

Vic (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 15 April, 2020 9:35 AM
To: Vic (LKKAUTO)
Cc: Admin A; Jasper Chua (LKK Auto)
Subject: RE: <SEEK MANDATE> Your Ref: 2609009914SG-003 - ACCIDENT INVOLVING VEHICLES SKP 5206B (OI) AND SG 1020Z (TP) ON 09/08/2019 - LKK REF CC3/AIG19014224/Eha3

Hi Vic

Mandate been approved in merimem.

In future, any case with potential "red flags" / suspicious / questionable cases should be escalated for further investigation.

For your strict adherence pls.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, April 14, 2020 3:09 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: 2609009914SG-003 - ACCIDENT INVOLVING VEHICLES SKP 5206B (OI) AND SG 1020Z (TP) ON 09/08/2019 - LKK REF CC3/AIG19014224/Eha3

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Dear Bennie,

We refer to our below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 25 March, 2020 5:38 PM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Your Ref: 2609009914SG-003 - ACCIDENT INVOLVING VEHICLES SKP 5206B (OI) AND SG 1020Z (TP) ON 09/08/2019 - LKK REF CC3/AIG19014224/Eha3

Dear Bennie,

We refer to your below email.

Please find below comments to your queries:

1. Any TP evidences (i.e. video footage) since both parties reported **different accident timing**
 - We had checked and confirmed with TP repairer that time of accident should be at 05:05hrs. TP will amend their report accordingly.
2. The basis of not escalating this matter for investigation purpose since there are potential "red flag"
 - Due to time difference and no Police Report lodge by both parties. Insured/driver also did not get back to us after our letter was sent out.

For your approval and/or further instruction please as TP is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Friday, 20 March, 2020 10:12 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 2609009914SG-003 - ACCIDENT INVOLVING VEHICLES SKP 5206B (OI) AND SG 1020Z (TP) ON 09/08/2019 - LKK REF CC3/AIG19014224/Eha3

Hi Vic

Please advise on the following:

1. Any TP evidences (i.e. video footage) since both parties reported **different accident timing**
2. The basis of not escalating this matter for investigation purpose since there are potential "red flag"

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, February 17, 2020 9:37 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: 2609009914SG - ACCIDENT INVOLVING VEHICLES SKP 5206B (OI) AND SG 1020Z (TP) ON 09/08/2019 - LKK REF CC3/AIG19014224/Eha3

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Dear Bennie,

We refer to the below email.

Please be informed that TP repairer is now chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Monday, 9 December, 2019 9:19 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> Your Ref: 2609009914SG - ACCIDENT INVOLVING VEHICLES SKP 5206B (OI) AND SG 1020Z (TP) ON 09/08/2019 - LKK REF CC3/AIG19014224/Eha3

Your Ref: 2609009914SG

Our Ref: CC3/AIG19014224/Eha3

Dear Bennie,

ACCIDENT INVOLVING VEHICLES SKP 5206B (OI) AND SG 1020Z (TP) ON 09/08/2019

We refer to the subject matter.

It was reported that Insured vehicle rear-ended the TP vehicle. The Insured mentioned in his report that he fell asleep, thus, resulted in this collision.

A letter was sent out to the Insured to notify TP claim and NCD issues. No further feedback till to date.

Please advise if any issue to the policy, if not so, the summary to offer to repairer **SMRT BUSES LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 9,736.03	\$ 6,300.00
Loss of Use (\$275 x 8 days)	\$ 2,200.00	\$ 2,200.00
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$ 11,943.03	\$ 8,507.00

Breakdown of days is as follows:

Recommended days	5 Days
Weekends / Downtime / Holiday	3 Days
TOTAL	8 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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