

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 19 August 2019 4:06 PM
To: BENNY.CHONG@DAIMLER.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SMF 8296A [AIG] & SMB 235A ALONG/AT ADMIRALTY ROAD ON 03/08/2019

Tracking:	Recipient	Delivery
	BENNY.CHONG@DAIMLER.COM	
	Admin A	
	olivialau@lkkauto.com	Delivered: 19/8/2019 4:06 PM
	Meikwan@lkkauto.com	Delivered: 19/8/2019 4:06 PM
	shupeil@lkkauto.com	Delivered: 19/8/2019 4:06 PM

Our Ref: CC3/AIG19014207/Ekb3
Your Ref: SMF 8296A [Driver: NORLILAH BINTE ZAINAH]

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMF 8296A [AIG] & SMB 235A ALONG/AT ADMIRALTY ROAD ON 03/08/2019

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SMB 235A against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **30/08/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly also let us have a copy of the accident video and please let us know the status of your counter claim against the vehicle SMB 235A.

If successful, kindly let us have a copy of the Letter of Demand & Discharge Voucher for our further action.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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