FENDER GARNISH RH            | 0.00  | 0.00  | ? *260.00 F    |
| 11  | 1   |            | *FRONT FENDER INNER SHIELD LH       | 0.00  | 0.00  | ? *70.00 F     |
| 12  | 1   |            | *FRONT FENDER INNER SHIELD RH       | 0.00  | 0.00  | ? *70.00 F     |
| 13  | 20  |            | *FRONT FENDER INNER SHIELD CLIP     | 0.00  | 0.00  | ? *60.00 F     |
| 14  | 2   |            | *FRONT FENDER EMBLEM LH / RH        | 0.00  | 0.00  | ne ✓ *80.00 F  |
| 15  | 1   |            | *FRONT DOOR LH                      | 0.00  | 0.00  | -              |
|     |     |            | REPAIR                              |       |       |                |
| 16  | 1   |            | *FRONT DOOR RH                      | 0.00  | 0.00  | -              |
|     |     |            | REPAIR                              |       |       |                |
| 17  | 1   |            | *HEADLAMP LH                        | 0.00  | 0.00  | ov ✓ *490.00 F |
| 18  | 1   |            | *HEADLAMP RH                        | 0.00  | 0.00  | aa ✓ *490.00 F |
| 19  | 1   |            | *FRONT GRILLE                       | 0.00  | 0.00  | de ✓ *210.00 F |
| 20  | 1   |            | *FRONT GRILLE LOGO                  | 0.00  | 0.00  | ue ✓ *70.00 F  |
| 21  | 10  |            | *FRONT GRILLE CLIP                  | 0.00  | 0.00  | ne ✓ *30.00 F  |
| 22  | 1   |            | *FRONT BUMPER                       | 0.00  | 0.00  | de ✓ *790.00 F |
|     | 10  |            | *FRONT BUMPER CLIP                  | 0.00  | 0.00  | ue ✓ *30.00 F  |
| 24  | 1   |            | *FRONT BUMPER SIDE RETAINER LH      | 0.00  | 0.00  | ue ✓ *60.00 F  |
| 25  | 1   |            | *FRONT BUMPER SIDE RETAINER RH      | 0.00  | 0.00  | ue ✓ *60.00 F  |
| 26  | 1   |            | *FRONT BUMPER LOWER SPOILER         | 0.00  | 0.00  | ? *320.00 F    |
| 27  | 1   |            | *FRONT BUMPER ARCH LH               | 0.00  | 0.00  | ? *90.00 F     |
| 28  | 1   |            | *FRONT BUMPER ARCH RH               | 0.00  | 0.00  | ? *90.00 F     |
| 29  | 1   |            | *FOG LAMP LH                        | 0.00  | 0.00  | X *250.00 F    |
| 30  | 1   |            | *FOG LAMP RH                        | 0.00  | 0.00  | X *250.00 F    |
| 31  | 1   |            | *FRONT BUMPER FOAM (UPPER)          | 0.00  | 0.00  | ? *200.00 F    |
| 32  | 1   | CHECK ITEM | *FRONT BUMPER REINFORCEMENT (UPPER) | 0.00  | 0.00  | ? *460.00 F    |
| 33  | 1   |            | *FRONT BUMPER REINFORCEMENT (LOWER) | 0.00  | 0.00  | ? *360.00 F    |
| 34  | 1   | CHECK ITEM | *BRACE PANEL                        | 0.00  | 0.00  | ? *65.00 F     |
| 35  | 1   |            | *HEADLAMP UPPER PANEL LH            | 0.00  | 0.00  | bt ✓ *110.00 F |
| 36  | 1   |            | *HEADLAMP UPPER PANEL RH            | 0.00  | 0.00  | bt ✓ *110.00 F |
| 37  | 1   |            | *SUPPORT PANEL (TOP)                | 0.00  | 0.00  | bt ✓ *190.00 F |
| 38  | 1   |            | *SUPPORT PANEL (LH) - photo         | 0.00  | 0.00  | bt ✓ *140.00 F |
| 39  | 1   |            | *SUPPORT PANEL (RH) - photo         | 0.00  | 0.00  | bt ✓ *140.00 F |
| 40  | 1   |            | *SUPPORT PANEL (BOTTOM)             | 0.00  | 0.00  | ? *200.00 F    |
| 41  | 1   | CHECK ITEM | *CONDENSER                          | 0.00  | 0.00  | ? *650.00 F    |
| 42  | 1   |            | *AIR COND HOSE (LIQUID)             | 0.00  | 0.00  | ? *420.00 F    |
| 43  | 1   |            | *AIR COND HOSE (DISCHARGE)          | 0.00  | 0.00  | ? *450.00 F    |

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8/19/2019

## Repairer Estimates

| No. | Qty | Part No.   | Particulars                                | %Disc | %Depr | Amount       |
|-----|-----|------------|--------------------------------------------|-------|-------|--------------|
| 44  | 1   | CHECK ITEM | *RADIATOR                                  | 0.00  | 0.00  | ? *840.00 F  |
| 45  | 2   |            | *RADIATOR TOP BRACKET LH / RH              | 0.00  | 0.00  | bt- *30.00 F |
| 46  | 2   |            | *RADIATOR TOP BUSH LH / RH                 | 0.00  | 0.00  | de- *30.00 F |
| 47  | 1   |            | *RADIATOR TOP HOSE                         | 0.00  | 0.00  | ht- *36.00 F |
| 48  | 1   |            | *RADIATOR BOTTOM HOSE                      | 0.00  | 0.00  | ? *38.00 F   |
| 49  | 1   | CHECK ITEM | *RADIATOR FAN COWLING                      | 0.00  | 0.00  | ? *220.00 F  |
| 50  | 1   |            | *RADIATOR FAN BLADE                        | 0.00  | 0.00  | ? *70.00 F   |
| 51  | 1   |            | *RADIATOR FAN MOTOR                        | 0.00  | 0.00  | ? *450.00 F  |
| 52  | 1   |            | *RADIATOR SPARE TANK                       | 0.00  | 0.00  | de- *90.00 F |
| 53  | 1   |            | *FRONT WHEEL HOUSE PANEL LH & RH<br>REPAIR | 0.00  | 0.00  | -            |
| 54  | 1   |            | *FRONT CHASSIS MEMBER LH & RH<br>REPAIR    | 0.00  | 0.00  | -            |

F=Franchise part.

Total Parts (\$\$)

11,129.00

ETHOZ Protect Pte Ltd/SJC9402E/19/08/2019 11:36. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

| No                         | Qty | Particulars        | Amount |
|----------------------------|-----|--------------------|--------|
| <u>Miscellaneous Items</u> |     |                    |        |
| 1                          | 1   | FRONT NUMBER PLATE | 35.00  |
| 2                          | 1   | RADIATOR COOLANT   | 30.00  |
| Sub Total (S\$)            |     |                    | 65.00  |

## Estimates on Labour

| No                      | Particulars                                                      | Lab.Type | Amount   |
|-------------------------|------------------------------------------------------------------|----------|----------|
| <u>Labour Items</u>     |                                                                  |          |          |
| 1                       | LABOUR TO CARRY OUT FRONT REPAIR                                 | New      | 900.00   |
| 2                       | TO CHECK AND RECONNECT ALL NECESSARY WIRING                      | New      | 35.00    |
| 3                       | TO SPRAY PAINTING ON FRONT AFFECTED AREA                         | New      | 1,100.00 |
| 4                       | TO REMOVE & FIX AIR COND CONDENSER INCLUDING TOP UP AIR COND GAS | New      | 150.00   |
| 5                       | TO PULL OFF STRAIGHTENING FRONT CHASSIS MEMBER LH RH             | New      | 300.00   |
| Gross Labour Cost (S\$) |                                                                  |          | 2,485.00 |

ETHOZ Protect Pte Ltd/SJC9402E/19/08/2019 11:36. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

Company Registration No. 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

| Case | Notified                                    | Est Submitted                            | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
|------|---------------------------------------------|------------------------------------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 15 Aug 2019<br><a href="#">Sendback Est</a> | 19 Aug 2019 11:36<br><b>S\$13,679.00</b> | 19 Aug 2019 12:07<br><a href="#">Edit Adj Rpt</a> | <b>S\$7,000.00</b><br><a href="#">Edit Estimates</a> | <b>S\$7,000.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

|                   |                                                                                                                                          |                        |                                                                               |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------|------------------------|-------------------------------------------------------------------------------|
| Insured:          | <b>HO YANTING MARY</b> , ID: S8437588H                                                                                                   |                        |                                                                               |
| Vehicle Reg. No.: | <b>SJC9402E</b>                                                                                                                          | Date of Loss:          | 15/08/2019 08:00 - :59<br>[137 Months and 10 Days From LTA Reg Date (Man Yr)] |
| Claim Type:       | <b>OD / 1201900024426</b>                                                                                                                | Policy/Cover Note No.: | PNPV2018-00003306-01 (Comprehensive)                                          |
|                   |                                                                                                                                          | Excess:                | S\$500.00                                                                     |
| Repairer:         | <b>ETHOZ Protect Pte Ltd (Bukit Batok)</b> 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51                                |                        |                                                                               |
| Handling Insurer: | <b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Eileen Bay</b> ]                                                 |                        |                                                                               |
| Adjuster:         | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 28/08/2019] |                        |                                                                               |
| Driver/Custodian: | YAN YEW MENG (36 / Male) , NRIC: S8237755G, Tel: +6598531193 Email: NOEMAIL                                                              |                        |                                                                               |
|                   |                                                                                                                                          | Vehicle Source:        | Tow-in/Call-man                                                               |

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD\_SG (21/08/2019): Alert - Adj Mandate Approved (S\$7000.00) - SJC9402E - Claim Handler: Eileen Bay
- FWD\_SG (20/08/2019): market value and LTA rebate

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |



## Claim Documents

SJC9402E (1201900024426)

OD

Aug 15 2019 8:00AM

[HO YANTING MARY]

ETHOZ Protect Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

### Assessment Reports

1 per page ▼

| No | Finalized On   | ETHOZ Protect Pte Ltd (Bukit Batok) |  | Thumbnail | Print |
|----|----------------|-------------------------------------|--|-----------|-------|
| 1  | 19/08/19 11:36 | <b>Repairer Estimates</b>           |  | Load HTM  |       |
| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ)   |  | Thumbnail | Print |
| 1  | 20/08/19 10:59 | <b>Adjuster Immediate Advice</b>    |  | Load HTM  |       |

### Photos/Images

3 per page ▼

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail | Print                               |
|----|-----------------|-----------------------------------|--|-----------|-------------------------------------|
| 1  | 20/08/19 10:53  | <b>Odometer Reading</b>           |  | Load JPG  | <input checked="" type="checkbox"/> |
| 2  | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 3  | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 4  | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 5  | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 6  | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 7  | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 8  | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 9  | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 10 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 11 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 12 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 13 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 14 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 15 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 16 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 17 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 18 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 19 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 20 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 21 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 22 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 23 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 24 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 25 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 26 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 27 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 28 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 29 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 30 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 31 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |
| 32 | 20/08/19 10:53  | <b>General View</b>               |  | Load JPG  | <input checked="" type="checkbox"/> |

| Assessment Reports |                |                                     | 1 per page ▼                                                                                   | ✓     |
|--------------------|----------------|-------------------------------------|------------------------------------------------------------------------------------------------|-------|
| No                 | Finalized On   | ETHOZ Protect Pte Ltd (Bukit Batok) | Thumbnail                                                                                      | Print |
| 33                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 34                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 35                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 36                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 37                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 38                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 39                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 40                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 41                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 42                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 43                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 44                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 45                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 46                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 47                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 48                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 49                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 50                 | 20/08/19 10:53 | General View                        |  Load JPG   | ✓     |
| 51                 | 20/08/19 10:53 | General View                        |  Load JPG  | ✓     |
| 52                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 53                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 54                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 55                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 56                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 57                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 58                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 59                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 60                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 61                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 62                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 63                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 64                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 65                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 66                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 67                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 68                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 69                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 70                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 71                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 72                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 73                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 74                 | 03/09/19 12:35 | Reinspection Photo                  |  Load JPG | ✓     |
| 75                 | 03/09/19 12:36 | Reinspection Photo                  |  Load JPG | ✓     |
| 76                 | 03/09/19 12:36 | Reinspection Photo                  |  Load JPG | ✓     |
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| 78                 | 03/09/19 12:36 | Reinspection Photo                  |  Load JPG | ✓     |
| 79                 | 03/09/19 12:36 | Reinspection Photo                  |  Load JPG | ✓     |
| 80                 | 03/09/19 12:36 | Reinspection Photo                  |  Load JPG | ✓     |

| Assessment Reports |                 |                                     | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|-----------------|-------------------------------------|------------|-------------------------------------|
| No                 | Finalized On    | ETHOZ Protect Pte Ltd (Bukit Batok) | Thumbnail  | Print                               |
| 81                 | 03/09/19 12:36  | Reinspection Photo                  |            | <input checked="" type="checkbox"/> |
| 82                 | 03/09/19 12:36  | Reinspection Photo                  |            | <input checked="" type="checkbox"/> |
| 83                 | 03/09/19 12:36  | Reinspection Photo                  |            | <input checked="" type="checkbox"/> |
| Documentation      |                 |                                     | 1 per page | <input checked="" type="checkbox"/> |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)   | Thumbnail  | Print                               |
| 1                  | 21/08/19 09:40  | MV ADVERTISEMENT                    |            | <input checked="" type="checkbox"/> |
| 2                  | 21/08/19 09:40  | Log card (if available)             |            | <input checked="" type="checkbox"/> |
| 3                  | 21/08/19 11:29  | LUMP SUM REPAIR FORM                |            | <input checked="" type="checkbox"/> |

## Linked Accident Report Documents

| Photos/Images |                |                                     | View       | View in Browser                     |
|---------------|----------------|-------------------------------------|------------|-------------------------------------|
| No            | Finalized On   | ETHOZ Protect Pte Ltd (Bukit Batok) | 3 per page | <input checked="" type="checkbox"/> |
| 1             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 2             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 3             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 4             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 5             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 6             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 7             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 8             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 9             | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 10            | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 11            | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 12            | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 13            | 15/08/19 11:12 | Accident Photo                      |            | <input checked="" type="checkbox"/> |
| 14            | 15/08/19 11:12 | INSURANCE CERT                      |            | <input checked="" type="checkbox"/> |
| 15            | 15/08/19 11:12 | Driving License                     |            | <input checked="" type="checkbox"/> |
| 16            | 15/08/19 11:12 | Driving License                     |            | <input checked="" type="checkbox"/> |
| Documentation |                |                                     | 1 per page | <input checked="" type="checkbox"/> |
| No            | Finalized On   | ETHOZ Protect Pte Ltd (Bukit Batok) | Thumbnail  | Print                               |
| 1             | 15/08/19 11:23 | Sketch Plan                         |            | <input checked="" type="checkbox"/> |

## Documents Checklist

|                                                                                                                                                                       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>DOCUMENTS CHECKLIST</b> <span>Reset</span> <span>Save</span> <span>Print</span>                                                                                    |
| There are no document checklists configured.                                                                                                                          |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>                                                                                                      |
| <b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer<br>Note: Remarks are private unless you show it to other parties. |

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower 4  
Singapore 038986

Our File No: CS/FWD19014387/T1QF3S2

Date: 03/09/2019

### REFERENCE

Insured/Claimant: HO YANTING MARY Policy No: PNPV2018-00003306-01  
Date of Loss: 15/08/2019 Nature of Claim: OD Claim No: 1201900024426

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJC9402E**  
Make & Model: SUZUKI SX4, 1.6 HB (A) Engine No: M16A1354789  
Reg. Date: 05/03/2008 (Man. Year: 2008) Chassis No: JSAGYA21S00117647  
Colour: Grey Odometer: 105693 km  
Engine Capacity: 1586 cc  
Market Value/New Car Price: S\$21,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

|                                          | Repairer's       | Adjuster's      | Difference      | Diff %       |
|------------------------------------------|------------------|-----------------|-----------------|--------------|
| Parts                                    | 11,129.00        | 7,221.00        | 3,908.00        | 35.12        |
| Miscellaneous Items                      | 65.00            | 65.00           | 0.00            | 0.00         |
| Labour                                   | 2,485.00         | 1,855.00        | 630.00          | 25.35        |
| Paintwork Labour                         | 0.00             | 0.00            | 0.00            |              |
| Towing                                   | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>      | <b>13,679.00</b> | <b>9,141.00</b> | <b>4,538.00</b> | <b>33.17</b> |
| <b>Approved Total (Overridden) (S\$)</b> |                  | <b>7,000.00</b> |                 |              |
| <b>- Excess (S\$)</b>                    | 0.00             | 500.00          | -500.00         |              |
| <b>(S\$)</b>                             | 13,679.00        | 6,500.00        | 7,179.00        | 52.48        |
| <b>+ GST 7.00/7.00% (S\$)</b>            | 957.53           | 455.00          | 502.53          | 52.48        |
| <b>Nett Amount (S\$)</b>                 | <b>14,636.53</b> | <b>6,955.00</b> | <b>7,681.53</b> | <b>52.48</b> |

### INSPECTION

Date of Assignment: 19/08/2019 Present Location: ETHOZ Protect Pte Ltd (Bukit Batok)  
Date Inspected: 19/08/2019 Inspected At: ETHOZ Protect Pte Ltd (Bukit Batok)  
30 Bukit Batok Crescent  
Singapore 658075  
Estimated Period of Repair: 7.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

[https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\\_printprt&caseid=855420&extid=313787&CFID=58470670&C...](https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=855420&extid=313787&CFID=58470670&C...) 1/5

9/3/2019

Adjuster Report

*any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

|                      |                                                                                                                                                                              |                                                         |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| <b>Part Source:</b>  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 03 Sep 2019)           |
| <b>Parts:</b>        | 144                                                                                                                                                                          | SUZUKI SX4 1.6 HB (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                       |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SJC9402E)                                                                                                                                    |                                                         |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                         |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                         |

## Recommended Parts

| No. | Qty | Part No. | Particulars                         | Condition     | Repairer's | Amount    |
|-----|-----|----------|-------------------------------------|---------------|------------|-----------|
| 1   | 1   |          | *FRONT BONNET                       | Bent          | 650.00 F   | *650.00 F |
| 2   | 1   |          | *FRONT BONNET HINGE LH              | Bent          | 55.00 F    | *55.00 F  |
| 3   | 1   |          | *FRONT BONNET HINGE RH              | Bent          | 55.00 F    | *55.00 F  |
| 4   | 1   |          | *FRONT BONNET INSULATOR             | Deformed      | 170.00 F   | *170.00 F |
| 5   | 10  |          | *FRONT BONNET INSULATOR CLIP        | Necessary     | 30.00 F    | *30.00 F  |
| 6   | 1   |          | *FRONT BONNET LOCK                  | Bent          | 140.00 F   | *140.00 F |
| 7   | 1   |          | *FRONT FENDER LH                    | Bent          | 350.00 F   | *350.00 F |
| 8   | 1   |          | *FRONT FENDER RH                    | Bent          | 350.00 F   | *350.00 F |
| 9   | 1   |          | *FRONT FENDER GARNISH LH            | Not Necessary | 260.00 F   | *- F      |
| 10  | 1   |          | *FRONT FENDER GARNISH RH            | Not Necessary | 260.00 F   | *- F      |
| 11  | 1   |          | *FRONT FENDER INNER SHIELD LH       | Not Necessary | 70.00 F    | *- F      |
| 12  | 1   |          | *FRONT FENDER INNER SHIELD RH       | Not Necessary | 70.00 F    | *- F      |
| 13  | 20  |          | *FRONT FENDER INNER SHIELD CLIP     | Not Necessary | 60.00 F    | *- F      |
| 14  | 2   |          | *FRONT FENDER EMBLEM LH / RH        | Necessary     | 80.00 F    | *80.00 F  |
| 15  | 1   |          | *FRONT DOOR LH                      | Repair        | -          | *- F      |
| 16  | 1   |          | (NPA)<br>*FRONT DOOR RH             | Repair        | -          | *- F      |
| 17  | 1   |          | *HEADLAMP LH                        | Cracked       | 490.00 F   | *490.00 F |
| 18  | 1   |          | *HEADLAMP RH                        | Cracked       | 490.00 F   | *490.00 F |
| 19  | 1   |          | *FRONT GRILLE                       | Necessary     | 210.00 F   | *210.00 F |
| 20  | 1   |          | *FRONT GRILLE LOGO                  | Necessary     | 70.00 F    | *70.00 F  |
| 21  | 10  |          | *FRONT GRILLE CLIP                  | Necessary     | 30.00 F    | *30.00 F  |
| 22  | 1   |          | *FRONT BUMPER                       | Dented        | 790.00 F   | *790.00 F |
| 23  | 10  |          | *FRONT BUMPER CLIP                  | Necessary     | 30.00 F    | *30.00 F  |
| 24  | 1   |          | *FRONT BUMPER SIDE RETAINER LH      | Necessary     | 60.00 F    | *60.00 F  |
| 25  | 1   |          | *FRONT BUMPER SIDE RETAINER RH      | Necessary     | 60.00 F    | *60.00 F  |
| 26  | 1   |          | *FRONT BUMPER LOWER SPOILER         | Not Necessary | 320.00 F   | *- F      |
| 27  | 1   |          | *FRONT BUMPER ARCH LH               | Not Necessary | 90.00 F    | *- F      |
| 28  | 1   |          | *FRONT BUMPER ARCH RH               | Not Necessary | 90.00 F    | *- F      |
| 29  | 1   |          | *FOG LAMP LH                        | Not Necessary | 250.00 F   | *- F      |
| 30  | 1   |          | *FOG LAMP RH                        | Not Necessary | 250.00 F   | *- F      |
| 31  | 1   |          | *FRONT BUMPER FOAM (UPPER)          | Not Necessary | 200.00 F   | *- F      |
| 32  | 1   |          | *FRONT BUMPER REINFORCEMENT (UPPER) | Bent          | 460.00 F   | *460.00 F |
| 33  | 1   |          | *FRONT BUMPER REINFORCEMENT (LOWER) | Not Necessary | 360.00 F   | *- F      |
| 34  | 1   |          | *BRACE PANEL                        | Bent          | 65.00 F    | *65.00 F  |
| 35  | 1   |          | *HEADLAMP UPPER PANEL LH            | Bent          | 110.00 F   | *110.00 F |
| 36  | 1   |          | *HEADLAMP UPPER PANEL RH            | Bent          | 110.00 F   | *110.00 F |
| 37  | 1   |          | *SUPPORT PANEL (TOP)                | Bent          | 190.00 F   | *190.00 F |
| 38  | 1   |          | *SUPPORT PANEL (LH)                 | Bent          | 140.00 F   | *140.00 F |
| 39  | 1   |          | *SUPPORT PANEL (RH)                 | Bent          | 140.00 F   | *140.00 F |
| 40  | 1   |          | *SUPPORT PANEL (BOTTOM)             | Not Necessary | 200.00 F   | *- F      |
| 41  | 1   |          | *CONDENSER                          | Bent          | 650.00 F   | *650.00 F |

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars                               | Condition     | Repairer's | Amount    |
|-----|-----|----------|-------------------------------------------|---------------|------------|-----------|
| 42  | 1   |          | *AIR COND HOSE (LIQUID)                   | Not Necessary | 420.00 F   | *- F      |
| 43  | 1   |          | *AIR COND HOSE (DISCHARGE)                | Not Necessary | 450.00 F   | *- F      |
| 44  | 1   |          | *RADIATOR                                 | Bent          | 840.00 F   | *840.00 F |
| 45  | 2   |          | *RADIATOR TOP BRACKET LH / RH             | Bent          | 30.00 F    | *30.00 F  |
| 46  | 2   |          | *RADIATOR TOP BUSH LH / RH                | Deformed      | 30.00 F    | *30.00 F  |
| 47  | 1   |          | *RADIATOR TOP HOSE                        | Twisted       | 36.00 F    | *36.00 F  |
| 48  | 1   |          | *RADIATOR BOTTOM HOSE                     | Not Necessary | 38.00 F    | *- F      |
| 49  | 1   |          | *RADIATOR FAN COWLING                     | Cracked       | 220.00 F   | *220.00 F |
| 50  | 1   |          | *RADIATOR FAN BLADE                       | Not Necessary | 70.00 F    | *- F      |
| 51  | 1   |          | *RADIATOR FAN MOTOR                       | Not Necessary | 450.00 F   | *- F      |
| 52  | 1   |          | *RADIATOR SPARE TANK                      | Deformed      | 90.00 F    | *90.00 F  |
| 53  | 1   |          | *FRONT WHEEL HOUSE PANEL LH & RH<br>(NPA) | Repair        | -          | *- F      |
| 54  | 1   |          | *FRONT CHASSIS MEMBER LH & RH<br>(NPA)    | Repair        | -          | *- F      |

F=Franchise part.

|                           |                  |                 |
|---------------------------|------------------|-----------------|
| <b>Total Parts (\$\$)</b> | <b>11,129.00</b> | <b>7,221.00</b> |
|---------------------------|------------------|-----------------|

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

| No                         | Qty | Particulars                     | Repairer's | Amount |
|----------------------------|-----|---------------------------------|------------|--------|
| <b>Miscellaneous Items</b> |     |                                 |            |        |
| 1                          | 1   | FRONT NUMBER PLATE<br>(BENT)    | 35.00      | 35.00  |
| 2                          | 1   | RADIATOR COOLANT<br>(NECESSARY) | 30.00      | 30.00  |
| Sub Total (\$\$)           |     |                                 | 65.00      | 65.00  |

## Recommended Labour

| No                       | Particulars                                                         | Lab.Type | Repairer's | Amount   |
|--------------------------|---------------------------------------------------------------------|----------|------------|----------|
| <b>Labour Items</b>      |                                                                     |          |            |          |
| 1                        | LABOUR TO CARRY OUT FRONT REPAIR                                    | New      | 900.00     | 800.00   |
| 2                        | TO CHECK AND RECONNECT ALL NECESSARY WIRING                         | New      | 35.00      | 35.00    |
| 3                        | TO SPRAY PAINTING ON FRONT AFFECTED AREA                            | New      | 1,100.00   | 900.00   |
| 4                        | TO REMOVE & FIX AIR COND CONDENSER INCLUDING TOP UP AIR<br>COND GAS | New      | 150.00     | 120.00   |
| 5                        | TO PULL OFF STRAIGHTENING FRONT CHASSIS MEMBER LH RH                | New      | 300.00     | 0.00     |
| Gross Labour Cost (\$\$) |                                                                     |          | 2,485.00   | 1,855.00 |

|                                               |
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| Report was unsubmitted during this print-out. |
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&lt; END OF ESTIMATES &gt;