

INS. CASE OWNER:

CYNTHIA

CC4/ASM19014212/ 71 ga3 9

LKK:

IDAC: 131507

Surveyor:

DOI:

ASSIGNMENT

Date / Time: 15/08/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: SKX 4886C

Claim No.: S9M01VWP

Name of Insured: GOH KOK HENG

Policy No.:

Insured Tel No.: HP: 31/07/2019

Make / Model:

Excess Sec II :S\$ D.O.A: 31/07/2019

Place of Accident: AYE TOLL ROAD

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SMM 7602U

INSRS:  
WSP:  
Tel: HUP HUP WORKSHOP  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

| Date/ Time | SMM 7602U - X | SKX 4886C - X | STAGE                                    | DATE / PIC |
|------------|---------------|---------------|------------------------------------------|------------|
|            |               |               | Non-Reporting ltr (1st):                 |            |
|            |               |               | Non-Reporting ltr (2nd):                 |            |
|            |               |               | Non-Reporting ltr (Final):               |            |
|            |               |               | Notification ltr (if non-pickup):        |            |
|            |               |               | Call OI:                                 |            |
|            |               |               | After call ltr to OI:                    |            |
|            |               |               | Documentation Check List: Handler Typist |            |
|            |               |               | Notification ltr (if non-pickup)         |            |
|            |               |               | After call ltr to OI:                    |            |
|            |               |               | Authorisation To Act:                    |            |
|            |               |               | Release Voucher:                         |            |
|            |               |               | Final Repair Bill:                       |            |
|            |               |               | Car Rental Invoice:                      |            |
|            |               |               | Towing Invoice:                          |            |
|            |               |               | LTA / GIA:                               |            |
|            |               |               | Medical Bill:                            |            |
|            |               |               | PIR:                                     |            |
|            |               |               | Mandate/Reject Instruction:              |            |
|            |               |               | LOD                                      |            |
|            |               |               | Payment Breakdown Form:                  |            |
|            |               |               | Post-Repair Photos:                      |            |
|            |               |               | Others:                                  |            |

|                                                                                                                                                                      |  |                                                                         |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-------------------------------------------------------------------------|--|
| <b>PRELIMINARY ADVICE</b> Date/Time:                                                                                                                                 |  | Sent By:                                                                |  |
| <b>FINALIZATION</b> Date/Time: 7/11/19                                                                                                                               |  | Confirm with: Wong                                                      |  |
| Repair Cost: PIP SS 4127.02 (5 days) Reduction: 2029.04 % 34                                                                                                         |  | Confirm by: Tanhien                                                     |  |
| <b>FINAL SETTLEMENT</b> Date/Time: 14/1/2020                                                                                                                         |  | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |  |
| Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 21                                                                                                          |  | If NO or B 28, Ass. Lia:                                                |  |
| Repair Cost: (W/GRS) SS 4416.87                                                                                                                                      |  |                                                                         |  |
| Loss of Rental (LOR): SS 642.00 (6 days) x 5107 (W/GRS)                                                                                                              |  |                                                                         |  |
| Loss of Use (LOU): SS - (\$ x days)                                                                                                                                  |  |                                                                         |  |
| Loss of Income (LOI): SS - (\$ x days)                                                                                                                               |  |                                                                         |  |
| LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one] |  |                                                                         |  |
| GIA/LTA Search: SS -                                                                                                                                                 |  |                                                                         |  |
| Medical: SS -                                                                                                                                                        |  |                                                                         |  |
| Disbursement: SS - (e.g. Tow/ Independent)                                                                                                                           |  |                                                                         |  |
| Legal Cost: SS -                                                                                                                                                     |  |                                                                         |  |
| Total: SS 5058.87                                                                                                                                                    |  | Global Sum S\$:                                                         |  |
| <b>FINAL PAYMENT</b> Date/Time:                                                                                                                                      |  | Confirm with:                                                           |  |
| Payee 1: SS 5058.87                                                                                                                                                  |  | Email <input checked="" type="checkbox"/> Call <input type="checkbox"/> |  |
| Payee 2: (Strike if N.A.) SS                                                                                                                                         |  | Name 1: HUP HUP WORKSHOP Pte Ltd                                        |  |
| Payee 3: (Strike if N.A.) SS                                                                                                                                         |  | Name 2:                                                                 |  |
|                                                                                                                                                                      |  | Name 3:                                                                 |  |

COPY SENT  
14/2/2020

X GIA

Version 4

Tan Jia

REF: ASM (AXA)

# ASSIGNMENT

From:

Date: 16.8.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMM 7602 U

at Workshop n/s Hup Hup

of 27A Jurong Park Road #01-29

Insured:

Policy No.

Claims No.

Sum Insured:

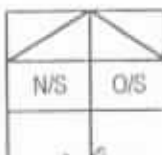
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$90K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5 days

Res: Yes or No

Lum Sum:

100%

J Val: Yes or No

CA / REV / REP. / 24 HRS

mp

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No.

SMM 7602 U

2019, July

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Vezel 1.5

Colour:

Black

AC: Insured / Std / NI / NA

Sp. Reading

2841

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

R4/13/8551

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / SRim / STD A/Rim or

Tyre Size:

F: 215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

16/8/19 04pm

Survey held at

Hup Hup

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

PIP = \$4127.92/- (Red = \$2129.04 / 34%)

32285 / 15/8

Date/Time, File Past to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

合合車廠私人有限公司  
HUP HUP WORKSHOP PTE. LTD.

Date: 13/08/2019

VEHICLE NO. SMM 7602U

**Your Ref:**

N.B.: Estimate does not include 7% GST

# QUOTATION

## 合合車廠私人有限公司 HUP HUP WORKSHOP PTE. LTD.

27-A, JURONG PORT ROAD, #01-29, SINGAPORE 619101  
TEL: 6265 5270, 6261 3407, 6265 1866 FAX: 6261 8456  
Business Regn. / GST Regn. No. 19-8004325-G

Date: 13/08/2019

M/s AXA INSURANCE PTE LTD

VEHICLE NO. SMM 7602U

MAKE HONDA VEZEL

Our Ref: HHW/TP 2411/2019

Your Ref:

|         |                                                                                                                                                               |               |             |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------|
|         | BALANCE B/F                                                                                                                                                   |               | \$3,726.96  |
| ✓ 1 SET | REVERSE SENSOR & FIXING                                                                                                                                       | 200           | \$250.00 SN |
| 2 PCS   | REAR WINDSCREEN SEALANT                                                                                                                                       | all @ \$40.00 | \$80.00 SN  |
|         |                                                                                                                                                               |               | 280         |
|         | LABOUR CHARGE TO CUT, WELD, REMOVE, REAR<br>END PANEL AND REPLACE IT. ALIGN, ADJUST,<br>REPAIR TAIL GATE FRAME, REAR SPARE TYRE<br>COMPARTMENT, EXHAUST PIPE. | 800           | \$1,200.00  |
|         | DISMANTLE, REPAIR / FIX PARTS AND TRANSFER<br>MECHANISM & ACCESSORIES.                                                                                        |               |             |
|         | SPRAY PAINT ON TAIL GATE-INSIDE/OUTSIDE,<br>END PANEL-INSIDE/OUTSIDE, REAR BUMPER,<br>REVERSE SENSOR, SPARE TYRE COMPARTMENT,<br>REAR TWO FENDERS.            | 750           | \$1,000.00  |
|         | TOTAL                                                                                                                                                         | 1350          | \$6,256.96  |



Parts 2497.92  
SN 280  
Labour 1350  
\$4127.92#  
5 days

page 2

N B : Estimate does not include 7% GST

## 9

Business Regn. / GST Regn. No. 19-8004325-G

M/s AXA INSURANCE PTE LTD

VEHICLE NO. SMM 7602U

MAKE HONDA VEZEL

Our Ref: HHW/TP 2411/2019

**Your Ref:**

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Date: 13/08/2019

M/s AXA INSURANCE PTE LTD

VEHICLE NO. SMM 7602U

MAKE HONDA VEZEL

Our Ref: HHW/TP 2411/2019

Your Ref:

|         |                                                                                                                                                               |       |             |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------------|
|         | BALANCE B/F                                                                                                                                                   |       | \$3,726.96  |
| ✓ 1 SET | REVERSE SENSOR & FIXING                                                                                                                                       | 200   | \$250.00 SN |
| 2 PCS   | REAR WINDSCREEN SEALANT                                                                                                                                       | rel ✓ | \$80.00 SN  |
|         |                                                                                                                                                               |       | 280         |
|         | LABOUR CHARGE TO CUT, WELD, REMOVE, REAR<br>END PANEL AND REPLACE IT. ALIGN, ADJUST,<br>REPAIR TAIL GATE FRAME, REAR SPARE TYRE<br>COMPARTMENT, EXHAUST PIPE. | 800   | \$1,200.00  |
|         | DISMANTLE, REPAIR / FIX PARTS AND TRANSFER<br>MECHANISM & ACCESSORIES.                                                                                        |       |             |
|         | SPRAY PAINT ON TAIL GATE-INSIDE/OUTSIDE,<br>END PANEL-INSIDE/OUTSIDE, REAR BUMPER,<br>REVERSE SENSOR, SPARE TYRE COMPARTMENT.<br>REAR TWO FENDERS.            | 750   | \$1,000.00  |
|         | TOTAL                                                                                                                                                         | 1350  | \$6,256.96  |

Parts 2497.92  
SN 280  
Labour 1350  
\$ 4127.92#  
5 days



page 2

N.B: Estimate does not include 7% GST



# QUOTATION

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Business Regn. / GST Regn. No. 19-8004325-G

Date: 13/08/2019

M/s AXA INSURANCE PTE LTD

VEHICLE NO. SMM 7602U

MAKE HONDA VEZEL

Our Ref: HHW/TP 2411/2019

Your Ref:

|                                              |                                     |                       |            |
|----------------------------------------------|-------------------------------------|-----------------------|------------|
| 1 PC                                         | TAIL GATE                           | bt ✓                  | \$1,100.90 |
| 1 PC                                         | REAR WINDSCREEN OUTER MOULDING      | ne ✓                  | \$151.80   |
| 1 PC                                         | TAIL GATE (VEZEL) NAME PLATE        | ne ✓                  | \$43.00    |
| 1 PC                                         | REAR BUMPER                         | de ✓                  | \$850.60   |
| 2 PCS                                        | REAR BUMPER RED REFLECTOR           | LH ✓, RH-? @ \$148.50 | \$297.00   |
| 1 PC                                         | TAIL GATE INNER LOCK                | ?                     | \$151.80   |
| 1 PC                                         | TAIL GATE TRIMBOARD                 | ?                     | \$193.40   |
| 1 PC                                         | END PANEL                           | Rx                    | \$441.80   |
| 1 PC                                         | REAR EXHAUST PIPE - photo           | bt ✓                  | \$598.60   |
| 2 PCS                                        | REAR SIDE BUMPER                    | Rx @ \$195.00         | \$390.00   |
| 1 PC                                         | REAR FENDER GARNISH LH              | ?                     | \$210.80   |
| 1 PC                                         | REAR SPARE TYRE LOWER COVER - photo | de ✓                  | \$190.00   |
| 10 PCS                                       | CLIPS                               | ne ✓ @ \$3.90         | \$39.00    |
| Total 97495749                               |                                     |                       |            |
| WP 16/8/19 @ 4pm                             |                                     |                       | \$4,658.70 |
| Part by Part, Resurvey before paint LESS 20% |                                     |                       | \$931.74   |
| 5 days                                       |                                     |                       | \$3,726.96 |
| Total 97495749                               |                                     |                       |            |
| BALANCE C/F                                  |                                     |                       | \$3,726.96 |



# QUOTATION

## 合合車廠私人有限公司 HUP HUP WORKSHOP PTE. LTD.

27-A, JURONG PORT ROAD, #01-29, SINGAPORE 619101  
TEL: 6265 5270, 6261 3407, 6265 1966 FAX: 6261 8456  
Business Regn. / GST Regn. No. 19-8004325-G

Date: 13/08/2019

M/s AXA INSURANCE PTE LTD

VEHICLE NO. SMM 7602U

MAKE HONDA VEZEL

Our Ref: HHW/TP 2411/2019

Your Ref:

|       |                                                                                                                                                               |                 |             |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-------------|
|       | BALANCE B/F                                                                                                                                                   |                 | \$3,726.96  |
| 1 SET | REVERSE SENSOR & FIXING                                                                                                                                       | HW ✓            | \$250.00 SN |
| 2 PCS | REAR WINDSCREEN SEALANT                                                                                                                                       | REL ✓ @ \$40.00 | \$80.00 SN  |
|       | LABOUR CHARGE TO CUT, WELD, REMOVE, REAR<br>END PANEL AND REPLACE IT. ALIGN, ADJUST,<br>REPAIR TAIL GATE FRAME, REAR SPARE TYRE<br>COMPARTMENT, EXHAUST PIPE. | 600             | \$1,200.00  |
|       | DISMANTLE, REPAIR / FIX PARTS AND TRANSFER<br>MECHANISM & ACCESSORIES.                                                                                        |                 |             |
|       | SPRAY PAINT ON TAIL GATE-INSIDE/OUTSIDE,<br>END PANEL-INSIDE/OUTSIDE, REAR BUMPER,<br>REVERSE SENSOR, SPARE TYRE COMPARTMENT.<br>REAR TWO FENDERS.            | 700             | \$1,000.00  |
|       | TOTAL                                                                                                                                                         |                 | \$6,256.96  |



page 2

N.B.: Estimate does not include 7% GST

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## ◀ Service Request Details

Claim

S9M01VWP

Reference

None 

Loss Date

July 31, 2019

Report Date

Aug 5, 2019 2:09:00 PM

Request Date

August 15, 2019

Due Date

August 22, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Ms Ong  
T: 9.25a.m  
V: Out  
E: ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SMM7602U

MODEL

VEZEL-1.5 (A)

Service Address

---

...

Primary Contact/Insured

---

GOH KOK HENG

BLK 146 JALAN BUKIT MERAH, #12-1066, 160146, Singapore

62784426

MARCZ86@HOTMAIL.COM

Claim Handler

---

TAN Jas

6568804844

jas.tan@axa.com.sg

Additional Instructions

3

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

**Catherine Chong (LKK Auto)**

---

**From:** HUPHUP WORKSHOP <hupwshop@hotmail.com>  
**Sent:** Wednesday, 14 August, 2019 4:08 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** [EXTERNAL] RE: VEHICLE NO: SMM 7602U HONDA VEZEL ( THIRD PARTY CLAIM )  
**Attachments:** SKM\_224e19081416310.pdf

**Categories:** Raghav

Dear Sirs,

Enclosed herewith are the Accident Report & Repair Estimate.

Kindly arrange to survey our client vehicle.

Thanks & Best regards  
Wong (Ms)  
Hup Hup Workshop  
Tel: 6265 1966



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 3/12/2019

### Survey Details:

|                     |                          |
|---------------------|--------------------------|
| Date of loss        | 31-Jul-19                |
| Date of appointment | 15-Aug-19                |
| Date of survey      | 16-Aug-19                |
| Location of survey  | HUP HUP WORKSHOP PTE LTD |

### Vehicle Details:

|                      |                      |
|----------------------|----------------------|
| Claim Type:          | THIRD PARTY CLAIM    |
| Vehicle number       | SMM7602U             |
| Make and Model       | HONDA VEZEL 1.5X CVT |
| Date of registration | 12-Jul-19            |
| Parf Rebate          |                      |
| Market Value         | \$ 90,000.00         |
| Parf Rebate          | \$ 32,285.00         |
| Nett Loss            | \$ 57,715.00         |

### Repair details:

|                  |             |
|------------------|-------------|
| Initial Estimate | \$ 6,256.96 |
|------------------|-------------|

### Proposed/Revised repair cost:

|                         |             |
|-------------------------|-------------|
| Parts                   | \$ 2,777.92 |
| Check items (estimate)  | \$ -        |
| Labour                  | \$ 1,350.00 |
| Total                   | \$ 4,127.92 |
| Lump Sum(if applicable) | \$ -        |

|                           |   |
|---------------------------|---|
| Number of days for repair | 5 |
|---------------------------|---|



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

05 RECOMMENDED REPAIR DAYS + 1PRS = 6 DAYS

**Mandate:**

| Liability(TP)          | 100%               |               |
|------------------------|--------------------|---------------|
| Proposed repair cost   | \$ 4,416.87        | W/GST         |
| Loss of use            | \$ -               |               |
| Loss of rental (W/GST) | \$ 642.00          | 6days x \$107 |
| Loss of income         | \$ -               |               |
| LTA search fees        | \$ -               |               |
| Others                 | \$ -               |               |
| <b>Proposed Total</b>  | <b>\$ 5,058.87</b> |               |



## <MANDATE IA> - S9M01VWP {ACCIDENT INVOLVING SKX 4886C & SMM 7602U ON 31/07/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$5058.87 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



## REPAIR BILL

# 合合車廠私人有限公司

## HUP HUP WORKSHOP PTE. LTD.

27-A, JURONG PORT ROAD, #01-29, SINGAPORE 619101

TEL: 6265 5270, 6261 3407, 6265 1966 FAX: 6261 8456

Email: hupwshop@hotmail.com

Business Regn. / GST Regn. No. 19-8004325-G

No. TP/1539

Date: 19/11/2019

M/s. AXA INSURANCE PTE LTD

Vehicle No. SMM 7602U

Make HONDA VEZEL

Your Ref:

Our Ref: HHW/TP 2411/2019

|                                                                                                                           |                               |         |                     |
|---------------------------------------------------------------------------------------------------------------------------|-------------------------------|---------|---------------------|
| 1 pc                                                                                                                      | Tailgate                      |         | 1100.90             |
| 1 pc                                                                                                                      | Rear windscreen outer molding |         | 151.80              |
| 1 pc                                                                                                                      | Tail gate (VEZEL) name plate  |         | 43.00               |
| 1 pc                                                                                                                      | Rear bumper                   |         | 850.60              |
| 1 pc                                                                                                                      | Rear bumper red reflector     |         | 148.50              |
| 1 pc                                                                                                                      | Rear exhaust pipe             |         | 598.60              |
| 1 pc                                                                                                                      | Rear spare tyre lower cover   |         | 190.00              |
| 10 pcs                                                                                                                    | Clips                         | @ 3.90  | 39.00               |
| Less 20%                                                                                                                  |                               |         | 3122.40             |
|                                                                                                                           |                               |         | 624.48              |
| 1 set                                                                                                                     | Reverse sensor & fixing       |         | 2497.92             |
| 2 pcs                                                                                                                     | Rear windscreen sealant       | @ 40.00 | 200.00SN<br>80.00SN |
| Labour charge to knock, repair rear end panel, adjust, align, repair tail gate frame, rear spare tyre compartment.        |                               |         |                     |
| Dismantle, replace/fix parts and transfer mechanism & accessories.                                                        |                               |         | 600.00              |
| Spray paint on tailgate-inside/outside, end panel, rear bumper, reverse sensor, spare tyre compartment, rear two fenders. |                               |         | 750.00              |
| Add GST 7%                                                                                                                |                               |         | 4127.92             |
|                                                                                                                           |                               |         | 288.95              |
|                                                                                                                           |                               |         | 4416.87             |
| ( D/S: FOUR THOUSAND FOUR HUNDRED SIXTEEN AND CENTS EIGHTY SEVEN ONLY )                                                   |                               |         |                     |

for HUP HUP WORKSHOP PTE. LTD.

◀ Re:<MANDATE IA> - S9M01VWP {ACCIDENT INVOLVING SKX 4886C & SMM 7602U ON 31/07/2019}

Type

🔗 Question

Message

APPROVE

Reply

合合車廠私人有限公司  
**HUP HUP WORKSHOP PTE. LTD.**

27-A, JURONG PORT ROAD, #01-29, SINGAPORE 619101

TEL: 6265 5270, 6261 3407, 6265 1966 FAX: 6261 8456

Email: hupwshop@hotmail.com

Business Regn. / GST Regn. No. 19-8004325-G

Your Ref: SKX 4886C

Our Ref : HHW/TP 2411/2019 (SMM 7602U )

Date: 19/11/2019

LKK AUTO CONSULTANTS PTE LTD

Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25

Singapore 408933

Attn: Ms Cecilia Chong

( Case Handler )

Dear Cecilia,

RE: ACCIDENT INVOLVING SMM 7602U & SKX 4886C ON 31/07/2019

Our client Mr Gan Siow Long Edwin, owner of SMM 7602U is claiming against  
Your insured of ( SKX 4886C) for the following:-

|                                       |             |
|---------------------------------------|-------------|
| Cost Of Repair                        | \$ 4,416.87 |
| Rental Vehicle ( 6 Days @ \$ 120.00 ) | \$ 770.40   |

-----  
\$ 5,187.27  
=====

We shall appreciate your payment in return.

Yours sincerely,



TEY HANG LIANG  
MANAGING DIRECTOR

Enclosed: Repair Bill, Letter Of Authority & Indemnity, Vehicle Hiring Agreement,  
Rental Vehicle Tax Invoice

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                         |                                                                                 |                 |                               |                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|-----------------|-------------------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                     |                                                                                 |                 | Ref : CC4/ASM19014212/T1ga3q2 |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811<br>ATTN: CYNTHIA                                                                        |                                                                                 |                 | Date : 17-02-2020             |  |
|                                                                                                                                           |                                                                                 |                 | Code : ASM                    |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                         |                                                                                 |                 |                               |                                                                                     |
| Insured Veh.                                                                                                                              | SKX 4886C                                                                       | Veh. Inspected  | SMM 7602U                     |                                                                                     |
| Policy No.                                                                                                                                | GA450466                                                                        | Coverage (\$)   | 0.00                          |                                                                                     |
| Claim No.                                                                                                                                 | S9M01VWP                                                                        | Excess (\$)     | 0.00                          |                                                                                     |
| Assign From                                                                                                                               |                                                                                 | Assign Date     | 15/08/2019                    |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                             |                                                                                 |                 |                               |                                                                                     |
| Make & Model                                                                                                                              | HONDA VEZEL 1.5                                                                 | c.c             | 1496                          |                                                                                     |
| Engine No.                                                                                                                                | HIDDEN                                                                          | Year of Reg.    | 2019                          |                                                                                     |
| Chassis No.                                                                                                                               | RU11318551                                                                      | Colour          | BLACK                         |                                                                                     |
| Odometer                                                                                                                                  | 2841                                                                            | Steering        | IN ORDER                      |                                                                                     |
| Brakes                                                                                                                                    | IN ORDER                                                                        | Modification    | SPORTS RIM                    |                                                                                     |
| General                                                                                                                                   | GOOD                                                                            |                 |                               |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                             |                                                                                 |                 |                               |                                                                                     |
|                                                                                                                                           | Size                                                                            | Make            | Balance                       |                                                                                     |
| R/H Front Tyre                                                                                                                            | 215/60 R16                                                                      | DUNLOP          | 6 mm                          |                                                                                     |
| L/H Front Tyre                                                                                                                            | 215/60 R16                                                                      | DUNLOP          | 6 mm                          |                                                                                     |
| R/H Rear Tyre                                                                                                                             | 215/60 R16                                                                      | DUNLOP          | 6 mm                          |                                                                                     |
| L/H Rear Tyre                                                                                                                             | 215/60 R16                                                                      | DUNLOP          | 6 mm                          |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                          |                                                                                 |                 |                               |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS.                                                                |                                                                                 |                 |                               |                                                                                     |
| <b>5. General Information</b>                                                                                                             |                                                                                 |                 |                               |                                                                                     |
| Accident Date                                                                                                                             | 31/07/2019                                                                      | Inspection Date | 16/08/2019                    |                                                                                     |
| Survey held at                                                                                                                            | HUP HUP WORKSHOP PTE LTD<br>27-A JURONG PORT ROAD<br>#01-29<br>SINGAPORE 619101 |                 |                               |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                        |                                                                                 |                 |                               |                                                                                     |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                 |                 |                               |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                        |                                                                                 |                 |                               |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                       |                                                                                 | 5 Working Days  |                               |                                                                                     |



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMM 7602U

| Qty                                | Description of Parts                                                                                                                                                                                                                                                             | Condition                       | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|---------------------------|-------------------|
| <b><u>REPLACEMENT OF PARTS</u></b> |                                                                                                                                                                                                                                                                                  |                                 |                           |                   |
| 1                                  | TAIL GATE (CONSISTENT)                                                                                                                                                                                                                                                           | BENT                            | 1,100.90                  | 1,100.90          |
| 1                                  | REAR WINDSCREEN OUTER MOULDING (CONSISTENT)                                                                                                                                                                                                                                      | NECESSARY                       | 151.80                    | 151.80            |
| 1                                  | TAIL GATE (VEZEL) NAME PLATE (CONSISTENT)                                                                                                                                                                                                                                        | NECESSARY                       | 43.00                     | 43.00             |
| 1                                  | REAR BUMPER (CONSISTENT)                                                                                                                                                                                                                                                         | DEFORMED                        | 850.60                    | 850.60            |
| 2                                  | REAR BUMPER RED REFLECTOR @\$148.50 (CONSISTENT)                                                                                                                                                                                                                                 | N/S DAMAGED / O/S NOT NECESSARY | 297.00                    | 148.50            |
| 1                                  | TAIL GATE INNER LOCK (CONSISTENT)                                                                                                                                                                                                                                                | NOT NECESSARY                   | 151.80                    | -                 |
| 1                                  | TAIL GATE TRIMBOARD (CONSISTENT)                                                                                                                                                                                                                                                 | NOT NECESSARY                   | 193.40                    | -                 |
| 1                                  | END PANEL (CONSISTENT)                                                                                                                                                                                                                                                           | TO REPAIR SEE LABOUR            | 441.80                    | -                 |
| 1                                  | REAR EXHAUST PIPE (CONSISTENT)                                                                                                                                                                                                                                                   | BENT                            | 598.60                    | 598.60            |
| 2                                  | REAR SIDE BUMPER @\$195.00 (CONSISTENT)                                                                                                                                                                                                                                          | TO REPAIR SEE LABOUR            | 390.00                    | -                 |
| 1                                  | REAR FENDER GARNISH LH (CONSISTENT)                                                                                                                                                                                                                                              | NOT NECESSARY                   | 210.80                    | -                 |
| 1                                  | REAR SPARE TYRE LOWER COVER (CONSISTENT)                                                                                                                                                                                                                                         | DEFORMED                        | 190.00                    | 190.00            |
| 10                                 | CLIPS @\$3.90 (CONSISTENT)                                                                                                                                                                                                                                                       | NECESSARY                       | 39.00                     | 39.00             |
|                                    | LESS 20% DISCOUNT                                                                                                                                                                                                                                                                |                                 | -931.74                   | -624.48           |
|                                    |                                                                                                                                                                                                                                                                                  |                                 | 3,726.96                  | 2,497.92          |
| <b><u>SPECIAL NETT ITEMS</u></b>   |                                                                                                                                                                                                                                                                                  |                                 |                           |                   |
| 1                                  | SET REVERSE SENSOR & FIXING (SN) (CONSISTENT)                                                                                                                                                                                                                                    | NOT WORKING                     | 250.00                    | 200.00            |
| 2                                  | REAR WINDSCREEN SEALANT @\$40.00 (SN) (CONSISTENT)                                                                                                                                                                                                                               | NECESSARY                       | 80.00                     | 80.00             |
|                                    |                                                                                                                                                                                                                                                                                  |                                 | 330.00                    | 280.00            |
| <b><u>LABOUR</u></b>               |                                                                                                                                                                                                                                                                                  |                                 |                           |                   |
|                                    | LABOUR CHARGE TO CUT ,WELD ,REMOVE ,REAR END PANEL AND REPLACE IT ,ALIGN ,ADJUST,REPAIR TAIL GATE FRAME ,REAR SPARE TYRE COMPARTMENT ,EXHAUST PIPE.DISMANTLE ,REPLACE /FIX PARTS AND TRANSFER MECHANISM & ACCESSORIES.INCLUSIVE OF THE REPAIR OF END PANEL AND REAR SIDE BUMPER. |                                 | 1,200.00                  | 600.00            |

Report Ref No. CC4/ASM19014212/T1ga3q2



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Page No.:2 of 2

| Qty                         | Description of Parts                                                                                                                  | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------------------|-------------------|
|                             | SPRAY PAINT ON TAIL GATE-INSIDE/OUTSIDE,END PANEL-INSIDE/OUTSIDE,REAR BUMPER,REVERSE SENSOR ,SPARE TYRE COMPARTMENT.REAR TWO FENDERS. |           | 1,000.00                  | 750.00            |
|                             |                                                                                                                                       |           | 2,200.00                  | 1,350.00          |
| GRAND TOTAL                 |                                                                                                                                       |           | 6,256.96                  | 4,127.92          |
| RECOMMENDED COST OF REPAIRS |                                                                                                                                       |           |                           | 4,127.92          |

Report Ref No. CC4/ASM19014212/T1ga3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M01VWP

Reference

CC4/ASM19014212/T1a3g2

Loss Date

31 July 2019

Report Date

5 Aug 2019 2:09:00 PM

Request Date

15 August 2019

Due Date

Vendor Name

LK& AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SMH47602U

Make

TPVD HOHQA

Model

VEZEL 1.5 (A)

Service Address

...

Primary Contact/Insured

GOH KOK HENG

BLK 146 JALAN BUKIT MERAH, #12-1066, 160146, Singapore

62784426

MARCZ86@HOTMAIL.COM

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

2

Messages   Invoices   History   Documents   Assessment   Metrics   Notes

Document Type

Document SubType

Upload Documents

| NAME                | TYPE    | SUB-TYPE                   | AUTHOR                            | DATE UPLOADED    |
|---------------------|---------|----------------------------|-----------------------------------|------------------|
| LK&Invoice1 (1).pdf | Invoice | Surveyor/ Assessor expense | LK& AUTO CONSULTANTS PTE LTD (TP) | 19 February 2020 |

| NAME                                                                                                                              | TYPE                       | SUB-TYPE                         | AUTHOR                               | DATE<br>UPLOADED    |
|-----------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------------|--------------------------------------|---------------------|
|  RENTAL RECEIPT.pdf                            | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 19 February<br>2020 |
|  LKKInspection.pdf                             | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 19 February<br>2020 |
|  LKKAdjustment1a.pdf                           | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 19 February<br>2020 |
|  PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf | Forms / Claim Documents    | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 19 February<br>2020 |
|  AUTHORIZATION TO ACT FORM_0001.pdf            | Forms / Claim Documents    | POA / Authority Letter           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 19 February<br>2020 |
|  LETTER TO OI.pdf                              | Letters and Correspondence | Policy Holders / Insured         | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 19 February<br>2020 |
|  PARF COE REBATE.pdf                           | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 3 December<br>2019  |
|  MANDATE JA DO 03122019.pdf                    | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 3 December<br>2019  |
|  LOD AND OTHER DOCUMENTS.pdf                   | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 3 December<br>2019  |
|  LKK RESURVEY PHOTO.pdf                      | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 3 December<br>2019  |
|  LKK SURVEY PHOTO.pdf                        | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 3 December<br>2019  |
|  TP FINAL EST LIST.pdf                       | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 3 December<br>2019  |
|  TP - IA.pdf                                 | Forms / Claim Documents    | Assessment                       | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 2 September<br>2019 |
|  TP ESTIMATE - MARKED.pdf                    | Reports & Statement        | Estimate / Quotation             | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 2 September<br>2019 |



| NAME                                                                                                                      | TYPE                          | SUB-TYPE                                                  | AUTHOR                  | DATE<br>UPLOADED  |
|---------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------------------------------------------------|-------------------------|-------------------|
|  SX04886C-INSURANCE REPORT.PDF         | Reports &<br>Statement        | GIA Report                                                | DHAKAL Raghav           | 15 August<br>2019 |
|  TP FRI FROM WORKSHOP.mpg              | Letters and<br>Correspondence | Workshop                                                  | DHAKAL Raghav           | 15 August<br>2019 |
|  SHM7602U TP GIA REPORT.PDF            | Reports &<br>Statement        | GIA Report                                                | DHAKAL Raghav           | 15 August<br>2019 |
|  GA450466-Policy Schedule.pdf          | Forms / Claim<br>Documents    | Policy Schedule / Covernote /<br>Certificate of Insurance | NIKAM Santosh Pandurang | 5 August<br>2019  |
|  GA450466-Certificate of Insurance.pdf | Forms / Claim<br>Documents    | Policy Schedule / Covernote /<br>Certificate of Insurance | NIKAM Santosh Pandurang | 5 August<br>2019  |