

INS. CASE OWNER:

CC4/EGI19014231/P1 ka3

LKK:

IDAC:

Surveyor:

Manu

DOI:

ASSIGNMENT

4/9/2019

Date / Time: 15/08/2019

Registered in Merimen: 15/08/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : YP 9110B

Name of Insured : BBA BROTHERS P/L

Insured Tel No. : HP:

Excess Sec II : S\$

D.O.A : 08/08/2019

Is driver the owner?

(NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES/NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES/NO ; TP GIA REPORT: YES/NO

Insured Liability : % Final ? Yes / No

SLE 7806C



INSRS:

WSP:

Tel: C&amp;C INDUSTRIES

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time	SLE 7806C - X	YP 9110B - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
8/10/19	ERGO wants us to submit WP.		Notification ltr (if non-pickup):	
16/10/19	File pass to Mei than to submit WP.		Call OI:	7/2/19/19 changing
			After call ltr to OI:	e-mail only
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	<input type="checkbox"/>
			After call ltr to OI:	<input checked="" type="checkbox"/>
			Authorisation To Act:	<input type="checkbox"/>
			Release Voucher:	<input type="checkbox"/>
			Final Repair Bill:	<input type="checkbox"/>
			Car Rental Invoice:	<input type="checkbox"/>
			Towing Invoice:	<input type="checkbox"/>
			LTA / GIA :	<input type="checkbox"/>
			Medical Bill:	<input type="checkbox"/>
			PIR:	<input type="checkbox"/>
			Mandate/Reject Instruction:	<input type="checkbox"/>
			LOD	<input type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/>
			Post-Repair Photos:	<input checked="" type="checkbox"/>
			Others:	<input type="checkbox"/>
<b>PRELIMINARY ADVICE</b> Date/Time: Sent By:				
<b>FINALIZATION</b> Date/Time: Confirm with: Confirm by:				
Repair Cost: 8/19 S\$ 5,324.60 ( 5 days) Reduction: 43 % Email <input type="checkbox"/> Call <input type="checkbox"/>				
<b>FINAL SETTLEMENT</b> Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>				
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 23				
Repair Cost: S\$				
Loss of Rental (LOR): S\$ ( days)				
Loss of Use (LOU): S\$ (\$ x days)				
Loss of Income (LOI): S\$ (\$ x days)				
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]				
GIA/LTA Search S\$				
Medical: S\$				
Disbursement: S\$ (e.g. Tow/ Independent )				
Legal Cost S\$				
Total: S\$ Global Sum S\$:				
<b>FINAL PAYMENT</b> Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>				
Payee 1: S\$ Name 1:				
Payee 2: (Strike if N.A.) S\$ Name 2:				
Payee 3: (Strike if N.A.) S\$ Name 3:				

COPY SENT  
20/10/19



KANCHANA



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorized Dealer  
Company No. 195400367W  
GST Reg No. M8-8500111 X

## ESTIMATE FOR SLE7806C\*RA

ERGO INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT  
5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985  
68299199

## Vehicle &amp; Document information

WIP No 38069  
Reg No/Reg Date SLE7806C\*RA / 01/08/2016  
Date Inv/Mil 04/09/2019  
Chassis No WDD2080412R172103  
Engine No 27491030610395  
Make/Model MB/MB C 180 SEDAN (W205) \*AVANTGARDE / A  
Colour/Tnm 029 988 Diamond Sil / 041 118 Alpaca grey

Account No	Terms	Date/Time Printed	CSE	Operator
WDD0512	Credit	04/09/2019/ 10:37	CH	371 / Go Chee Han

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
---------------------------------	-----	------------	-------	--------

THIS IS NOT AN OFFICIAL TAX INVOICE				
2. REQUEST				
Customer Request				
M. BRANSON				
POLICY NO/ACC DATE : 5100872530-01 // 8-8-2019				
DRIVE IN/TP VEH NUMBER : 10-8-2019 // YP9110B - ERGO				
DATE IN/DATE SURVEY:				
BY/AUTHORIZED ON :				
A BPILAB				
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				
A BPIRES				
RESPRAY FRONT BUMPER & RH/FRONT FENDER & BONNET				
A BPILAB				
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT & TEST MEMORY TO				
IDENTIFICATION STANDARD. NETT				
A BPILAB				
TO REMOVE, REPLACE HEADLAMP WITH FOCUS. NETT				
M FRONT BUMPER	1.00	1557.32	00.00	1557.32
M RIGHT FRONT FENDER	1.00	909.44	00.00	909.44
M BONNET	1.00	2083.09	00.00	2083.09
M BONNET SPRING ELEMENT	2.00	33.02	00.00	66.04
M RIGHT HEADLAMP UNIT	1.00	3231.97	00.00	3231.97
A BPILAB				540.00
TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT				
S TYRESALES				
Tyre sales 1 - RIGHT FRONT TYRE				
Replacement of 1 pc of Tyre (include labour)				
Supply 1 pc tubeless valve - FOC				

Go Chee Han  
DHL 6771 4336 HP 7137 7137  
Email: cheehan.g@cyclecarriage.com.sg  
Cycle & Carriage Industries Pte Ltd  
Customer Service Centre - Pandan Luy

Confirmed &amp; accepted by

Nett 14,647.86  
7% GST on 14647.86 1025.35

Authorized signatory and company stamp

Total Payable 15,673.21

Validity of this estimate is 10 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are including GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of headlight breakage in the course of removing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Centre  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

Page 1 of 1



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorized Dealer  
Company No. 195400367W  
GST Reg No. MR-8500111-3

Finalization

# ESTIMATE FOR SLE7806C\*RA

ERGO INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT  
5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985  
68299199

Vehicle & Document Information  
WIP No 36069  
Reg No/Reg Date SLE7806C\*RA / 01/08/2016  
Date In/Mileage 04/09/2019 / 51143  
Chassis No WDP2030412R172403  
Engine No 27491030610395  
Make/Model MB/WR C 180 SEDAN (W205) \*AVANTGARDE / A  
Colour/Trim 029 988 Diamond Sil / 041 118 Alpaca grey

Account No	Item	Date	Time	Operator
WN000512	Credit	11/09/2019	19:04	371 / Go Chee Han

7 REQUEST

One time request

WIP No

POLICY NO/ACC DATE : 5100672530-01 // 8-8-2019  
DRIVE IN/TP VEH NUMBER : 10-8-2019 // YP9110B - ERGO  
DATE IN/DATE SURVEY: 4-9-2019 1630 // Rasul - LKK  
BY/AUTHORIZED ON : 2-9-2019 1622 // Khanchna - LKK

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

A BPIRES

RESPRAY FRONT BUMPER & RH/FRONT FENDER & BONNET

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESISTANCE TO IDENTIFICATION STANDARD. NETT

A BPILAB

TO REMOVE, REPLACE HEADLAMP WITH FOCUS. NETT

X RIGHT FRONT FENDER

X BONNET

A BPILAB

TO INSPECT & CONDUCT WHEEL ALIGNMENT. NETT

X SEAM SEAL

X INFORMATION LABEL

2400.00 ✓

1800.00 ✓

0.10 380.00 ✓

120.00 ✓

1.00 909.44 00.00 909.44 ✓

1.00 2083.09 00.00 2083.09 ✓

540.00 ✓

1.00 63.93 00.00 63.93 ✓

1.00 38.14 00.00 38.14 ✓

Confirmed & accepted by

Nett 8,334.60  
7% GST on 8334.60 583.42

Authorized signatory and company stamp

Total Payable 8,918.02

Validity of this estimate is 30 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally more or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Panden Loop Service Center  
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Fax: 6779 5383  
www.mercedes-benz.com.sg



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Mercedes-Benz

SUPPLEMENTARY

Cycle & Carriage  
Industries Pte Limited  
Authorized Dealer  
Company No. 196400367W  
GST Reg No. MR-6500111-X

## ESTIMATE FOR SLE7806C\*RA

ERGO INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT  
5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985  
68299199

### Vehicle & Document Information

WIP No 36069  
Reg No/Reg Date SLE7806C\*RA / 01/08/2016  
Date Inv/Mileage 04/09/2019 / 51443  
Chassis No SLE7806C\*RA  
Engine No 27491030610395  
Make/Model MB/MB C 180 SEDAN (W205) \*AVANTGARDE / A  
Colour/Trim 029 988 Diamond Sil/ 041 118 Alpaca grey

WN000512 Credit 11/09/2019/ 19:04 CH 371 / Go Chee Han

THIS IS NOT AN OFFICIAL TAX INVOICE

1.00	63.93	00.00	63.93
6.00	38.14	00.00	38.14

X SEAM SEAL  
X INFORMATION LABEL

ESTIMATE

Confirmed & accepted by

7% GST on Nett 102.07 102.07 7.14

Total Payable 109.21

Authorized signatory and company stamp

Validity of this estimate is 30 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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Fax: 6770 5383  
www.mercedes-benz.com.sg

## Nivitha (LKK Auto)

---

**From:** Pauline Soh <pauline.soh@ergo.com.sg>  
**Sent:** Thursday, 15 August 2019 11:24 AM  
**To:** Go Chee Han; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Phoebe Xie; Ivy Yong  
**Subject:** RE: Accident involving motor vehicle nos. SLE7806C & YP9110B ( KAKI BUKIT RECREATION CENTRE CARPARK ) Accident date: 8-8-2019

11:43am @ 15/8/19  
person @  
vehicle out

Hi LKK,

Please conduct this survey request on without prejudice basis.

Please contact us if you are not able to make it.

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985  
DID.: +65 6829 9194  
pauline.soh@ergo.com.sg

[www.ergo.com.sg](http://www.ergo.com.sg)

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ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Thursday, August 15, 2019 9:57 AM

To: Pauline Soh

Cc: Phoebe Xie; Ivy Yong; ERGO Insurance Pte. Ltd. (Claims Department)

Subject: RE: Accident involving motor vehicle nos. SLE7806C & YP9110B ( KAKI BUKIT RECREATION CENTRE CARPARK )  
Accident date: 8-8-2019

Dear Pauline ,

Kindly assign anyone of the surveyors to us.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Thursday, 15 August, 2019 9:46 AM

To: Go Chee Han; Pauline Soh; Ivy Yong; Phoebe Xie

Subject: RE: Accident involving motor vehicle nos. SLE7806C & YP9110B ( KAKI BUKIT RECREATION CENTRE CARPARK )  
Accident date: 8-8-2019

This email was sent from outside of your organisation

Dear Chee Han

Please refer to our list of surveyors:

- 1 AIS Automobile Inspection Services Pte Ltd
- 2 FTA FormTeam Consultancy Pte Ltd
- 3 IAS Infiniti Appraisal Service
- 4 JPK JP Knights Pte Ltd
- 5 LBS L.B.S Auto Consultants Pte Ltd
- 6 LKK LKK Auto Consultants Pte Ltd
- 7 PS Priority Services
- 8 VAC Vicom Ltd
- 9 AJAX AJAX Inspection Services Pte Ltd



10 QRM Quantum Risk Management (S) Pte Ltd  
11 AA Appraisal Associate

My colleagues will assist you on regards to the liability.

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985  
DID.: +65 6829 9194  
pauline.soh@ergo.com.sg

<https://apc01.safelinks.protection.outlook.com/?url=www.ergo.com.sg&data=01%7C01%7C%7C3d0a073ba16343395fde08d7212272c0%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=pUvCE8ZY04QLyQ9TijlHwOTZ%2FA74y4TiV38aeSCd1Q%3D&reserved=0>

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]  
Sent: Wednesday, August 14, 2019 4:36 PM  
To: ERGO Insurance Pte. Ltd. (Claims Department)  
Subject: Accident involving motor vehicle nos. SLE7806C & YP9110B ( KAKI BUKIT RECREATION CENTRE CARPARK )  
Accident date: 8-8-2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLE7806C), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.



We note that you are the insurer (3rd party) of the (motor vehicle number YP9110B ) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 2 September 2019 9:49 AM  
**To:** bbgelect@yahoo.com.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING VEHICLE SLE 7806C & YP 9110B [ERGO] ON 08/08/2019

Our Ref: CC4/EGI19014231/ka3  
Your Ref: YP 9110B [Driver: Palanivel Suresh]

**M/S BBG ELECTRICAL ENGINEERING PTE LTD**  
[POLICY HOLDER]

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLE 7806C & YP 9110B [ERGO] ON 08/08/2019**

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **ERGO Insurance Company Limited** to deal with the third party claim against your policy.

We have received a claim from **SLE 7806C** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 8 October 2019 12:14 PM  
**To:** Ivy Yong; Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Accident involving motor vehicle nos. SLE7806C & YP9110B ( KAKI BUKIT RECREATION CENTRE CARPARK ) Accident date: 8-8-2019 \*\*\* LKK REF: CC4/EGI19014231/ka3

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Ivy Yong <ivy.yong@ergo.com.sg>

Sent: Tuesday, 8 October, 2019 11:05 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLE7806C & YP9110B ( KAKI BUKIT RECREATION CENTRE CARPARK )

Accident date: 8-8-2019 \*\*\* LKK REF: CC4/EGI19014231/ka3

Hi Mei Kwan,

LOD received, please let us have your survey report.

Thanks!

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

ERGO Insurance Pte. Ltd.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Oct 2019 11:18 <a href="#">Edit Reg</a>		15 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$8,334.60</b> <a href="#">Edit Estimates</a>	<b>S\$8,334.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: ~ ID: -									
Main Claimant: <b>CHEE SOON CHYE</b> , ID: S1789838H									
Vehicle Reg. No.: <b>SLE7806C</b>		Date of Loss: 08/08/2019 13:00 - :59 [36 Months and 7 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / CDMCG19001409</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>YP9110B</b>		Policy No. (Claimant): S100872530-01(PREMIUM)							
		Excess:							
Repairer: <b>Cycle &amp; Carriage Industries Pte Ltd (Pandan Loop)</b> 188 Pandan Loop, 128378 West Coast - Tel: 91865300									
Handling Insurer: <b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199 ... [Handled by <b>Ivy Yong</b> - 6829 9197]									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 26/08/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLE7806C (CDMCG19001409)  
[YP9110B]  
TP  
CHEE SOON CHYE  
Aug 8 2019 1:00PM  
[-]  
Cycle & Carriage Industries Pte Ltd


Upload Documents





Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/09/19 15:49	Adjuster Immediate Advice	 Load HTML	

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/08/19 16:51	ACKNOWLEDGEMENT EMAIL TO EGI DD 15.08.19	 Load PDF	
2	28/08/19 09:04	TP GIA REPORT	 Load PDF	
3	28/08/19 11:09	OI GIA REPORT	 Load PDF	
4	09/09/19 20:37	TP ESTIMATE - MARKED	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b> <span style="float: right;">Reset Save Print</span>
There are no document checklists configured.
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div> </div> <div style="margin-top: 10px;"> <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer  <small>Note: Remarks are private unless you show it to other parties.</small> </div>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/EG19014231/R1KA3Q2

Date: 22/10/2019

## REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

## Claimant

Vehicle No : SLE7806C

Insured Vehicle No : YP9110B

Date of Loss: 08/08/2019

Nature of Claim:

TP

Claim No: CDMCG19001409

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:

SLE7806C

Make &amp; Model:

MERCEDES-BENZ C180, 1.6 Avantgarde (R17 LED) (A)

Engine No:

27491030610395

Reg. Date:

01/08/2016 (Man. Year: 2016)

Chassis No:

WDD2050402R172303

Colour:

Grey

Odometer:

61443 km

Engine Capacity:

1595 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:

225/50 R17

Rear Tyre Size:

225/50 R17

Front Left Side:

Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side:

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,429.93	3,094.60	5,335.33	63.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,320.00	5,240.00	1,080.00	17.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>14,749.93</b>	<b>8,334.60</b>	<b>6,415.33</b>	<b>43.49</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,032.50</b>	<b>583.42</b>	<b>449.08</b>	<b>43.49</b>
<b>Nett Amount (S\$)</b>	<b>15,782.43</b>	<b>8,918.02</b>	<b>6,864.41</b>	<b>43.49</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment:

15/08/2019

Date Inspected:

04/09/2019 Inspected At:

Cycle & Carriage Industries Pte Ltd  
(Pandan Loop)  
188 Pandan Loop  
Singapore 128378

Estimated Period of Repair:

5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 22 Oct 2019)
<b>Parts:</b>	143	MERCEDES-BENZ C180 1.6 Avantgarde (R17 LED) (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLE7806C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,557.32 FS	*- FS
2	1		*RIGHT FRONT FENDER	Bent	909.44 FS	*909.44 FS
3	1		*BONNET	Cut	2,083.09 FS	*2,083.09 FS
4	2		*BONNET SPRING ELEMENT	Serviceable	66.04 FS	*- FS
5	1		*RIGHT HEADLAMP UNIT	Serviceable	3,231.97 FS	*- FS
6	1		*TYRE SALES 1-RIGHT FRONT TYRE	Serviceable	480.00 FS	*- FS
7	1		*SEAM SEAL	Necessary	63.93 FS	*63.93 FS
8	1		*INFORMATION LABEL	Necessary	38.14 FS	*38.14 FS
<b>Total Parts (\$\$)</b>					<b>8,429.93</b>	<b>3,094.60</b>

F=Franchise part. S=SpcNetl.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO INSPECT & CONDCUT WHEEL ALIGNMENT	New	540.00	540.00
2	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH	New	2,880.00	2,400.00
3	RESPRAY FRONT BUMPER & RH FRONT FENDER & BONNER	New	2,400.00	1,800.00
4	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
5	TO REMOVE,REPLACE HEADLAMP WITH FOCUS	New	120.00	120.00
Gross Labour Cost (S\$)			6,320.00	5,240.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >