

ASS. REC. BY:

REF: CS/CTZ19014300/Kt f3

n2

Special Instruction:

Surveyor: Kenneth

## ASSIGNMENT (Office)

From (Person):

Irene Tay

of

CTI

Date/Time:

16/8/19 @ 12.33pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKT 6660U

Insured:

SKS 9656T

at Workshop m/s

EM solution

Tel:

6456 0226

of

160 Sin Ming Drive #03-18/19

Policy No:

DMPCSN 303 747 19011

Claim No:

SNM19D2003786C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

14/08/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12.39am @ 16/8/19

Person Contacted:

Josephine

Vehicle IN/OUT

Date/Time

Action/Instruction

Johnnie /

SKT 6660 - X

SKS 9656T - X

v/p 11 Sep @ 1800h email &amp; confirm (Red: 5788.47; 76%)

ASS. REC. BY:

REF: CTZ/

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 File pass to  
GIA not ready

RECEIVED 05 SEP 2019

Date/Time, File Pass to?

519 Typst

Date/Time, File Return to?



: Prell. Report



: Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + R.S. SI

Fees

Others

TOTAL

320

Veh No:

SKT 6660W

Yr Regn:

18/6/2015

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

NIS Qashqai

c.c.

1197

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

45234

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

STNFEAT114.1403065

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

215/60R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

1/19

D.O.I.

28/8/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Report Format :

Lump Sum / I.B.I: (\$

TP

1800/-

Add Fee:



: Site Insp (\$



: Interview (\$



Tech Invs (\$



Weekend (\$

## Nivitha (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Friday, 16 August 2019 12:33 PM  
**To:** assignments; Sally Chong  
**Cc:** assignments  
**Subject:** FW: E21.111274.19 // RE: CTP REF NO. SNM19D203786C02 CTP VEH : SKS9656T  
VISION LAW REF NO. SKT6660U

### WITHOUT PREJUDICE

Dear Sir (LKK),

We refer to the above matter.

Please get your surveyors to liaise with **E M SOLUTION PTE LTD** to conduct survey.

Thank you.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6192  
Fax (65) 62247478/62247175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Sally Chong [mailto:[sallychong@visionlawllc.com](mailto:sallychong@visionlawllc.com)]  
**Sent:** Friday, 16 August, 2019 10:24 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** EM Solution Pte Ltd <[emautosolution@singnet.com.sg](mailto:emautosolution@singnet.com.sg)>; [derekkeh@singnet.com.sg](mailto:derekkeh@singnet.com.sg); [Tanvin13@yahoo.com.sg](mailto:Tanvin13@yahoo.com.sg)  
**Subject:** E21.111274.19 // RE: CTP REF NO. SNM19D203786C02 CTP VEH : SKS9656T VISION LAW REF NO. SKT6660U

URGENT

Dear Irene,

**NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES**

**CLAIMANT: TAN PHONG KWANG TOM**

**ACCIDENT INVOLVING SKT 6660U & SKS 9656T ON 14 AUG 2019 ALONG BT BATOK RD TOWARDS BT BATOK WEST AVE 8 AT ABOUT 17:00 HRS**

We refer to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment of KENNETH KONG-LKK as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue	:	<b>E M SOLUTION PTE LTD</b> 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722
Contact	:	Mr. Bernard (Tel.: 6456-0226 / 9101-8302)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

*Sally Chong*

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

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**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

**Sent:** Friday, 16 August, 2019 9:24 AM

**To:** Sally Chong

**Cc:** Sally Chong

**Subject:** CTP REF NO. SNM19D203786C02 CTP VEH : SKS9656T VISION LAW REF NO. SKT6660U

**WITHOUT PREJUDICE**

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN

XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**VISION LAW LLC**

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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# EM SOLUTION PTE LTD

160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722

Tel: 64560226

Fax:

64584500

Registration No: 201016308K

27.08.2019

Tan Phong Kwang Tom

3- days

Not authorized  
C/Lump \$1800  
Money After Pay

## REPAIR ESTIMATE FOR NISSAN QASHQAI - SKT 6660 U

1 pc	rear bumper	771.00	N	✓
2 pcs	rear bumper side retainers	42.90	SN	85.80 N X
1 pc	rear bumper reinforcement		↑	689.00 N X
2 pcs	rear bumper brackets	146.00	"	292.00 N X
1 pc	rear bumper inner foam		SN	162.40 N X
2 pcs	rear bumper reflectors	65.00	SN	130.00 N X
1 pc	rear bumper tow hood cover		na	36.80 N ✓
2 pcs	tail lamps assy	353.70	SN	707.40 N X
1 pc	boot rubber		SN	185.70 N X
1 pc	boot inner lock		"	161.70 N X
1 pc	boot logo		na	69.70 N X
1 pc	boot "Qashqai" badge		na	87.00 N X
1 pc	rear end panel		"	582.60 N X
1 pc	rear end panel top garnish		SN	83.50 N X
1 pc	boot floor cover		SN	394.70 N X
		4,439.30		
		Less 10%		
		443.93		
		3,995.37		

24 pcs	reverse sensors	Shor 280.00	1,120.00	SN	7560
1 pc	rear exhaust silencer		" 482.90	X	
2 pcs	rear exhaust mountings	22.60	SN 45.20	X	
1 set	rear bumper clips		na 45.00	SN	✓
1 set	rear end panel top garnish clips		na 30.00	SN	X

- 1) Check electrical wirings. 60.00 15%
- 2) Renew reverse sensor 100.00 60%
- 3) Renew rear exhaust silencer na 100.00 X
- 4) Repair accident damages and renew above parts. 780.00 400%
- 5) Spray paint on accident affected portions. 780.00 480%
- 6) Rust proofing on accident affected portions. na 50.00 X

\$ 7,588.47

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119014300/KTF3N2

Date: 06/09/2019

**REFERENCE**

<b>Handling Insurer:</b>	China Taiping Insurance (Singapore) Pte. Ltd.	<b>Policy No:</b>	DMPCSN30374719011
<b>Claimant Vehicle No :</b>	SKT6660U	<b>Insured Vehicle No :</b>	SKS9656T
<b>Date of Loss:</b>	16/08/2019	<b>Nature of Claim:</b>	TP
		<b>Claim No:</b>	SNM19D203786C02

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

<b>Reg No:</b>	SKT6660U	<b>Engine No:</b>	HRA2151068A
<b>Make &amp; Model:</b>	NISSAN QASHQAI, 1.2 (A)	<b>Chassis No:</b>	SJNFEAJ11U1403065
<b>Reg. Date:</b>	18/06/2015 (Man. Year: 2015)	<b>Odometer:</b>	45234 km
<b>Colour:</b>	Metallic Grey		
<b>Engine Capacity:</b>	1197 cc		
<b>Market Value/New Car Price:</b>	N/A		
<b>Sum Insured (\$\$):</b>	Market Value/New Car Price		

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

<b>General Condition:</b>		<b>Steering (Serviceable):</b>	Yes	<b>Footbrake (Serviceable):</b>	Yes
<b>Handbrake (Serviceable):</b>	Yes	<b>Engine Modification:</b>	No	<b>Pre-accident Condition:</b>	

**CONDITION OF TYRES**

<b>Front Tyre Size:</b>	215/60R17	<b>Rear Tyre Size:</b>	215/60R17
<b>Front Left Side:</b>	Yokohama 9 mm	<b>Rear Left Side:</b>	Yokohama 9 mm
<b>Front Right Side:</b>	Yokohama 9 mm	<b>Rear Right Side:</b>	Yokohama 9 mm

The above values represent the remaining tyre treads depth

**COST OF CLAIMS**

	Repairer's	Adjuster's	Difference	Diff %
Parts	5,718.47	1,332.02	4,386.45	76.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,870.00	955.00	915.00	48.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>7,588.47</b>	<b>2,287.02</b>	<b>5,301.45</b>	<b>69.86</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>1,800.00</b>		
<b>Nett Amount (\$\$)</b>	<b>7,588.47</b>	<b>1,800.00</b>	<b>5,788.47</b>	<b>76.28</b>

**INSPECTION**

<b>Date of Assignment:</b>	16/08/2019	<b>Inspected At:</b>	EM SOLUTION PTE LTD
<b>Date Inspected:</b>	28/08/2019		160 SIN MING DRIVE #03-18/19
			SIN MING AUTOCITY
			SINGAPORE 575722
<b>Estimated Period of Repair:</b>	3.0 days		

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 06 Sep 2019)
<b>Parts:</b>	M1-SUV	NISSAN QASHQAI 1.2 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKT6660U)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Buckled	771.00 FN	*771.00 FN
2	2	*REAR BUMPER SIDE RETAINERS	Serviceable	85.80 FN	*- FN
3	1	*REAR BUMPER REINFORCEMENT	Repair	689.00 FN	*- FN
4	2	*REAR BUMPER BRACKETS	Repair	292.00 FN	*- FN
5	1	*REAR BUMPER INNER FOAM	Serviceable	162.40 FN	*- FN
6	2	*REAR BUMPER REFLECTORS	Serviceable	130.00 FN	*- FN
7	1	*REAR BUMPER TOW HOOD COVER	Dented	36.80 FN	*36.80 FN
8	2	*TAIL LAMPS ASSY	Serviceable	707.40 FN	*- FN
9	1	*BOOT RUBBER	Serviceable	185.70 FN	*- FN
10	1	*BOOT INNER LOCK	Repair	161.70 FN	*- FN
11	1	*BOOT LOGO	Not Necessary	69.70 FN	*- FN
12	1	*BOOT QASHQAI BADGE	Not Necessary	87.00 FN	*- FN
13	1	*REAR END PANEL	Repair	582.60 FN	*- FN
14	1	*REAR END PANEL TOP GARNISH	Serviceable	83.50 FN	*- FN
15	1	*BOOT FLOOR COVER	Serviceable	394.70 FN	*- FN
16	1	*REVERSE SENSORS (4 Pcs)	Shorted (2 Pcs only)	1,120.00 FS	*560.00 FS
17	1	*REAR EXHAUST SILENCER	Repair	482.90 FS	*- FS
18	2	*REAR EXHAUST MOUNTINGS	Serviceable	45.20 FS	*- FS
19	1	*SET REAR BUMPER CLIPS	Necessary	45.00 FS	*45.00 FS
20	1	*SET REAR END PANEL TOP GARNISH CLIPS	Not Necessary	30.00 FS	*- FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

<b>Sub Total (\$\$)</b>	<b>6,162.40</b>	<b>1,412.80</b>
<b>- Nett Item Discount on N Items 10.00/10.00% (\$\$)</b>	<b>443.93</b>	<b>80.78</b>
<b>Total Parts (\$\$)</b>	<b>5,718.47</b>	<b>1,332.02</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	CHECK ELECTRICAL WIRINGS	New	60.00	15.00
2	RENEW REVERSE SENSOR	New	100.00	60.00
3	RENEW REAR EXHAUST SILENCER	New	100.00	0.00
4	REPAIR ACCIDENT DAMAGES AND RENEW ABOVE PARTS	New	780.00	400.00
5	SPRAY PAINT ON ACCIDENT AFFECTED PORTIONS	New	780.00	480.00
6	RUST PROOFING ON ACCIDENT AFFECTED PORTIONS	New	50.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>1,870.00</b>	<b>955.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >