

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 15 August, 2019 3:03 PM
To: 'Pauline Soh'; Admin A; assignments
Cc: 'Phoebe Xie'; 'Ivy Yong'
Subject: RE: Accident involving motor vehicle nos. SLE7806C & YP9110B (KAKI BUKIT RECREATION CENTRE CARPARK) Accident date: 8-8-2019

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Pauline Soh [mailto:pauline.soh@ergo.com.sg]

Sent: Thursday, 15 August 2019 11:24 AM

To: Go Chee Han <cheehan.go@cyclecarriage.com.sg>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>

Subject: RE: Accident involving motor vehicle nos. SLE7806C & YP9110B (KAKI BUKIT RECREATION CENTRE CARPARK) Accident date: 8-8-2019

Hi LKK,

Please conduct this survey request on without prejudice basis.

Please contact us if you are not able to make it.

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985
DID.: +65 6829 9194
pauline.soh@ergo.com.sg

www.ergo.com.sg

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From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Thursday, August 15, 2019 9:57 AM

To: Pauline Soh

Cc: Phoebe Xie; Ivy Yong; ERGO Insurance Pte. Ltd. (Claims Department)

Subject: RE: Accident involving motor vehicle nos. SLE7806C & YP9110B (KAKI BUKIT RECREATION CENTRE CARPARK)
Accident date: 8-8-2019

Dear Pauline ,

Kindly assign anyone of the surveyors to us.

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Thursday, 15 August, 2019 9:46 AM
To: Go Chee Han; Pauline Soh; Ivy Yong; Phoebe Xie
Subject: RE: Accident involving motor vehicle nos. SLE7806C & YP9110B (KAKI BUKIT RECREATION CENTRE CARPARK)
Accident date: 8-8-2019

This email was sent from outside of your organisation

Dear Chee Han

Please refer to our list of surveyors:

- 1 AIS Automobile Inspection Services Pte Ltd
- 2 FTA FormTeam Consultancy Pte Ltd
- 3 IAS Infiniti Appraisal Service
- 4 JPK JP Knights Pte Ltd
- 5 LBS L.B.S Auto Consultants Pte Ltd
- 6 LKK LKK Auto Consultants Pte Ltd
- 7 PS Priority Services
- 8 VAC Vicom Ltd
- 9 AJAX AJAX Inspection Services Pte Ltd
- 10 QRM Quantum Risk Management (S) Pte Ltd
- 11 AA Appraisal Associate

My colleagues will assist you on regards to the liability.

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985
DID.: +65 6829 9194
pauline.soh@ergo.com.sg

<https://apc01.safelinks.protection.outlook.com/?url=www.ergo.com.sg&data=01%7C01%7C%7C3d0a073ba16343395fde08d7212272c0%7C8b768fcc12ca4f4c9fde19e8afb>

863c6%7C0&data=pUvCE8ZY04QLyQ9TIijHwOTZ%2FA74y4TiV38aeSCd1Q%3D&res
erved=0

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-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Wednesday, August 14, 2019 4:36 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Accident involving motor vehicle nos. SLE7806C & YP9110B (KAKI BUKIT RECREATION CENTRE CARPARK)

Accident date: 8-8-2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLE7806C), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number YP9110B) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at cheehan.go@cyclecarriage.com.sg

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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