



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Png Ching Ser
NRIC 878073604 insured of vehicle SLQ 75914 against
your insured vehicle number SGL 808R (LONPAC)
On the accident dated on 13/08/19 (ddmmyyyy) along
Lorong 1 Realty Park

Dated this 13 (day) of 08 (month) 20 19.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
PNG
CHING SER
119A RIVERVALE DRIVE
#10-300
Singapore 541119

Document no.
Document date 13-08-2019
Customer no. 5211043801
Customer GST-ID
Dealer 39999
Job order number 2019001677/ 1
Job order date 13-08-2019
Service Advisor GERMAINE MEI TING
ONG

License plate	Model code	First registration	VIN	Model	Mileage
SLQ7591H	AM13HZ	21-07-2017	WVWZZZAUZGW543982	Sportsvan 1.4CLBMT 92 TSI D7F	25,000

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
510807417M GRU	Cover For Bumper Primed	1	pcs.	1,090.69	#1	1,090.69	1,167.04
	REAR BUMPER						
5G9807305E	Bumper	1	pcs.	572.31	#1	572.31	612.37
	REAR REINFORCEMENT						
510807393C	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
	REAR LHS BUMPER BRACKET						
510807394C	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
	REAR RHS BUMPER BRACKET						
5G6807568D 9B9	Rear Diffusor Satin Black	1	pcs.	277.23	#1	277.23	296.64
510807863A	Attachment Strip	1	pcs.	58.98	#1	58.98	63.11
	REAR BUMPER CENTER BRACKET						
	REVERSE SENSOR	1	pcs.	400.00	#1	400.00	428.00
	LABOURS	3	pcs.	840.00	#1	2,520.00	2,696.40
	SPRAY PAINTING	3	pcs.	800.00	#1	2,400.00	2,568.00

Quotation valid till 20-08-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	7,388.23	7%	570.38	8,148.23	8,718.61
Total	760.00	7,388.23		570.38	8,148.23	8,718.61

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/08/2019 14:27
Date Of Accident	13/08/2019 12:15
Exact Location Of Accident	LOR 1 REALTY PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ7591H
Insured/Policyholder	
Name Of Registered Owner	PNG CHING SER
NRIC No	S7807360H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96222698
Alternative Phone No	OFFICE-96222698

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SPORTSVAN 1.4CLBMT 92 TSI D7F
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28994370AVW
Cover Note Number	

Driver

Name of Driver	PNG PEW TEE
NRIC No	S0503016A
Date Of Birth	31/12/1948
Occupation	INDOOR
Date Of Driving Pass	15/03/2019
Driving Experience	0 YEAR AND 4 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-82677067
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	APT BLK 116B RIVERVALE DRIVE #13-30 SINGAPORE
Postcode	542116
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIM AH LIM GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGL808R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	LONPAC INSURANCE BHD
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

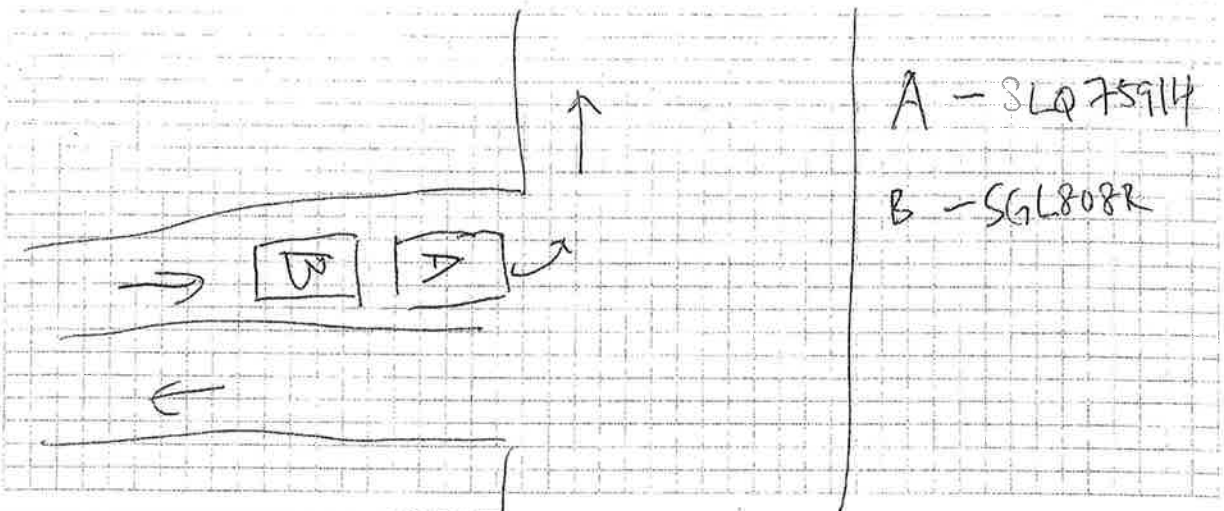
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 12/8/2019 @ 2.30pm

Reporting Centre Personnel's Signature
Name: SKRUM
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

12/5 pm
LOR, Realty park
while waiting for traffic clear at the junction, the vehicle B (SGL 808R) collided on my vehicle. no injury on both sides.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time: 12/8/2019 2.30pm


Reporting Centre Personnel's Signature

Name: Steven

NRIC/FIN No.:



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0503016A





Name
PNG PEW TEE

Race
CHINESE

Date of Birth
31-12-1948

Sex
M

Country of Birth
SINGAPORE

REPUBLIC OF SINGAPORE **DRIVING LICENCE**



License Number
S0503016A

PNG PEW TEE

Birth Date: **31 Dec 1948**
Issue Date: **15 Mar 2019**



002912443G



0408808

NRIC No. **S0503016A**



Blood Group
A+

Date of issue
29-06-1992

Address
**APT BLK 118B RIVERVALE DRIVE #13-30
SINGAPORE 542116**

NRIC No. **S0503016A**

Date: **04-07-1999**

No: **2978856**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE 15 Mar 2019

Class 3A Motor cars without clutch pedals (Auto) with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight $\leq 2500\text{kg}$

NP 428A

Licence No: **S0503016A**

