

REF: CC3/A19 19014294/ A1f352

## ASSIGNMENT

Front: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: **800**  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: **SCQ9190A** Yr Regn: **2010 Jan.**  
 Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: **Audi A4** cc **1984**

Colour **Black** A/C: ☐ Insured / ☐ Std / ☐ Nil / ☐ NA

Sp. Reading **183862** T/Radio: ☐ Insured / ☐ Std / ☐ Nil / ☐ NA

Eng/No: \_\_\_\_\_

C/No: **WAU 228E39A073301**Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ STD A/Rim orTyre Size: F: **245/40R18**R: **245/40R18**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **Continental**

Front

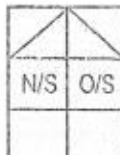
Rear

R/Bal. **06** mm R/Bal. **06** mmL/Bal. **06** mm L/Bal. **06** mmD.O.A. \_\_\_\_\_ D.O.I. **16/08/15**Survey held at **Premium**Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: **06/883** days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT

Person Contacted: \_\_\_\_\_

Date / Time	Action / Instruction
	<b>00 AUG.</b>
	<b>SCQ 990 A - CC6/A19 12012982 / Ab11292 DOA- 23/06/2012</b>
<b>16/8</b>	<b>Revert via menmen</b>
<b>23/8 - 15:17</b>	<b>- mandate approval by victor \$6000/-</b>
	<b>MV: 28K 23/8 @ 3:44pm - proceed to repair excess \$800/-</b>
	<b>PV: 22K</b>
	<b>Nett: 6K</b>
	<b>All in- \$6000 (repair sum) (Paid: 27508; 82%)</b>

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) <b>13 Typist</b>	2) _____	IN _____ OUT _____	Basic & Add.	
3) _____	4) _____		<input type="checkbox"/> S + RS, <input type="checkbox"/> SI	
5) _____	6) _____		Photos	
Prel. Report.			Others	
Final Report:			TOTAL	

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 16 Aug 2019

## Preliminary Advice

Vehicle No	: SCQ9190A	Accident Date	: 12/08/2019
Make	: AUDI A4	Policy No.	: 2100188177-09
Assignment Date	: 16/08/2019	Excess	: S\$0.00
Date of Inspection	: 16/08/2019	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	25,931.00
Revised Amount	:S\$	11,031.00
Check Items (Estimated)	:S\$	2,792.00
Total	:S\$	13,823.00

Lump Sum Repair :S\$

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	28,000.00
COE / PARF Rebate	:S\$	21,977.00
Salvage Value	:S\$	
Margin for Repair	:S\$	6,023.00

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	13 Aug 2019 16:40	Clim Veh Model Changed	Reg No: SCQ9190A. Policy No: 2100188177-09. Acct Date: 2019/08/12. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119105559	[ ] Merimen Administrator
2	13 Aug 2019 16:40	Clim Created		[I] Merimen Administrator
3	16 Aug 2019 15:13	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[ ] LEE SU THING
4	16 Aug 2019 15:13	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] LEE SU THING
5	16 Aug 2019 15:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	16 Aug 2019 15:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/27	[A] LEE SU THING
7	16 Aug 2019 15:13	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	16 Aug 2019 15:13	Clim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	16 Aug 2019 15:13	Clim Veh Model Changed	(202487) AUDI A4 2.0 MU TFSI (8E) (A).	[A] LEE SU THING
10	16 Aug 2019 15:13	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	16 Aug 2019 16:32	Adj Rpt Initiated		[A] DENISE TAY KWEE CHENG
12	16 Aug 2019 16:32	Insured Phone No Updated	[None] -> [+6597974825]	[A] DENISE TAY KWEE CHENG
13	16 Aug 2019 16:32	Clim Dtl Modified	JPJ Reg. Date: -> 2019/08/16.	[A] DENISE TAY KWEE CHENG
14	16 Aug 2019 16:32	Clim Details Notified		[A] DENISE TAY KWEE CHENG
15	16 Aug 2019 16:36	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/08/27	[A] DENISE TAY KWEE CHENG
16	16 Aug 2019 16:44	Adj Mandate Request	Cur.Reg:13823.00:DAMAGE CONSISTENT	[A] DENISE TAY KWEE CHENG
17	21 Aug 2019 16:45	Clim Registration Modified	Init.Est.:->5,000 - 6,000.	[I] Nadaraja, Deeban
18	23 Aug 2019 08:32	Clim Registration Modified	Excess: -> 800.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Nadaraja, Deeban
19	23 Aug 2019 08:32	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	23 Aug 2019 15:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/27. Mandate Remarks: Repair limit \$6000. Kindly check with repairer if they are able to repair. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
21	23 Aug 2019 15:17	Adj Mandate Set	Approved:6000.00:Repair limit \$6000. Kindly check with repairer if they are able to repair. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2247756	16/08/2019 16:32	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SCQ9190A		11.77

## Denise Tay (LKKAUTO)

**From:** Denise Tay (LKKAUTO)  
**Sent:** Friday, 23 August 2019 3:44 PM  
**To:** Claims Dept; 'Nadaraja, Deebanalnadaraja'; SUR  
**Cc:** nora.khai@premiumauto.com.sg; 'Lim, Sheng Yang'; 'Parthiban, Theerthan'  
**Subject:** RE: - AIG - OD / 1788924970SG / SCQ9190A - Request for undertaking and interview form  
**Attachments:** estimates.pdf

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SCQ 9190A (Excess \$800/-). Repair limit at \$6000**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Friday, 23 August 2019 11:08 AM  
**To:** 'Nadaraja, Deebanalnadaraja' <Deebanalnadaraja.Nadaraja@aig.com>; SUR <sur@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Cc:** nora.khai@premiumauto.com.sg; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>; 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** RE: - AIG - OD / 1788924970SG / SCQ9190A - Request for undertaking and interview form

Dear all,

Any update on repair approval?

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/08/2019 16:17
Date Of Accident	12/08/2019 16:00
Exact Location Of Accident	UPPER THOMSON ROAD TOWARDS SLE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCQ9190A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GOH YONG KENG
NRIC No	S1216828D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97974285
Alternative Phone No	HOME-64590805

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI QU 8K206
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100188177-09
Cover Note Number	

### Driver

Name of Driver	GOH HUI YI
NRIC No	S8851077A
Date Of Birth	21/12/1988
Occupation	INDOOR
Date Of Driving Pass	09/07/2007
Driving Experience	12 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-97974285
Fax Number	
Contact Number	
Email Address	GOHHYI@GMAIL.COM

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Tan Fong  
NRIC/TIN No.: 67 7246147



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	828D
Vehicle Details	
Vehicle No.:	SCQ9190A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	16 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 2.0 TFSI QU S-TRONIC
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	CDN079210
Chassis No.:	WAUZZZ8K3AA073301
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$42,349.00
Original Registration Date:	29 Jan 2010
First Registration Date:	29 Jan 2010
Transfer Count:	0
Actual ARF Paid:	\$42,349.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jan 2020
PARF Rebate Amount:	\$21,174.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jan 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$17,889.00
COE Rebate Amount:	\$803.00
<b>Total Rebate Amount:</b>	<b>\$21,977.00</b>

The information contained herein is correct as at 16 Aug 2019

OK



Feel at home with our award-winning service

Over 1,800 entertainment options

Up to 30kg baggage allowance

## Used Car Comparison

--- Comparing 3 Vehicles ---

Audi A4 2.0A TFSI Quattro S-tronic

Audi A4 2.0A TFSI Quattro S-tronic

Audi A4 2.0A TFSI Quattro S-tronic



Clear All

[Back to search result](#)

Use search bar above to select vehicles to compare.

### CAR DETAILS

Price	\$27,000	\$31,555	\$31,800	-
Instalment	\$6,347	\$7,418	\$2,529	-
Registration Date	11-Dec-2009	11-Dec-2009	25-May-2010	-
Manufactured	2009	2009	2010	-
Mileage	-	100,000 km	94,000 km	-
Transmission	Auto	Auto	Auto	-
Engine Cap	1,984 cc	1,984 cc	1,984 cc	-
Road Tax	\$1,194 /yr	\$1,194 /yr	\$1,194 /yr	-
Power	155.0 kW (207 bhp)	155.0 kW (207 bhp)	155.0 kW (207 bhp)	-
Curb Weight	1,565 kg	1,565 kg	1,565 kg	-
Features	2.0L Turbocharged Engine Mated With 7 Speed Auto Transmission, Multi Function Steering, Comfort And Dynamic(Sports) Mode, Esp System.	2.0 TFSI Turbo Charged Engine, S-Tronic, Quattro, S-Line, 7 Speed Gearbox, 6 SRS Airbags, ABS, ESP, ASR, Auto Electronic Parking Brake, Paddle Shifts.	2.0 TFSI Turbocharged Engine, 7 Speed S Tronic Gearbox, 6 SRS, ABS, ESP, ASR, Electronic Parking Brake, Paddle Shift, AWD Quattro, S-Line.	-
Accessories	Sports Rims And Electric Memory Seat. Factory Fitted Interior.	Sports Rims, Cruise Control, Keyless Start/Stop, Audi MMI, Drive Select, Paddle Shifts, Factory Fitted Audio, System Parking Assist.	Cruise Control, MMI Interface Audio, Bluetooth, SD Card, Memory Seat, Dual Climate Control, LED Daytime Running Lights.	-
Description	Immaculate Condition, Well Maintained, Wear And Tear Repairs Done, Tyre, Front Upper And Lower Arm, Brake Pad, Coolant Tank + Cap, Radiator Fan, Gearbox Transmission All Changed! Trade In Available, Call Our Friendly Staff Now To Book An Appointment For This Beauty!	Well Maintained Audi 2.0T, Agent Unit.100% Accident Free! Low Mileage Done. Best Unit For Short Term Usage Or Option To Renew COE. High In House Loan And Bank Loans Are Available! Please Drop By To View And Test Drive.	Clean And Neat Interior/Exterior. Agent Service Till 61000km Thereafter Service At External Workshop. Clutch Plate Changed Mid 2018.	-
COE	\$18,002	N.A.	\$34,600	-
OMV	\$42,349	\$43,589	\$42,725	-
ARF	\$42,349	\$43,589	\$42,725	-
Depreciation	N.A.	N.A.	\$13,510 /yr	-
No. of Owners	3	3	5	-
Type of Vehicle	Luxury	Luxury	Luxury	-
Category	PARF Car, Premium Ad Car	PARF Car	PARF Car, Direct Owner Sale	-
Availability	Available	Available	Available	-

### SELLER INFORMATION



## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Goh Yong Keng  
 Period of Insurance : 29 Jan 2019 To 28 Jan 2020  
 Engine No. : CDN079210  
 Chassis No. : WAUZZZ8K3AA073301

Vehicle No. : SCQ9190A  
 Policy No. : 2100188177-09  
 Endorsement No. :  
 Issued Date : 11 Jan 2019

### ABOUT THE COVER

Make/Model : AUDI A4 2.0 TFSI  
 Engine Capacity/Tonnage : 1,984.00 CC  
 Driver Restriction : NA  
 Person or Classes of Persons Entitled to Drive\* :  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2010  
 Insuring with COE/PARF : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition  
 Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Goh Yong Keng - \$800 (Own Damage), Goh Hui Yi - \$800 (Own Damage), Yeo Mui - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SSCNFY

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Accident Photo



Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0971/2019/NS
Date	:	15-Aug-19

Vehicle IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MR GOH YONG KENG
Address	:	27 SPRINGSIDE WALK Singapore 786620
Telephone	:	Hp : +65 97974285
Type of Claim	:	Own Damage Claims
Policy No.	:	2100188177-09
Vehicle No	:	<b>SCQ 9190 A</b>
Model Code	:	Audi A4 2.0 TFSI QU
Model / Year	:	Jan-10
Engine No	:	CDN 079210
Chassis No	:	WAUZZZ8K3AA073301
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Allan Wu
Accident Date	:	12-Aug-19
Place of Accident	:	UPPER THOMSON ROAD TOWARDS SLE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCQ 9190 A

S/N	Nature of Jobs	Estimated Charges	SURVEYOR'S RECOMMENDATION
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To remove and renew aircon condenser, charged air cooler, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00	✓
3	To dismantle and renew front bumper, lhs headlight and bonnet. Renew front lock carrier	\$ 4,550.00	1000 Without Lock Carrier
4	To respray front bumper and bonnet.	\$ 2,000.00	2250 with Lock Carrier.
5	To carry out diagnostic checks.	S/N \$ 192.00	1100 ✓
TOTAL LABOUR CHARGES		: \$ 8,302.00	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn SCQ 9190 A

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
1	FRONT BUM <i>Distorted</i>	\$ 2,470.00	✓ 1976
2	FRONT BUMPER FIXING PARTS	\$ 234.00	+
3	FRONT BUMPER IMPACT BAR	\$ 802.00	+
4	FRONT BUMPER BRACKET - LH	\$ 207.00	+
5	FRONT BUMPER SUPPORT - LH / RH	2 \$ 52.00	+
6	FRONT BUMPER GUIDE SECTION - LH	\$ 40.00	+
* 7	FRONT BUMPER COVER <i>crushed</i>	\$ 116.00	✓ 92.40
8	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 177.00	+
9	FRONT BUMPER SPOILER - LOWER <i>new</i>	\$ 307.00	+
10	FRONT BUMPER PULL STRAP - LOWER <i>2 new</i>	\$ 47.00	+
11	FRONT BUMPER FOAM FILLER PIECE <i>tan</i>	\$ 113.00	✓ 90.40
12	FRONT BUMPER VENT GRILLE - LH <i>new</i>	\$ 123.00	+
* 13	FRONT BUMPER COVER <i>new reinforcement</i>	\$ 89.00	+
14	CAUTION SIGN <i>3 new</i>	NEC \$ 13.00	✓ 9.76
15	AIRCON STICKER	NEC \$ 18.00	✓ 14.00
16	SIGNAL HORN - LH HIGH TONE <i>3 new</i>	\$ 189.00	+
17	SPRING SHACKLE - LH HIGH TONE	2 \$ 23.00	+
18	RADIATOR GRILLE <i>crushed</i>	\$ 644.00	✓ 515.60
19	RADIATOR GRILLE COVER <i>2 new</i>	\$ 53.00	? X
20	BONNET <i>Distorted Repair</i>	\$ 1,788.00	✓ X
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 7,505.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle RegnSCQ 9190 A

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
21	BONNET ATTACHMENT PARTS <i>ne n</i>	\$ 152.00 <i>+</i>	
22	BONNET EDGE PROTECTION <i>ne</i>	NEC \$ 50.00 <i>✓</i>	39.84
23	BONNET CATCH HOOK <i>2</i>	\$ 127.00 <i>+</i>	
24	BONNET LID LOCK <i>ne n</i>	\$ 196.00 <i>+</i>	
25	LID LOCK CABLE	\$ 44.00 <i>+</i>	
26	MAIN BEAM HEADLIGHT MOUNT - LH <i>ne n</i>	\$ 107.00 <i>+</i>	85.60
27	HEADLIGHT BRACKET - LH <i>ne n</i>	\$ 71.00 <i>+</i>	
28	GAS DISCHARGE LAMP HEADLIGHT - LH <i>ne n</i>	\$ 1,989.00 <i>+</i>	
29	HALOGEN FOG LAMP <i>ne n</i>	\$ 238.00 <i>+</i>	
30	LIFT CYLINDER - LH / RH <i>ne n</i>	2 \$ 384.00 <i>+</i>	
31	LIFT CYLINDER HOSE <i>ne n</i>	\$ 36.00 <i>+</i>	
32	COOLANT RADIATOR LOCK CARRIER <i>ne n</i>	\$ 928.00 <i>+</i>	
33	A/C CONDENSER <i>Dist Distal</i>	\$ 677.00 <i>✓</i>	541.60
34	PRESSURE RELIEF VALVE <i>ne n</i>	\$ 48.00 <i>+</i>	37.76
35	PRESSURE SENDER <i>ne n</i>	\$ 175.00 <i>+</i>	140
36	CHARGE AIR COOLER <i>ne n</i>	\$ 513.00 <i>+</i>	
37	COOLANT RADIATOR LOCK CARRIER <i>ne n</i>	\$ 1,246.00 <i>?</i>	996.80 <i>X</i>
38	RUBBER BUSH - UPPER <i>ne n</i>	2 \$ 12.00 <i>?</i>	
39	RADIATOR SUPPORT <i>ne n</i>	2 \$ 69.00 <i>?</i>	
40	COOLANT RADIATOR LOCK CARRIER <i>ne n</i>	4 \$ 84.00 <i>?</i>	67.20
SUB TOTAL SPARE PARTS		\$ 14,651.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle RegnSCQ 9190 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	TWIN FAN RING <i>new</i>	\$ 237.00	+
42	RADATOR AIR GUIDE - LH / RH <i>new</i>	2 \$ 50.00	+ 19.60 <del>X</del> CRA
43	RADIATOR SEALING STRIP <i>new</i>	\$ 21.00	+
* 44	RADIATOR FAN <i>2 new</i>	\$ 779.00	+
* 45	RADIATOR FAV <i>new</i>	\$ 673.00	+
46	RADIATOR FAN CONTROL UNIT <i>new</i>	\$ 778.00	+
47	FRONT NO. PLATE <i>new</i>	S/N \$ 40.00	✓ ✓
48	SUNDRIES <i>new</i>	\$ 400.00	? 34.56
TOTAL SPARE PARTS		: \$ <del>25,134.00</del>	17629
TOTAL LABOUR CHARGES		: \$ 8,302.00	
GRAND TOTAL		: \$ <u>33,436.00</u>	25931

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

25987.32

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lim  
Surveyed Date : 16/08/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 06 Days Without Lock Carrier  
08 Days With Lock Carrier.

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0971/2019/NS  
Date : 15-Aug-19

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian*

*6 days - ok - jb - 25 Oct 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MR GOH YONG KENG  
Address : 27 SPRINGSIDE WALK  
Singapore 786620  
Telephone : Hp : +65 97974285  
Type of Claim : Own Damage Claims  
Policy No. : 2100188177-09  
Vehicle No : **SCQ 9190 A**  
Model Code : Audi A4 2.0 TFSI QU  
Model / Year : Jan-10  
Engine No : CDN 079210  
Chassis No : WAUZZZ8K3AA073301  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Allan Wu  
Accident Date : 12-Aug-19  
Place of Accident : UPPER THOMSON ROAD TOWARDS SLE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SCQ 9190 A

S/N	Nature of Jobs		Estimated Charges	SURVEYOR'S RECOMMENDATION
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To remove and renew aircon condenser, charged air cooler, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$	1,200.00	\$ 1,200.00
3	To dismantle and renew front bumper, lhs headlight and bonnet. Renew front lock carrier and alian to	\$	4,550.00	\$ 2,250.00
4	To respray front bumper and bonnet.	\$	2,000.00	\$ 1,100.00
5	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 8,302.00	\$ 5,102.00



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn SCQ 9190 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUI	\$ 2,470.00	\$ 1,976.00
2	FRONT BUMPER FIXING PARTS	\$ 234.00	
3	FRONT BUMPER IMPACT BAR	\$ 802.00	
4	FRONT BUMPER BRACKET - LH	\$ 207.00	
5	FRONT BUMPER SUPPORT - LH / RH	2 \$ 52.00	
6	FRONT BUMPER GUIDE SECTION - LH	\$ 40.00	
7	FRONT BUMPER COVER	\$ 116.00	\$ 92.40
8	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 177.00	
9	FRONT BUMPER SPOILER - LOWER	\$ 307.00	
10	FRONT BUMPER PULL STRAP - LOWER	\$ 47.00	
11	FRONT BUMPER FOAM FILLER PIECE	\$ 113.00	\$ 90.40
12	FRONT BUMPER VENT GRILLE - LH	\$ 123.00	
13	FRONT BUMPER COVER	\$ 89.00	
14	CAUTION SIGN	NEC \$ 13.00	\$ 9.76
15	AIRCON STICKER	NEC \$ 18.00	\$ 14.00
16	SIGNAL HORN - LH HIGH TONE	\$ 189.00	
17	SPRING SHACKLE - LH HIGH TONE	2 \$ 23.00	
18	RADIATOR GRILLE	\$ 644.00	\$ 515.60
19	RADIATOR GRILLE COVER	\$ 53.00	
20	BONNET	\$ 1,788.00	
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 7,505.00</b>	<b>\$ 2,698.16</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle RegnSCQ 9190 A

S/N	Parts Description	Damage Parts & Prices		
		S/NETT	REMARKS	
			\$	2,698.16
		c/f		
21	BONNET ATTACHMENT PARTS	\$	152.00	
22	BONNET EDGE PROTECTION	NEC \$	50.00	\$ 39.84
23	BONNET CATCH HOOK	\$	127.00	
24	BONNET LID LOCK	\$	196.00	
25	LID LOCK CABLE	\$	44.00	
26	MAIN BEAM HEADLIGHT MOUNT - LH	\$	107.00	\$ 85.60
27	HEADLIGHT BRACKET - LH	\$	71.00	
28	GAS DISCHARGE LAMP HEADLIGHT - LH	\$	1,989.00	
29	HALOGEN FOG LAMP	\$	238.00	
30	LIFT CYLINDER - LH / RH	2 \$	384.00	
31	LIFT CYLINDER HOSE	\$	36.00	
32	COOLANT RADIATOR LOCK CARRIER	\$	928.00	
33	A/C CONDENSER	\$	677.00	\$ 541.60
34	PRESSURE RELIEF VALVE	\$	48.00	\$ 37.76
35	PRESSURE SENDER	\$	175.00	\$ 140.00
36	CHARGE AIR COOLER	\$	513.00	
37	COOLANT RADIATOR LOCK CARRIER	\$	1,246.00	\$ 996.80
38	RUBBER BUSH - UPPER	2 \$	12.00	
39	RADIATOR SUPPORT	2 \$	69.00	
40	COOLANT RADIATOR LOCK CARRIER	4 \$	84.00	\$ 67.20
	<b>SUB TOTAL SPARE PARTS</b>	<b>\$</b>	<b>14,651.00</b>	<b>\$ 4,606.96</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle RegnSCQ 9190 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 4,606.96
	<i>c/f</i>		
41	TWIN FAN RING	\$ 237.00	
42	RADATOR AIR GUIDE - LH / RH	2 \$ 50.00	\$ 19.60
43	RADIATOR SEALING STRIP	\$ 21.00	
44	RADIATOR FAN	\$ 779.00	
45	RADIATOR FAV	\$ 673.00	
46	RADIATOR FAN CONTROL UNIT	\$ 778.00	
47	FRONT NO. PLATE	S/N \$ 40.00	\$ 40.00
48	<i>Added parts - see attached</i>	\$ 72.00	\$ 56.32
49	SUNDRIES	\$ 400.00	\$ 34.56
	<b>TOTAL SPARE PARTS</b>	<b>\$ 25,206.00</b>	<b>\$ 4,757.44</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 8,302.00</b>	<b>\$ 5,102.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 33,508.00</b>	<b>\$ 9,859.44</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 <b>Attn: Mr. Adrian Ling - Motor Claims Dept</b> <b>Tel: 6841 0055 - Fax: 6256 4315</b>		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0971/2019/NS 6-Sep-19 Glory Tan 1 of 1 SCQ 9190 A Audi A4 2.0 TFSI QU
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Headlight securing element <i>3 can be</i>	\$ 55.00	\$ 43.28
2	External temperature bracket	\$ 17.00	\$ 13.04
		<b>\$ 72.00</b>	<b>\$ 56.32</b>
	<b>TOTAL</b>	<b>\$ 72.00</b>	<b>\$ 56.32</b>

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCQ 9190 A**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0971/2019/NH

25<sup>th</sup> February 2020

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SCQ 9190 A, Audi A4 2.0 TFSU QU.**

With reference to the above-mentioned vehicle, no. **SCQ 9190 A**, claimant, **Mr. Goh Yong Keng**, please find the related document per attached.

1. A copy of the Original invoice no. 85014889 – S\$ 5,564.00.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SCQ 9190 A

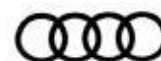
total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd



## Audi Centre Singapore

281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

## Alexandra Service Centre

281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

## Ubi Service Centre

55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

## Customer Service

Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 14:50

Company Reg.No.199902271W

GST Reg.No.199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014889 Date : 24/02/2020 Order : SCQ9190A Term : 30	Account : A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	---

Regn No: SCQ9190A (V 11242)

Regn Date: 29/01/2010

Mileage: 183863

WIP No : 63805

Model : A4 2.0 TFSI QU 8K206Y

Chassis: WAUZZZ8K3AA073301

Engine: CDN 079210

DEPT : U

You have been assisted by:-UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractual LIMIT repair basis as agreed	6,000.00	1.00	6,000.00
Q	EXC	Insurance Excess/Liability	-800.00	1.00	-800.00

Parts 0.00  
Labour 0.00  
Sublet 6,000.00  
Menus 0.00  
Lubricant 0.00

Sub- Total 5,200.00

7% GST 364.00

Grand Total 5,564.00



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SCQ9190A**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0971/2019/TF  
2 September 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages


**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 2.0 TFSI QU  
**Vehicle Chassis No.** : WAUZZZ8K3AA073301  
**Vehicle Regn No.** : SCQ9190A  
**Vehicle Mileage** : 183867 KM  
**Vehicle Owner** : Mr. Goh Yong Keng  
**Certificate No** : 2100188177-09  
**Own Damage Excess** : \$856.00.00 ( Inclusive GST)  
**Accident Date** : 12/08/2019  
**Place** : Upper Thomson Road Towards SLE  
**Repair Cost** : SS 5564.00  
**WIP No.** : 63805  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 20/9/19

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Aug 2019 16:32		16 Aug 2019 15:13 <a href="#">Edit Adj Rpt</a>	<b>S\$6,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	GOH YONG KENG, ID: S1216828D, Tel: +6597974825		
Vehicle Reg. No.:	SCQ9190A	Date of Loss:	12/08/2019 16:00 - :59 [114 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1788924970SG	Policy/Cover Note No.:	2100188177-09 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban@nadaraja.Nadaraja@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 27/08/2019]		
Driver/Custodian:	GOH HUI YI (30 / Female) , NRIC: S8851077A, Tel: +6597974285 Email: GOHHYI@GMAIL.COM		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)


































































- AIG\_SG (23/08/2019): Alert - Adj Mandate Approved (S\$6000.00) - SCQ9190A - Claim Handler: Nadaraja, D...
- AIG\_SG (23/08/2019): SCQ9190A / OD / 12/08/2019 / Coverage & Excess update



































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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



**\*SCQ9190A (1788924970SG)  
OD  
Aug 12 2019 4:00PM  
[GOH YONG KENG]  
Premium Automobiles Pte Ltd**

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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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2	16/08/19 16:12	LOG CARD	 Load PDF	
3	16/08/19 16:12	Certificate of Insurance	 Load PDF	
4	16/08/19 16:12	Driver's Driving License	 Load PDF	
5	16/08/19 16:12	Singapore Accident Statement	 Load PDF	
6	22/08/19 09:29	INTERVIEW FORM	 Load PDF	
7	22/08/19 09:29	UNDERTAKING LETTER	 Load PDF	
8	23/08/19 14:27	ESTIMATE	 Load PDF	
9	03/03/20 15:45	DISCHARGE VOUCHER	 Load PDF	
10	03/03/20 15:45	SUPPLEMENTARY	 Load PDF	
11	03/03/20 15:45	WORKSHOP INVOICE	 Load PDF	

## Linked Accident Report Documents



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## Assessment Reports

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No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/09/19 02:19	Accident Statement	Load HTM	

## Photos/Images

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## Documentation

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## Documents Checklist

## DOCUMENTS CHECKLIST

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## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19014294/ATF3S2

Date: 03/03/2020

## REFERENCE

Insured/Claimant: GOH YONG KENG Policy No: 2100188177-09  
Date of Loss: 12/08/2019 Nature of Claim: OD Claim No: 1788924970SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SCQ9190A  
Make & Model: AUDI A4, 2.0 MU TFSI (8E) (A) Engine No: CDN079210  
Reg. Date: 29/01/2010 (Man. Year: 2009) Chassis No: WAUZZZ8K3AA073301  
Colour: Black Odometer: 183862 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$28,000.00  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,685.32	4,757.44	12,927.88	73.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,302.00	5,102.00	3,200.00	38.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>25,987.32</b>	<b>9,859.44</b>	<b>16,127.88</b>	<b>62.06</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,000.00</b>		
<b>- Excess (S\$)</b>	800.00	800.00	0.00	0.00
<b>(S\$)</b>	25,187.32	5,200.00	19,987.32	79.35
<b>+ GST 7.00/7.00% (S\$)</b>	1,763.11	364.00	1,399.11	79.35
<b>Nett Amount (S\$)</b>	<b>26,950.43</b>	<b>5,564.00</b>	<b>21,386.43</b>	<b>79.35</b>

## INSPECTION

Date of Assignment: 16/08/2019  
Date Inspected: 16/08/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

[https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\\_printprt&caseid=854521&extid=313655&CFID=68082263&C...](https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=854521&extid=313655&CFID=68082263&C...) 1/5

*any other liability under any other circumstances is hereby expressly excluded.*

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	2,470.00 FS	*1,976.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	234.00 FS	*- FS
3	1		*FRONT BUMPER IMPACT BAR	Not Necessary	802.00 FS	*- FS
4	1		*FRONT BUMPER BRACKET - LH	Not Necessary	207.00 FS	*- FS
5	2		*FRONT BUMPER SUPPORT - LH / RH	Not Necessary	52.00 FS	*- FS
6	1		*FRONT BUMPER GUIDE SECTION - LH	Not Necessary	40.00 FS	*- FS
7	1		*FRONT BUMPER COVER	Cracked	116.00 FS	*92.40 FS
8	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	177.00 FS	*- FS
9	1		*FRONT BUMPER SPOILER - LOWER	Not Necessary	307.00 FS	*- FS
10	1		*FRONT BUMPER PULL STRAP - LOWER	Not Necessary	47.00 FS	*- FS
11	1		*FRONT BUMPER FOAM FILLER PIECE	Torn	113.00 FS	*90.40 FS
12	1		*FRONT BUMPER VENT GRILLE - LH	Not Necessary	123.00 FS	*- FS
13	1		*REINFORCEMENT BEAM COVER	Not Necessary	89.00 FS	*- FS
14	1		*CAUTION SIGN	Necessary	13.00 FS	*9.76 FS
15	1		*AIRCON STICKER	Necessary	18.00 FS	*14.00 FS
16	1		*SIGNAL HORN - LH HIGH TONE	Not Necessary	189.00 FS	*- FS
17	2		*SPRING SHACKLE - LH HIGH TONE	Not Necessary	23.00 FS	*- FS
18	1		*RADIATOR GRILLE	Cracked	644.00 FS	*515.60 FS
19	1		*RADIATOR GRILLE COVER	Not Necessary	53.00 FS	*- FS
20	1		*BONNET	Repair	1,788.00 FS	*- FS
21	1		*BONNET ATTACHMENT PARTS	Not Necessary	152.00 FS	*- FS
22	1		*BONNET EDGE PROTECTION	Necessary	50.00 FS	*39.84 FS
23	1		*BONNET CATCH HOOK	Not Necessary	127.00 FS	*- FS
24	1		*BONNET LID LOCK	Not Necessary	196.00 FS	*- FS
25	1		*LID LOCK CABLE	Not Necessary	44.00 FS	*- FS
26	1		*MAIN BEAM HEADLIGHT MOUNT - LH	Not Necessary	107.00 FS	*85.60 FS
27	1		*HEADLIGHT BRACKET - LH	Not Necessary	71.00 FS	*- FS
28	1		*GAS DISTANCE LAMP HEADLIGHT - LH	Not Necessary	1,989.00 FS	*- FS
29	1		*HALOGEN FOG LAMP	Not Necessary	238.00 FS	*- FS
30	2		*LIFT CYLINDER - LH / RH	Not Necessary	384.00 FS	*- FS
31	1		*LIFT CYLINDER HOSE	Not Necessary	36.00 FS	*- FS
32	1		*COOLANT RADIATOR LOCK CARRIER	Not Necessary	928.00 FS	*- FS
33	1		*A/C CONDENSER	Distorted	677.00 FS	*541.60 FS
34	1		*PRESSURE RELIEF VALVE	Damaged	48.00 FS	*37.76 FS
35	1		*PRESSURE SENDER	Damaged	175.00 FS	*140.00 FS
36	1		*CHARGE AIR COOLER	Not Necessary	513.00 FS	*- FS
37	1		*RADIATOR GRILLE	Cracked	1,246.00 FS	*996.80 FS
38	2		*RUBBER BUSH - UPPER	Not Necessary	12.00 FS	*- FS
39	2		*RADIATOR SUPPORT	Not Necessary	69.00 FS	*- FS
40	4		*COOLANT	Necessary	84.00 FS	*67.20 FS
41	1		*TWIN FAN RING	Not Necessary	237.00 FS	*- FS
42	2		*RADIATOR AIR GUIDE - LH / RH	Cracked	50.00 FS	*19.60 FS
43	1		*RADIATOR SEALING STRIP	Not Necessary	21.00 FS	*- FS
44	1		*RADIATOR FAN	Not Necessary	779.00 FS	*- FS
45	1		*RADIATOR FAV	Not Necessary	673.00 FS	*- FS
46	1		*RADIATOR FAN CONTROL UNIT	Not Necessary	778.00 FS	*- FS
47	1		*FRONT NO. PLATE	Necessary	40.00 FS	*40.00 FS
48	1		*SUNDRIES	Necessary	400.00 FS	*34.56 FS
49	1		*HEADLIGHT SECURING ELEMENT	Cracked	43.28 FS	*43.28 FS
50	1		*EXTERNAL TEMPERATURE BRACKET	Cracked	13.04 FS	*13.04 FS

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Total Parts (S\$)	17,685.32	4,757.44

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO REMOVE AND RENEW AIRCON CONDENSER, CHARGED AIR COOLER, RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS.	New	1,200.00	1,200.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, LHS HEADLIGHT AND BONNET. RENEW FRONT LOCK CARRIER.	New	4,550.00	2,250.00
4	TO RESPRAY FRONT BUMPER AND BONNET.	New	2,000.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>8,302.00</b>	<b>5,102.00</b>

Report was unsubmitted during this print-out.

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