ISS2010 INS. CASE OWNER:	RA CC4/ASI	M19014262/ & I	pa35V LKK: 131742
INS. CASE OWNER.	. AS	SIGNMENT	738760000
Surveyor:	STEVE DOI:	16/8/2019 De	nte / Time : 15/8/19
Surveyor		Re	egistered in Merimen:
Pre-assign / CCU / I			COMOTINES
Insured Vehicle No.	SKE 7130E	Claim No. :	S9M01WS8
Name of Insured	LEE TECK MENG	Policy No. :	VPA/P1838164
Q Q	: HP:	Make / Model :	
Insured Tel No.	D.O.A : 11/08/201	Place of Accident	HOLLAND LINK
Excess Sec II :S\$		Trace of Accident	
Is driver the owner?	(YES / No) Nature of Accident :	OLGIA DEBORT	YES NO ; TP GIA REPORT: YES / NO
If NO, Driver Name Driver Tel N		OI GIA REPORT Insured Liability:	
FBE 958L			
LDE 930F		-	
INSRS:	INSRS:	INSRS: WSP:	CCCC004 C 02
WSP: SG 98 M	OTOR WSP:	Tel:	Total lose
Liability:	Liability:	Liability:	(0 191 VOS).
RMKS:	RMKS:	RMKS:	_
Date/ Time			
	FBE 958L - X SKE 71	JUL - /	TA'
			ion-
	CHI LALL SIA IN LINE		lotification ltr (if non-pickup):
26/8/19 -	colled of both of brete	MIT.	Call OI:
60350pm -	OID MY LOR carcer base. I	A	After call ltr to OI:
9(5)59/1	dain pared or with it		Occumentation Check List: Handler Typist
<i>(.</i>).			Notification ltr (if non-pickup)
6 11 19	- File -) Suli to surel		After call ltr to OI:
- 1 1 1 1 A	sile pass to me to		Release Voucher:
7111(19-	Fill pass to Mx to		inal Repair Bill:
			Car Rental Invoice:
			Towing Invoice
			.TA / GIA : Medical Bill:
			PIR:
		1	Mandare/Reject Instruction:
			LOD
			Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: Sent By:		Post-Repair Photos: Others: Dereasure lety
ENDLY TO LONG	Date/Time: Confirm w		Confirm by:
FINALIZATION Repair Cost:	Date/Time: Confirm w SS (days) Reduction:	%	Email Call
FINAL SETTLEMENT	Date/Time: 6 11 Confirm with		Email Call
Final Liability:	% (Agreed / Assessed) BOLA S/N	No.:22	If NO or B 28, Ass. Lia:
Renair Cost: 7041 VII			
Loss of Rental (LOR): Loss of Use (LOU):	S\$ - (days) S\$ 75.00 (\$25 x 3 days)		COMPA SENST
Loss of Income (LOI):	SS (S x days)		TO MILLON
LOR only LOU only	LOR + LOU LOR + LOI [Ti	ck only one]	~ 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
GIA/LTA Search	ss 7.45		Claim status: Normal/Reject/Private Settle
Medical:	ss 75.W (e.g. Towl		21 D . F
Disbursement: Legal Cost	SS		3) Survey fee: 350-00
Total:	S\$ 557.45 Global Sum S\$: 5	50.00	
FINAL PAYMENT	Date/Time: Confirm with:	0	Email Cal
Payee 1:	SS 980.00 Name 1: SC7 6	18 Motor PHR U	U`.
Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	SS Name 2:		
	SS Name 3:		

REF: ASM (AXA)

DEPOSITE A

P. Leena

T. 10.29a.m

V. In

E. V



Service Request Details

Claim

S9M01WS8

Reference

None Ø

Loss Date

August 11, 2019

Report Date

Aug 15, 2019 8:53:00 AM

Request Date

August 15, 2019

Due Date

August 22, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

FBE958L

LKK AUTO CONSULTANTS PTE LTD (TP) - Menu

Model

TBC

Service Address

111

Primary Contact/Insured

LEE TECK MENG (LI DEMING)
BLK 488A CHOA CHU KANG AVE 5, #09-125, 681488, Singapore

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From:

Sg Motor <sgmotor2000@yahoo.com.sg>

Sent:

Wednesday, 14 August, 2019 4:03 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

Sg Motor

Subject:

[EXTERNAL] Plse arrange PRI on bike FBE958L as per attached.

Attachments:

FBE 958L PRI.pdf

Categories:

Raghav

Attn: Motor Claims Dept

Plse arrange PRI on bike FBE 958L as per attached.

Thank You

Regards Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21 Ang Mo Kio Industrial Park 1 Singapore 569622

From:

Sg Motor <sgmotor2000@yahoo.com.sg>

Sent:

Wednesday, 9 October 2019 2:51 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Sg Motor

Subject:

Attached plse find the Cost of Repairs for bike FBE 958L for your finalization.

Attachments:

FBE 958L INVRCPTS.pdf

Attached plse find the Cost of Repairs for bike FBE 958L for your finalization.

Thank You

Regards Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21 Ang Mo Kio Industrial Park 1 Singapore 569622

SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622 Tel: 6452 4898 Fax: 6452 4868 Email: sg_motor_enterprise@yahoo.com.sg

DATE: 7 October 2019

Invoice No: SG98-PD-19-096

AXA Insurance S'pore Pte Ltd 8 Shenton Way

PD - Direct Settlement

#27-01 AXA Towers SINGAPORE 068811

Your Insured:

SKE 7130F

Date of Accident:

11-Aug-19

Location:

Along Old Holland Road

FINAL REPAIR COSTS

VEHICLE NO. FBE 958L (Piaggio FLY 150)

Towing Fee:

LTA Search

\$75.00

Loss of Use - 3 days

\$7.45

\$75.00

Admin Charge:

\$80.00

Total:

\$237.45

SINGAPORE DOLLARS:

TWO HUNDRED THIRTY-SEVEN AND CENTS

FORTY-FIVE ONLY

Notes:

- All chaque payment should be "Crossed" and made payable to SG 98 MOTOR PTE LTD
- 2. All cheque should have our "Invoice No" written on the reverse side of the cheque
- For further enquiries on this invoice, please feel free to contact us

SG 98 Motor Pte Ltd

LKK AUTO CONSULTANTS PTE LTD (TP) +

Menu



<TP - Mandate IA (TOTAL LOSS)> - S9M01WS8 [ACCIDENT INVOLVING SKE 7130E(OI) & FBE 958L(TP) ON 11/08/2019]

Type

Q Question

Message

Liability: 100%. Insured driver hit onto third party stationary motorbike. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$834.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 28-Aug-19

Reply



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL:: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date:

28/8/2019

Survey Details:

Date of loss	11-Aug-19	
Date of appointment	15-Aug-19	
Date of survey	16-Aug-19	
Location of survey	SG 98 MOTOR PTE LTD	

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM	
Vehicle number	FBE958L	
Make and Model	PIAGGIO FLY 150 - 151cc	
Date of registration	24-Nov-09	
Parf Rebate		
Market Value	\$ 500.00	
Parf Rebate	\$ 23.00	
Nett Loss	\$ 477.00	

Repair details:

Initial Estimate	*
------------------	---

Proposed/Revised repair cost:

Parts	\$ 5
Check items (estimate)	\$
Labour	\$
Total	\$
Lump Sum(if applicable)	\$

Number of days for repair	91	Number of days for repair
---------------------------	----	---------------------------



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Third party motorbike left 3mor	nths only. Uneconomical to repair.
Estimated repair cost is \$2,500.	

Mandate:

Liability(TP)	100%	1
Total Loss Value	\$ 477.00	
Loss of use	\$	(14days x \$25.00)
Loss of rental		no. of days
Loss of income		no. of days
LTA search fees	\$ 7.45	
Others	NIL	
Proposed Total	\$ 834.45	

From:

Shu Pei (LKKAuto)

Sent:

Friday, 13 September 2019 10:16 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 131742, vehicle number FBE958L

_	orb sames onto it a parice meteration	10	2:18:42 PM
	100%	СНТ	26/8/2019 2:22:39 PM
	SENT LETTER TO 0I *** FILE PASS BACK TO CHT	LSL1	28/8/2019 9:33:58 AM
	Message Liability: 100%. Insured driver hit onto third party stationary motorbike. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$834.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 28-Aug-19	СНТ	28/8/2019 5:16:57 PM
]	9/12/19 10:00 PM ANG RichardPls advise if the motorcycle had been de-registered. TY.	LSP	13/9/2019 10:03:42 AM

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 13 September 2019 8:34 AM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 131742, vehicle number FBE958L

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message----

From: richard.angbs@axa.com.sg < richard.angbs@axa.com.sg>

Sent: Thursday, 12 September, 2019 10:02 PM

To: admin-d@lkkauto.com

Subject: New message for service request 131742, vehicle number FBE958L

AXA Insurance has sent you a message for claim number S9M01WS8.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 21 September 2019 10:25 AM

To:

'Sg motor enterprise Giam'

Cc:

Steve Chen (LKK Auto); Admin A

Subject:

RE: FBE : 958L PIAGGIO FLY 150 //LKK REF: CC4/ASM19014262/Epa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

As per AXA instruction, we would like to know if your client's motorcycle had been de-registered. If so, kindly let us have a copy of de-registered letter for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg motor enterprise Giam <sg_motor_enterprise@yahoo.com.sg>

Sent: Thursday, 22 August 2019 2:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: FBE: 958L PIAGGIO FLY 150

RE: FBE 958L - PIAGGIO FLY 150

We refer you to the above captioned.

As the bike is badly damaged after the accident and the COE expired on 23rd Nov 2019 and is non renewable. Is also beyond economical repair.

As instructed and confirmation by our client to total loss the bike.

Kindly advise us accordingly of the above matter.

thank you rose

Menu



RE: Re:RE: <TP - Mandate IA (TOTAL LOSS)> -S9M01WS8 [ACCIDENT INVOLVING SKE 7130E(OI) & FBE 958L(TP) ON 11/08/2019]

Type

Question

Message

Hi, we have uploaded a copy of de-registered letter in SC for your perusal. Kindly let us have your mandate.

Thank you. Hsiao Tong - 24 Sept 2019

Reply

From:

Mei Kwan (LKKAuto)

Sent:

Monday, 14 October 2019 2:27 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 131742, vehicle number FBE958L

14/10/19 2:13 PM

*** Hi, pls proceed as per mandate. TY. - ANG Richard

----Original Message-----

From: richard.angbs@axa.com.sg < richard.angbs@axa.com.sg>

Sent: Monday, 14 October, 2019 2:13 PM

To: admin-d@lkkauto.com

Subject: New message for service request 131742, vehicle number FBE958L

AXA Insurance has sent you a message for claim number S9M01WS8.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal. This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

NV: ##W LW: 7-42 TE: 42 TE: 42

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 26 October 2019 11:43 AM

To:

'Sg Motor'

Cc:

Sg Motor

Subject:

RE: Attached plse find the Cost of Repairs for bike FBE 958L for your

finalization.//LKK REF: CC4/ASM19014262/Epa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$550.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg Motor <sgmotor2000@yahoo.com.sg> Sent: Wednesday, 9 October 2019 2:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>

Subject: Attached plse find the Cost of Repairs for bike FBE 958L for your finalization.

Attached plse find the Cost of Repairs for bike FBE 958L for your finalization.

Thank You

Regards Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21 Ang Mo Kio Industrial Park 1 Singapore 569622

Hsiao Tong (LKKAuto) From:

Sg Motor <sgmotor2000@yahoo.com.sg> Tuesday, 5 November 2019 5:05 PM

Sent: Hsiao Tong (LKKAuto)

Sg Motor Cc:

Re: Attached plse find the Cost of Repairs for bike FBE 958L for your Subject:

finalization.//LKK REF: CC4/ASM19014262/Epa3

Dear Hsiao Tong

Confirm acceptance. My colleague Leena had emailed you the LOD @.4th November 2019

Thank You

To:

Regards Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21 Ang Mo Kio Industrial Park 1 Singapore 569622 Tel: 64524898 Fax: 64526898

On Saturday, 26 October 2019, 11:43:22 am GMT+8, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We propose settlement at a global sum of \$550.00(all-in).

Please confirm acceptance.

[&]quot;Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Wednesday, 9 October 2019 2:51 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>

Subject: Attached plse find the Cost of Repairs for bike FBE 958L for your finalization.

Attached plse find the Cost of Repairs for bike FBE 958L for your finalization.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622 Tel: 6452 4898 Fax: 6452 4868

Email: sg_motor_enterprise@yahoo.com.sg



DATE: 7 October 2019

AXA Insurance S'pore Pte Ltd 8 Shenton Way

#27-01 AXA Towers SINGAPORE 068811

Your Insured:

SKE 7130E

Date of Accident:

11-Aug-19

Location:

Along Old Holland Road

FINAL REPAIR COSTS

VEHICLE NO. FBE 958L (Piaggio FLY 150)

Global Sum \$550.00

Total:

LETTER OF DEMAND

\$550.00

SINGAPORE DOLLARS:

FIVE HUNDRED FIFTY ONLY.

Notes:

- All cheque payment should be "Crossed" and made payable to SG 98 MOTOR PTE LTD
- 2. All cheque should have our "Invoice No" written on the reverse side of the cheque
- 3. For further enquiries on this invoice, please feel free to contact us

SG 98 Motor Pte Ltd

:LG