

## Vic (LKKAuto)

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**From:** Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>  
**Sent:** Tuesday, 17 September, 2019 5:21 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Tang Shu Shi (VGS - SG/Singapore)  
**Subject:** RE: [EXT] Your Ref: SLQ 7591H\_ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019 LKK REF CC4/LPC19014215/Ghb3  
**Attachments:** LOD.pdf

Dear Vic,

Please refer to attached LOD and process necessary action.

Thanks You,

Best Regards,

Steven Chee,  
Insurance Service Advisor  
Aftersales

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<https://www.volkswagen.com.sg/>



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Internal

**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Tuesday, 27 August 2019 2:22 PM  
**To:** Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** [EXT] Your Ref: SLQ 7591H\_ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019 LKK REF CC4/LPC19014215/Ghb3

WITHOUT PREJUDICE

Dear Steven,

## ACCIDENT INVOLVING VEHICLES SGL 808R AND SLQ 7591H ON 13/08/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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