SS. REC. BY: REF: MO(.101)	11010/711	000	de
Brown Tuble	,	30 P pecial main	nemolic
From (Person); Crystal Lee of	ENT (Office) MSIG		15/8/19011·5
Estimated Cost:	Bill to:	Date/In	me: 13/4/10/11
DD TP/WS/TP RES/OD RES/EVA/INV/MV/	DIII 10;	•	
To Inspect Vehicle No: SBS 3390		Insured:	YP 3989Y
t Workshop in/s 70Wer Tre			91990025.
21 Bulin Dave			1111
olicy No: 2881505 IMKC	Claim No:	603-8-	74
um Insured:	Excess:	00-0	0
Make of Veh:	1310000	D.O.A.	10/08/2019
CA / REV / REP. / REV 24 HRS		HOL). Endorsement:
Date/Time: 12 03pm 15/8/19 Person Contacted:	Jynn -	Vehicle	NOUT
Onte/Time Action/Instruction Tohnnott			
SBS 3390E-X			
170 3089Y-X.	3 2		
	ie ie		
16180 13:157 - Sent revised via	nenmen	oveli a	direc
ALL SOLL MONIECO NICE	MALLAN	1000	10135

769 1

Denise Tay (LKKAuto)

From:

Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent:

Friday, 22 November 2019 12:01 PM

To:

Denise Tay (LKKAuto); Taufikh (LKKAuto); SUR

Cc:

Wu Tzu Ying; Subramanian Kasi

Subject:

RE: AFTER REPLAIR PHOTOS & FINALISATION FOR ACCIDENT INVOLVING SBS3390E & YP3989Y (MSIG ins'd) ON 10/08/2019 @ 11:HRS ALONG PANDAN

ROAD (CAR IN) URGENT

Dear Denise

We accept your offer COR p/p \$6,468.94 before GST with 4 working days. Please advise, LOD to submit to your side or MSIG direct?

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 22 November, 2019 10:51 AM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: AFTER REPLAIR PHOTOS & FINALISATION FOR ACCIDENT INVOLVING SBS3390E & YP3989Y (MSIG ins'd)

ON 10/08/2019 @ 11:HRS ALONG PANDAN ROAD (CAR IN) URGENT

THIS EMAIL IS FROM AN EXTERNAL SOURCE - Do not click links or open attachments unless you recognise the sender/email.

If in doubt, please check with IT Support!

Dear Bazlin,

Sorry for the delay.

Finalize at Part by Part \$6,468.94, 4days.

Nivitha (LKK Auto)

From:

Crystal Lee <crystal_lee@sq.msig-asia.com>

Sent:

Thursday, 15 August 2019 11:56 AM Admin-D (LKKAuto); assignments

To: Cc:

Ong Zi Hui; Helene Phua; Nabilah Rasol; Winnie Chua

Subject:

Survey Request - Manual Assigned

Importance:

High

1ST REMINDER: PRI FOR ACCIDENT INVOLVING SBS3390E & YP3989Y (MSIG ins'd) ON 10/08/2019 @ 11:HRS ALONG PANDAN ROAD (CAR IN) URGENT

Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle asap.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of MS&AD INSURANCE GROUP

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 15 August, 2019 11:06 AM

To: Winnie Chua <pingping_chua@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: 1ST REMINDER: PRI FOR ACCIDENT INVOLVING SBS3390E & YP3989Y (MSIG ins'd) ON 10/08/2019 @

11:HRS ALONG PANDAN ROAD (CAR IN) URGENT

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Winnie,

Kindly assist on below matter.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad < Bazlin. Ahmad@towertransit.sg>

Sent: Thursday, 15 August 2019 8:34 AM

To: Winnie Chua <pingping chua@sg.msig-asia.com>

Cc: Helene Phua < helene phua@sg.msig-asia.com >; Nabilah Rasol < nabilah rasol@sg.msig-asia.com >

Subject: RE: 1ST REMINDER: PRI FOR ACCIDENT INVOLVING SBS3390E & YP3989Y (MSIG ins'd) ON 10/08/2019 @

11:HRS ALONG PANDAN ROAD (CAR IN) URGENT

Dear Officers

Please arrange LKK Auto Consultants Pte Ltd to conduct the survey.

Thank You

Best Regards

Lynn Ahmad (Ms) Senior Executive, Claims

Office +65 6248 0987 Mobile +65 9199 0025

Email <u>bazlin.ahmad@towertransit.sg</u>

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170 TOWER TRANSIT Registration number 201419417K

www.towertransit.sg

From: Winnie Chua chua@sg.msig-asia.com>

Sent: Wednesday, 14 August, 2019 6:41 PM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Helene Phua < helene phua@sg.msig-asia.com >; Nabilah Rasol < nabilah rasol@sg.msig-asia.com >

Subject: FW: 1ST REMINDER: PRI FOR ACCIDENT INVOLVING SBS3390E & YP3989Y (MSIG ins'd) ON 10/08/2019 @

11:HRS ALONG PANDAN ROAD (CAR IN) URGENT

THIS EMAIL IS FROM AN EXTERNAL SOURCE - Do not click links or open attachments unless you recognise the sender/email.

If in doubt, please check with IT Support!

Hi,

We refer to your email/faxed dated 14/08/19.

· Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- LKK Auto Consultants Pte Ltd 1)
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) MSIG In-House Surveyors (Appointment is full on 15.08.19)

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Kalvin Ang	6) Frankie Pang	
Kenneth Kong	7) Ng You Han	
3) Marcus Chua	8) Gary Soon	
4) Henry Ng	9) Chow Bo Xiong	
5) Lau Kwok Kwong	10) Axel Lee	

NB:

- (a) *Fast lane settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MS&AD INSURANCE GROUP

From: Bazlin Ahmad [mailto:Bazlin.Ahmad@towertransit.sg]

Sent: Wednesday, 14 August 2019 4:30 PM To: Claims < claims@sg.msig-asia.com>

Subject: 1ST REMINDER: PRI FOR ACCIDENT INVOLVING SBS3390E & YP3989Y (MSIG ins'd) ON 10/08/2019 @

11:HRS ALONG PANDAN ROAD

Importance: High

RE-SEND

From: Bazlin Ahmad

Sent: Tuesday, 13 August, 2019 12:33 PM

To: claims@sg.msig-asia.com

Cc: Wu Tzu Ying ; Subramanian Kasi

Subject: PRI FOR ACCIDENT INVOLVING SBS3390E & YP3989Y (MSIG ins'd) ON 10/08/2019 @ 11:HRS ALONG PANDAN ROAD

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on 10/08/2019 at about 11:20hrs along Pandan Road involving our bus, SBS3390E & your insured vehicle YP3989Y.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged tomorrow 14/08/2019.

Survey Location: Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Contact Person : Lynn @ +65 9199 0025

Thank You Best Regards

Lynn Ahmad (Ms) Senior Executive, Claims Office +65 6248 0987 Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

TRANSIT Registration number 201419417K

www.towertransit.sg

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This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Fievel Foo Wenyao

Date:

16 Aug 2019

Preliminary Advice

Insured Vehicle No : YP3989Y

TP Vehicle No

: SBS3390E

Accident Date

: 10/08/2019

Make

: VOLVO B9TL

Assignment Date

: 16/08/2019

Date of Inspection

: 15/08/2019

Est. Duration of Repair

: 4.00

Inspection At

: TOWER TRANSIT SINGAPORE PTE LTD (HQ)

21 BULIM DRIVE, BULIM BUS DEPOT

SINGAPORE 648170

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,365.02
Revised Amount	:S\$	6,468.94
Check Items (Estimated)	:S\$	0.00
Total	:S\$	6,468.94

Lump Sum Repair

:S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

The vehicle is economical/not economical for repair.

(x) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	12/08/2019 21:42
Date Of Accident	10/08/2019 11:20
Exact Location Of Accident	PANDAN ROAD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SBS3390E
Insured/Policyholder	
Name Of Registered Owner	TOWER TRANSIT SINGAPORE PTE LTD
Co Reg No	201419417K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62480987
Vehicle Particulars	
Manufacturer	VOLVO
Model	B9TL-9.4 D AUTO TURBO ABS (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	D-18092210MFBP
Cover Note Number	
Driver	

 Name of Driver
 TAN SENG GUAN

 NRIC No
 \$0146256C

 Date Of Birth
 03/06/1953

 Occupation
 OUTDOOR

Date Of Driving Pass 29/07/1982
Driving Experience 37 YEARS AND 0 MONTHS

billing Experience of TEARO AND O MONTH

Gender MALE

Mobile Number (LOCAL) +65-98888888

Fax Number

Contact Number

EMail Address NOEMAIL

Address

21 BULIM DRIVE SINGAPORE 648170

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

10

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

YP3989Y

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyhaider and/or the Authorised Driver
- information provided must be as <u>truthful</u> and <u>accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudlate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General insurance Association of Singapore ("GiA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:



State	ement Form	
BC Name: JAN SENE GUAN	Date Taken: 10-8-7019	
BCNo : 11143	Time Taken: 133/	
Nature of Incident: Road Traffic Co	olligion	
Date of Incident: 10-8-2019	Time of incident: 1134hrs	
Service No: 78 Bus Reg No:	7390E Duty No: 078A01	
Details:		
1 BC 11143 on service C78A	ADI, departed for my last trip (585	3390E
@ 1123 hrs. Along the way a	+ gandan road after 6/829111,	0.420
	Jalan Brigh, of the traffic	
	us bus. Suddenly a long	
yp3989y from terrind his	have been been been been been been been be	
	WY WS	
No minuis		
	(engine cover) - sps 3390E	
Loons Enflored HE	Mirror cover broken. YP3989Y	
Total sufference sis view w	VILLANDE COVER BROKEN. 4 175989 4	
*I confirmed that the above statement given by n	me is correct to the best of my knowledge.	
11143 Tan SENG CUAN	IN 10-8-2019	
BC Name & No.	Signature Date & Time	
Statement Taken By:		
Want	1.9	
Name	Designation	

CETCH PLAN	ď	
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Fleas	c reflect to the control	
		1
		1
DECLARATION		
	to be a second to the second	
	Sculars are true in every respect.	
	IM /	
	110	
Policyholder's Signature	Driver's Sighature	Reporting Centre Personnel's Signature
Date & Time:	(If driver is not the policyholder)	Name: NBIC/EIN No.:
	Chair E. Tion at	DOMEST CHARGE THEFT !

ESTIMATED ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	11:20hhrs
ACCIDENT DATE	10-Aug-19
BUS CAPTAIN NAME	TAN SENG GUAN
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	SBS3390E	
BUS TYPE (SD/DD)	DD	
BUS ROUTE NUMBER		
BUS ADVERTS (Y/N)	N	

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Part No.	Part or Item Description	Quantity	Total Cost
77200873	EXT REAR CAPPING PANEL	H/ 1	\$289.26
77200410	REAR AIR CONDITIONER ACCERR DOOR	bt/ 1	\$3,872.68
77016434	SIKAFLEX BLACK	ne/ 1	\$32.00
			4193,94
		7% GST	\$293.58
		PARTS TOTAL COST	\$4,487.52

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

Date:

	LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY	PAINT)	TOTAL COST
	TO REMOVE & REPLACE DAMAGED PARTS	2 DAYS 975	\$1,300.0
	TO PUTTY AND SPRAY PAINT THE AFFECTED AREA	1300	\$1,950.00
1.60	K Auto Consultants hence notify		
the	Repairer of the following: o repurvey before/after spray painting	2275	
o P	o display damaged part(s) during resurvey Parts prices are subject to confirmation	7% GST	\$227.50
• 17	Third party survey is on a "Without Prejudice" basis to illegal modification(s) is allowed	LABOUR TOTAL COST	\$3,477.50
- 0	Supplementary item(s) must be resurveyed and subject to final approval from insurance Company	2442 014	
Ad	knowledged by Repairer		PAGE
Sig	gnature:		

ESTIMATED ACCIDENT REPAIR COST



SECTION 3: REPAIRS TO BUS ADVERTISMEN	VINYLS/PANELS (ADVERTISEMENT COST)
---------------------------------------	------------------------------------

TOTAL ADVERTISEMENT REPAIR COST

SECTION 4: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST

SECTION 5: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

	Date In For Repairs	
1	Date Out From Repairs	
Nun	nber of Days Under Repair	6

BUS TYPE (SD / DD)

LOSS OF USE COST

\$2,400.00

SUI	MMARY
SECTION NO.	COST
1	\$4,487.52
2	\$3,477.50
3	
4	20
5	\$2,400.00
GRAND TOTAL	\$10,365.02

4193.94

\$ 6468 94

Remy before paint.

Hays.

PAGE 2

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	P	dj Submitted	Ins Auth'ed	Status	
Main	12 Aug 2019		16 Aug 2019 09:02 Edit Adj Rpt	S\$6,46	8.94 Stimates	\$6,468.94 View Rpt		Pending for Report Cancel Case	
	Main	R	eference		laim Detai	s	Documents		Show All
CLAIM S	UBFOLDER DE	TAILS				[Created	by insurer]		
Insured:	Skyline B	uilt Pte. Ltd., C	o. Reg. No.: 199201	510G					
Main Claimant:	TOWER T	RANSIT SINGAP	ORE PTE LTD, Co	Reg. No.:	201419417	K			
Vehicle Re No.:	g. SBS339	0E			Date of Lo		9 11:00 - :59 s and 8 Days From	LTA Reg Date (Man Yr)]
Claim Typ	e: TP / 603	Policy/Cover 28815051MKC (Comprehensive) Note No.: Coverage: 29/08/2016 - 28/08/2020							
Vehicle Re No. (Insured):	YP3989Y				Policy No. (Claimant)	:			
					Excess:				
Repairer:	Tower Tra	ansit Singapore	Pte Ltd (HQ) 21 Bu	lim Drive,	Bulim Bus D	epot, 648170 J	urong West - Tel: 8	31688950	
Handling Insurer:	MSIG Ins	urance (Singapo	ore) Pte. Ltd. (HQ)	- Tel: +65	6827 7888	[Handled by	Fievel Foo Weny	ao - 6643 1316	l
Adjuster:	15/09/20		Ltd (HQ) - Tel: 625	6-3561	[Handled b	MOHD TAUF	IKH BIN HAMID]	[Final Rpt	due
Adj Asg. Remarks:		anual assigned) L 5/08/2019.	iab: dispute. TP agre	e on SJE -	assign LKK.	Contact;Lynn (@ +65 9199 0025.	Manual assign t	o LKK via
ASSOCIA	TED MAIL RE	CEIVED					Viev	w All Compo	se Case Mail
There are	no mail for this	case.							
ALL ASS	OCIATED TAS	KS⊟				View All	Search Tasks C	reate New Task	Complete
Due Da		Type Task	Group Subject	Hand	ler Ass	igned By	Completed On	Created O	n Done

Claim Documents

*SBS3390E (603884) [YP3989Y]
TP
TOWER TRANSIT SINGAPORE PTE LTD Aug 10 2019 11:00AM [Skyline Built Pte. Ltd.] **Tower Transit Singapore Pte Ltd**

Up	load Documents Up	pload Photos Compose New Letter	View	View in Brows	ser 🗸
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2	15/08/19 15:38	TP SBS3390E GIA REPORT	0	Load PDF	
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4	15/08/19 15:38	TP GIA SEARCH	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

CS/MSG19014245/T1TD3E2 Our File No:

Date: 25/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

28815051MKC

Claimant Vehicle No:

SBS3390E

Insured Vehicle No:

YP3989Y

Date of Loss:

10/08/2019

Nature of Claim:

TP

Claim No: 603884

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SBS3390E

Make & Model:

VOLVO B9TL, 9.4 D AUTO TURBO ABS (A)

Engine No: Chassis No: D9192555 YV3S4P927EA166528

Reg. Date: Colour:

02/05/2014 (Man. Year: 2013) Green

Odometer:

309722 km

Engine Capacity:

Market Value/New Car

9364 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

Yes Engine Modification:

CONDITION OF TYRES

Front Tyre Size:

275/70 R22.5

Rear Tyre Size: Rear Left Side:

275/70 R22.5 (D)

Front Left Side: Front Right Side: Michelin 8 mm Michelin 8 mm

Rear Right Side:

Michelin 8/8 mm Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIM	S	Repairer's	Adjuster's	Difference	Diff %
Parts		4,193.94	4,193.94	0.00	0.00
Miscellaneous Item	S	0.00	0.00	0.00	
Labour		3,250.00	2,275.00	975.00	30.00
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	7,443.94	6,468.94	975.00	13.10
	+ GST 7.00/7.00% (S\$)	521.08	452.83	68.25	13.10
	Nett Amount (S\$)	7,965.02	6,921.77	1,043.25	13.10

INSPECTION

Date of Assignment:

16/08/2019

Date Inspected:

15/08/2019 Inspected At:

Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot

Singapore 648170

Estimated Period of Repair:

4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source:	:	(Last Synchronised: 22 Nov 2019)
Parts:	N/A	VOLVO B9TL 9.4 D AUTO TURBO ABS (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted	, no print-code for SBS3390E)
Validity:		ates are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

Amount	Repairer's	Condition	Particulars	Qty Part No.	Qty	No.
*289.26 FS	289.26 FS	Bent	*EXT REAR CAPPING PANEL	1	1	1
*3,872.68 FS	3,872.68 FS	Bent	*REAR AIR CONDITIONER ACCERR DOOR	1	1	2
*32.00 FS	32.00 FS	Necessary	*SIKAFLEX BLACK	1	1	3
		-	lett.	nchise part. S=SpcN	anchise	F=Fra
4,193.94	4,193.94	Total Parts (S\$)				
_	4,193.94	Total Parts (S\$)_				

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & REPLACE DAMAGED PARTS	New	1,300.00	975.00
2	TO PUTTY AND SPRAY PAINT THE AFFECTED AREA	New	1,950.00	1,300.00
	Gross Labo	our Cost (S\$)	3,250.00	2,275.00
	Report was unsubmitted du	ring this print-out		

< END OF ESTIMATES >