

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,000.00** (Global Sum – all in) for vehicle no. **SG 1020Z** that was damaged pursuant to the accident which occurred on **09/08/2019** (date) along **BKE TOWARDS KJE** (location) involving vehicle no/s **SKP 5206B**. This is pursuant to the inspection conducted on **14/08/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG 1020Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 1020Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of April (month) **2020** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

AUTHORIZATION TO ACT

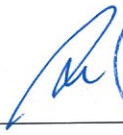
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG 1020Z** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 1020Z** that was damaged pursuant to the accident which occurred on **09/08/2019** (date) along **BKE TOWARDS KJE** (location) involving vehicle no/s **SKP 5206B** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of April. (month) 2020 (year)

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

Vic (LKKAuto)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
<TanWeiTeck@smrt.com.sg>
Sent: Tuesday, 21 April, 2020 10:41 AM
To: Vic (LKKAuto)
Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Jasper Chua (LKK Auto)
Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3
Attachments: img-421103349-0001.pdf

WITHOUT PREJUDICE

Dear Vic,

Attached herewith a copy of the duly signed DV for your perusal and necessary action. Original copy will be forwarded to your office shortly. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, April 17, 2020 2:34 PM
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Jasper Chua (LKK Auto); Vic (LKKAuto)
Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

WITHOUT PREJUDICE

Dear Patrick,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we are prepared to improve and increase our offer to a global sum of \$8,000.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA then forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Thursday, 16 April, 2020 2:48 PM

To: Vic (LKKAuto)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Jasper Chua (LKK Auto)

Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

WITHOUT PREJUDICE

Dear Vic,

Thank you for your offer but regret that we are unable to accept.
Kindly assist to conclude the matter at global sum \$8,057.00 (all In) instead.

Do let us have your DV if there is a settlement. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, April 15, 2020 10:21 AM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Jasper Chua (LKK Auto); Vic (LKKAuto)

Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

WITHOUT PREJUDICE

Dear Patrick,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$7,800.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA then forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 14 April, 2020 3:12 PM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto); Jasper Chua (LKK Auto)

Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

Without Prejudice

Dear Patrick,

We refer to your below email.

Please be informed that we are still pending for mandate approval from our principal.

We will follow up and will get back to you for an update/offer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Tuesday, 14 April, 2020 2:07 PM

To: Vic (LKKAuto)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

WITHOUT PREJUDICE

Dear Vic,

Kindly let us hear from you on the settlement of our claim, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Sent: Friday, March 27, 2020 11:57 AM
To: Vic (LKKAuto)
Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

WITHOUT PREJUDICE

Dear Vic,

Addendum done, please refer to the attachment.
Hope to hear from you soon. Thanks.

Regards,

Patrick Tan
Claims and Insurance Agency
Direct line +65 6556 3522| tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, March 25, 2020 5:29 PM
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)
Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

Without Prejudice

Dear Patrick,

We refer to your below email and the contents were noted.

Kindly assist to amend the GIA report for the DOA.

Meanwhile, we are still pending for our principal's instruction on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Wednesday, 25 March, 2020 4:43 PM

To: Vic (LKKAuto)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

Dear Vic,

Yes typo error, accident occurred at about 05:05 hrs.

Kindly let us have your offer soon, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, March 23, 2020 3:19 PM

To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

Importance: High

Without Prejudice

Dear Patrick,

We refer further to our below email.

Our Insured Driver reported that accident happened around 5am in the morning.

However, your driver reported that accident happened around 1705hrs (5:05PM).

Kindly check and confirm.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 20 March, 2020 12:12 PM

To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT) - LKK REF CC3/AIG19014224/Eha3

Without Prejudice

Dear Sir,

We refer further to the below email.

We would like to request for any evidence (video footage) available for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Suwanna (LKK Auto)

Sent: Friday, 27 September, 2019 9:19 AM

To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; CS A Team; Vic (LKKAuto)

Subject: FW: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr. Vic.

Hi Vic,

FYNA, our ref CC3/AIG19014224/Eha3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Sent: Thursday, 26 September 2019 8:55 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

Subject: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG1020Z. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$6,300.00
Loss of Use	\$2,200.00 (8 days x \$275.00)
LTA search fee	\$7.00
Total	\$8,507.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

Print Received Message

This mail is associated with :

***SG1020Z (2609009914SG)**

[SKP5206B]

TP

SMRT BUSES LTD

Aug 9 2019 5:00PM

[TENG AI CHOO]

Smrt Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 14/04/2020 22:57 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$8050.00) - SG1020Z - Claim Handler: Tan, Bennie-WZ

Approved:8050.00:Pls negotiate settlement at best from: \$7800 - \$8050 (All-in) subj to Final Repair Bill, LTA Search Bill in order.

Vic (LKKAuto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
<OngHuaYen@smrt.com.sg>
Sent: Thursday, 26 September, 2019 8:55 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/08/19/6001 - ACCIDENT ON 09/08/19 INVOLVING SG1020Z AND SKP5206B ALONG BKE TOWARDS PIE (AFTER MANDAI RD EXIT)
Attachments: SAS BUS 08 19 6001.pdf; LTA BUS 08 19 6001.pdf; INV BUS 08 19 6001.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG1020Z. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$6,300.00
Loss of Use	\$2,200.00 (8 days x \$275.00)
LTA search fee	\$7.00
Total	\$8,507.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 26 August, 2019 9:17 AM
To: Angela.teng123@hotmail.com
Cc: justine95@gmail.com; Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SKP 5206B_ACCIDENT INVOLVING SKP 5206B AND SG 1020Z ALONG BKE TOWARDS KJE ON 09.08.2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 AUGUST 2019

TENG AI CHOO
BLOCK 305 CHOA CHU KANG AVENUE 4
#09-671
SINGAPORE 680305

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG19014224/Eha3
YOUR REF : SKP 5206B

ACCIDENT INVOLVING SKP 5206B AND SG 1020Z ALONG BKE TOWARDS KJE ON 09.08.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SG 1020Z against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190900253
Date : 13.09.2019
Vehicle No. : SG1020Z
Your Ref No. : BUS/08/19/6001
Our Ref No. : 24102826
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit

6 ANG MO KIO STREET 62
SINGAPORE 569140



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 6,300.00
GRAND TOTAL					\$ 6,300.00

Remark :

Make/Model : MB CITARO O530
Accident Date : 09.08.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 AUGUST 2019

**TENG AI CHOO
BLOCK 305 CHOA CHU KANG AVENUE 4
#09-671
SINGAPORE 680305**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC3/AIG19014224/Eha3
YOUR REF : SKP 5206B**

**ACCIDENT INVOLVING SKP 5206B AND SG 1020Z ALONG BKE TOWARDS KJE ON
09.08.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SG 1020Z against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalph@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalph@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Angela.teng123@hotmail.com / justine95@gmail.com
(Email)

Enquire Transaction History

Transaction History Details

Log Date/Time:	13 Aug 2019 / 16:11:26		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SKP5206B		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190813161126130597
Search Date / Time:	09 Aug 2019 05:08:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		
Information displayed is correct as at the log date and time.			

[Enquire Related Logs](#)

[Back to List](#)

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MSR 119105921 Vehicle Registration No: SG 1020 Z

Name (as shown in NRIC) : SMRT BUSES LTD NRIC/FIN/Passport No : 198202292 D

(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate

Address : _____ Singapore ()

Contact (Tel) : _____ Mobile No. : _____

Email Address : _____

Date of Accident : 09/08/2019 Time of Accident : 05.10

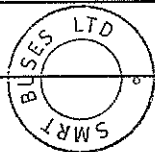
Place of Accident : BKE towards PIE (after Mandai Road Exit)

Insurance Company: MS First Capital Insurance Ltd.

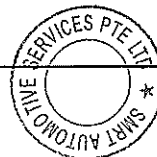
(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Correct timing should be 05.10am.



Policyholder / Driver's Signature
Date:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date: