

INS. CASE OWNER:

Aida

CC4/III19014146/Dpa3

LKK:
IDAC:

ASSIGNMENT

Surveyor:

ABT

DOI:

14/8/19

Date / Time :

14/8/2019

Registered in Merimen:

14/8/19

Pre-assign / CCU / FTE



Insured Vehicle No. : **SH 9101R**

Claim No. : _____

Name of Insured : *CPCL*

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : \$\$ D.O.A : **10/8/2019**

Place of Accident : _____

Is driver the owner? (YES / **NO**) Nature of Accident : _____

If NO, Driver Name / Age :

OI GIA REPORT: **YES** / NO ; TP GIA REPORT: **YES** / NO

Driver Tel No. : _____ (V/L: **YES** / NO)

Insured Liability : % **Final ? Yes / No**

SHC 2396J



INSRS:
WSP:
Tel:
Liability:
RMKS:

Chunni



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHC 2396J - CC3/CT18017793/M1hg3n2 ; DOA : 20/9/19
SHC 2396J - CS/FC18010922/M1th3m2 ; DOA : 11/06/19
SHC 2396J - NS/INC18006143/H1qbn2 ; DOA : 03/04/16
SH 9101R - NA/INC19006478/n4 ; DOA : 23/03/19
SH 9101R - CS/TM18004620/K1td3e2 ; DOA : 09/03/19
SH 9101R -CC3/ICS17012484/Gea3q2 ; DOA : 23/06/17

STAGE

DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
M@date/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

*30/8/19 - III v DS.
20/9/19 - file -> Bryan.*

08/10/19 - Inmate 2/5 15000 - site 12 days of '19

3/1/2020 file -> su O to send OV

16/1/2020 - File pass to ME to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: \$\$ (days) Reduction: % Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with *William*

Email Call

Final Liability: % *W*
Repair Cost: *W* \$S *16050.00*
Loss of Rental (LDR): \$S *1660.05* (*15* days) > \$110.67
Loss of Use (LOU): \$S *---* (*5* - *x* - days)
Loss of Income (LOI): \$S *6w.w* (*5* *40* x *15* days)
LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

If NO or B 28, Ass. Lia :

COPY SENT
13/01/2020.

GIA/LTA Search \$S *---*
Medical: \$S *---*
Disbursement: \$S *---* (e.g. Tow/ Independent)
Legal Cost \$S *---*

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: *9/P*
- 3) Survey fee: *\$ 6w.w*

Total: \$S *18310.65* Global Sum \$S: *183w.w*

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: \$S *183w.w* Name 1: *Chunni Motor Work Pte Ltd.*
Payee 2: (Strike if N.A.) \$S Name 2:
Payee 3: (Strike if N.A.) \$S Name 3:

REF:

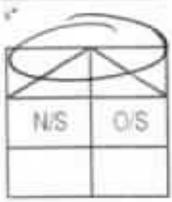
ASSIGNMENT

005 Sept 2021

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SHC 2396 J Yr Regn: Sept 2013
 Type: M.Car / M.Cycle / Bus / Van / Lorry / (Taxi) Prime Mover /
 Truck / Trailer or _____
 Make: Hyundai I40 cc 1685
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: - T/Radio: Insured / Std / NI / NA
 Eng/No: D4FDEU479924
 C/No: KMHLB41UMDU041635
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Modi: (Nil) S/Rim / STD A/Rim or _____
 Tyre Size: F: 205/60 R16
 R: 11

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 12 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Westlake
 Front Rear
 R/Bal: S mm R/Bal: S mm
 L/Bal: S mm L/Bal: S mm
 D.O.A: 10/08/2019 D.O.I: 14/08/2019
 Survey held at Chunni AMK
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____
Front
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
11 SH 9101R
vehicle balance obt 2 yrs.
08/10/19 jammed 2/3 15000/- with 12 days of rev.
(Reel # 32213.44 68%)
12 F / PH @ sumy 11/11/16

Date/Time, File Pass to? : Preli. Report
 : Final Report
 Days Of Repair: _____
 Resurvey No. of Trip: _____
 Date/Time, File Return to? _____
 Add Fee: Site Insp (\$) S + R5 (\$)
 Interview (\$) Photos
 Tech Invs (\$) Cities
 Weekend (\$)
 Report Format : _____
 Lump Sum / I.B.I: (\$)
 Survey Fee: _____
 Transportation: _____
 TOTAL: _____

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 2396J

DATE : 13.08.2019

MAKE :

MODEL : HYUNDAI i40

LKK Auto Consultants TEL: 6542 5119
 the Repairer of the following FAX: 6542 6039

INDIA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet <i>Exc</i>			\$ 2,265.90
	Bonnet Hinge (LH/RH) <i>1st</i>		41.00	\$ 82.00
	Bonnet Lock <i>1st</i>			\$ 36.90
	Bonnet Absorber <i>NI</i>		58.10	\$ 116.20
	Bonnet Insulator <i>NI</i>			\$ 196.50
	Bonnet Insulator Clips <i>NI</i>			\$ 8.40
	Radiator Grille <i>broken</i>			\$ 251.00
	Radiator Grille H Emblem <i>broken</i>			\$ 27.50
	Front Bumper Cover <i>destroyed</i>			\$ 544.50
	Front Bumper Sponge <i>broken/destroyed</i>			\$ 99.20
	Front Bumper Reinforcement <i>Exc</i>			\$ 402.10
	Front Bumper Grille (LH/RH) <i>destroyed</i>		\$ 41.60	\$ 83.20
	Front Bumper Centre Grille <i>destroyed</i>			\$ 178.60
	Front Bumper Centre Grille Top Garnish <i>NI</i>		\$ 80.00	\$ 160.00
	Front Bumper Bracket Top (LH/RH) <i>NI</i>		\$ 22.40	\$ 44.80
	Front Bumper Bracket (LH/RH) <i>NI/ broken o/s NI</i>		\$ 24.60	\$ 49.20
	Headlamp Support Top Cover <i>NI</i>			\$ 222.60
	Headlamp Support Panel Assy <i>broken/1st</i>			\$ 907.40
	Headlamp (LH/RH) <i>broken</i>		\$ 1,388.00	\$ 2,776.00
	Radiator <i>NI/ punctured</i>			\$ 698.30
	Radiator Fan Blade, Cowling, Motor Assy <i>broken</i>			\$ 792.95
	Radiator Bracket (RH/LH) <i>NI</i>		\$ 6.50	\$ 13.00
	Radiator Hose Upper <i>defunct</i>			\$ 36.50
	Radiator Hose Lower <i>NI</i>			\$ 36.50
	Radiator Guard <i>NI/ NI</i>		\$ 20.00	\$ 40.00
	Horn Unit (LH/RH) <i>broken</i>		\$ 73.80	\$ 147.60
	Horn Wire <i>broken/ torn</i>			\$ 156.50
	Front Fender (LH/RH) <i>Destroyed</i>		\$ 566.30	\$ 1,132.60
	Front Fender Shield (LH/RH) <i>NI/ broken o/s NI</i>		\$ 174.90	\$ 349.80
	Air Cleaner Assy <i>NI</i>			\$ 118.60
	Air Duct <i>cut</i>			\$ 134.60
	Air Flow Sensor <i>NI</i>			\$ 502.20
	Air Cleaner Bottom Assy <i>NI</i>			\$ 325.00
	Aircon Condenser <i>NI/ punctured</i>			\$ 927.50
	Aircon Suction & Liquid Hose <i>NI</i>			\$ 624.00
	Aircon Discharge Hose <i>NI</i>			\$ 162.60
	Aircon Compressor <i>NI/ Down</i>			\$ 2,578.00
	Front Windscreen Glass <i>CRACK</i>			\$ 1,017.80
	Front Windscreen Moulding <i>NI</i>			\$ 113.30
	Front Windscreen Pillar Outer (RH) <i>Destroyed</i>			\$ 1,745.50
	Wiper Panel Top Garnish <i>cut</i>			\$ 222.60
	Wiper Container <i>NI</i>			\$ 61.90
	Wiper Container Motor <i>NI</i>			\$ 75.00
	Front Chasis Member <i>1st NI o/s</i>			\$ 1,060.70
	Engine Mounting <i>NI</i>			\$ 456.30
	Engine Under Cover <i>destroyed/ torn</i>			\$ 334.60
	Engine Crossmember <i>NI</i>			\$ 2,094.40

To resurvey before after repair
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company
 Acknowledged by Repairer
 Signature:
 Date:

Handwritten notes and markings on the right side of the table, including 'INDIA' at the top and various 'X' and 'F' marks next to rows, possibly indicating payment status or inspection points.

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 14 August 2019 8:58 AM
To: sur@lkkauto.com; Admin-D (LKKAuto)
Cc: Chunni Motor; Zuhaidah Samsuri
Subject: RE: Accident involving veh no: SHC 2396J & SH 9101R(III) on 10.08.19

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHC2396J and let us have your report urgently.

This claim will be handled by Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 202 Fax: 6224 4174
S&P 'A-' rated Company



From: Chunni Motor [mailto:chunnimotor@gmail.com]
Sent: Wednesday, 14 August, 2019 8:50 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: Accident involving veh no: SHC 2396J & SH 9101R(III) on 10.08.19

Dear Sir,

We appoint LKK Auto Consultants P/L.

Thank you

Regards,
Chunni Motor Work P/L

On Wed, Aug 14, 2019 at 8:44 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

10.28 am @ 14/8/19
vehicle in
person @ Lynn
SURE @ Bayen.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Chunni Motor [mailto:chunnimotor@gmail.com]

Sent: Wednesday, 14 August, 2019 8:36 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Accident involving veh no: SHC 2396J & SH 9101R on 10.08.19

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly survey at AMK Autopoint, Soon Hock Motor,#01-05/06.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Aug 2019 17:23	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: -> 19930382 1R.	[A] HOW MEI KWAN
2	14 Aug 2019 17:23	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	14 Aug 2019 17:23	Clm Created	Reg No: SHC2396J, Acct Date: 2019/08/10, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: Chuni Motor Work Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Aug 2019 17:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Aug 2019 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/23	[A] HOW MEI KWAN
6	14 Aug 2019 17:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Aug 2019 17:23	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	14 Aug 2019 17:23	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
9	27 Aug 2019 14:01	Video Downloaded	Downloaded Video - Accident IV	[A] HOW MEI KWAN
10	27 Aug 2019 14:03	Video Downloaded	Downloaded Video - Accident IV	[A] HOW MEI KWAN
11	30 Aug 2019 11:13	Video Downloaded	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG
12	30 Aug 2019 11:14	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100%(OID BEAT RED LIGHT)	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2250502	20 Aug 2019 10:43:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC2396J	SH9101R	11.77
2258512	27 Aug 2019 09:18:55	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC2396J	Pooi Chin Han Daniel	xx.xx

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4	14 Aug 2019 17:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	14 Aug 2019 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/23		[A] HOW MEI KWAN
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11	30 Aug 2019 11:13	Video Downloaded	Downloaded Video - Accident IV		[A] CHEW HSIAO TONG
12	30 Aug 2019 11:14	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%(OID BEAT RED LIGHT)		[A] CHEW HSIAO TONG
13	30 Aug 2019 16:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/23		[I] Sherini Pillai
14	30 Aug 2019 16:12	Adj Mandate Set	Approved:0.00.		[I] Sherini Pillai
15	30 Aug 2019 16:13	Video Downloaded	Downloaded Video - Accident IV		[I] Sherini Pillai

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Brand)	Ref 1	Ref 2	Amount
2250502	20 Aug 2019 10:43:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC2396J	SH9101R	11.77
2258512	27 Aug 2019 09:18:55	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC2396J	Pool Chin Han Daniel	xx.xx

Claim Audit

AUDIT TRAIL				
No.	Date	Audit	Remarks	By
1	14 Aug 2019 17:23	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	14 Aug 2019 17:23	Clim Veh Model Changed	{204577} HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	14 Aug 2019 17:23	Clim Created	Reg No: SHC2396J. Acct Date: 2019/08/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Chu nni Motor Work Pte Ltd (HQ)	[A] HOW MEI KWAN
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15	30 Aug 2019 16:13	Video Downloaded	Downloaded Video - Accident IV	[I] Sherini Pillai
16	05 Oct 2019 14:09	Video Downloaded	Downloaded Video - Accident IV	[A] BRYAN TANI
17	01 Nov 2019 11:11	Adj Rpt Initiated		[A] HUEY YON
18	01 Nov 2019 11:11	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821R.	[A] HUEY YON
19	01 Nov 2019 11:11	Clim Dtl Modified	JPJ Reg. Date: -> 2013/09/30.	[A] HUEY YON
20	01 Nov 2019 11:11	Clim Details Notified		[A] HUEY YON
21	02 Nov 2019 13:22	Adj Mandate Request	Cur.Reg:18460.72:PODS Liability: 100% *Quantum: (a)CORw/GST: \$16,050.00 + (b)LO R(16days x \$110.67): \$1,770.72 + (c)LOI(16days x \$40.00):\$640.00 = Total: \$18,460.72 *Vehicle Model: Hyundai I40(1685cc) *12 recommendation repair days + 1PH + 2Su nday	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Debit)	Ref 1	Ref 2	Amount
2250502	20 Aug 2019 10:43:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC2396J	SH9101R	11.77
2258512	27 Aug 2019 09:18:55	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC2396J	Pooi Chin Han Daniel	xx.xx
2331331	01 Nov 2019 11:11:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2396J	SH9101R	11.77

Print Received Message

This mail is associated with :

***SHC2396J (MCT19080189)
[SH9101R]**

TP

COMFORT TRANSPORTATION PTE LTD

Aug 10 2019 3:00AM

[COMFORT TRANSPORTATION PTE LTD]

Chunni Motor Work Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 15/11/2019 15:49 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SHC2396J - Claim Handler: Zuhaidah Bte Samsuri

Maintained: Any other photo to show the damage to the aircon compressor?

*15/11/19
- Email was to By an
for assistance.*

Hsiao Tong (LKKAuto)

From: Bryan Ang (LKKAuto)
Sent: Friday, 29 November 2019 10:10 AM
To: Hsiao Tong (LKKAuto); Mekavathanan Sarangapani
Cc: Zuhaidah Samsuri; KKLau; Olivia Lau (LKKAuto)
Subject: RE: MCT19080189 //LKK REF: CC4/III19014146/Dpa3

Dear Meka / Aida

The edge at the pulley of the aircon compressor was distorted as a result of the collision impact. The repairer had initially tried to use back but had to replace it in the end as the aircon belt, which drives the aircon compressor, could not sit properly between the pulley edges. This may possibly result in the belt slipping out and malfunction of the aircon system of the vehicle. Please see photos below, which were also uploaded in Merimen. The edge of the pulley at the arrowed location is distorted (not in a circular shape).



11



Photo below at first survey. One of the air-con pipe was pushed inwards contacting onto the pulley of the aircon compressor. This had caused the distortion to the pulley edge of the aircon compressor.



Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 27 November 2019 10:23 AM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: MCT19080189 //LKK REF: CC4/III19014146/Dpa3

Hi Mr Meka,

Our surveyor is looking into the matter and will update asap.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Sent: Monday, 25 November 2019 5:08 PM
To: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: MCT19080189

Dear LKK team

Pleas provide your update please

Meka

Zuhaidah Samsuri

From: Zuhaidah Samsuri
Sent: Tuesday, 12 November, 2019 10:15 AM
To: Hsiao Tong (LKKAuto)
Subject: MCT19080189 / TP-SHC2396J

Hi Hsiao Tong,

Any other photo to show the damage to the aircon compressor?

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Aug 2019 17:23	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	14 Aug 2019 17:23	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	14 Aug 2019 17:23	Clm Created	Reg No: SHC2396J. Acct Date: 2019/08/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Chunn Motor Work Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Aug 2019 17:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Aug 2019 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/23	[A] HOW MEI KWAN
6	14 Aug 2019 17:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Aug 2019 17:23	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	14 Aug 2019 17:23	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
9	27 Aug 2019 14:01	Video Downloaded	Downloaded Video - Accident IV	[A] HOW MEI KWAN
10	27 Aug 2019 14:03	Video Downloaded	Downloaded Video - Accident IV	[A] HOW MEI KWAN
11	30 Aug 2019 11:13	Video Downloaded	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG
12	30 Aug 2019 11:14	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%(OID BEAT RED LIGHT)	[A] CHEW HSIAO TONG
13	30 Aug 2019 16:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/23	[I] Sherini Pillai
14	30 Aug 2019 16:12	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	30 Aug 2019 16:13	Video Downloaded	Downloaded Video - Accident IV	[I] Sherini Pillai
16	05 Oct 2019 14:09	Video Downloaded	Downloaded Video - Accident IV	[A] BRYAN TANI
17	01 Nov 2019 11:11	Adj Rpt Initiated		[A] HUEY YON
18	01 Nov 2019 11:11	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821R.	[A] HUEY YON
19	01 Nov 2019 11:11	Clm Dtl Modified	JPJ Reg. Date: -> 2013/09/30.	[A] HUEY YON
20	01 Nov 2019 11:11	Clm Details Notified		[A] HUEY YON
21	02 Nov 2019 13:22	Adj Mandate Request	Cur.Req:18460.72:PODS Liability: 100% *Quantum: (a)CORw/GST: \$16,050.00 + (b) LOR(16days x \$110.67): \$1,770.72 + (c)LOI(16days x \$40.00):\$640.00 = Total: \$18,460.72 *Vehicle Model: Hyundai I40(1685cc) *12 recommendation repair days + 1PH + 2Sunday	[A] CHEW HSIAO TONG
22	15 Nov 2019 15:49	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/23. Mandate Remarks: Any other photo to show how the damage to the aircon compressor?	[I] Zuhaidah Bte Samsuri
23	15 Nov 2019 15:49	Adj Mandate Set	Maintained:Any other photo to show the damage to the aircon compressor?	[I] Zuhaidah Bte Samsuri
24	29 Nov 2019 15:28	Adj Mandate Request	Cur.Req:18460.72:PODS Liability: 100% *Quantum: (a)CORw/GST: \$16,050.00 + (b) LOR(16days x \$110.67): \$1,770.72 + (c)LOI(16days x \$40.00):\$640.00 = Total: \$18,460.72 *Vehicle Model: Hyundai I40(1685cc)	[A] CHEW HSIAO TONG

Date From Date To Audit Type Go

ACTIVITY

Hsiao Tong (LKKAuto)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Monday, 2 December 2019 9:40 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: MCT19080189 //LKK REF: CC4/III19014146/Dpa3

Hi Hsiao Tong,

Please confirm if hirer given replacement vehicle to drive.

Thanks.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 29 November, 2019 4:32 PM
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: MCT19080189 //LKK REF: CC4/III19014146/Dpa3

Hi Aida,

Done in Merimen.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Friday, 29 November 2019 3:23 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: MCT19080189 //LKK REF: CC4/III19014146/Dpa3

Thanks for the clarification, please resend mandate in Merimen.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Friday, 29 November, 2019 10:10 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: MCT19080189 //LKK REF: CC4/III19014146/Dpa3

Dear Meka / Aida

The edge at the pulley of the aircon compressor was distorted as a result of the collision impact. The repairer had initially tried to use back but had to replace it in the end as the aircon belt, which drives the aircon compressor, could not sit properly between the pulley edges. This may possibly result in the belt slipping out and malfunction of the aircon system of the vehicle. Please see photos below, which were also uploaded in Merimen. The edge of the pulley at the arrowed location is distorted (not in a circular shape).



11

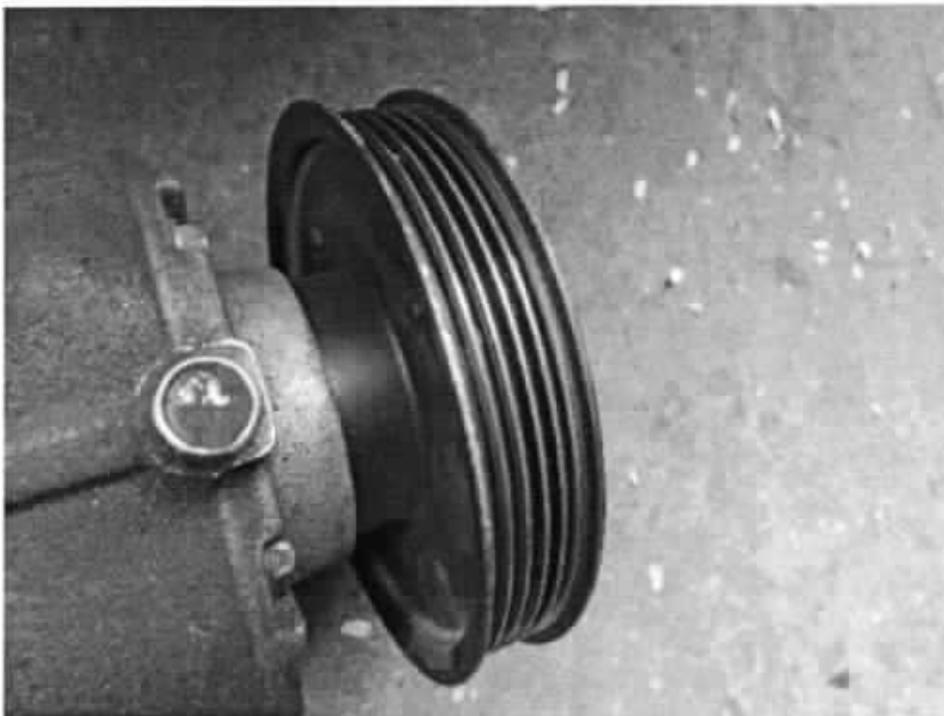


Photo below at first survey. One of the air-con pipe was pushed inwards contacting onto the pulley of the aircon compressor. This had caused the distortion to the pulley edge of the aircon compressor.



Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 27 November 2019 10:23 AM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: MCT19080189 //LKK REF: CC4/III19014146/Dpa3

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Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Sent: Monday, 25 November 2019 5:08 PM

To: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: MCT19080189

Dear LKK team

Pleas provide your update please

Meka

Zuhaidah Samsuri

From: Zuhaidah Samsuri
Sent: Tuesday, 12 November, 2019 10:15 AM
To: Hsiao Tong (LKKAuto)
Subject: MCT19080189 / TP-SHC2396J

Hi Hsiao Tong,

Any other photo to show the damage to the aircon compressor?

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

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Hsiao Tong (LKKAuto)

From: Chunni motor Work <chunnimw@yahoo.com.sg>
Sent: Friday, 20 December 2019 5:35 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your Ref: SHC2396J *Our Ref: CC4/III19014146/Dpa3 [ACCIDENT INVOLVING SH 9101R(III) AND SHC 2396J ON 10/08/2019]
Attachments: EMAIL.pdf

Your Ref : CC4/III19014146/Dpa3
Our Ref : SHC 2396 J (100819)

WITHOUT PREJUDICE

Dear Hsiao Tong,

Your email of 02-12-2019 refers,

Please see the attached email dated 20-12-2019 from M/s Comfort Transportation Pte Ltd, the contents of which are self-explanatory.

Kindly expedite this matter and revert with your offer of an amicable settlement as soon as possible.

Thank you.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.



Save the trees - Do you really need to print this e-mail?

On Monday, 2 December 2019, 1:48:50 pm SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: **SHC2396J**

Without Prejudice

Our Ref: CC4/III19014146/Dpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 9101R(III) AND SHC 2396J ON 10/08/2019

We refer to the above matter.

Kindly advise if there is any replacement taxi was given to your hirer during the repair period.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Re: ACCIDENT INVOLVING SHC 2396 J & SH 9101 R ON 10-08-2019

From: Fleet Safety (fleetsafety@cdgtaxi.com.sg)

To: chunnimw@yahoo.com.sg

Date: Friday, 20 December 2019, 4:32 pm SGT

Dear All

No float taxi taken by driver.

Hannah Lim
Fleet Safety Department
Hotline Contact No: 6550 8768
ComfortDelGro Taxi

"Start your day with road safety in mind"

Members of COMFORTDELGRO
363 Sin Ming Drive, Singapore 575717
Follow us on
ComfortRide ComfortPoint

WIN \$8,888* 1 SEP - 31 DEC 2019
by taking ComfortRIDE
*Prizes are in the form of ComfortPoints
Terms and conditions apply

From: Chunni motor Work <chunnimw@yahoo.com.sg>

Sent: Friday, 20 December 2019 3:19 PM

To: Fleet Safety <fleetsafety@cdgtaxi.com.sg>

Subject: Re: ACCIDENT INVOLVING SHC 2396 J & SH 9101 R ON 10-08-2019

GENTLE REMINDER

On Tuesday, 17 December 2019, 4:51:25 pm SGT, Chunni motor Work <chunnimw@yahoo.com.sg> wrote:

Your Ref : CT19080246

Our Ref : SHC 2396 J (100819)

Dear Sir/Madam,

Claim Audit

AUDIT TRAIL				By
No.	On	Action	Remarks	
1	14 Aug 2019 17:23	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	14 Aug 2019 17:23	Cim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	14 Aug 2019 17:23	Cim Created	Reg No: SHC2396, Acct Date: 2019/08/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Chunni Motor Work Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Aug 2019 17:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Aug 2019 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/23	[A] HOW MEI KWAN
6	14 Aug 2019 17:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Aug 2019 17:23	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	14 Aug 2019 17:23	Adj Adjuster Assigned	[None] -> BRYAN TAN	[A] HOW MEI KWAN
9	27 Aug 2019 14:01	Video Downloaded	Downloaded Video - Accident IV	[A] HOW MEI KWAN
10	27 Aug 2019 14:03	Video Downloaded	Downloaded Video - Accident IV	[A] HOW MEI KWAN
11	30 Aug 2019 11:13	Video Downloaded	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG
12	30 Aug 2019 11:14	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100%(OID BEAT RED LIGHT)	[A] CHEW HSIAO TONG
13	30 Aug 2019 16:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/23	[1] Sherini Pillai
14	30 Aug 2019 16:12	Adj Mandate Set	Approved:0.00.	[1] Sherini Pillai
15	30 Aug 2019 16:13	Video Downloaded	Downloaded Video - Accident IV	[1] Sherini Pillai
16	05 Oct 2019 14:09	Video Downloaded	Downloaded Video - Accident IV	[A] BRYAN TAN
17	01 Nov 2019 11:11	Adj Rpt Initiated		[A] HUEY YON
18	01 Nov 2019 11:11	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821R.	[A] HUEY YON
19	01 Nov 2019 11:11	Cim Dtl Modified	JPJ Reg. Date: -> 2013/09/30.	[A] HUEY YON
20	01 Nov 2019 11:11	Cim Details Notified		[A] HUEY YON
21	02 Nov 2019 13:22	Adj Mandate Request	Cur,Req:18460.72:PODS Liability: 100% *Quantum: (a)CORw/GST: \$16,050.00 + (b)LOR(16days x \$110.67): \$1,770.72 + (c)LOI(16days x \$40.00):\$640.00 = Total: \$18,460.72 *Vehicle Model: Hyundai I40(1685cc) *12 recommendation repair days + 1PH + 2Sunday	[A] CHEW HSIAO TONG
22	15 Nov 2019 15:49	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/23. Mandate Remarks: Any other photo to show the damage to the aircon compressor?	[1] Zuhaidah Bte Samsuri
23	15 Nov 2019 15:49	Adj Mandate Set	Maintained:Any other photo to show the damage to the aircon compressor?	[1] Zuhaidah Bte Samsuri
24	29 Nov 2019 15:28	Adj Mandate Request	Cur,Req:18460.72:PODS Liability: 100% *Quantum: (a)CORw/GST: \$16,050.00 + (b)LOR(16days x \$110.67): \$1,770.72 + (c)LOI(16days x \$40.00):\$640.00 = Total: \$18,460.72 *Vehicle Model: Hyundai I40(1685cc)	[A] CHEW HSIAO TONG
25	04 Dec 2019 08:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/23. Mandate Remarks: For LOI please check with TP workshop if hirer is given a replacement taxi. Thanks.	[1] Zuhaidah Bte Samsuri

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	04 Dec 2019 08:58	Adj Mandate Set	Maintained:For LOI please check with TP workshop if hirer is given a replacement taxi. Thanks.	[1] Zuhaidah Bte Samsuri
27	27 Dec 2019 09:21	Adj Mandate Request	Cur.Req:18460.72:Hi, according to 3rd party, no float taxi taken by hirer. Kindly let us have your mandate after review the matter. Thanks.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2250502	20 Aug 2019 10:43:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC2396J	SH9101R	11.77
2258512	27 Aug 2019 09:18:55	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC2396J	Pool Chin Han Daniel	xx.xx
2331331	01 Nov 2019 11:11:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2396J	SH9101R	11.77

Print Received Message

This mail is associated with :

***SHC2396J (MCT19080189)**

[SH9101R]

TP

COMFORT TRANSPORTATION PTE LTD

Aug 10 2019 3:00AM

[COMFORT TRANSPORTATION PTE LTD]

Chunni Motor Work Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 27/12/2019 11:31 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$18460.72) - SHC2396J - Claim Handler: Zuhaidah Bte Samsuri

Approved:18460.72.

Hsiao Tong (LKKAuto)

From: Chunni motor Work <chunnimw@yahoo.com.sg>
Sent: Thursday, 2 January 2020 11:21 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your Ref: SHC2396J *Our Ref: CC4/III19014146/Dpa3 [ACCIDENT INVOLVING SH 9101R(III) AND SHC 2396J ON 10/08/2019]

Your Ref : CC4/III19014146/Dpa3
Our Ref : SHC 2396 J (100819)

WITHOUT PREJUDICE

Dear Hsiao Tong,

Your email of 02-01-2020 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and the Loss of rental & income during the period of repair) at a global sum of \$18,300.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the relief driver of SHC 2396 J, Yeo Soek Beng's injury claim and other losses through his own solicitor.

Kindly forward us your Discharge Voucher as soon as possible.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

DISCLAIMER:

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On Thursday, 2 January 2020, 10:19:13 am SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$18,300.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chunni motor Work <chunnimw@yahoo.com.sg>

Sent: Friday, 20 December 2019 5:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SHC2396J *Our Ref: CC4/III19014146/Dpa3 [ACCIDENT INVOLVING SH 9101R(III) AND SHC 2396J ON 10/08/2019]

Your Ref : CC4/III19014146/Dpa3

Our Ref : SHC 2396 J (100819)

WITHOUT PREJUDICE

Dear Hsiao Tong,

Your email of 02-12-2019 refers,

Please see the attached email dated 20-12-2019 from M/s Comfort Transportation Pte Ltd, the contents of which are self-explanatory.

Kindly expedite this matter and revert with your offer of an amicable settlement as soon as possible.

Thank you.

Best Regards

William

Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

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On Monday, 2 December 2019, 1:48:50 pm SGT, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: **SHC2396J**

Without Prejudice

Our Ref: CC4/III19014146/Dpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 9101R(III) AND SHC 2396J ON 10/08/2019

We refer to the above matter.

Kindly advise if there is any replacement taxi was given to your hirer during the repair period.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CHUNNI MOTOR WORK
PTE LTD

Our Ref : SHC 2396 J (100819) Your Ref : CC4/III19014146/Dpa3 Date : 13-01-2020

M/s LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1
#01-25
Paya Ubi Industrial Park
Singapore 408933

WITHOUT PREJUDICE

Attention : *Hsiao Tong*
Motor Claims Department

Dear Sir/Madam

**ACCIDENT INVOLVING SHC 2396 J & SH 9101 R AT THE JUNCTION OF JLN BAHAR
RD X JURONG WEST AVENUE 4 ON 10-08-2019**

Your email of 03-01-2020 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair and Loss of rental & income during the period of repair) at a global sum of \$18,300.00

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the relief driver of SHC 2396 J, Yeo Soek Beng's injury claim and other losses against your principals, M/s India International Insurance Pte Ltd and /or their insured through his own solicitor.

As requested, we return the attached Discharge Voucher duly executed together with the original Letter of Demand for your onward transmission.

Kindly expedite payment and forward us your cheque for the sum of **\$18,300.00** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as possible.

Thank you.

Yours faithfully,

For **CHUNNI MOTOR WORK PTE LTD**

Claims Department

Enc

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Aug 2019 Edit Reg		14 Aug 2019 00:00 Edit Adj Rpt	S\$15,000.00 Edit Estimates	S\$15,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHC2396J	Date of Loss:	10/08/2019 03:00 - :59 [70 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19080189	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SH9101R	Policy No. (Claimant):	D-18088936MFSH
		Excess:	
Repairer:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 23/08/2019]		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
<ul style="list-style-type: none"> III_SG (27/12/2019): Alert - Adj Mandate Approved (S\$18460.72) - SHC2396J - Claim Handler: Zuhaidah B... III_SG (04/12/2019): Alert - Adj Mandate Maintained - SHC2396J - Claim Handler: Zuhaidah Bte Samsuri III_SG (15/11/2019): Alert - Adj Mandate Maintained - SHC2396J - Claim Handler: Zuhaidah Bte Samsuri III_SG (30/08/2019): Alert - Adj Mandate Approved (S\$0.00) - SHC2396J - Claim Handler: Zuhaidah Bte S... 			
ALL ASSOCIATED TASKS		View All	Search Tasks
		Create New Task	Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

Claim Documents

*SHC2396J (MCT19080189)
[SH9101R]
TP
COMFORT TRANSPORTATION PTE LTD
Aug 10 2019 3:00AM
[COMFORT TRANSPORTATION PTE LTD]
Chunni Motor Work Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
Video										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail	Print		
1	27/08/19 09:18	Video - Accident IV							Load MP4	<input type="checkbox"/>	
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
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194	05/10/19 15:25	Finishing Photo		<input checked="" type="checkbox"/>
195	05/10/19 15:25	Finishing Photo		<input checked="" type="checkbox"/>
196	05/10/19 15:28	Finishing Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/08/19 17:24	TP ESTIMATE + TP GIA REPORT		<input type="checkbox"/>
2	14/08/19 17:24	ACKNOWLEDGEMENT EMAIL TO III DD 14.08.2019		<input type="checkbox"/>
3	29/08/19 20:49	TP ESTIMATE - MARKED		<input type="checkbox"/>
4	02/11/19 13:19	LOD		<input type="checkbox"/>
5	02/11/19 13:19	Authorisation to Act		<input type="checkbox"/>
6	02/11/19 13:19	Workshop Invoice		<input type="checkbox"/>
7	02/11/19 13:19	RENTAL RATE & MILEAGE		<input type="checkbox"/>
8	27/12/19 09:19	EMAIL FROM CDGE		<input type="checkbox"/>
9	20/01/20 09:03	DISCHARGE VOUCHER		<input type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print

Video			1 per page	<input checked="" type="checkbox"/>
No.	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	20/08/19 10:43	Singapore Accident Statement IV SH9101R	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014146/DPA3Q2

Date: 20/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant		
Vehicle No : SHC2396J	Insured Vehicle No :	SH9101R
Date of Loss: 10/08/2019	Nature of Claim:	TP
		Claim No: MCT19080189

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC2396J		
Make & Model:	HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A)	Engine No:	D4FDEU479924
Reg. Date:	30/09/2013 (Man. Year: 2013)	Chassis No:	KMHLB41UMDU041635
Colour:	Blue	Odometer:	0 km
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	West Lake 5 mm	Rear Left Side:	West Lake 5 mm
Front Right Side:	West Lake 5 mm	Rear Right Side:	West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	41,453.40	16,215.28	25,238.12	60.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,770.00	2,530.00	3,240.00	56.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	47,223.40	18,745.28	28,478.12	60.31
Approved Total (Overridden) (S\$)		15,000.00		
(S\$)	47,223.40	15,000.00	32,223.40	68.24
+ GST 7.00/7.00% (S\$)	3,305.64	1,050.00	2,255.64	68.24
Nett Amount (S\$)	50,529.04	16,050.00	34,479.04	68.24
+ Loss of Use (15.0 x S\$40.00/day) (S\$)		600.00		
+ Car Rental (15.0 x S\$110.67/day) (S\$)		1,660.05		
Nett Liability (S\$)		18,310.05		
Global Sum Settlement (S\$)		18,300.00		

INSPECTION

Date of Assignment:	14/08/2019	
Date Inspected:	14/08/2019 Inspected At:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint Singapore 568047

Estimated Period of Repair: 12.0 days

Adjuster: BRYAN TANI

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 01 Nov 2019)
Parts: 143	HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHC2396J)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Buckled	2,265.90 FL	*2,265.90 FL
2	2		*BONNET HINGE (LH/RH)	Bent	82.00 FL	*82.00 FL
3	1		*BONNET LOCK	Bent	36.90 FL	*36.90 FL
4	2		*BONNET ABSORBER	Not Necessary	116.20 FL	*- FL
5	1		*BONNET INSULATOR	Not Necessary	196.50 FL	*- FL
6	1		*BONNET INSULATOR CLIPS	Not Necessary	8.40 FL	*- FL
7	1		*RADIATOR GRILLE	Broken	251.00 FL	*251.00 FL
8	1		*RADIATOR GRILLE H EMBLEM	Broken	27.50 FL	*27.50 FL
9	1		*FRONT BUMPER COVER	Dislodged	544.50 FL	*544.50 FL
10	1		*FRONT BUMPER SPONGE	Broken / Dislodged	99.20 FL	*99.20 FL
11	1		*FRONT BUMPER REINFORCEMENT	Buckled	402.10 FL	*402.10 FL
12	2		*FRONT BUMPER GRILLE (LH/RH)	Dislodged	83.20 FL	*83.20 FL
13	1		*FRONT BUMPER CENTRE GRILLE	Dislodged	178.60 FL	*178.60 FL
14	2		*FRONT BUMPER CENTRE GRILLE TOP GARNISH	Not Necessary	160.00 FL	*- FL
15	2		*FRONT BUMPER BRACKET TOP (LH/RH)	Not Necessary	44.80 FL	*- FL
16	1		*FRONT BUMPER BRACKET (LH/RH)	N/S Broken / O/S Not Necessary	49.20 FL	*24.60 FL
17	1		*HEADLAMP SUPPORT TOP COVER	Not Necessary	222.60 FL	*- FL
18	1		*HEADLAMP SUPPORT PANEL ASSY	Broken / Bent	907.40 FL	*907.40 FL
19	2		*HEADLAMP (LH/RH)	Broken	2,776.00 FL	*2,776.00 FL
20	1		*RADIATOR	Bent / Punctured	698.30 FL	*698.30 FL
21	1		*RADIATOR FAN BLADE ,COWLING ,MOTOR ASSY	Broken	792.95 FL	*792.95 FL
22	2		*RADIATOR BRACKET (LH/RH)	Not Necessary	13.00 FL	*- FL
23	1		*RADIATOR HOSE UPPER	Deformed	36.50 FL	*36.50 FL
24	1		*RADIATOR HOSE LOWER	Not Necessary	36.50 FL	*- FL
25	2		*RADIATOR GUARD	Not Necessary	40.00 FL	*- FL
26	2		*HORN UNIT (LH/RH)	Broken	147.60 FL	*147.60 FL
27	1		*HORN WIRE	Broken / Torn	156.50 FL	*156.50 FL
28	2		*FRONT FENDER (LH/RH)	Dented	1,132.60 FL	*1,132.60 FL
29	1		*FRONT FENDER SHIELD (LH/RH)	N/S Torn / O/S Not Necessary	349.80 FL	*174.90 FL
30	1		*AIR CLEANER ASSY	Not Necessary	118.60 FL	*- FL
31	1		*AIR DUCT	Cut	134.60 FL	*134.60 FL
32	1		*AIR FLOW SENSOR	Not Necessary	502.20 FL	*- FL
33	1		*AIR CLEANER BOTTOM ASSY	Not Necessary	325.00 FL	*- FL
34	1		*AIRCON CONDENSER	Bent / Punctured	927.50 FL	*927.50 FL
35	1		*AIRCON SUCTION & LIQUID HOSE	Not Necessary	624.00 FL	*- FL
36	1		*AIRCON DISCHARGE HOSE	Not Necessary	162.60 FL	*- FL
37	1		*AIRCON COMPRESSOR	Damaged	2,578.00 FL	*2,578.00 FL
38	1		*FRONT WINDSCREEN GLASS	Cracked	1,017.80 FL	*1,017.80 FL
39	1		*FRONT WINDSCREEN MOULDING	Necessary	113.30 FL	*113.30 FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*FRONT WINDSCREEN PILLAR OUTER (RH)	Dented	1,745.50 FL	*1,745.50 FL
41	1		*WIPER PANEL TOP GARNISH	Cut	222.60 FL	*222.60 FL
42	1		*WIPER CONTAINER	Not Necessary	61.90 FL	*- FL
43	1		*WIPER CONTAINER MOTOR	Not Necessary	75.00 FL	*- FL
44	1		*FRONT CHASSIS MEMBER O/S	Bent	1,060.70 FL	*1,060.70 FL
45	1		*ENGINE MOUNTING	Not Necessary	456.30 FL	*- FL
46	1		*ENGINE UNDER COVER	Dislodged / Torn	334.60 FL	*334.60 FL
47	1		*ENGINE CROSSMEMBER	Not Necessary	2,094.40 FL	*- FL
48	1		*ENGINE MTG (REAR)	Not Necessary	279.60 FL	*- FL
49	1		*GEARBOX	Not Necessary	14,808.00 FL	*- FL
50	1		*GEARBOX MOUNTING	Not Necessary	215.40 FL	*- FL
51	1		*INTER COOLER	Bent	1,032.50 FL	*1,032.50 FL
52	2		*INTER COOLER MOUNTING	Not Necessary	25.90 FL	*- FL
53	1		*HOSE B TO INTER COOLER	Not Necessary	229.70 FL	*- FL
54	1		*HOSE C TO INTER COOLER INLET	Not Necessary	294.50 FL	*- FL
55	1		*PIPE TO INTER COOLER	Not Necessary	167.05 FL	*- FL
56	1		*PIPE TO INTER COOLER OUTLET	Not Necessary	244.55 FL	*- FL
57	1		*WIRING -ENGINE	Not Necessary	3,326.00 FL	*- FL
58	1		*WIRING -ECM	Not Necessary	3,243.00 FL	*- FL
59	1		*ACTUATOR -SWIRL CONTROL	Not Necessary	814.60 FL	*- FL
60	1		*AUTO GEAR OIL	Not Necessary	110.40 FL	*- FL
61	1		*THROTTLE BODY ASSY	Not Necessary	1,096.60 FL	*- FL
62	1		*INTAKE MANIFOLD ASSY	Not Necessary	1,141.10 FL	*- FL
63	1		*FRONT NUMBER PLATE	Dislodged	25.00 FS	*25.00 FS
64	1		*FRONT NO PLATE TRIM COVER	Dislodged	30.00 FS	*30.00 FS
65	1		*FRONT DOOR COMFORT LOGO (RH)	Not Necessary	75.00 FS	*- FS
66	1		*FRONT DOOR ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS
67	1		*FRONT WINDSCREEN SEALANT	Necessary	46.00 FS	*46.00 FS
68	1		*FRONT ERP STICKER	Necessary	26.00 FS	*26.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

	Sub Total (S\$)	51,741.25	20,212.35
	- List Item Discount on L Items 20.00/20.00% (S\$)	10,287.85	3,997.07
	Total Parts (S\$)	41,453.40	16,215.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,500.00	1,000.00
2	SPRAY PAINTING CHARGE	New	1,500.00	900.00
3	WIRING CHARGE	New	100.00	30.00
4	TUFF KOTE	New	100.00	40.00
5	TOWING CHARGE	New	50.00	0.00
6	FRONT CHASSIS ALIGNMENT CHARGE	New	400.00	150.00
7	REMOVE/REFIX AIRCON & REFILL GAS	New	150.00	80.00
8	REMOVE/REFIX ENGINE /GEARBOX	New	650.00	250.00
9	REMOVE/REFIX DASHBOARD	New	450.00	0.00
10	REMOVE/REFIX FUSE BOX	New	180.00	0.00
11	REMOVE/REFIX FRONT WINDSCREEN GLASS	New	120.00	80.00
12	REMOVE/REFIX CUSHION & UPHOLSTERY FRONT	New	90.00	0.00
13	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE	New	480.00	0.00
Gross Labour Cost (S\$)			5,770.00	2,530.00

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< END OF ESTIMATES >