

RE: SNM19D203685/C02/GBJ21M/LEWLC / FW: MANDATE REQUEST - YOUR REF: SNM19D203685-GBJ21M-CBS - FW: Direct Settlement - Accident Involving GBJ21M (OI : CTI - TBA) AND SMM7455C (TP :CC3/CTI19014149/Kkb3) on 03.08.2019

Jenny Lew <jenny.lew@sg.cntaiping.com>

Tue 22/6/2021 4:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Hsiao Tong,

Please proceed as per proposed.

Thank you.

-  
\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Sunday, June 20, 2021 11:26 AM

**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: SNM19D203685/C02/GBJ21M/LEWLC / FW: MANDATE REQUEST - YOUR REF: SNM19D203685-GBJ21M-CBS - FW: Direct Settlement - Accident Involving GBJ21M (OI : CTI - TBA) AND SMM7455C (TP :CC3/CTI19014149/Kkb3) on 03.08.2019

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Dear Jenny,

We refer to your below email.

For LOI, third party had submitted a copy of driver's annual statement for our reference. Third party would like to propose for \$107.39/day (Annual Earning \$39,197.62/365 days = \$107.39/ day).

The breakdown of third party proposed is as follows: -

Cost of Repair	: \$4,111.10
Loss of Rental	: \$350.00 (\$70 x 5 days – agreed to your offer)
Loss of income	: \$536.95 (\$107.39 x 5 days)
<b>50%</b>	<b>\$2,499.03</b>
LTA	: \$7.49
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<b>Total</b>	<b>\$2,506.52</b>
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Kindly let us have your further mandate on this matter. Thanks.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Monday, 4 January 2021 5:30 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM19D203685/C02/GBJ21M/LEWLC / FW: MANDATE REQUEST - YOUR REF: SNM19D203685-GBJ21M-CBS - FW: Direct Settlement - Accident Involving GBJ21M (OI : CTI - TBA) AND SMM7455C (TP :CC3/CTI19014149/Kkb3) on 03.08.2019

Hi Khanchna,

Please proceed as follows:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,111.10
2. Loss of Rental (5 days x \$70)	\$ 350.00 (5 days x \$70)
3. Loss of Income ( 5 days x \$ 40 - \$50)	\$ 200 - 250.00
TOTAL	\$ 4,661.10 - 4,711.10
50%	<b>\$ 2,330.55 - 2,355.55</b>
4. LTA Search	\$ 7.49
Total	<b>\$ 2,338.04 - 2,363.04</b>

Thank you.

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Regards,

## Jenny Lew

Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Thursday, 3 December 2020 9:23 AM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** MANDATE REQUEST - YOUR REF: SNM19D203685-GBJ21M-CBS - FW: Direct Settlement - Accident Involving GBJ21M (OI : CTI - TBA) AND SMM7455C (TP :CC3/CTI19014149/Kkb3) on 03.08.2019

Your ref : SNM19D203685-GBJ21M-CBS

Our ref : CC3/CTI19014149/Kkb3n2

Dear Sirs/Madam,

We refer to the above matter.

Collision occurred when Insured driver was reversing out of parking lot and stopped midway and third party was doing reverse parking.

There is no accident video from third party. We are of the view that liability is 50% (BOLA 24 (a)).

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "TRANS LEASING PTE LTD" at **\$2,363.04 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 12,027.22	\$ 4,111.10
2. Loss of Rental (5 days x \$70)	\$ 350.00	\$ 350.00 (5 days x \$70)
3. Loss of Income ( 5 days x \$50)	\$ 250.00	\$ 250.00
TOTAL		\$ 4,711.10
50%		<b>\$ 2,355.55</b>

4. LTA Search	\$ 7.49	\$ 7.49
Total	\$ 12,634.71	<b>\$ 2,363.04</b>

\*\*4 days recommendation for repair + 1 PRS = 5 days

Enclosed here with all the relevant documents for your perusal.

**Appreciate your approval please.**

**Thank you.**

Best Regards,  
**Khanchna**| Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360**| email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com)|Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)