

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Friday, 16 August 2019 3:56 PM  
**To:** 'ONG LI LI'  
**Cc:** Admin A; 'MT\_Claim\_SG'; Vic (LKKAUTO)  
**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019 Our Ref: 18/19/19/VP05/022212 [External General]  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary\_Advice.pdf

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLQ 7591H at M/s Volkswagen Centre Singapore on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 14 August 2019 2:22 PM  
**To:** 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; 'MT\_Claim\_SG' <mt\_claim@lonpac.com>  
**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019 Our Ref: 18/19/19/VP05/022212 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:long@lonpac.com>]

**Sent:** Wednesday, 14 August 2019 9:40 AM

**To:** Chee Steven (VGS - SG/Singapore) <[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Tang Shu Shi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>

**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019 Our Ref: 18/19/19/VP05/022212 [External General]

## **Lonpac External - General**

Without Prejudice

Dear Steven

Our Insured has not reported the accident.

Do you want us to arrange survey first? If so, please liaise with LKK Auto Consultants Pte Ltd.

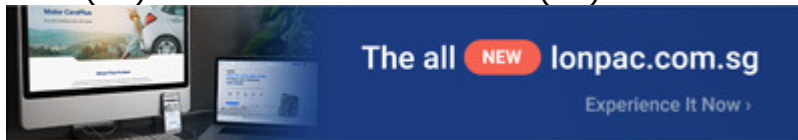
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Chee Steven (VGS - SG/Singapore) [<mailto:steven.chee@vw.com.sg>]

**Sent:** Tuesday, 13 August, 2019 5:46 PM

**To:** MT\_Claim\_SG

**Cc:** Tang Shu Shi (VGS - SG/Singapore)

**Subject:** REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLQ7591H & SGL808R DOA : 13/08/2019

Dear Claims,

Please revert on liability & arrange survey for this claims.

Thanks You,

Best Regards,

Steven Chee,  
Insurance Service Advisor  
Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

DID: +65 6922-3511  
Mobile: +65 8511-2203  
Main Line : +65 6305-7299  
Main Fax: +65 6285-8620  
[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)  
<https://www.volkswagen.com.sg/>



**From:** Chee Steven (VGS - SG/Singapore) <[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)>  
**Sent:** Tuesday, 13 August 2019 5:42 PM  
**To:** Chee Steven (VGS - SG/Singapore) <[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)>  
**Subject:** Scan Image

Internal



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[www.avg.com](http://www.avg.com)