

Asher Sng (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 6 December 2019 9:57 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] New Assignment - Accident involving SJD5067K (OI) and GBH9440M (TP) on 10/08/2019 @ Sim LimTower Carpark - Oref: 19/19/19/VP05/022213 [External Confidential]

Follow Up Flag: Follow up
Flag Status: Completed

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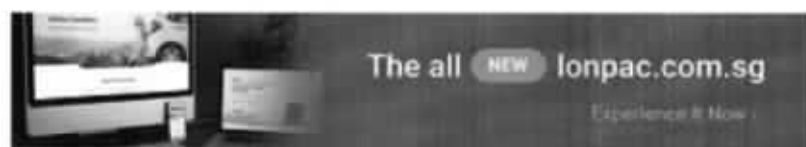
Dear Asher

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Thursday, 28 November 2019 12:43 pm
To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [MANDATE REQUEST] New Assignment - Accident involving SJD5067K (OI) and GBH9440M (TP) on 10/08/2019 @ Sim LimTower Carpark - Oref: 19/19/19/VP05/022213 [External Confidential]

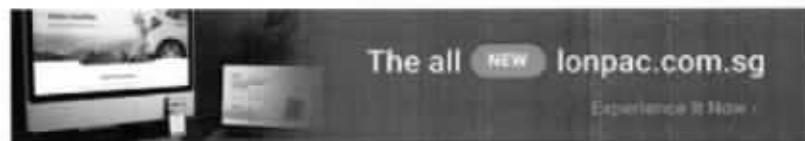
Lonpac External - Confidential

Dear Asher

Noted with thanks. We will revert soon.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 28 November 2019 12:29 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [MANDATE REQUEST] RE: New Assignment - Accident involving SJD5067K (OI) and GBH9440M (TP) on 10/08/2019 @ Sim Lim Tower Carpark - Oref: 19/19/19/VP05/022213 [External Confidential]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 20/08/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured encroached into third party lane while going downslope.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **YONG SING MOTOR WORKS** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 34,630.55	\$ 4,349.55
2. Loss of Rental (9days x \$150)	\$ 1,350.00	\$ 800.00 (8days x \$100)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total		\$ 5,157.04

****6 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 20 August 2019 12:13 PM
To: 'KENNY LIM CHING GHEE' <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment - Accident involving SJD5067K (OI) and GBH9440M (TP) on 10/08/2019 @ Sim Lim Tower Carpark - Oref: 19/19/19/VP05/022213 [External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 19/19/19/VP05/022213
LKK REF: CC4/LPC19014235/Gea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBH 9440M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 15 August, 2019 4:09 PM
To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment - Accident involving SJD5067K (OI) and GBH9440M (TP) on 10/08/2019 @ Sim Lim Tower Carpark - Oref: 19/19/19/VP05/022213 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 15 August 2019 3:33 PM
To: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment - Accident involving SJD5067K (OI) and GBH9440M (TP) on 10/08/2019 @ Sim Lim Tower Carpark - Oref: 19/19/19/VP05/022213 [External Confidential]

Lonpac External - Confidential

Dear Shu Pei

Please refer to the email below and we appreciate if you can arrange for a survey of the TP vehicle GBH9440M.

Kindly contact Mr Phua Zhi Yang/Yong Sing Motor Works to make arrangement for a pre-repair inspection on a without prejudice basis.

FYI, our Insured has yet to report the accident to us todate. Copy of T/P's GIA report is attached for your reference.

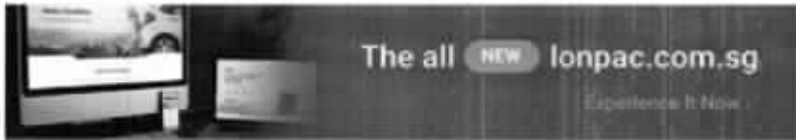
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Zhi Yang Phua [<mailto:ZhiYangPHUA@yongsingmotor.com>]
Sent: Thursday, 15 August, 2019 3:23 PM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG
Subject: RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE SJD5067K [External Confidential]

Hi Kenny,

Thanks for your prompt reply.

We would like to choose Xing Guo Qiang to survey this vehicle

With Regards,

Phua Zhi Yang

Operation Supervisor
Mobile: 9101 7563 Fax: 6284 2798
No: 53, Defu Lane 12 Singapore 539144 (Head Office)
No: 10, Defu Lane 8 Singapore 539315



From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, August 15, 2019 2:37:48 PM
To: Zhi Yang Phua <ZhiYangPHUA@yongsingmotor.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE SJD5067K [External Confidential]

Lonpac External - Confidential

Dear Zhi Yang

Please refer to our email to you yesterday (as attached).

Appreciate your reply soon.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Zhi Yang Phua [<mailto:ZhiYangPHUA@yongsingmotor.com>]
Sent: Thursday, 15 August, 2019 2:30 PM
To: MT_Claim_SG; GERALD POH WEE BIN
Subject: RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE SJD5067K

Hi Both,

Please revert.

With Regards,

Phua Zhi Yang

Operation Supervisor
Mobile: 9101 7563 Fax: 6284 2798
No: 53, Defu Lane 12 Singapore 539144 (Head Office)
No: 10, Defu Lane 8 Singapore 539315



From: Zhi Yang Phua
Sent: Wednesday, August 14, 2019 3:07:28 PM
To: mt_claim@lonpac.com <mt_claim@lonpac.com>; geraldpoh@lonpac.com <geraldpoh@lonpac.com>
Subject: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE SJD5067K

Attention Motor Claims Department.
Our Ref: GBH9440M
DOA: 10/08/2019
Dear Sir/Mdm

RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE SJD5067K
Kindly refer to attachment for our client's SAS report and our estimated cost of repair (based on our visual inspection only) for our client's vehicle, for your perusal.

We would like to check on liability and appreciate if you could confirm your agreement on direct settlement with us for COR and claim for LOU \$120 or rental \$150 .Number of days will be in accordance with your surveyor's recommendation.

Please provide a list of surveyors to choose from and you may then arrange to survey our client's vehicle to be survey at No. 53 Defu Lane 12, Singapore 539144

We thank you in advance for your assistance in this matter.

With Regards,

Phua Zhi Yang

Operation Supervisor

Mobile: 9101 7563 Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315



This email has been checked for viruses by AVG antivirus software.

www.avg.com

LONPAC INSURANCE BHD
300 Beach Road
The Concourse
#17-04/07
Singapore 199555

(Asher)

MOTOR CLAIMS DEPT

Date: 23-9-19

Our Ref: GBH9440M

Your Ref: SJD5067K

Dear Sir/Madam,

ACCIDENT INVOLVING GBH9440M AND SJD5067K ON 10/08/2019 ALONG SIM LIM TOWER CARPARK

LETTER OF CLAIM

We claim on behalf of **KAR FOON ENGINEERING WORKS** owner of the vehicle No.: **GBH9440M** Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses: -

1. Cost of Repair (Invoice 20114)	\$ 4,349.55
2. Loss of Use for days @ S\$ /day	\$ 0.00
3. Loss of Rental for 9 Days @ S\$ 150 /day	\$ 1,350.00
4. Loss of Income for days @ S\$ /day	\$ 0.00
5. Police Report/ SAS Report/ LTA Search Fee	\$ 7.49
6. Survey Fee	-
Total Claims:	\$ 5,707.04

We enclose the following documents:

<input type="checkbox"/> Repair Invoice	<input type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input type="checkbox"/> LTA Search result
<input type="checkbox"/> Photographs pcs	<input type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. <input type="text"/>
<input type="checkbox"/> Proof of Loss of Use/Rental/Income	2. <input type="text"/>

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to YONG SING MOTOR WORKS for amount of **\$5,707.04**

Yours sincerely,
Phua Zhi Yang


Operation Supervisor,
YONG SING MOTOR WORKS

LETTER OF AUTHORITY & WARRANT TO ACT

To: Messrs Yong Sing Motor Works
No. 10 Defu Lane 8, Singapore 539315

GEM 79401 AND 5D507E

ACCIDENT INVOLVING ~~ON-ALONG BOON~~ *ON 10-08-2019 ALONG SMT LAM TOWER CHAPARE*

- I. I/We, ~~KAR FOON ENGINEERING WORKS~~ the owner of vehicle no. ~~18H 9440M~~ hereby appoint you, Messrs Yong Sing Motor Works, as my repairer.
- a. To proceed with my/our authorisation with the repairs to my vehicle sustained as a result of the abovementioned accident, and to assist me/us to recover damages (sustained in the above accident from the third party driver and/or his insurers) as follows:
 - i. Costs of Repair;
 - ii. Loss of use/Rental charges; and
 - iii. Survey report fee.
- b. In the event that legal proceedings are commenced in my name, I shall render my full co-operation with my appointed solicitors in order to bring this claim to a closure and/or settlement.

Dated this day of *19/12/19*

Signature: *Chan Shu Khoun*

Name: *CHAN SHU KHOUN*

NRIC No. / Entity No.: *S7226159L/02808200A*

Address: *Blk. 38 Defu Lane 10*
#04-31 S(539215)



(Asher)



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022213
DATE : 10 DEC 2019

DISCHARGE VOUCHER

I/We, KAR FOON ENGINEERING WORKS confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SJD 5067K the sum of Singapore Dollars FIVE THOUSAND ONE HUNDRED FIFTY SEVEN AND CENTS FOUR ONLY. (**\$5,157.04**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBH 9440M on 10/08/2019 along/at SIM LIM TOWER CARPARK.

I /We hereby agree to indemnify and keep indemnify (**KONG TANG NAM /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s YONG SING MOTOR WORKS**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

[Handwritten Signature]

13/12/2019



Signature of vehicle owner/Date

KAR FOON ENGINEERING WORKS

13/12/2019

Name of vehicle owner/Date

BILL TO: LONPAC INSURANCE BHD

TAX INVOICE

NO: 20114

DATE: 23-Sep-19

SALESPERSON	VEHICLE/EGPT NO.	MAKE/MODEL	PO NO.	OUR REF. NO.
ZHI YANG	GBH9440M	TOYOTA HIACE		

DESCRIPTION	\$ AMOUNT
TO PROVIDE LABOUR AND MATERIAL FOR REPAIR TO ACCIDENT VEHICLE AS APPROVED BY SURVEYOR.	4,065.00

NOTE:

All cheques should be crossed and made payable to Yong Sing Motor Works
 For bank transfer, please indicate our invoice number:
 Current a/c no.: 556-743532-001
 Bank code: 7339 Branch code: 556

NET: \$	4,065.00
GST 7%: \$	284.55
GRAND TOTAL: \$	4,349.55

Customer's Acceptance & Satisfaction:

Yong Sing Motor Works

Signature

Authorised Signature



ROBINSON Rent-a-Car LLP

Business Registration No. T14LL1187B

VEHICLE HIRE AGREEMENT No. 3000526

Date _____

Vehicle Registration No.	G8F7673	Hirer's Particulars									
Make of Vehicle:	VAN AUTO	Name									
Daily Rental Rate:	S\$ 150 per day	Address									
Rental Rate:	S\$ _____ per week / month	NRIC No.								Postal	
(Other than daily rate)		D.O.B.								Tel. No:	
Rental Fee paid by:	Amount S\$ 1350	D/L Type								HP No:	
Cash/Cheque	Receipt No: _____	D/L No.								D/L Expiry:	
Additional Rental Fee Payable:	Please see Clause 6 as printed OVERLEAF	Other Document Proofs:									
Deposit paid by:	Amount S\$ _____	Co-Hirer's Particulars									
Cash/Cheque/	Receipt No: _____	Name									
Commencement Date of Hire:	14/08/19	Address									
Date Out (If different from Commencement Date):	14/8/19	NRIC No.								Postal	
Time Out:	AM/PM	D.O.B.								Tel. No:	
Hire Period Expires On:	22/08/19	D/L Type								HP No:	
Collision Damage Reduction: (CDR)	Accepted/Declined If accepted, premium Paid S\$ _____	D/L No.								D/L Expiry:	
		Other Document Proofs:									
		Extension of Rental									
		Date									
		Amount									
		Expiry									
		Receipt No.									
		Mode of Payment									

The Hirer/Co-Hirer hereby declare that the above particulars given by him/them are true and correct in every respect and he/they have read & understood the Terms & Conditions of this Vehicle Hire Agreement as printed OVERLEAF.

I/We, the Hirer and/or the Co-Hirer agree to take on hire the vehicle on the Terms & Conditions stated OVERLEAF.

我明白及同意这份合同书及背面所定的条件

(Strictly for Singapore Use Only)



Signature of Hirer/Company Stamp

Signature of Co-Hirer

NOTE:

Upon signing the above, an Agreement for Hire shall deem to have been made between ROBINSON and the Hirer, whereby ROBINSON will let and the Hirer will take on the hire of the vehicle based on the Terms & Conditions stated OVERLEAF.

IMPORTANT:

- It is essential that the vehicle be returned to ROBINSON not later than the end of the hire period stated above. On the expiration date of that period, all third party and other insurance cease to be effective.
- Age Limit and Driving Licence: All drivers must be above 21 years old and hold a valid driving licence for at least one year.
- No returning of vehicles after 1pm on Sat or Holiday Eve.

Return of Vehicle: The Hirer/Driver is required to sign in the column under "Signature of Hirer/Driver", failing which the day and time inserted below shall be deemed to be the day and time the vehicle is officially returned to ROBINSON. Similarly, the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

Date In	Time In	Checked By	Remarks	Signature Of Hirer/driver

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Aug 2019 / 14:15:11

Receipt Date/Time : 14 Aug 2019 / 14:15:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190814-001925

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJD5067K As at 10 Aug 2019/12:40:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SJD5067K Enquiry Fee 20190814141407729247	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx9392	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.