

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1908-086

Your Ref : SMN3770M

Date : 19.September 2019

**AIG ASIA PACIFIC INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5601Y AND SMN3770M ON 10/08/19 02:20 PM ALONG GEYLANG LORONG 13**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,350.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>96.49</u> per day	\$	290.97
3.	Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,798.46

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5601Y and SMN3770M along GEYLANG LORONG 13 on 10/08/19 02:20 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 19 (day) of September 2019

Yours Faithfully  
Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,900.00** (Global Sum) for vehicle no. **SHC 5601Y** that was damaged pursuant to the accident which occurred on **10/08/2019** (date) along **GEYLANG LORONG 13** (location) involving vehicle no/s **SMN 3770M**.

This is pursuant to the inspection conducted on **15/08/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (“the third party claimant”) of vehicle no **SHC 5601Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 5601Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of Feb (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1909-108 <b>DATE</b> : 19. September 2019 <b>REFERENCE NO</b> : AAD1908-086 <b>TERMS</b> : Net 30 Days <b>DUE DATE</b> : 19. October 2019 <b>PAGE</b> : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5601Y; DOA 10.08.19( LUMP SUM-19)	1	5,350.00	5,350.00

**Total SGD Excl. GST : 5,000.00**

**7% GST : 350.00**

**Total SGD Incl. GST : 5,350.00**

\*\*\*\* FIVE THOUSAND THREE HUNDRED FIFTY SGD ONLY \*\*\*\*

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.**

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

19 September, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/08/19 02:20 PM at GEYLANG LORONG 13

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5601Y. The taxi was hired to IBRAHIM BIN MOHD JAAFAR a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.99 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

10-08-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

<b>Date In</b>	<b>Date Out</b>	<b>Vehicle No.</b>	
<b>Accident No.</b>	<b>AAD1908-086</b>		<b>Accident Date</b> 10-08-2019
8/15/2019 13:00	8/15/2019 14:00	SHC5601Y	
9/9/2019 10:47	9/11/2019 13:00	SHC5601Y	

**Yours Faithfully,**

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

[> Back to OneMotoring](#)

**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
PC7385M	09 Aug 2019 / 21:40:00	GREAT AMERICAN INSURANCE COMPANY
SMN3770M	10 Aug 2019 / 14:20:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.



OK

Save as PDF

&gt; Back to OneMotoring



Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 13 Aug 2019 / 18:00:33

Receipt Date/Time : 13 Aug 2019 / 18:00:33

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190813-002718

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - PC7385M As at 09 Aug 2019/21:40:00 Insurance Co: GREAT AMERICAN INSURANCE COMPANY				
1	Insurance Enquiry - PC7385M Enquiry Fee 20190813175906399757	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SMN3770M As at 10 Aug 2019/14:20:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SMN3770M Enquiry Fee 20190813175906430423	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		14.00	0.98	14.98
<b>Rounding Difference</b>				0.03
<b>Total Amount Payable</b>				14.95
Paid By				
	xxxxxxxxxxx8127	Credit Card: Visa/MasterCard		14.95
<b>Total</b>				14.95
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				14.95
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

02 SEPTEMBER 2019

**TSAO YUE HWA JOHNNY  
BLOCK 187A RIVERVALE DRIVE  
#12-848  
SINGAPORE 541187**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**OUR REF : CC3/AIG19014270/Khb3  
YOUR REF : SMN 3770M**

**ACCIDENT INVOLVING SMN 3770M AND SHC 5601Y ALONG SIMS AVENUE ON  
10.08.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 5601Y against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto  
Consultants  
Pte Ltd

---

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalph@lkkauto.com](mailto:vicalph@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalph@lkkauto.com](mailto:vicalph@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

[Tsaoyh75@gmail.com](mailto:Tsaoyh75@gmail.com) / [tsoach88@yahoo.com](mailto:tsoach88@yahoo.com)  
*(Email)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Aug 2019 10:23	<b>Cim Dtl Modified</b>	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lau Shu Pei
2	16 Aug 2019 10:23	<b>Cim Veh Model Changed</b>	(203061) RENAULT LATITUDE 2.0 D dCi (A).	[A] Lau Shu Pei
3	16 Aug 2019 10:23	<b>Cim Created</b>	Reg No: SHC5601Y. Acct Date: 2019/08/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lau Shu Pei
4	16 Aug 2019 10:23	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	16 Aug 2019 10:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/08/27	[A] Lau Shu Pei
6	16 Aug 2019 10:23	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	16 Aug 2019 10:23	<b>Cim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	16 Aug 2019 10:23	<b>Label Added (23):Express.</b>		[A] Lau Shu Pei
9	16 Aug 2019 10:23	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
10	20 Aug 2019 09:06	<b>Cim Registration Modified</b>	Acct Time:14:00:00->14:20:00.	[I] AIG OneClaim Integration User
11	29 Jan 2021 11:08	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	29 Jan 2021 11:08	<b>Cim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	29 Jan 2021 11:08	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2014/09/30.	[A] JOANNE LEE KHANG MIN
14	29 Jan 2021 11:08	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	02 Feb 2021 11:05	<b>Adj Mandate Request</b>	Cur Req:2902.98:Conflicting version (50%) Remarks : Both party report each other change lane. No supporting evidence from both.	[A] CHUA ZHEN LI
16	03 Feb 2021 09:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/08/27	[I] MdNoor, Norsiah
17	03 Feb 2021 09:50	<b>Adj Mandate Set</b>	Approved:2902.98.	[I] MdNoor, Norsiah

Date From     Date To     Audit Type

### ACTIVITY

[05/11/2019 17:39] VIC ALPEH:  
OI GOT NO VIDEO FOOTAGE  
[02/09/2019 10:59] VIC ALPEH:  
KIV FILE - POTENTIAL REJECT CLAIM, PENDING OI VIDEO FOOTAGE  
[02/09/2019 10:59] VIC ALPEH:  
FILE REVIEWED. CONFLICTING VERSIONS. OID Mr Tsao Ching Hwa (96773669) reported that TP vehicle, cut into his lane and side swiped his vehicle. TP reported that it was OID that cut into his lane. OID however, mentioned that there was a video footage that shows the entire accident. Send letter and email to OI to inform TP claim and request for evidence.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2246869	16 Aug 2019 11:06:03	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SHC5601Y	SMN3770M	11.77