

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 23 October, 2019 10:47 AM
To: Raymond
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

Without Prejudice

Dear Raymond,

We refer further to our below email.

Please be informed that our principal have noted the PIR.

However, our principal is still in the view that this matter is under BOLA 28L, and still maintain our position.

As such, kindly redirect the claim to the Insurer of vehicle FBN9445T which is under NTUC, under this BOLA 28(I).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Raymond [mailto:raymond@bhh.com.sg]
Sent: Tuesday, 22 October, 2019 11:38 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

Dear Vic,

Noted with thanks.

Best Regards,

Raymond

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Tuesday, 22 October, 2019 11:36 AM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Accident Involving FBE3642C, FBN9445T, GBC9511T, SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

Without Prejudice

Dear Raymond,

We refer to your below email and the contents were noted.

We will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Tuesday, 22 October, 2019 11:18 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

Dear Vic,

We attached the Traffic Police Investigation Result for your perusal.

Appreciate for you to revert with your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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From: Raymond <raymond@bhh.com.sg>

Sent: Monday, 7 October, 2019 1:06 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

Dear Vic,

We refer to your email dated 12/09/2019.

Our client vehicle is A and not B.

Thanks

Best Regards,

Raymond

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Thursday, 12 September, 2019 10:09 AM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

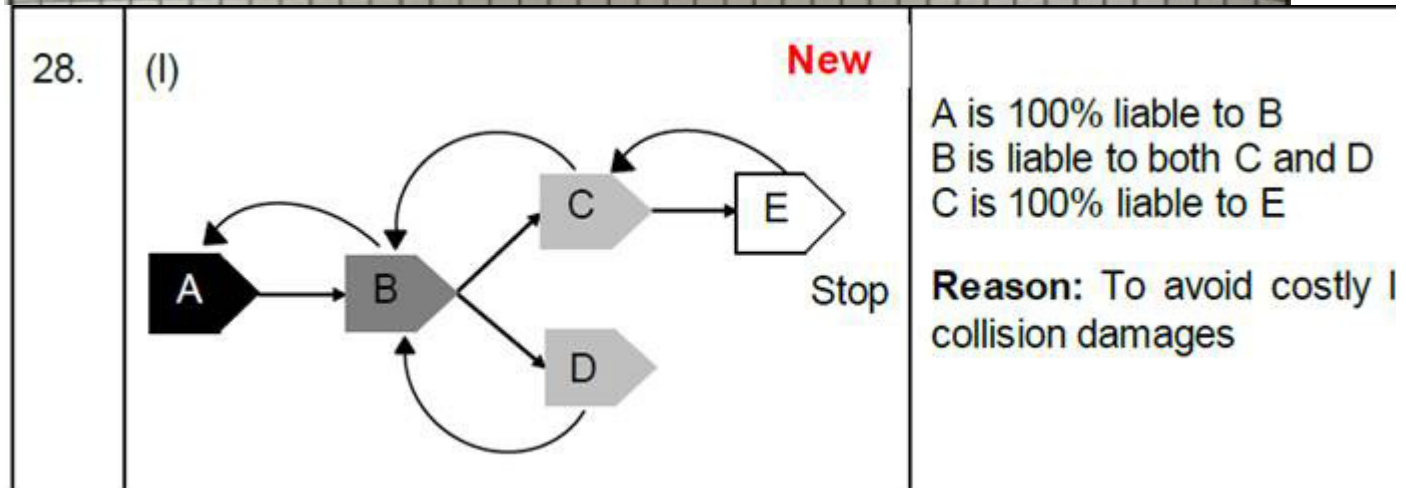
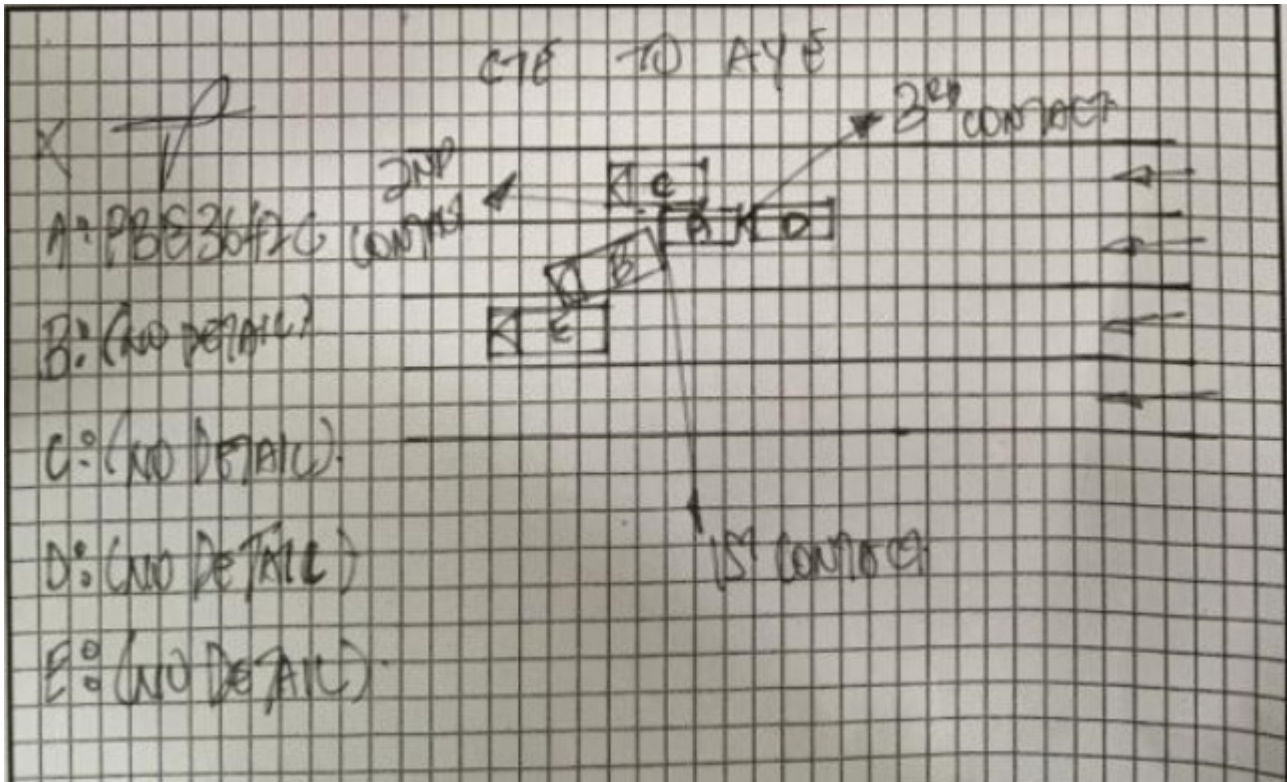
Subject: RE: Accident Involving FBE3642C, FBN9445T, GBC9511T, SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

Without Prejudice

Dear Raymond,

We refer to our below email.

Please be informed that our principal had further reviewed the matter. As per our principal, they are of the view that BOLA 28(I) is applicable for this accident which best illustrated and supported by your client's sketch plan. Under the BOLA 28(I), our Insured vehicle (C), which swerved left and hit the vehicle (E) GBC9511T, then your client's vehicle (B) FBE3642C rear-ended our Insured vehicle (C), followed by vehicle (A) FBN9445T that rear-ended your client's vehicle (B) FBE 3642C which fell and hit the vehicle (D) SHC242H. There was no contact between our Insured vehicle (C) SMJ2236S and the vehicle (D) SHC242H. See below sketch and BOLA scenario.



As such, we would like to withdraw our liability clearance and was instructed to have your claim redirected to the Insurer of vehicle (A) FBN9445T which is under NTUC, under this BOLA 28(I).

We will now close this matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Monday, 26 August, 2019 5:51 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

Dear Vic,

Noted with thanks.

Thanks

Best Regards,

Raymond

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Monday, 26 August, 2019 4:18 PM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

WITHOUT PREJUDICE

Dear Raymond,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mei Kwan (LKKAuto)

Sent: Monday, 26 August, 2019 3:54 PM

To: Raymond

Cc: Vic (LKKAuto); Admin A

Subject: RE: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier *** LKK REF: CC4/AIG19014303/Uha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>

Sent: Monday, 26 August, 2019 3:50 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: FW: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier

Dear Mei Kwan,

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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From: Raymond <raymond@bhh.com.sg>

Sent: Friday, 16 August, 2019 10:33 AM

To: 'AIGSGP_ClaimsSurvey@aig.com' <AIGSGP_ClaimsSurvey@aig.com>

Subject: Accident Involving FBE3642C), FBN9445T, GBC9511T), SMJ2236S & SHC242H along CTE twds AYE before Balestier

Dear Sir / Madam,

We attached the third party claim documents and video footage from the taxi (SHC242H) for your perusal.

Appreciate for you to arrange LKK Auto Consultants Pte Ltd for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969



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