

INSURANCE

INS. CASE OWNER:

CC 4/EQ1901 4239, TI P 10/12/19

LKK:
IDAC:

Surveyor:

Tau Fich

DOI:

ASSIGNMENT

19/8/19

Date / Time:

15/8/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : GBF 2787U

Name of Insured : ABSOLUTELY ORGANICS

Insured Tel No. : HP:

Excess Sec II : \$5

D.O.A : 12/8/19

Is driver the owner? (YES / ☒ NO)

Nature of Accident :

If NO, Driver Name / Age : SEAH LIAN HOE

Driver Tel No. :

(V/L: ☒ YES ☐ NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: ☒ YES ☐ NO ; TP GIA REPORT: ☒ YES ☐ NO

Insured Liability : % Final ? Yes / No

SKR 2705L



INSRS:
WSP:
Tel :
Liability :
RMKS:

MOVA



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

27/8/19

5/12/19

Confirm accident details. letter and
out
file -> shu per to close

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days) Reduction:

%

Final

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : N/A

If NO or B 28, Ass. Lia :

Repair Cost:

\$5

2996.00

Loss of Rental (LOR):

\$5

428.00

(4 days)

> 451W

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5

(5

x

days)

LOR only

☒

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

(Tick only one)

GIA/LTA Search

\$5

2.00

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost

\$5

-

Total:

\$5

3426.00

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

3426.00

Name 1:

Mwa Automotive Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: New/Reject/Private Settle

2) Report Format:

3) Survey fee:

6/12/19

6/12/19

#4W.U

o/c
a/n
ow

Overseas

Tanpin

REF:

ASSIGNMENT

LA 226 Dec

From

Date

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res:

Yes or No

Lum Sum:

20

%

3.Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SUR2705L

Yt Regn:

2006, Dec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Tyoto MR-S

c.c

1794

Colour

Red

A/C: Insured / Std / NI / NA

Sp. Reading

215374

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ZZW5000 77409

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205 / 45 R16

R:

n.n.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

19/8/98 11/5

Survey held at

Mova 6th

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt + O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

U/C # 28w (Red) #2062.57 420

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + RS 50

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ119014239/T1wb3

Date: 20.08.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKR2705L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.08.2019 at the premises of M/s Mova Automotive Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,862.57
Revised Estimate Amount	: S\$	3,140.39
"Check" Items Amount	: S\$	133.50
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

Estimate

13/08/2019

EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

Attention :- XA039

Page # :- 1

Veh # :- SKR2705L

Veh Model :- TOYOTA MRS

Estimate# :- CK419526

Claim # :-

ACC. Date :- 12/08/19

Terms :- C.O.D Days

Remarks :-

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	HEADLAMP	2	PC	3650.35 ✓
2.	HEADLAMP CLIPS	1	PC	912.58 ✓
3.	HEADLAMP LOWER BRACKET RH	1	PC	2737.77 ✓
4.	FRONT FENDER RH	1	PC	760.00 ✓
5.	FRONT FENDER COWLING RH	1	PC	3497.77 ✓
6.	FRONT FENDER COWLING CLIPS	10	PC	LS \$2800 ✓
7.	FRONT FENDER BRACKET RH	1	PC	3 days
8.	FRONT BUMPER	1	PC	1,169.50 ✓
9.	FRONT BUMPER FOG LIGHT RH	1	PC	219.30 ✓
10.	FRONT BUMPER BRACKET RH	1	PC	44.20 ✓
11.	FRONT BUMPER RETAINER RH	1	PC	78.30 ✓
12.	FRONT BUMPER CLIPS	10	PC	3.90 ✓
13.	WASHER TANK	1	PC	278.60 ✓
LIST TOTAL S\$				4,830.10
25% DISCOUNT S\$				-1,207.53
				3,622.57

LABOUR :

TO CUT & WELD SUPPORT PANEL, TO REPAIR FRONT FENDER RH, FRONT HEAD LAMP PANEL TO REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN & REALIGN AFFECTED AREAS

TO SPRAY AFFECTED AREAS

TO CHECK WIRING & FOCUS HEADLIGHT

TO RUST PROOF AFFECTED AREAS

LABOUR TOTAL S\$

Tanpin 9745549
WP, 19/8/19 @ 1136

Lumpsum.

Resumny after repair

3 days

CoR 4/5 \$2800

3 days

300 500.00

400 650.00

30 50.00

30 40.00

760 1,240.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$

GST @ 7 %

AMOUNT DUE S\$

4,862.57

340.38

5,202.95

Customer's Signature/Co. Stamp

MOVA AUTOMOTIVE PTE LTD

Estimate

13/08/2019

EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

Attention :- **XA039**

Page # :- 1
Veh # :- SKR2705L
Veh Model :- TOYOTA MRS
Estimate# :- CK419526
Claim # :-
ACC. Date :- 12/08/19
Terms :- C.O.D Days
Remarks :-

Main Office:
Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel: **(65) 6476 3333**
Fax: (65) 6271 5891
www.mova.com.sg
Workshop Dept:
Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: **(65) 6272 3892**
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	HEADLAMP	2 PC	980.35	1,960.70
2.	HEADLAMP CLIPS	1 PC	26.10	26.10
3.	HEADLAMP LOWER BRACKET RH	1 PC	55.40	55.40
4.	FRONT FENDER RH	1 PC	698.50	698.50
5.	FRONT FENDER COWLING RH	1 PC	177.20	177.20
6.	FRONT FENDER COWLING CLIPS	10 PC	3.90	39.00
7.	FRONT FENDER BRACKET RH	1 PC	44.30	44.30
8.	FRONT BUMPER	1 PC	1,169.50	1,169.50
9.	FRONT BUMPER FOG LIGHT RH	1 PC	219.30	219.30
10.	FRONT BUMPER BRACKET RH	1 PC	44.20	44.20
11.	FRONT BUMPER RETAINER RH	1 PC	78.30	78.30
12.	FRONT BUMPER CLIPS	10 PC	3.90	39.00
13.	WASHER TANK	1 PC	278.60	278.60
LIST TOTAL S\$				4,830.10
25% DISCOUNT S\$				-1,207.53
				3,622.57
LABOUR :				
TO CUT & WELD SUPPORT PANEL. TO REPAIR FRONT FENDER RH, FRONT HEAD LAMP PANEL TO REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN & REALIGN AFFECTED AREAS				
TO SPRAY AFFECTED AREAS				
TO CHECK WIRING & FOCUS HEADLIGHT				
TO RUST PROOF AFFECTED AREAS				
LABOUR TOTAL S\$				1,240.00

Tanpin 9744544
WP, 14/8/19 1130
Lumps sum
Respray after repair
3 days

E. & O.E

NON-TAX AMOUNT S\$
AMOUNT S\$ 4,862.57
GST @ 7 % 340.38
AMOUNT DUE S\$ 5,202.95

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Nivitha (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 15 August 2019 11:19 AM
To: Nitha; assignments
Cc: keong@movs.com.sg; suann@movs.com.sg; Admin A
Subject: RE: DM19HO02229/JT: TP CLAIMS - SKR2705L AGAINST GBF2787U DOA 12/08/2019 AT CARPARK AT BLK 221 JURONG EAST ST 21 LOT 243B
Attachments: RPT.PDF; EST.PDF

11.44am @ 15/8/19
person @ Nitha
vehicle not in

Without Prejudice
Save As To Costs

Dear Nitha

Liability is cleared. We can proceed with direct settlement, if possible.

Aside to LKK,
Please arrange to attend to the PRS.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Nitha [mailto:nitha@movs.com.sg]
Sent: Thursday, August 15, 2019 11:18 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: keong@movs.com.sg; suann@movs.com.sg
Subject: RE: DM19HO02229/JT: TP CLAIMS - SKR2705L AGAINST GBF2787U DOA 12/08/2019 AT CARPARK AT BLK 221 JURONG EAST ST 21 LOT 243B

Dear Janet,

Please assign LKK and please advise officer in charge for us to check on the liability.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]

Sent: Thursday, 15 August 2019 10:58 AM

To: Nitha

Cc: keong@moval.com.sg; suann@moval.com.sg

Subject: DM19HO02229/JT: TP CLAIMS - SKR2705L AGAINST GBF2787U DOA 12/08/2019 AT CARPARK AT BLK 221 JURONG EAST ST 21 LOT 243B

Without Prejudice
Save As To Costs

Dear Sir/Madam,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	12) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Regards,

Janet Tan
 Senior Executive | Claims



EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Nitha [mailto:nitha@nova.com.sg]
Sent: Thursday, August 15, 2019 10:49 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: keong@nova.com.sg; suann@nova.com.sg
Subject: RE: TP CLAIMS - SKR2705L AGAINST GBF2787U DOA 12/08/2019 AT CARPARK AT BLK 221 JURONG EAST ST 21 LOT 243B
Importance: High

Dear All,

Please assign surveyor for the above mention vehicle.

Thank you,

Best Regards,
Nitha
 Claims Officer



From: Nitha [mailto:nitha@mova.com.sg]
Sent: Wednesday, 14 August 2019 11:47 AM
To: 'eqiprs@eqinsurance.com.sg'
Cc: 'keong@mova.com.sg'; 'suann@mova.com.sg'
Subject: TP CLAIMS - SKR2705L AGAINST GBF2787U DOA 12/08/2019 AT CARPARK AT BLK 221 JURONG EAST ST 21 LOT 243B

Dear All,

Please assist to assign surveyor and revert officer in charge for the above mention case.

Thank you

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAUTO)

From: Keong <keong@mov.com.sg>
Sent: Monday, 7 October 2019 1:14 PM
To: Taufikh (LKKAUTO); 'Enny'; suann@mov.com.sg
Cc: Hsiao Tong (LKKAUTO); Admin A; Admin-D (LKKAUTO); 'JIAYU'
Subject: RE: SKR2705L Ready For Finalise

Dear Sir
Noted Thanks.

Best Regards,
Goh Chai Hock (Keong)
Claims Estimator
Mova Automotive Pte Ltd
HP : 96510098
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: Taufikh (LKKAUTO) [mailto:Taufikh@lkkauto.com]
Sent: Monday, 7 October 2019 11:28 AM
To: 'Keong'
Cc: Hsiao Tong (LKKAUTO); Admin A; Admin-D (LKKAUTO)
Subject: RE: SKR2705L Ready For Finalise

Hi Keong,

COR I/s\$2800 , 3 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Keong [mailto:keong@mov.com.sg]
Sent: Saturday, 5 October 2019 2:22 PM
To: 'Taufikh (LKKAUTO)'
Cc: sur@lkkauto.com
Subject: SKR2705L Ready For Finalise

Dear Sir
Attached finalise report and photo. Lump sum \$2800.00 and 3 days, Thanks.



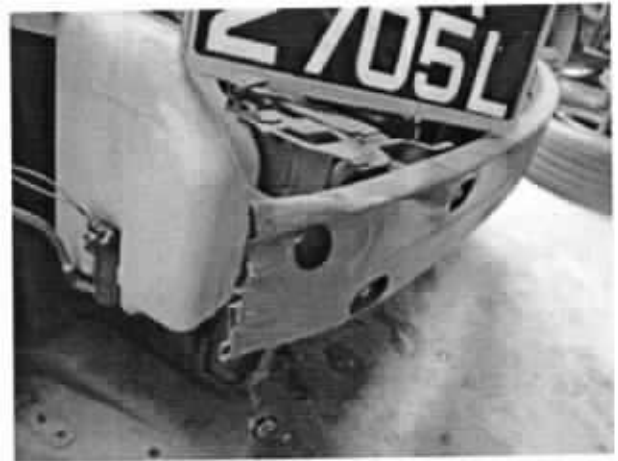
IMG_2624



IMG_2625



IMG_2627



IMG_2628



IMG_2629



IMG_3198



IMG_3199

IMG_3200

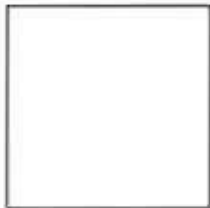


IMG_3201

Best Regards,
Goh Chai Hock (Keong)
Claims Estimator
Mova Automotive Pte Ltd
HP : 96510098
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: Suann <suann@moval.com.sg>
Sent: Monday, 18 November 2019 12:17 PM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Cecilia Chong (LKK Auto)
Subject: SKR2705L & GBF2787U on 12/8/19
Attachments: 18112019121051.pdf



Dear sir/ mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 December 2019 4:42 PM
To: 'Suann'
Cc: Admin A
Subject: RE: SKR2705L & GBF2787U on 12/8/19 //LKK REF: CC4/EQI19014239/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We confirm settlement at \$3,426.00(all-in).

Kindly let us have the following documents for our closure: -

- Workshop Tax Invoice
- Authorisation to Act signed by your client, Chan Mun Hooi.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@nova.com.sg>
Sent: Tuesday, 3 December 2019 2:07 PM
To: 'Suann' <suann@nova.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKR2705L & GBF2787U on 12/8/19 //LKK REF: CC4/EQI19014239/T1pb3

Dear Hsiao Tong

Please check outcome.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Suann [<mailto:suann@moval.com.sg>]
Sent: Monday, 18 November 2019 18:00
To: 'Hsiao Tong (LKKAuto)'
Cc: 'Admin A'
Subject: RE: SKR2705L & GBF2787U on 12/8/19 //LKK REF: CC4/EQI19014239/T1pb3

Dear Hsiao Tong

Your surveyor to surveyed the vehicle at about 11.30hrs.
Please compromise loss of rental 4 days = \$428.00, total sum all in \$3426.00.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 18 November 2019 17:47
To: Suann
Cc: Admin A
Subject: RE: SKR2705L & GBF2787U on 12/8/19 //LKK REF: CC4/EQI19014239/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,996.00
2. Loss of Rental (3days x \$100.00)(w/GST)	\$ 321.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,319.00

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>

Sent: Monday, 18 November 2019 12:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: SKR2705L & GBF2787U on 12/8/19

Dear sir/ mdm

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the

sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI19014239/T1pb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 11-12-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBF 2787U	Veh. Inspected	SKR 2705L
Policy No.	DMCPHQ19-002673	Coverage (\$)	0.00
Claim No.	DM19HO02229/JT	Excess (\$)	0.00
Assign From	JANET	Assign Date	15/08/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA MR-S	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	ZZW300077409	Colour	RED
Odometer	215374	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/45 R16	TOYO	6 mm
L/H Front Tyre	205/45 R16	TOYO	6 mm
R/H Rear Tyre	205/45 R16	TOYO	6 mm
L/H Rear Tyre	205/45 R16	TOYO	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	12/08/2019	Inspection Date	19/08/2019
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKR 2705L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
2	HEADLAMP @\$980.35	N/S NOT NECESSARY / O/S CRACKED	1,960.70	980.35
1	HEADLAMP CLIPS	NECESSARY	26.10	26.10
1	HEADLAMP LOWER BRACKET RH	NOT NECESSARY	55.40	-
1	FRONT FENDER RH	BENT	698.50	698.50
1	FRONT FENDER COWLING RH	TWISTED	177.20	177.20
10	FRONT FENDER COWLING CLIPS @\$3.90	NECESSARY	39.00	39.00
1	FRONT FENDER BRACKET RH	NOT NECESSARY	44.30	-
1	FRONT BUMPER	DEFORMED	1,169.50	1,169.50
1	FRONT BUMPER FOG LIGHT RH	NOT NECESSARY	219.30	-
1	FRONT BUMPER BRACKET RH	DEFORMED	44.20	44.20
1	FRONT BUMPER RETAINER RH	CRACKED	78.30	78.30
10	FRONT BUMPER CLIPS @\$3.90	NECESSARY	39.00	39.00
1	WASHER TANK	NOT NECESSARY	278.60	-
1	FRONT REINFORCEMENT	BENT	398.20	398.20
	LESS 25% DISCOUNT		-1,307.08	-912.59
			3,921.22	2,737.76
LABOUR				
	TO CUT & WELD SUPPORT PANEL ,TO REPAIR FRONT FENDER RH ,FRONT HEAD LAMP PANEL .TO REMOVE & REFIX DAMAGED PARTS ,STRAIGHTEN & REALIGN AFFECTED AREAS.		500.00	300.00
	TO SPRAY AFFECTED AREAS.		650.00	400.00
	TO CHECK WIRING & FOCUS HEADLIGHT.		50.00	30.00
	TO RUST PROOF AFFECTED AREAS.		40.00	30.00
			-	-
			-	-
			-	-
			1,240.00	760.00
GRAND TOTAL			5,161.22	3,497.76

Report Ref No. CC4/EQ19014239/T1pb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,800.00
---	--	--	----------

Report Ref No. CC4/EQ119014239/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.