## Mei Kwan (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 28 August, 2019 9:03 PM

To: Mei Kwan (LKKAuto)

Cc: Cecilia Chong (LKK Auto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving SKK7404J (OI : EQI - DM19HO02234/JT)

and SLD9062Z (TP: LKK REF - CC6/EQI19014156/T1ga3) on 07/08/2019

**Attachments:** SAS2658779.PDF

Categories: HMK

Dear Mei Kwan Attach oi report.

Regards,

**Janet Tan** 

Senior Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Thursday, August 22, 2019 9:53 AM

**To:** Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>; CS A Team < cs-a@lkkauto.com>; Admin

A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKK7404J (OI: EQI - DM19HO02234/JT) and

SLD9062Z (TP: LKK REF - CC6/EQI19014156/T1ga3) on 07/08/2019

## <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Janet,

Enclosed accident scene photos.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan < janet.tan@eqinsurance.com.sg>

**Sent:** Tuesday, 20 August, 2019 1:59 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; CS A Team < cs-a@lkkauto.com >; Admin

A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKK7404J (OI: EQI - DM19HO02234/JT) and

SLD9062Z (TP: LKK REF - CC6/EQI19014156/T1ga3) on 07/08/2019

Dear Mei Kwan

Still not reported...

Regards,

**Janet Tan** 

Senior Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Tuesday, August 20, 2019 11:53 AM

To: Janet Tan < janet.tan@eqinsurance.com.sg>

Cc: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com >; CS A Team < cs-a@lkkauto.com >; Admin

A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKK7404J (OI: EQI - DM19HO02234/JT) and

SLD9062Z (TP: LKK REF - CC6/EQI19014156/T1ga3) on 07/08/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

**EQI ref: DM19H002234/JT** 

LKK REF: CC6/EQI19014156/T1ga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLD 9062Z

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan < janet.tan@eqinsurance.com.sg>

Sent: Thursday, 15 August, 2019 9:20 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; CS A Team < <u>cs-a@lkkauto.com</u>>; Admin A < <u>admina@lkkauto.com</u>>

Subject: RE: Direct Settlement - Accident Involving SKK7404J (OI: EQI - DM19HO02234/JT) and

SLD9062Z (TP: LKK REF - CC6/EQI19014156/ha3) on 07/08/2019

Dear Mei Kwan

Accident not reported.

We are following up on non reporting.

Regards,

#### **Janet Tan**

Senior Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



**@** 

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Wednesday, August 14, 2019 6:11 PM **To:** EQI PRS < <u>EQIPRS @eqinsurance.com.sg</u>>

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com >; CS A Team < cs-a@lkkauto.com >; Admin A < admin-

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKK7404J (OI: EQI-TBA) and SLD9062Z (TP: LKK

REF - CC6/EQI19014156/ha3) on 07/08/2019

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Li Sheng Automobile Trading and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)