

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 11 November 2019 3:53 PM
To: karen@metcol.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SMF 9225Z & GBF 9346M ON 16/07/2019

Tracking:	Recipient	Delivery
	karen@metcol.com.sg	
	Admin A	
	olivialau@lkkauto.com	Delivered: 11/11/2019 3:53 PM
	shupeil@lkkauto.com	Delivered: 11/11/2019 3:53 PM
	Meikwan@lkkauto.com	Delivered: 11/11/2019 3:53 PM

Our Ref: CC4/EGI19014237/T1kb3

METCOL PTE LTD
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMF 9225Z & GBF 9346M ON 16/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **ERGO Insurance Company Limited** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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