

### << Service Request Details

Claim	S9M01X6X
Reference	CC4/ASM19014320/Gpa3
Loss Date	August 13, 2019
Report Date	Aug 15, 2019 3:50:10 PM
Request Date	August 16, 2019
Due Date	August 16, 2020
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

**Actions**

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Next Step    Finish the work

Complete Work
More ▾

#### Vehicle Information

Incident Vehicle	GBJ5178L
Registration #	
Make	TPVD TOYOTA
Model	TBC

#### Service Address

...

#### Primary Contact/Insured

T B C TRANSPORTATION & TRADING PTE LTD  
 102E PASIR PANJANG ROAD, #04-02 CITILINK  
 WAREHOUSE, COMPLEX, 118529, Singapore  
 65674755  
 joannetan@tbc.com.sg

#### Claim Handler

NG Stacey  
 6568804351  
 stacey.ng@axa.com.sg

Additional Instructions    NOT REPORTED

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- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE	SENT	FROM	SUBJECT	BODY	
	8/3/20 11:52 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: CASE SETTLED?	Hi, Yes. We have settled the matter with third par...	
	7/30/20 4:51 PM	NG Stacey	CASE SETTLED?	/	
	2/6/20 10:28 AM	NG Stacey	Re:RE: Re:<TP - Mandate IA> - S9M01X6X [ACCIDENT INVOLVING XE 1606KOI] & GBJ 5178L(TP) ON 13/08/2019]	pls proceed	
	2/4/20 12:09 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:<TP - Mandate IA> - S9M01X6X [ACCIDENT INVOLVING XE 1606KOI] & GBJ 5178L(TP) ON 13/08/2019]	Hi, OI LOA uploaded in SC. We will proceed as per ...	
	10/7/19 1:19 PM	NG Stacey	Re:<TP - Mandate IA> - S9M01X6X [ACCIDENT INVOLVING XE 1606KOI] & GBJ 5178L(TP) ON 13/08/2019]	Hi LKK, can request for the LOA? Once received,...	
	10/5/19 11:46 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	<TP - Mandate IA> - S9M01X6X [ACCIDENT INVOLVING XE 1606KOI] & GBJ 5178L(TP) ON 13/08/2019]	Liability: 100%. Insured driver reversed & hit ont...	

TYPE	SENT	FROM	SUBJECT	BODY	
?	8/23/19 5:17 PM	NG Stacey	PROCEED DS	/	↩
?	8/19/19 2:35 PM	NG Stacey	NON REPORTING	/	↩
?	8/16/19 3:09 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	VNI.	Please be informed vehicle not in the workshop, re...	↩