

21/03/2001

ASS. REC. BY:

REF: CS/INC19014322/Plvd3ⁿ² Special Instruction:Surveyor: Rosul

ASSIGNMENT (Office)

From (Person): Daniel Koh

of

INC

Date/Time: 15/8/19 @ 6.15pm

Estimated Cost:

Bill to:

OD TP WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SMD 4859BInsured: SMS 3796K

at Workshop in/s

Cycle & Carriage AutomotiveTel: 6568 4501

of

209 Pandan Garden

Policy No:

Claim No:

MT/1057385-002

Sum Insured:

Excess:

Make of Veh:

D.O.A. 13/8/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9:24am @ 16/8/19

Person Contacted:

AndreVehicle IN / OUT

Date/Time

Action/Instruction

Johnny! ✓SMD 4859B -XSMS 3796K -X12/9/19Final fig \$9185 confirmed by email (Ref 5226, 3670)

ASS. REC. BY:

Rasul

REF: INC

8218

ASSIGNMENT

From:

Date:

16/8/19

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMD 4889B

at Workshop n/s:

Cycle & Carriage Automotive

of

209 Pandan Gardens

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

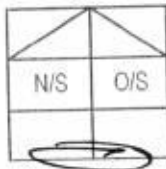
(Client's Record)

Make of Veh:

10am - 12pm

Andre

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS / up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMD 4889B

Yr Regn: 2018 / Aug

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

KIA CERATO 1.6 CATSX c.c 1591

Colour:

BLUE

A/C: Insured / Std / NI / NA

Sp. Reading

18214

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KNAF3416MK5011291

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Words / Jammed / Leaked / Burnt orBrake: ☒ Words / Jammed / Leaked / Burnt orModi: Nil / ☒ STD A/Rim or

Tyre Size:

F:

225/45R17

R:

2 2

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kumho

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

13/08/19

D.O.I.

16/08/19

Survey held at

C & C (PQ)

10:57am

Des. of Damages: Frt ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 12 SEP 2019

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

12/9 - typist

Report Format:

TP

Lump Sum / L&L: \$

9185/2

Days Of Repair:

9 12/9/19 Rasul

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Week end (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

250

Nivitha (LKK Auto)

From: Daniel Koh <daniel.koh@income.com.sg>
Sent: Thursday, 15 August 2019 6:15 PM
To: 'assignments@lkkauto.com'
Cc: admin-d@lkkauto.com; Teng Ken Leong; Thio Tse Kiat
Subject: FW: TP CASES FARMED OUT TO LKK ON 16/8/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OIV	DOA
1		Claim no and OIC will revert later	SLP8712A	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	Shashi / 9336 6875			
2	FIONA SHEN	MT/1052229-002	SCM3M	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD	209 PANDAN GARDENS SINGAPORE 609339	Edwin Caina / 91819978		SLG3371E	6/7/2019
3	SERENE LIM	MT/1057385-002	SMD4889B	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD	209 PANDAN GARDENS SINGAPORE 609339	Andre Chow / 9144 9137	10:00-12:00	SMJ3796K	13/8/2019

Please contact workshops.

Please revert to officer-in-charge after survey.

Veron Chen (LKKAUTO)

From: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Sent: Tuesday, 27 August 2019 12:07 PM
To: Rasul (LKKAUTO)
Cc: Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; Cheng Jo Jo
Subject: RE: TP NTUC SMD4889B AGAINST SMJ3796K DOA 13.08.2019
Attachments: WhatsApp Image 2019-08-27 at 11.39.57 (1).jpeg; WhatsApp Image 2019-08-27 at 11.39.57 (2).jpeg; WhatsApp Image 2019-08-27 at 11.39.57.jpeg; WhatsApp Image 2019-08-27 at 11.51.49 (1).jpeg; WhatsApp Image 2019-08-27 at 11.51.49 (2).jpeg; WhatsApp Image 2019-08-27 at 11.51.49 (3).jpeg; WhatsApp Image 2019-08-27 at 11.51.49 (4).jpeg; WhatsApp Image 2019-08-27 at 11.51.49 (5).jpeg; WhatsApp Image 2019-08-27 at 11.51.49 (6).jpeg; WhatsApp Image 2019-08-27 at 11.51.49 (7).jpeg; WhatsApp Image 2019-08-27 at 11.51.49.jpeg; WhatsApp Image 2019-08-27 at 11.53.03.jpeg

Hi Rasul,

Attached are the before paint and photos of the damaged LHR fender.

As spoken, will add in spray paint and knocking.

Regards
Andre

From: MTSurvey <MTSurvey@income.com.sg>
Sent: Thursday, 15 August, 2019 11:43 AM
To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: TP NTUC SMD4889B AGAINST SMJ3796K DOA 13.08.2019

This email was sent from outside of your organisation

Dear Workshop,

Thank you for contacting the NTUC Income Survey Team.
The Physical Survey appointment will be arranged on 16/08/2019.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg

 income
made different



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in with you

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]

Sent: Thursday, 15 August 2019 11:30 AM

To: MTSurvey <MTSurvey@income.com.sg>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;
Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: TP NTUC SMD4889B AGAINST SMJ3796K DOA 13.08.2019

Hi Officer in Charge,

Kindly arrange for a survey on 16.08.2019 at 10am to 12pm.

Regards
Andre

From: MTSurvey <MTSurvey@income.com.sg>

Sent: Wednesday, 14 August, 2019 9:26 AM

To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;
Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: TP NTUC SMD4889B AGAINST SMJ3796K DOA 13.08.2019

This email was sent from outside of your organisation

Dear Workshop,

Please contact us at 64307899 or e-mail : mtsurvey@income.com.sg one day in advance before 4.30 pm for survey arrangement.

Warmest Regards

Annie Koh

Senior Admin,

Motor Insurance

T +65 64307899

www.income.com.sg



From: MTCL@income.com.sg

Sent: Wednesday, 14 August 2019 9:20 AM

To: andre.chow@cyclecarriage.com.sg; MTSurvey <MTSurvey@income.com.sg>

Cc: kionghua.bong@cyclecarriage.com.sg; coco.lu@cyclecarriage.com.sg; edwin.caina@cyclecarriage.com.sg;
kevin.leong@cyclecarriage.com.sg

Subject: FW: TP NTUC SMD4889B AGAINST SMJ3796K DOA 13.08.2019

Dear Sir/Mdm,

We have registered the claim.

Our reference number: MT/1057385-002

Claim Officer: SERENE

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email.

Thank you.

With Regards

Junainah

Senior Admin Assistant

Motor Insurance

www.income.com.sg



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Find out more at Income.com.sg/careers

in with you

From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]

Sent: Tuesday, 13 August 2019 4:24 PM

To: MTCL@income.com.sg

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: TP NTUC SMD4889B AGAINST SMJ3796K DOA 13.08.2019

Dear Officer in Charge,

My client driving SMD4889B would like to claim against your insured (SMJ3796K).

Attached is the GIA report and estimate.

Kindly advise on the liability.

Best Regards,

Andre Chow


Manager – Aftersales Operations



CYCLE & CARRIAGE

WE DRIVE FIRST CLASS

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6569 1240 • H: +65 9144 9137 • www.cyclecarriage.com.sg

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 12 September 2019 9:28 AM
To: Cheng Jo Jo; Rasul (LKKAUTO); Lim Serene (MT); SUR
Cc: Andre Chow En De; Loi Ai Ting; Songcuan JR Lauro Araos
Subject: RE: FINALISE - SMD4889B (KIA) / TP NTUC / DOA: 13/08/2019

Dear Jo Jo,

WITHOUT PREJUDICE

Confirmed amount \$9185 before GST @ 9 working days.

Kindly send Final invoice and all supporting documents directly to NTUC INCOME

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>
Sent: Tuesday, 10 September 2019 3:58 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Lim Serene (MT) <lim.serene@income.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Subject: FINALISE - SMD4889B (KIA) / TP NTUC / DOA: 13/08/2019

Hi Rasul,

Attached file for your kind perusal.

Kindly confirm finalise amount at \$ 9,827.95 after GST.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/08/2019 15:59
Date Of Accident	13/08/2019 08:20
Exact Location Of Accident	BOUNDARY RD SERANGOON CENTRAL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD4889B
Insured/Policyholder	
Name Of Registered Owner	ALVIN ANG MING ZHI
NRIC No	S9102821B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81269849
Alternative Phone No	OTHERS-92825150

Vehicle Particulars

Manufacturer	KIA
Model	CERATO K3 1.6 SX
Exact Purpose for which vehicle was being used at time of accident	DRIVING HOME FROM WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800100505
Cover Note Number	

Driver

Name of Driver	BENJAMIN ANG FU CHENG
NRIC No	S9102822J
Date Of Birth	08/01/1991
Occupation	INDOOR
Date Of Driving Pass	15/08/2013
Driving Experience	5 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81269849
Fax Number	
Contact Number	
EMail Address	BENJAMINAF@HOTMAIL.COM

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

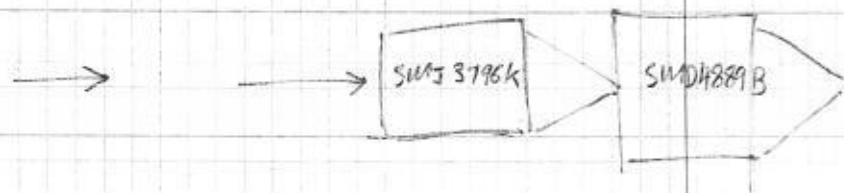
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 13/8/19

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving home from work on 13th Aug 2019
 As I reach boundary Rd, Serangoon central, and came to a stop as
 the vehicle in front of me has stopped as well.
 All of a sudden & without any car was hit from the back by
 VOLVO, SMI 3796K

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time: 13/8/19

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
ALVIN ANG MING ZHI	Cust No/Name LCV06400/Mr Alvin Ang Ming Zhi
BLK 1 LORONG LEW LIAN	Reg No/Reg Date SMD4889B / 23/08/201
#06-04	Date In/Mileage / 0
SINGAPORE 531001	Chassis No KNAF3416MK5011291
Contact No	Engine No G4FGJH702621
	Make/Model KIA/CERATO 1.6 A SX G335
	Colour/Trim B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
LCV06400	CRDVCH	13/08/2019/ 12:26	QUA	265 / AndreChow	55800			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000		RENEW ACCIDENT DAMAGED PORTION ON REAR BUMPER, BOOT LID, REAR END PANEL, REPAIR REAR FLOOR PANEL AND REALIGN TO THE SAME						2475 2750.00
E PNT98000		RESPRAY REAR BUMPER, REAR REAR END PANEL, REAR BOOT LID, REAR FLOOR PANEL						1680 2100.00
E PNT88000		REMOVE AND INSTALL REVERSE SENSORS						80 150.00
E PNT88000		REMOVE AND INSTALL REAR BOOT LID TRIM, MECHANISM, ELECTRONICS TO FACILITATE REPAIR						275 550.00
E PNT88000		REMOVE AND INSTALL REAR COMPARTMENT TRIM						275 550.00
M SUNDRY		SUPPLY ANTI CORROSION FOR AFFECTED PORTIONS						120 240.00
M SUNDRY		SUPPLY BODY SEALANT						100 240.00
M SUNDRY		SUNDRIES						nrc 30.00
A 10028901		TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST						200.00
A 54900099		CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM						50 100.00
P COVER-RR BUMPER					1.00	688.00	00.00	688.00
M COVER-RR BUMPER LWR					1.00	197.00	00.00	197.00
M COVER-RR BUMPER UNDER, LH					1.00	33.00	00.00	33.00
M COVER-RR BUMPER FOG LAMP, LH					1.00	19.00	00.00	19.00
M COVER-RR BUMPER FOG LAMP, RH					1.00	19.00	00.00	19.00
M EXTN WIRING ASSY-BWS					1.00	207.00	00.00	207.00
M BEAM-RR BUMPER					1.00	318.00	00.00	318.00
M BRACKET ASSY-RR BPR SIDE UPR, L					1.00	25.00	00.00	25.00
M BRACKET-ASSY RR BPR SIDE UPR, R					1.00	31.00	00.00	31.00

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Co Reg No : 199405410K

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
ALVIN ANG MING ZHI	Cust No/Name LCV06400/Mr Alvin Ang Ming Zhi
BLK 1 LORONG LEW LIAN	Reg No/Reg Date SMD4889B / 23/08/201
#06-04	Date In/Mileage / 0
SINGAPORE 531001	Chassis No KNAF3416MK5011291
Contact No	Engine No G4FGJH702621
	Make/Model KIA/CERATO 1.6 A SX G335
	Colour/Trim B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
LCV06400	CRDVCH	13/08/2019/ 12:26	QUA	265 / AndreChow	55800
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
M STAY-RR BUMPER LH		1.00	65.00	00.00	65.00
M STAY-RR BUMPER RH		1.00	65.00	00.00	65.00
M BRACKET-RR BEAM LWR,CTR		1.00	6.00	00.00	6.00
M BRACKET-RR BEAM LWR MTG		1.00	6.00	00.00	6.00
M BRACKET-RR BEAM UPR MTG,LH		1.00	9.00	00.00	9.00
M BRACKET-RR BEAM UPR MTG,RH		1.00	9.00	00.00	9.00
M LAMP ASSY-REAR COMB INSIDE,RH		1.00	608.00	00.00	608.00
M LAMP ASSY-REAR COMB INSIDE,LH		1.00	608.00	00.00	608.00
M LAMP ASSY-REAR COMB OUTSIDE,LH		1.00	675.00	00.00	675.00
M LAMP ASSY-REAR COMB OUTSIDE,RH		1.00	675.00	00.00	675.00
M LOGO ASSY-KIA SUB		1.00	32.00	00.00	32.00
M EMBLEM-CERATO		1.00	28.00	00.00	28.00
M PANEL ASSY-BACK		1.00	324.00	00.00	324.00
P PANEL ASSY-TRUNK LID		1.00	1297.00	00.00	1297.00
M HINGE ASSY-TRUNK LID,LH		1.00	97.00	00.00	97.00
M HINGE ASSY-TRUNK LID,RH		1.00	97.00	00.00	97.00
M ULTRASONIC SENSOR ASSY-BWS		1.00	163.00	00.00	163.00
M ULTRASONIC SENSOR ASSY-BWS		1.00	163.00	00.00	163.00
M ULTRASONIC SENSOR ASSY-BWS		1.00	163.00	00.00	163.00
M ULTRASONIC SENSOR ASSY-BWS		1.00	163.00	00.00	163.00
M TRIM ASSY-RR TRANSVERSE		1.00	41.00	00.00	41.00

SURVEYOR NAME: Pran - Hp 90010068

SURVEYOR SIGNATURE: [Signature]

DATE: 16/08/19 @ 1050

REMARKS: 8 days

Renew 52 for paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items to be approved & is subject to final approval

Confirm & accepted by

14,411

Acknowledged by Repairer

Signature:

Date:

Nett

13,741.00

7% GST on 13741.00

961.87

Total Payable

14,702.87

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Surveyor : Rasul - LKK
 Company : NTUC
 DOA : 13/08/2019
 CSE : Andre
 Date of Survey : 16/08/2019

VEHICLE NO : SMD4889B
 MODEL : KIA/ CERATO 1.6 A SX G335
 WIP : 55800

Material	:	\$	3,230.00
Labour	:	\$	5,955.00
Sub-Total	:	\$	9,185.00
Less Excess	:	\$	-
Total	:	\$	9,185.00
GST 7%	:	\$	642.95
Grand Total	:	\$	9,827.95
Finalise By/Date	:	JoJo dtd 10/09/2019	

Email :

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 9 WORKING DAYS + 4 Days (2) Weekends
 + Days () Public Holiday
 + 1 Survey - 16/08/2019 - Fri
 TOTAL DAYS REPAIR TOOK = 14

☒ TP Claim NTUC - SMJ3796K

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Alvin Ang Ming Zhi	Cust No/Name LCV06400/Mr Alvin Ang Ming Zhi
Blk 1 Lorong Lew Lian	Reg No/Reg Date SMD4889B / 23/08/2018
#06-04	Date In/Mileage 16/08/2019/ 18214
Singapore 531001	Chassis/Package KNAF3416MK5011291 /KC17P
Contact No Mobile: 91731689	Engine No G4FGJH702621
19/08/	Make/Model KIA/CERATO 1.6 A SX G335
	Colour/Trim B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CTP00080	Cash	10/09/2019/ 15:43	TLA	881 / Jojo Cheng	55800			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								✓ 2475.00
RENEW ACCIDENT DAMAGED PORTION ON REAR BUMPER, BOOT LID, REAR END PANEL, REPAIR REAR FLOOR PANEL AND REALIGN TO THE SAME								
E PNT98000								✓ 1680.00
RESPRAY REAR BUMPER, REAR REAR END PANEL, REAR BOOT LID, REAR FLOOR PANEL								
E PNT88000								✓ 80.00
REMOVE AND INSTALL REVERSE SENSORS								
E PNT88000								✓ 275.00
REMOVE AND INSTALL REAR BOOT LID TRIM, MECHANISM, ELECTRONICS TO FACILITATE REPAIR								
E PNT88000								✓ 275.00
REMOVE AND INSTALL REAR COMPARTMENT TRIM								
M SUNDRY								✓ 120.00
SUPPLY ANTI CORROSION FOR AFFECTED PORTIONS								
M SUNDRY								✓ 100.00
SUPPLY BODY SEALANT								
M SUNDRY								✓ 30.00
SUNDRIES								
A 10028901								✓ 200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST								
A 54900099								✓ 50.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								
E PNT88000								250.00
ADDITIONAL JOB - REPAIR LH REAR FENDER - supp (A)								
E PNT98000								420.00
ADDITIONAL JOB - RESPRAY LH REAR FENDER - supp (A)								
X	COVER-RR BUMPER				1.00	688.00	00.00	✓ 688.00
X	COVER-RR BUMPER LWR				1.00	197.00	00.00	✓ 197.00
X	BEAM-RR BUMPER				1.00	318.00	00.00	✓ 318.00
X	STAY-RR BUMPER LH				1.00	65.00	00.00	? 65.00
X	STAY-RR BUMPER RH				1.00	65.00	00.00	? 65.00

This is not an official tax invoice.
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8509111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Alvin Ang Ming Zhi	Cust No/Name LCV06400/Mr Alvin Ang Ming Zhi
Blk 1 Lorong Lew Lian	Reg No/Reg Date SMD4889B / 23/08/2018
#06-04	Date In/Mileage 16/08/2019/ 18214
Singapore 531001	Chassis/Package KNAF3416MK5011291 /KC17P
Contact No Mobile: 91731689	Engine No G4FGJH702621
19/08/	Make/Model KIA/CERATO 1.6 A SX G335
	Colour/Trim B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	10/09/2019/ 15:43	TLA	881 / Jojo Cheng	55800

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X BRACKET-RR BEAM LWR,CTR	1.00	6.00	00.00	7 6.00
X BRACKET-RR BEAM LWR MTG	1.00	6.00	00.00	7 6.00
X LOGO ASSY-KIA SUB	1.00	32.00	00.00	32.00
X EMBLEM-CERATO	1.00	28.00	00.00	28.00
X PANEL ASSY-BACK	1.00	324.00	00.00	324.00
X PANEL ASSY-TRUNK LID	1.00	1297.00	00.00	1297.00
X ULTRASONIC SENSOR ASSY-BWS	1.00	163.00	00.00	163.00
X TRIM ASSY-RR TRANSVERSE	1.00	41.00	00.00	41.00

Pro Forma

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	3,230.00	Nett	9,185.00
Labour	5,705.00	7% GST on	642.95
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	9,827.95
Diagnostics Job	0.00		
Sundry/Others	250.00		
Total(w/o GST)	9,185.00		

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 This is a computer generated document, no signature is required.

SUPPLEMENTARY

INSURANCE CO : NTUC INCOME INS CO-OPERATIVE LTD

REGISTRATION NO : SMD4889B

S/N	Description	Qty	Unit Price	Disc%	Amount
<u>LABOUR</u>					
1	REPAIR LH REAR FENDER	1.00	250.00	0.00	250.00 ✓
2	RESPARY LH REAR FENDER	1.00	420.00	0.00	420.00 ✓
Total					670.00
7 % GST					46.90
Grand Total					716.90

Thank You.

Yours faithfully

CYCLE & CARRIAGE KIA PTE LTD

JoJo Cheng

Customer Service

Tel : +65 6568 4554

Car No: SMP 4889B WIP 55800

ADDITIONAL PARTS CHANGE

S/No	Parts Name	? /Supp	CSA Sign	Photo Taken	Remarks
1	Stay - RR Bumper LH	<input checked="" type="checkbox"/> /Supp	<i>Mr</i>		
2	Stay - RR Bumper RH	<input checked="" type="checkbox"/> /Supp	<i>Mr</i>		
3	Bracket - RR Beam LWR CTR	<input checked="" type="checkbox"/> /Supp	<i>Mr</i>		
4	Bracket - RR Beam LWR MTG	<input checked="" type="checkbox"/> /Supp	<i>Mr</i>		
5		? /Supp			
6		? /Supp			
7		? /Supp			
8		? /Supp			
9		? /Supp			
10		? /Supp			
11		? /Supp			
12		? /Supp			
13		? /Supp			
14		? /Supp			
15		? /Supp			
16	Repair LWR Fender	<input checked="" type="checkbox"/> /Supp	<i>Mr</i>	<i>28/10/14</i>	
17	Repair LWR Fender	<input checked="" type="checkbox"/> /Supp	<i>Mr</i>	<i>28/10/14</i>	
18		? /Supp			
19		? /Supp			
20		? /Supp			

DATE	TAKEN BY

Model: Kia Cerato

Surveyor: Ukk-Rasul



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19014322/R1vd3n2

73 BRAS BASAH ROAD

Date: 13-09-2019

#05-01 NTUC TRADE UNION HOUSESINGAPORE

189556



ATTN: SERENE LIM

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SMJ 3796K	Veh. Inspected	SMD 4889B
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1057385-002	Excess (\$)	0.00
Assign From	DANIEL KOH	Assign Date	15/08/2019

2. Vehicle Particulars & Condition

Make & Model	KIA CERATO 1.6 (A) SX	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KNAF3416MK5011291	Colour	BLUE
Odometer	18214 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	KUMHO	6 mm
L/H Front Tyre	225/45 R17	KUMHO	6 mm
R/H Rear Tyre	225/45 R17	KUMHO	6 mm
L/H Rear Tyre	225/45 R17	KUMHO	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	13/08/2019	Inspect Date / Time	16/08/2019 (10:57 AM)
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	9 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMD 4889B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	COVER-RR BUMPER (SN)	DEFORMED	688.00	688.00
1	COVER-RR BUMPER LWR (SN)	TORN	197.00	197.00
1	COVER-RR BUMPER UNDER,LH (SN)	SERVICEABLE	33.00	-
1	COVER-RR BUMPER FOG LAMP,LH (SN)	SERVICEABLE	19.00	-
1	COVER-RR BUMPER FOG LAMP,RH (SN)	SERVICEABLE	19.00	-
1	EXTN WIRING ASSY-BWS (SN)	SERVICEABLE	207.00	-
1	BEAM-RR BUMPER (SN)	CRACKED	318.00	318.00
1	BRACKET ASSY-RR BPR SIDE UPR,L (SN)	SERVICEABLE	25.00	-
1	BRACKET ASSY-RR BPR SIDE UPR,R (SN)	SERVICEABLE	31.00	-
1	STAY-RR BUMPER LH (SN)	BENT	65.00	65.00
1	STAY-RR BUMPER RH (SN)	BENT	65.00	65.00
1	BRACKET-RR BEAM LWR,CTR (SN)	CRACKED	6.00	6.00
1	BRACKET-RR BEAM LWR MTG (SN)	CRACKED	6.00	6.00
1	BRACKET-RR BEAM UPR MTG,LH (SN)	SERVICEABLE	9.00	-
1	BRACKET-RR BEAM UPR MTG,RH (SN)	SERVICEABLE	9.00	-
1	LAMP ASSY-REAR COMB INSIDE,RH (SN)	SERVICEABLE	608.00	-
1	LAMP ASSY-REAR COMB INSIDE,LH (SN)	SERVICEABLE	608.00	-
1	LAMP ASSY-REAR COMB OUTSIDE,LH (SN)	SERVICEABLE	675.00	-
1	LAMP ASSY-REAR COMB OUTSIDE,RH (SN)	SERVICEABLE	675.00	-
1	LOGO ASSY-KIA SUB (SN)	NECESSARY	32.00	32.00
1	EMBLEM-CERATO (SN)	NECESSARY	28.00	28.00
1	PANEL ASSY-BACK (SN)	BENT	324.00	324.00
1	PANEL ASSY-TRUNK LID (SN)	BENT	1,297.00	1,297.00
1	HINGE ASSY-TRUNK LID,LH (SN)	SERVICEABLE	97.00	-
1	HINGE ASSY-TRUNK LID,RH (SN)	SERVICEABLE	97.00	-
1	ULTRASONIC SENSOR ASSY-BWS (SN)	MISSING	163.00	163.00
1	ULTRASONIC SENSOR ASSY-BWS (SN)	SERVICEABLE	163.00	-
1	ULTRASONIC SENSOR ASSY-BWS (SN)	SERVICEABLE	163.00	-
1	ULTRASONIC SENSOR ASSY-BWS (SN)	SERVICEABLE	163.00	-
1	TRIM ASSY-RR TRANSVERSE (SN)	DEFORMED	41.00	41.00

Report Ref No. CS/INC19014322/R1vd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SUNDRIES (SN)	NECESSARY	30.00	30.00
			6,861.00	3,260.00
	LABOUR			
	RENEW ACCIDENT DAMAGED PORTION ON REAR BUMPER,BOOT LID,REAR END PANEL,REPAIR REAR FLOOR PANEL AND REALIGN TO THE SAME.		2,750.00	2,475.00
	RESPRAY REAR BUMPER,REAR REAR END PANEL,REAR BOOT LID,REAR FLOOR PANEL.		2,100.00	1,680.00
	REMOVE AND INSTALL REVERSE SENSORS.		150.00	80.00
	REMOVE AND INSTALL REAR BOOT LID TRIM,MECHANISM,ELECTRONICS TO FACILITATE REPAIR.		550.00	275.00
	REMOVE AND INSTALL REAR COMPARTMENT TRIM.		550.00	275.00
	SUPPLY ANTI CORROSION FOR AFFECTED PORTIONS.		240.00	120.00
	SUPPLY BODY SEALANT.		240.00	100.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	REPAIR LH REAR FENDER (ADDITIONAL).		250.00	250.00
	RESPRAY LH REAR FENDER (ADDITIONAL).		420.00	420.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		100.00	50.00
			7,550.00	5,925.00
GRAND TOTAL			14,411.00	9,185.00
RECOMMENDED COST OF REPAIRS (CONFIRMED)				9,185.00

Report Ref No. CS/INC19014322/R1vd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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