

Khanchna (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: 1 September 2020 2:21 PM
To: Khanchna (LKK Auto); Claims Dept of CTI
Cc: Admin A; Irene Tay
Subject: RE: YOUR REF: SNM19D203858-GBJ5951X-THP - Direct Settlement - Accident Involving GBJ5951X and SHB706S (TP : LKK REF - CC3/CTI19014164/Eka3) on 09/08/2019

Dear Kanchana,

DMCVSN30441919000

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, September 1, 2020 2:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: YOUR REF: SNM19D203858-GBJ5951X-THP - Direct Settlement - Accident Involving GBJ5951X and SHB706S (TP : LKK REF - CC3/CTI19014164/Eka3) on 09/08/2019

Dear Sir/Mdm,

Please let us know the Insured's policy number as third party is chasing us for the DV.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: 1 September 2020 9:32 AM
To: claimsdept@sg.entaiping.com
Cc: Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.entaiping.com>
Subject: YOUR REF: SNM19D203858-GBJ5951X-THP - Direct Settlement - Accident Involving GBJ5951X and SHB706S (TP : LKK REF - CC3/CTI19014164/Eka3) on 09/08/2019

Dear Sir/Mdm,

Please let us know the Insured's policy number.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.entaiping.com>
Sent: 26 August 2020 6:57 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: RE: MANDATE REQUEST - YOUR REF: SNM19D203858-GBJ5951X-THP - Direct Settlement - Accident Involving GBJ5951X and SHB706S (TP : LKK REF - CC3/CTI19014164/Eka3) on 09/08/2019

Dear Sir/Mdm,

We refer to the above matter and your email below.

Please proceed as per your recommendations;

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 6,469.20	\$ 4,129.69
2. Loss of Rental (6 days x \$116.10)	\$ 696.60	\$ 580.50 (5 days x \$116.10)
3. Loss of Income (6 days x \$60)	\$ 360.00	\$ 250.00 (5 days x \$50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$ 7,532.80	\$ 4,967.19

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, August 26, 2020 5:05 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: MANDATE REQUEST - YOUR REF: SNM19D203858-GBJ5951X-THP - Direct Settlement - Accident Involving GBJ5951X and SHB706S (TP : LKK REF - CC3/CTI19014164/Eka3) on 09/08/2019

Your ref : SNM19D203858-GBJ5951X-THP

Our ref : CC3/CTI19014164/Eka3

Dear Ms. Irene,

We refer to the above matter.

Our Insured driver only lodged police report and no SAS report to date.

Based on all documents at hand and third party's accident video (as attached), we noted that Insured driver reversed and collided into third party vehicle. We are of the opinion that liability is 100% against Insured and the traffic police outcome is against Insured driver for careless driving under Rule 29.

Please advice if Insured had already made the SAS report and if yes, please send us a copy of the Insured GIA and full copy of Insured's police report.

And if not, kindly let us have your approval on whether we may proceed to settle the Third party claim based on the Insured's police report and to offer repairer "**SMRT TAXIS PTE LTD**" at **\$4,967.19 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 6,469.20	\$ 4,129.69
2. Loss of Rental (6 days x \$116.10)	\$ 696.60	\$ 580.50 (5 days x \$116.10)
3. Loss of Income (6 days x \$60)	\$ 360.00	\$ 250.00 (5 days x \$50)