

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 10 September, 2019 9:42 AM
To: Yue Hwa Tsao
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: YOUR REF: SMN 3770M_ACCIDENT INVOLVING SMN 3770M AND SHC 5601Y ALONG SIMS AVENUE ON 10.08.2019
Attachments: IMG-20190909-WA0010.jpg; IMG-20190909-WA0011.jpg; IMG-20190909-WA0012.jpg; 20190905_171928.jpg; 20190905_171911.jpg; 20190905_171915.jpg

Dear Sir,

We refer to the below email and the contents were noted.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Yue Hwa Tsao [mailto:tsaoyh75@gmail.com]

Sent: Tuesday, 10 September, 2019 9:07 AM

To: Vic (LKKAUTO)

Subject: Re: YOUR REF: SMN 3770M_ACCIDENT INVOLVING SMN 3770M AND SHC 5601Y ALONG SIMS AVENUE ON 10.08.2019

Dear Sir

Unfortunately the footage not available, I attached the photos of the other car for your reference. The photo showing it's the other car knock in the side of my car,thank you for your kind attention.

Your faithfully
Johnny Tsao

On Mon, 2 Sep 2019, 15:15 Vic (LKKAUTO), <vicalpeh@lkkauto.com> wrote:

Dear Sir,

We refer to your below email.

Please be informed that we have not finalized the amount yet.

Meanwhile, please furnish us a copy of your video footage for our further review.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Yue Hwa Tsao [mailto:tsaoyh75@gmail.com]

Sent: Monday, 2 September, 2019 2:57 PM

To: Vic (LKKAuto)

Subject: Re: YOUR REF: SMN 3770M_ACCIDENT INVOLVING SMN 3770M AND SHC 5601Y ALONG SIMS AVENUE ON 10.08.2019

Dear Sir

Please advise the amount claimed by the other party.

Thank you

Best regards

Your faithfully

Tsao Yue Hwa

On Mon, 2 Sep 2019, 11:06 Vic (LKKAuto), <vicalpeh@lkkauto.com> wrote:

02 SEPTEMBER 2019

**TSAO YUE HWA JOHNNY
EMAIL**

BY POST & BY

BLOCK 187A RIVERVALE DRIVE

#12-848

SINGAPORE 541187

Dear Sir/Madam,

OUR REF : CC3/AIG19014270/Khb3

YOUR REF : SMN 3770M

ACCIDENT INVOLVING SMN 3770M AND SHC 5601Y ALONG SIMS AVENUE ON 10.08.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 5601Y against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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