

Vic (LKKAUTO)

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Saturday, 26 October, 2019 9:02 AM
To: Vic (LKKAUTO)
Cc: Admin A; Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: [EXT] Your Ref: SLQ 7591H_ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019 LKK REF CC4/LPC19014215/Ghb3
Attachments: lonpac signed dv.pdf

Dear Vic,

Please refer as per attached.

Original DV will submit to your office.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, 23 October 2019 9:30 AM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: [EXT] Your Ref: SLQ 7591H_ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019 LKK REF CC4/LPC19014215/Ghb3

Without Prejudice

Dear Steven,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we confirmed acceptance of your offer of **\$5,851.84 (all in)**.

Kindly let the owner sign the attached DV and **forward the original signed hard copy to us (LKK)** for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 17 September, 2019 5:33 PM

To: Chee Steven (VGS - SG/Singapore)

Cc: Admin A; Tang Shu Shi (VGS - SG/Singapore); Vic (LKKAuto)

Subject: RE: [EXT] Your Ref: SLQ 7591H_ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019
LKK REF CC4/LPC19014215/Ghb3

Without Prejudice

Dear Steven,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chee Steven (VGS - SG/Singapore) [<mailto:steven.chee@vw.com.sg>]

Sent: Tuesday, 17 September, 2019 5:21 PM

To: Vic (LKKAuto)

Cc: Admin A; Tang Shu Shi (VGS - SG/Singapore)

Subject: RE: [EXT] Your Ref: SLQ 7591H_ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019
LKK REF CC4/LPC19014215/Ghb3

Dear Vic,

Please refer to attached LOD and process necessary action.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
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Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 27 August 2019 2:22 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: [EXT] Your Ref: SLQ 7591H_ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019 LKK REF CC4/LPC19014215/Ghb3

WITHOUT PREJUDICE

Dear Steven,

ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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