

INS. CASE OWNER:

CC 4/LPC1901 4215, 9 16312

LKK:
IDAC:

Surveyor:

VGR

DOI:

ASSIGNMENT

14/11/19

Date / Time:

14/8/19.

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGL 808R

Name of Insured:

SIAM CHN KING

Insured Tel No.:

HP:

Excess Sec II : \$S

D.O.A.:

13/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age: SIAM SGP YON JASOW (X180 21/04)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SGL 7491H

INSRS:
WSP:
Tel:
Liability:
RMKS:

VOLKSWAGEN

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
		Non-Reporting Itr (1st)	
		Non-Reporting Itr (2nd)	
		Non-Reporting Itr (Final)	
		Notification Itr (if non-pickup)	
22/08/19	MUS REPAIRWORK. OLD RATE-ENDDP TP.	Call OI:	
	EMAIL LIABILITY CLMTR	After call Itr to OI:	
		Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup)	
		After call Itr to OI:	
13/09/19	TO MANAGE COR. SUPP IN.	Authorisation To Act:	
	MINAUSRD	Release Voucher:	
	TYPE REPORT WHILE PENDING TP LOD	Final Repair Bill:	
	REPORT DONE	Car Rental Invoice:	
	TP LOD IN BY EMAIL	Towing Invoice:	
07/10/19	SEAK WANDATE APPROVAL TO LPC	LTA / GIA:	
20/10/19	LPC APPROVED WANDATE.	Medical Bill:	
03/12/19	SEND ACCEPTANCE EMAIL TO TP.	PIR:	
	BY IN. ORIGINAL COPY W/ LPC.	Mandate/Reject Instruction:	
	TO CLMTR	LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: 16/08/19 Sent By: LB

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: P/P	\$S 5,130.69	5 days) Reduction: 47 %	Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email ☒ Call ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost: (w/6m)	\$S 5,489.84		
Loss of Rental (LOR):	\$S 360.00	(3 days) X 2120	
Loss of Use (LOU):	\$S -	(S x days)	
Loss of Income (LOI):	\$S -	(S x days)	
LOR only ☒ LOU only ☐	LOR + LOU ☐ LOR + LO ☐	[Tick only one]	7/11/19
GIA/GTA Search	\$S 200		
Medical:	\$S -		
Disbursement:	\$S -	(e.g. Tow/ Independent)	
Legal Cost	\$S -		
Total:	\$S 5,851.84	Global Sum \$S: -	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	\$S 5,851.84	Name 1:	VOLKSWAGEN GROUP SINGAPORE PTE LTD
Payee 2: (Strike if N.A.)	\$S -	Name 2:	-
Payee 3: (Strike if N.A.)	\$S -	Name 3:	-

ASSIGNMENT

From:

Date:

15/8/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

STQ 7591H

at Workshop m/s

volkswagen

of

1 kompong Ampat, Macpherson

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

11:30am (w/ing)

Steven

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

.5 days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

STQ 7591H

Vt Regn:

21 Jul 2017

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Volkswagen

Sports van

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

46934

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZA48G W543982

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/40ZR18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A

D.O.I.

15-08-19

Survey held at

w/s

11:30

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P 25,130.69

(P/P: 24,657.54 / 97%)

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

2 x RS 31

Phone:

Other:

Total:

Report Format:

Long Form / T.B. 12

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Workshop (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19014215/Ghb3

Date: 16.08.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLQ7591H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.08.2019 at the premises of M/s Volkswagen Centre Singapore and have the following to report:-

Workshop Estimate Amount	: S\$	8,148.23
Revised Estimate Amount	: S\$	3,490.69
"Check" Items Amount	: S\$	1,308.52
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	360H
Vehicle Details	
Vehicle No.:	SLQ7591H
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Aug 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SPORTSVAN 1.4 AT AM13HZ CL
Primary Colour:	Blue
Manufacturing Year:	2015
Engine No.:	CZC298959
Chassis No.:	WVWZZZAUZGW543982
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$22,052.00
Original Registration Date:	21 Jul 2017
First Registration Date:	21 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$17,873.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jul 2027
PARF Rebate Amount:	\$13,404.00
Intended COE Rebate Details	
COE Expiry Date:	20 Jul 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,801.00
COE Rebate Amount:	\$33,941.00
Total Rebate Amount:	\$47,345.00

The information contained herein is correct as at 15 Aug 2019

OK

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/1

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
PNG
CHING SER
119A RIVERVALE DRIVE
#10-300
Singapore 541119

Document no.
Document date 13-08-2019
Customer no. 5211043801
Customer GST-ID
Dealer 39999
Job order number 2019001677/ 1
Job order date 13-08-2019
Service Advisor GERMAINE MEI TING ONG

License plate SLQ7591H	Model code AM13HZ	First registration 21-07-2017	VIN WVWZZZAUZGW543982	Model Sportsvan 1.4CLBMT 92 TSI D7F	Mileage 25,000		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
510807417M GRU	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Cover For Bumper Primed	1	pcs.	1,090.69	#1	1,090.69	1,167.04
	REAR BUMPER						
5G9807305E	Bumper	1	pcs.	572.31	#1	572.31	612.37
510807393C	REAR REINFORCEMENT	1	pcs.				
	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
510807394C	REAR LHS BUMPER BRACKET	1	pcs.	34.51	#1	34.51	36.93
	Guide Piece	1	pcs.	34.51	#1	34.51	36.93
5G6807568D 9B9	REAR RHS BUMPER BRACKET	1	pcs.	277.23	#1	277.23	296.64
510807863A	Rear Diffuser Satin Black	1	pcs.	58.98	#1	58.98	63.11
	Attachment Strip	1	pcs.				
	REAR BUMPER CENTER BRACKET	1	pcs.	400.00	#1	400.00	428.00
	REVERSE SENSOR	3	pcs.	840.00	#1	2,520.00	2,696.40
	LABOURS	3	pcs.	800.00	#1	2,400.00	2,568.00
	SPRAY PAINTING	3	pcs.				

Quotation valid till 20-08-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	7,388.23	7%	570.38	8,148.23	8,718.61
Total	760.00	7,388.23		570.38	8,148.23	8,718.61

3 Days.

9,788.23

Customer

bestal paint photos.

Euno Qiang - 82880282

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions). —

15/8/19.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 1/2

Document no.
Document date 05-09-2019
Customer no. 5211043801
Customer GST-ID
Dealer 39999
Job order number 2019001628/ 1
Job order date 27-08-2019
Service Advisor GERMAINE MEI TING ONG

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
PNG
CHING SER
119A RIVERVALE DRIVE
#10-300
Singapore 541119

License plate	Model code	First registration	VIN	Model	Mileage
SLQ7591H	AM13HZ	21-07-2017	WVWZZZAUZGW543982	Sportsvan 1 4CLBMT 92 TSI D7F	25,000

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
510807417M GRU	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Cover For Bumper Primed	1	pcs	1,090.69	#1	1,090.69	1,167.04
	REAR BUMPER						
	LABOURS	2	pcs	840.00	#1	1,680.00	1,797.60
	SPRAY PAINTING	2	pcs	800.00	#1	1,600.00	1,712.00
	LONPAC DIRECT SETTLEMENT DOA : 13/08/2019 TP VEH : SGL808R SURVEY BY : GUO QIANG (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,370.69	7%	359.15	5,130.69	5,489.84
Total	760.00	4,370.69		359.15	5,130.69	5,489.84

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises, we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions) —

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch); Bank Account: 2528214002; Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

Supplementary or Omitted List



VEHICLE NUMBER: SLQ7591H

MODEL SPORT VAN

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1	LABOUR TO REPAIR END PANEL	1	\$ 840.00	\$ 840.00 ✓
2	SPRAY PAINTING PANEL PANEL	1	\$ 800.00	\$ 800.00 ✓
Total				\$1,640.00

No.	Item No.	Description	Qty	Unit Price	Discount	Amount
1						
2						
3						
4						
TOTAL:						\$0.00

Total Labour & Parts

\$1,640.00

Survey By

GUO XIANG

Catherine Chong (LKK Auto)

From: ONG LI LI <lilong@lonpac.com>
Sent: Wednesday, 14 August, 2019 9:40 AM
To: Chee Steven (VGS - SG/Singapore); MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R
DOA : 13/08/2019 Our Ref: 18/19/19/VP05/022212 [External General]
Attachments: 0729_001.pdf

2.20pm 14/8/19
VNI
person @ Steven

Lonpac External - General

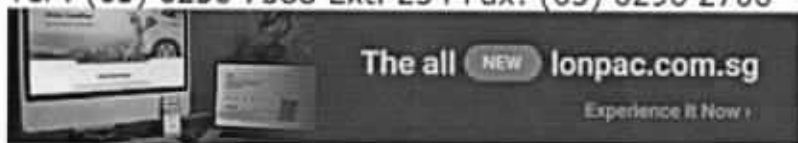
Without Prejudice

Dear Steven

Our Insured has not reported the accident.

Do you want us to arrange survey first? If so, please liaise with LKK Auto Consultants Pte Ltd.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Chee Steven (VGS - SG/Singapore) [mailto:steven.chee@vw.com.sg]
Sent: Tuesday, 13 August, 2019 5:46 PM
To: MT_Claim_SG
Cc: Tang Shu Shi (VGS - SG/Singapore)
Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019

Dear Claims,

Please revert on liability & arrange survey for this claims.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Tuesday, 13 August 2019 5:42 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: Scan Image

Internal

Shu Pei (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 27 August 2019 9:32 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; MT_Claim_SG; Vic (LKKAUTO)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019 Our Ref: 18/19/19/VP05/022212 [External General]
Attachments: SGL808R 13082019.PDF

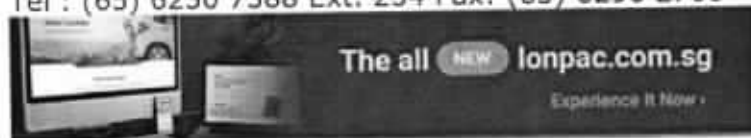
Lonpac External - General

Dear Shu Pei/Vic

Attached is our Insured GIA report.

Please reply to workshop.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Friday, 16 August, 2019 3:56 PM
To: ONG LI LI
Cc: Admin A; MT_Claim_SG; Vic (LKKAUTO)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019 Our Ref: 18/19/19/VP05/022212 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLQ 7591H at M/s Volkswagen Centre Singapore on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 14 August 2019 2:22 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019 Our Ref: 18/19/19/VP05/022212 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI (<mailto:llong@lonpac.com>)

Sent: Wednesday, 14 August 2019 9:40 AM

To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019 Our Ref: 18/19/19/VP05/022212 [External General]

Lonpac External - General
Without Prejudice

Dear Steven

Our Insured has not reported the accident.

Do you want us to arrange survey first? If so, please liaise with LKK Auto Consultants Pte Ltd.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Chee Steven (VGS - SG/Singapore) [<mailto:steven.chee@vw.com.sg>]
Sent: Tuesday, 13 August, 2019 5:46 PM
To: MT_Claim_SG
Cc: Tang Shu Shi (VGS - SG/Singapore)
Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019

Dear Claims,

Please revert on liability & arrange survey for this claims.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Tuesday, 13 August 2019 5:42 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: Scan Image

Internal



This email has been checked for viruses by AVG antivirus software.
www.avg.com



DISCHARGE VOUCHER

I / We Png Ching Ser (Passport No. S7807360H) the
owner of vehicle number SLQ7591H hereby accept from
Lompac (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLQ7591H & SGL808R along Lorong 1 Realty Park
on 13/8/2019.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (~~transport~~ allowance / rental receipts) to be payable to
VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 5/9/2019 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : Png Ching Ser

NRIC No. : S7807360H

Date : 2/9/19



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/022212
DATE : 23 OCTOBER 2019



DISCHARGE VOUCHER

I/We, **PNG CHING SER** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of **SGL 808R** the sum of Singapore Dollars Five Thousand Eight Hundred Fifty One and Cents Eighty Four Only (\$5,851.84) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SLQ 7591H** on **13 AUGUST 2019** along **LOR 1 REALTY PARK**.

I/We hereby agree to indemnify and keep indemnify (**SIAU SUN KING / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S VOLKSWAGEN GROUP SINGAPORE PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


..... 26/10/19
Signature of vehicle owner/Date

Clement, Png Ching Ser, 26/10/19
.....
Name of vehicle owner/Date



LKK Auto Consultants Pte Ltd
 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
 TEL: 6256 3561 FAX: 6256 4315
 Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC19014215/Ghb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 03-12-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGL 808R	Veh. Inspected	SLQ 7591H
Policy No.	Z18VP05021118	Coverage (\$)	0.00
Claim No.	18/19/19/VP05/022212	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	14/08/2019
2. Vehicle Particulars & Condition			
Make & Model	VOLKSWAGEN SPORTS VAN 1.4	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WVWZZZAUZGW543982	Colour	BLUE
Odometer	46934	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/40 ZR18	PIRELLI	6 mm
L/H Front Tyre	225/40 ZR18	PIRELLI	6 mm
R/H Rear Tyre	225/40 ZR18	PIRELLI	6 mm
L/H Rear Tyre	225/40 ZR18	PIRELLI	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	13/08/2019	Inspection Date	15/08/2019
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 7591H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN)	DEFORMED	1,090.69	1,090.69
1	BUMPER REAR REINFORCEMENT (SN)	NOT NECESSARY	572.31	-
1	REAR LHS BUMPER BRACKET (SN)	NOT NECESSARY	34.51	-
1	REAR RHS BUMPER BRACKET (SN)	NOT NECESSARY	34.51	-
1	REAR DIFFUSOR SATIN BLACK (SN)	NOT NECESSARY	277.23	-
1	REAR BUMPER CENTER BRACKET (SN)	NOT NECESSARY	58.98	-
1	REVERSE SENSOR (SN)	NOT NECESSARY	400.00	-
			2,468.23	1,090.69
LABOUR				
	LABOURS .		2,520.00	840.00
	SPRAY PAINTING.		2,400.00	800.00
	CHECK SHORT CIRCUIT /HARNESS REPAIR.		280.00	280.00
	DIAGNOSTIC AND PROGRAMMING.		480.00	480.00
	LABOUR TO REPAIR END PANEL. (ADDITIONAL)		840.00	840.00
	SPRAY PAINTING PANEL PANEL.(ADDITIONAL)		800.00	800.00
			7,320.00	4,040.00
GRAND TOTAL			9,788.23	5,130.69
RECOMMENDED COST OF REPAIRS				5,130.69

Report Ref No. CC4/LPC19014215/Ghb3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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