

ASSIGNMENT

Surveyor:

Rasm

DOI:

6/1/2020

Date / Time: 15/08/2019

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.: PC 6571Z
Name of Insured: ACE TOURS & TRAVEL PTE LTD

Claim No.: S9M01X39

Insured Tel No.: HP: 82828611

Policy No.:

Excess Sec II :S\$ D.O.A: 13/08/2019

Make / Model:

Is driver the owner? (YES NO) Nature of Accident:

Place of Accident:

If NO, Driver Name / Age: YIN SHILEI

OI GIA REPORT YES / NO: TP GIA REPORT YES / NO

Driver Tel No.:

(V/L YES NO)

Insured Liability: %

Final ? Yes / No

SLV 6982T

INSRS: C&C KIA
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	SLV 6982T - X	PC 6571Z - X	STAGE	DATE / PIC
15/8/19	OINR. To send out first letter. File pass to Su.		Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
02/09	OI GIA Report in.		Non-Reporting ltr (Final):	
17/9	Liability unclear. Req. AVF from both parties. (OI opted TP change lane).		Notification ltr (if non-pickup):	
19/9	TP AVF in (upload in sc).		Call OI:	
21/9	Pending AXA reply regard to OI paid \$50 to TP.		After call ltr to OI:	
25/10	OI called in again. Inform TP claim & NCD issue. Agreed to settle in court.		Documentation Check List: Handler Typist	
11/1	File pass Rasm to finalise.		Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
5/2	Rec LOR to TP (pending LOD).		After call ltr to OI:	<input checked="" type="checkbox"/>
20/2	LOD in, to seek mandat.		Authorisation To Act:	<input checked="" type="checkbox"/>
	Pending mandat approval		Release Voucher:	<input checked="" type="checkbox"/>
14/3	OI call in (uploading OI LOR)		Final Repair Bill:	<input checked="" type="checkbox"/>
14/3	OI call in, upload in sc. TP LOR 1812.75, DV 1812.75		Car Rental Invoice:	<input checked="" type="checkbox"/>
14/3	DV in, file pass me to close.		Towing Invoice:	<input checked="" type="checkbox"/>
			LTA / GIA:	<input checked="" type="checkbox"/>
			Medical Bill:	<input checked="" type="checkbox"/>
			PIR:	<input checked="" type="checkbox"/>
			Mandat/Reject Instruction:	<input checked="" type="checkbox"/>
			LOD	<input checked="" type="checkbox"/>
			Payment Breakdown Form:	<input checked="" type="checkbox"/>
			Post-Repair Photos:	<input checked="" type="checkbox"/>
			Others:	<input checked="" type="checkbox"/>
PRELIMINARY ADVICE Date/Time: Sent By:				
FINALIZATION Date/Time: Confirm with: Confirm by: Rasm				
Repair Cost: p/p	\$S 1225.00	(3 days) Reduction: \$845 = 41	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: 4/3/2020 Confirm with: 10/30				
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 15	If NO or B 28, Ass. Lia:		
Repair Cost: (Wagon)	\$S 1310.75	OI approached TP lane.		
Loss of Rental (LOR):	\$S 500.00 (5 days) x \$100			
Loss of Use (LOU):	\$S - (\$ x days)			
Loss of Income (LOI):	\$S - (\$ x days)			
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	\$S 2.00			
Medical:	\$S -	1) Claim status: Normal/Reject/Private Settle		
Disbursement:	\$S - (e.g. Tow/Independent)	2) Report Format: TP		
Legal Cost	\$S -	3) Survey fee: \$350.		
Total:	\$S 1812.75	Global Sum \$S:		
FINAL PAYMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>				
Payee 1:	\$S 1812.75	Name 1:	Lulu L Carnage Fra Pte Ltd	
Payee 2: (Strike if N.A.)	\$S -	Name 2:		
Payee 3: (Strike if N.A.)	\$S -	Name 3:		



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lim Yeo Phoon	Cust No/Name /Lim Yeo Phoon
Blk 470 Sembawang Drive	Reg No/Reg Date SLV6982T*KC17/ 11/01/201
#11-433	Date In/Mileage / 0
Singapore 750470	Chassis No KNAFX411MJ5757508
Contact No Mobile: 93631828	Engine No G4FGHH689071
	Make/Model KIA/CERATO K3 1.6 A EX CAP
	Colour/Trim DN9 RICH ESPRESSO / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00081	Cash	14/08/2019/ 19:15		282 / Kevin Leong	55937		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000 TO REPAIR ON REAR RH FENDER							275 1100.00
E PNT98000 PAINT WORK ON REAR RH FENDER							420.00
M SUNDRY TO TRANSFER REAR RH SPORT RIM INCLUDING BALANCING							40.00
M SUNDRY TO SUPPLY RH REAR SPORT RIM							480.00
M SUNDRY SUNDRIES							10 30.00

Estimate

Let Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Supplementary Part(s) must be approved and resubject to a quotation from the same Company

Acknowledged by Repairer:
Signature:
Date:

SURVEYOR NAME: Kevin - 4p90010068

SURVEYOR SIGNATURE: [Signature]

DATE: 06/01/2020

REMARKS: 3 days

Ready after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Supplementary part(s) must be referenced and subject to approval from LKK Auto Consultants Company

Acknowledged by Repairer
Signature:
Date:

SURVEYOR NAME:

SURVEYOR SIGNATURE:

DATE:

REMARKS:

Confirm & accepted by

7% GST on

Nett	2,070.00
2070.00	144.90
Total Payable	2,214.90

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

Surveyor : Rasul - LKK
Company : AXA
DOA : 13/08/2019
CSE : Kevin
Date of Survey : 06/01/2020

VEHICLE NO : SLV6982T
MODEL : KIA/ CERATO K3 1.6 A EX CAP
WIP : 64572

Material	:	\$	-
Labour	:	\$	1,225.00
Sub-Total	:	\$	1,225.00
Less Excess	:	\$	-
Total	:	\$	1,225.00
GST 7%	:	\$	85.75
Grand Total	:	\$	1,310.75
Finalise By/Date	:	JoJo dtd	18/01/2020

Email :

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 3 WORKING DAYS + Days () Weekends
+ Days () Public Holiday
+ 1 Survey - 06/01/2020 - Mon
TOTAL DAYS REPAIR TOOK = 4

☒ TP Claim AXA - PC6571Z

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lim Yeo Phoon C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811 Contact No 06/01/2020	Cust No/Name /Lim Yeo Phoon Reg No/Reg Date SLV6982T*KC17/ 11/01/2018 Date In/Mileage 06/01/2020/ 35484 Chassis/Package KNAFX411MJ575750E /FTP Engine No G4FGHH689071 Make/Model KIA/CERATO K3 1.6 A EX CAP Colour/Trim DN9 RICH ESPRESSO / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSK00001	Cash	18/01/2020/ 11:41	TLK	881 / Jojo Cheng	64572
Description of Goods / Services				Qty	Unit Price Disc% Amount
E PNT88000 REPAIR REAR RH FENDER					✓275.00
E PNT98000 SPARY PAINT REAR RH FENDER					✓420.00
M SUNDRY SUNDRIES					✓10.00
S SPECIALISTJOB TRANSFER RH REAR SPORT RIM INCLUDING BALANCING					✓40.00
S SPECIALISTJOB SUPPLY RH REAR SPORT RIM					✓480.00
Z TEXT AXA TP CLAIM PC6571Z DOA: 13/08/2019 SURVEYOR: RASUL LKK 06/01/2020					
Pro Forma					
Guarantee Your Warranty, Maintain with Cycle & Carriage!					
Parts	0.00			Nett	1,225.00
Labour	695.00		7% GST on	1225.00	85.75
Standard Menu	0.00				
Specialist Job	520.00			Total Payable	1,310.75
Diagnostics Job	0.00				
Sundry/Others	10.00				
Total(w/o GST)	1,225.00				


This is not an official tax invoice.
 This is a computer generated document, no signature is required.

Service Request Details

Claim

S9M01X39

Reference

None 

Loss Date

August 13, 2019

Report Date

Aug 15, 2019 9:57:01 AM

Request Date

August 15, 2019

Due Date

August 22, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Kevin

T: 10.32A.M

V: Out

E: ✓

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration

SLV6982T



Service Address

...

Primary Contact/Insured

ACE TOURS & TRAVEL PTE LTD
133 NEW BRIDGE ROAD, #19-03/04/05 CHINATOWN POINT, 059413, Singapore
82828611
INSURANCE@SCCREDIT.COM.SG

Claim Handler

OH Vale
6568804897
vale.oh@axa.com.sg
Additional Instructions
NON-REPORTED

1						
Messages	Invoices	History	Documents	Assessment	Metrics	Notes

New Message

TYPE		
SENT	8/15/19 10:15 AM	
FROM	OH Vale	
SUBJECT	NON REPORTING-VO	
BODY	Hi In view of non reporting, please advise TP to ...	



Catherine Chong (LKK Auto)

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Sent: Wednesday, 14 August, 2019 7:29 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey; SG AXA Insurance SM Motor Doc
Cc: Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Andre Chow En De
Subject: [EXTERNAL] TP CLAIM SLV6982T AGAINST YOUR INSURED : PC6571Z DOA : 13.08.2019
Attachments: [Untitled].pdf
Categories: Shailendra

Dear All,

Our Client : **SLV6982T** vs your insured : **PC6571Z**

Above attach SAS report and repair quotation for your reference.

Please let us have the liability.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]
Sent: Wednesday, 14 August, 2019 7:17 PM
To: Kevin Leong Wai Kit
Subject:

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 August, 2019

**ACE TOURS & TRAVEL PTE LTD
133 NEW BRIDGE ROAD
#19-03/04/05 CHINATOWN POINT
SINGAPORE 059413**

Dear Sir,

OUR REF : CC4/ASM19014216/ga3 // S9M01X39

YOUR REF : PC 6571Z

**ACCIDENT INVOLVING PC 6571Z & SLV 6982T ALONG/AT SLIP ROAD ON
SELETAR WEST LINK INTO YISHUN AVE1 ON 13/08/2019**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to CeciliaChong@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Pava Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6749 4274 if you have any further enquiries.

Yours sincerely,
Cecilia Chong
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408935 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 20/2/2020

Survey Details:

Date of loss	13-Aug-2019
Date of appointment	15-Aug-2019
Date of survey	6-Jan-2020
Location of survey	CYCLE & CARRIAGE KIA PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLV6982T
Make and Model	KIA CERATO K3 1.6A
Date of registration	11/1/2018
Parf Rebate	
Market Value	\$ 65,000.00
Parf Rebate	\$ 46,860.00
Nett Loss	\$ 18,140.00

Repair details:

Initial Estimate	\$ 2,070.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ -
Check items (estimate)	\$ -
Labour	\$ 1,225.00
Total	\$ 1,225.00
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408033 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

03 RECOMMENDED REPAIR DAYS + 2PRS = 5DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 1,310.75	W/GST
Loss of use	\$ -	
Loss of rental	\$ 500.00	5days x \$100
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 1,812.75	



<MANDATE IA> - S9M01X39 {ACCIDENT INVOLVING PC 6571Z (OI) & SLV 6982T (TP) ON 13/08/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S15 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1,812.75 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL 20/02/2020

Reply



創意旅遊有限公司 ACE TOURS & TRAVEL PTE LTD

133 New Bridge Road, #19-03/04/05 Chinatown Point, Singapore 059413

Tel: (65) 6438 2811 Fax: (65) 6788 3866 Email: acetours@singnet.com.sg

Co. Reg. No.: 20-0305848-E

GST Reg No.: 20-0305848-E

20th September 2019

LKK AUTO CONSULTANTS PTE LTD

51 UBI AVE 1

#01-25 PAYA UBI INDUSTRIAL PARK

SINGAPORE 408933

RE: LETTER OF AUTHORISATION

We hereby certify that Ace Tours & Travel Pte Ltd indeed authorised that our driver,
Mr YIN ShiLei, NRIC No S9077801C, drives the coach with plate no. PC6571Z since 01-May-
2019.

Chasis No : JALLT434PH7000018

Engine No : 6HK1693973

Should you need further clarification, please do not hesitate to contact us.

Your sincerely

Ang Hai Hong

General Manager



Surveyor : Rasul - LKK
 Company : AXA
 DOA : 13/08/2019
 CSE : Kevin
 Date of Survey : 06/01/2020

VEHICLE NO : SLV6982T
 MODEL : KIA/ CERATO K3 1.6 A EX CAP
 WIP : 64572

Material	:	\$	-
Labour	:	\$	1,225.00
Sub-Total	:	\$	1,225.00
Less Excess	:	\$	-
Total	:	\$	1,225.00
GST 7%	:	\$	85.75
Grand Total	:	\$	1,310.75
Finalise By/Date	:	JoJo dtd	18/01/2020

Email : 18/01/2020 11:56am

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 3 WORKING DAYS + Days () Weekends
 + Days () Public Holiday
 + 1 Survey - 06/01/2020 - Mon
 TOTAL DAYS REPAIR TOOK = 4

☒ TP Claim AXA - PC6571Z

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-131513

Date of Request: 14/08/2019

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date: 14/08/2019
Enquiry By: Coco Lu Ting
TP Vehicle No: PC6571Z
Accident Date: 13/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Re:RE: Re:<MANDATE IA> - S9M01X39 {ACCIDENT INVOLVING PC 6571Z (OI) & SLV 6982T (TP) ON 13/08/2019}

Type

🔗 Question

Message

Hi Pls proceed, thanks-VO

Reply

Our ref : SLV6982T
Your ref : CC4/ASM19014216/R1ga3

Date: 17th February 2020

Ms Cecilia Chong (Case Handler)
LKK AUTO CONSULTANTS PTE. LTD.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Sir/ Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLV6982T – DOA: 13/08/2019

Kindly be informed that our customer, Lim Yeo Phoon, owner of vehicle registration no. SLV6982T (insured with AIG) holds vehicle registration no. PC6571Z which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 1,310.75	
Loss of Rental/ Use	:	\$ 500.00	(\$ 100.00 x 05 days)
GIA/ LTA Search Fee	:	\$ 2.00	
Total	:	\$ 1,812.75	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage KIA Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,
CYCLE & CARRIAGE KIA PTE LTD



MANAGER
SERVICE OPERATIONS - PG



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lim Yeo Phoon	Cust No/Name /Lim Yeo Phoon
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLV6982T*KC17/ 11/01/2018
MOTOR CLAIM DEPARTMENT	Date In/Mileage 06/01/2020/ 35484
8 SHENTON WAY #24-01	Chassis/Package KNAFX411MJ575750E /FTP
SINGAPORE 068811	Engine No G4FGHH689071
Contact No	Make/Model KIA/CERATO K3 1.6 A EX CAP
06/01/2020	Colour/Trim DN9 RICH ESPRESSO / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSK00001	Cash	06/02/2020/ 10:20	TLK	881 / Jojo Cheng	64572	81427513
Description of Goods / Services						Amount
E PNT88000						275.00
REPAIR REAR RH FENDER						
E PNT98000						420.00
SPARY PAINT REAR RH FENDER						
M SUNDRY						10.00
SUNDRIES						
S SPECIALISTJOB						40.00
TRANSFER RH REAR SPORT RIM INCLUDING BALANCING						
S SPECIALISTJOB						480.00
SUPPLY RH REAR SPORT RIM						
Z TEXT						
AXA TP CLAIM PC6571Z						
DOA: 13/08/2019						
SURVEYOR: RASUL LKK 06/01/2020						
Guarantee Your Warranty, Maintain with Cycle & Carriage!						

Parts	0.00	Nett	1,225.00
Labour	695.00	7% GST on	85.75
Standard Menu	0.00		
Specialist Job	520.00	Total Payable	1,310.75
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	10.00	Total Due	1,310.75
Total(w/o GST)	1,225.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19014216/R1ga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:VALE OH

Date : 10-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 6571Z	Veh. Inspected	SLV 6982T
Policy No.	GA291409	Coverage (\$)	0.00
Claim No.	S9M01X39	Excess (\$)	0.00
Assign From		Assign Date	15/08/2019

2. Vehicle Particulars & Condition

Make & Model	KIA CERATO K3 1.6A	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KNAFX411MJ5757508	Colour	BLACK
Odometer	35484	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	NEXEN	6 mm
L/H Front Tyre	205/55 R16	NEXEN	6 mm
R/H Rear Tyre	205/55 R16	NEXEN	6 mm
L/H Rear Tyre	205/55 R16	NEXEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	13/08/2019	Inspection Date	06/01/2020
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 6982T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RH REAR SPORT RIM (SN) (CONSISTENT)	SCRATCHED	480.00	480.00
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	30.00	10.00
			510.00	490.00
LABOUR				
	TO REPAIR ON REAR RH FENDER.		1,100.00	275.00
	PAINT WORK ON REAR RH FENDER.		420.00	420.00
	TO TRANSFER REAR RH SPORT RIM INCLUDING BALANCING.		40.00	40.00
			1,560.00	735.00
GRAND TOTAL			2,070.00	1,225.00
RECOMMENDED COST OF REPAIRS				1,225.00

Report Ref No. CC4/ASM19014216/R1ga3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01X39

Reference

CC4/ASM19014216/R1ga3q2

Loss Date

13 August 2019

Report Date

15 Aug 2019 9:57:01 AM

Request Date

15 August 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLV982T

Make

TPVD

Model

KIA

Service Address

...

Primary Contact/Insured

ACE TOURS & TRAVEL PTE LTD

133 NEW BRIDGE ROAD, #19-03/04/05

CHINATOWN POINT, 059413, Singapore

82828611

INSURANCE@SCCREDIT.COM.SG

Claim Handler

OH Vale

6568804877

vale.oh@axa.com.sg

Actions:

Next Step


Wait for Approve Invoice















Add Invoice







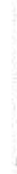





Additional Instructions

NON-REPORTED

2

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type Document SubType						
<div>Upload Documents</div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
 LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 OI VDL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
 OI LOA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 March 2020
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
 MANDATE IA DD 20022020.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
 PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2020
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	8 January 2020
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	8 January 2020
 LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 January 2020
 TP SLV 6982T.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 OD LHS Video - Accident-2.MP4	Evidence	Videos	OH Vale	3 September 2019
 OD GIA REPORT.PDF	Reports & Statement	GIA Report	OH Vale	3 September 2019
 EMAIL FR INSURED- Accident Involving PC6571Z SLV6982T on 13.08.mpg	Letters and Correspondence	Policy Holders / Insured	OH Vale	3 September 2019
 GA291409-Policy_Schedule[1].pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KUMAR Shailendra	15 August 2019
 GA291409-Certificate_of_Insurance[1].pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KUMAR Shailendra	15 August 2019
 PRI FROM WORKSHOP WITH TP GIA SLV6982T & ESTIMATE.mpg	Letters and Correspondence	Workshop	KUMAR Shailendra	15 August 2019
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 August 2019