

Shu Pei (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Thursday, 15 August 2019 3:50 PM
To: 'Pauline Soh'; assignments
Cc: Admin A; 'Ivy Yong'; 'Phoebe Xie'
Subject: RE: Our ref - SMK9769U | Ergo ref - GBD7152D | DOA: 25/06/2019 | ERGO REF: GBD7152D/PX/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Thursday, 15 August 2019 3:36 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: Our ref - SMK9769U | Ergo ref - GBD7152D | DOA: 25/06/2019 | ERGO REF: GBD7152D/PX/jc

Hi Shu Pei

Please conduct this survey request on without prejudice basis.

Please contact us if you are not able to make it.

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9194
pauline.soh@ergo.com.sg

www.ergo.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, August 15, 2019 12:01 PM

To: Pauline Soh

Subject: FW: Our ref - SMK9769U | Ergo ref - GBD7152D | DOA: 25/06/2019| ERGO REF: GBD7152D/PX/jc

Dear Pauline,

Kindly assist to the below email.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jess.francis@eurokars.com.sg <jess.francis@eurokars.com.sg>

Sent: Thursday, 15 August 2019 11:53 AM

To: jeannie.cheng@ergo.com.sg

Cc: samuel.ng@eurokars.com.sg; eva.kok@eurokars.com.sg; jobithomas@eurokars.com.sg; Admin A <admin-a@lkkauto.com>

Subject: Our ref - SMK9769U | Ergo ref - GBD7152D | DOA: 25/06/2019| ERGO REF: GBD7152D/PX/jc

Dear Jeannie,

We called LKK Auto just now and ask them about this case. They claimed that there is no assignment yet from your side.

Kindly arrange with LKK.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd

Tel no.: 8128 9802

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From: Vion Lim <vion.lim@eurokars.com.sg>
Sent: 15 August 2019 8:56 AM
To: Jess Francis Amurao Carlos <jess.francis@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>
Subject: FW: PRS IRO SMK9769U | OI : GBD7152D | DOA: 25/06/2019 | ERGO REF: GBD7152D/PX/jc

Best Regards.



Vion Lim
Insurance Claims Officer

EUROKARS SERVICES PTE LTD
27A Tanjong Penjuru, Singapore 609042
D: (65) 6331 0684 **H:** (65) 9111 7463
E: vion.lim@eurokars.com.sg
Website: www.eurokars.com.sg

From: Vion Lim
Sent: 14 August 2019 9:59 AM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>
Cc: Samuel Ng <samuel.ng@eurokars.com.sg>
Subject: RE: PRS IRO SMK9769U | OI : GBD7152D | DOA: 25/06/2019 | ERGO REF: GBD7152D/PX/jc

Dear Jeannie,

Kindly arrange LKK to survey the car at Penjuru. The car in workshop now.

6	LKK	LKK Auto Consultants Pte Ltd
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Best Regards.



Vion Lim
Insurance Claims Officer

EUROKARS SERVICES PTE LTD
27A Tanjong Penjuru, Singapore 609042
D: (65) 6331 0684 **H:** (65) 9111 7463
E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: Vion Lim

Sent: 05 August 2019 9:48 AM

To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>

Subject: RE: PRS IRO SMK9769U | OI : GBD7152D | DOA: 25/06/2019 | ERGO REF: GBD7152D/PX/jc

Good Morning Jeannie,

Can help to check who is the OIC for the above case please. Thank you.

Possible to revert the liability for the above also. Thanks.

Best Regards.



Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

27A Tanjong Penjuru, Singapore 609042

D: (65) 6331 0684 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: Vion Lim

Sent: 25 July 2019 9:02 AM

To: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Subject: RE: PRS IRO SMK9769U | OI : GBD7152D | DOA: 25/06/2019 | ERGO REF: GBD7152D/PX/jc

Morning Jeannie,

Apologies the case has already been registered. Apologies for the confusion. Thank you.

Best Regards.



Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

27A Tanjong Penjuru, Singapore 609042

D: (65) 6331 0684 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: 25 July 2019 8:58 AM

To: Vion Lim <vion.lim@eurokars.com.sg>

Cc: Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.)

<Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SMK9769U | OI : GBD7152D | DOA: 25/06/2019 | ERGO REF: GBD7152D/PX/jc

WITHOUT PREJUDICE

Dear Vion,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “State Courts Practice Directions Amendment No.1 of 2016”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Our Insured's driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: vion.lim@eurokars.com.sg [<mailto:vion.lim@eurokars.com.sg>]
Sent: Thursday, July 25, 2019 8:47 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: ACCIDENT ON 25/6/19 INVOLVING SMK9769U & GBD7152D

Dear Sir / Mdm,

Your Ref: GBD7152D

Please assist to arrange survey for the above vehicle & kindly revert the liability for the above.
Thank you.

Best Regards.



Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

27A Tanjong Penjuru, Singapore 609042

D: (65) 6331 0684 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg



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