PRE-REPAIR INSPECTION REQUEST - PA7189Z vs SMC2243H (OI) on D.O.A.: 07/08/2019

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy

Sent: 8/15/2019 10:28:24 AM

Hi.

Please refer to the enclosed request from Woodlands Transport Service Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Mohamad Taufikh as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

 $\textbf{From:} \ kenjilee@woodlandstransport.com.sg\ [mail to:kenjilee@woodlandstransport.com.sg]$

Sent: Thursday, August 15, 2019 10:19 AM

To: Hor, Yinrul

Cc: goo@woodlandstransport.com.sg; slchan@woodlandstransport.com.sg; Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim,

Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; Tong, Wahxin

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC2243H AND PA7189Z ON 07/08/2019

This message is from an external sender; be cautious with links and attachments.

Dear All,

We refer to the PRI above.

Please be informed that we choose Mr Mohamad Taufikh as the single joint expert for this PRI.

Thank you.

Thanks and Regards,

Kenji Lee

Claims Department

Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954 www.woodlandstransport.com.sg

Group of Companies

From: Hor, Yinrul < Yinrul.Hor@aig.com>
Sent: Thursday. 15 August 2019 8:47 AM

 $\textbf{To:} \ kenjilee@woodlandstransport.com.sg; goo@woodlandstransport.com.sg$

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur

<Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni <Divyashni <Divyashni <Divyashni <Divyashni <Divyashni <Divyashni <Archiverthan &Arthiban@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC2243H AND PA7189Z ON 07/08/2019

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这是安全加密信息。如要阅读此信息,请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้ เปิดไฟล์ที่แนบมา 이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨 부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka

<u>Click here</u> by 2019-08-22 08:47 +08 to read your message. After that, open the attachment.

More Info

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From: Yinrul.Hor@aig.com

Tro: kenjilee@woodlandstransport.com.sg ,goo@woodlandstransport.com.sg

Cc: Andy-SV.Fong@aig.com ,Lee-Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban@aig.com ,Divyashni.Subramaniam@aig.com ,Wahxin.Tong@aig.com

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC2243H AND PA7189Z ON 07/08/2019

Date: Thu, 15 Aug 2019 00:47:10 +0000

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations & C Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul

Sent: Wednesday, August 14, 2019 8:47 AM

 $\textbf{To:} \ kenjilee@woodlandstransport.com.sg; goo@woodlandstransport.com.sg$

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan;

Subramaniam, Divyashni; Tong, Wahxin

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC2243H AND PA7189Z ON 07/08/2019

Without Prejudice

Your Reference : PA7189Z Our Reference : SMC2243H

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations & C Auto

Yinrul.Hor@aig.com | www.aig.sg

From: kenjilee@woodlandstransport.com.sg [mailto:kenjilee@woodlandstransport.com.sg]

Sent: Tuesday, August 13, 2019 5:43 PM
To: Abu Kassim, Noor Mariesa; Chan, Yoke Shi
Cc: goo@woodlandstransport.com.sg

Subject: [EXTERNAL] PRI PA7189Z VS SMC2243H DOA 07/08/19

This message is from an external sender; be cautious with links and attachments.

Attention : Motor Claims Department <u>WITHOUT PREJUDICE</u>

Dear Sir

ACCIDENT INVOLVING SMC2243H WITH OUR VEHICLE NO PA7189Z ON 07/08/2019

We refer to the above accident and understand that you are the insurer of SMC2243H

Our vehicle sustained damages in the above accident.

Please send your surveyor to our premises at No. 8 Gul Circle, Singapore 629564.

Please contact Mr Chan at Tel: 6559 8984 / 9299 4122 for an appointment to view the vehicle.

Attached is the repair estimate for your perusal.

For your immediate attention and action, please.

Thank you.

Thanks and Regards,

Kenji Lee

Claims Department

Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954 www.woodlandstransport.com.sg

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