INS. CASE OWNER	Lyhn	CC 4 ASM 1901	4175,	RT JOY/VIEW	
Surveyor.	Rajul	DOI: N	MENT ALT	Date / Time : 14 (8	(101.
Pre-assign / CCU Insured Vehicle No Name of Insured Insured Tel No. Excess Sec II :SS	FBK 70 HUSEIN MUH	HP: 13/8/10	Claim No. Policy No. Make / Mode Place of Accid		134660
Is driver the owner If NO. Driver Nat Driver Tel	ne / Age :	(V/L YES/NO.)	Ol GIA REPO		
INSRS: WSP: FALL! Tel: Liability: PT	INSR:	y: []	INSRS: WSP: Tel: Liability: RMKS:	Tel Lia	
Date/Time	SW DELID-X	547.00			
02 (09 31/4) - 13/4 - 25/4 - 30/4	OJ GIA REPORT	Pending LOD) It mandate) Late approval 8 as per 10 cos). Send OV ·	Nino-Reporting by (1st) Non-Reporting by (Final) Non-Reporting by (Final) Nonfleation by (Final) Nonfleation by (Final) Nonfleation by (Final) After call by to Ot. Documentation Check List: Notification by (if non-pickup) After call by to Ot. Authorisation To Act. Release Voucher Final Repair Bill: Car Renual Invoice: Towing Invoice LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD Payment Breakdown Form: Post-Repair Photos:	STATE Typist
PRELIMINARY ADVICE	Date/Time:	Sent By:		Others:	Ż 🗆
FINALIZATION	Date/Time:	Confirm with:	_	Confirm by: YAJMI.	
Repair Cost: 45 FINAL SETTLEMENT Final Liability: Repair Cost: (WBST) Loss of Rental (LOR): Loss of Use (LOU): Less of Income (LOI): LOR only 1.00 only GIA/LTA Search	SS 406 6.00 (SS - 15 SS - 15	Assessed) BOLA S/N No.:	ME 2)2 W/40.T)	Email Call If NO or B 28, Ass. Lia. OLV MIT ON TO TPV.	Chahonery
Medicál: Disbursement: Legal Cosa	SS ~ SS ~	(e.g. Tow/ Independent	ilent)	Claim status: Normal/Reg Report Format: Survey (ee.	4350]—
Total: FINAL PAYMENT	Ss JAME 100	Confirm with:		Emuit Cull	
Payee 1: Payee 2: (Strike if N.A.)	ss 3008-00		Aiv Auto Si		
Payer 3: (Strike if N.A.)	SS	Name 3:	1		

AXA INSURANCE SINGAPORE PTE LTD NO. 8 SHENTON WAY , #24-01 AXA TOWER, 068811

SINGAPORE

Attention : Motor Claim Department

Estimate: ES003512

Date 02/09/2019
Vehicle Num. SLN8361P
Make/Model TOYOTA ALTIS
Chassis/Eng# MR053REH104561285
Accident Date 11/08/2019

4 DAYS

Claim No. Reference TP NTUC VS AXA

Policy No.

		Policy	140.	
Quantity	Particular		Unit Price	Amount S\$
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	LIST ITEMS: LH SIDE MIRROR LH SIDE MIRROR BACK COVER -LH FRONT FENDER LH FRONT FENDER EMBLEM VVTI -FRONT BUMPER LH FRONT DOOR LH FRONT DOOR LH FRONT DOOR BLACK TAPE			1.250.00 90.40 54.00 1.100.00 66.10
	25.00% Discount S\$			640.13 1,920.37
	LABOUR: TO TRANSFER SLIDING DOOR PARTS/MECHANISMS SPRAY PAINTING ON ACCIDENT DAMAGED AREAS COMPUTERISED WHEEL ALIGNMENT TO REMOVE/REPLACE PARTS & PANEL BEATING TO REPAIR RESPRAY LITERONT SPORTS RIM			40.00 700.00 ————————————————————————————
	Labour Total S\$:			1,090.00
pliars : Three T	housand Ten & Cents Thirty-Seven Only			
	E & O.E		Total S\$	3,010.37
ALCON AL	D ALITO REDVICES DIE LID	4/5	LESS 200/0	- 602.0
ALCON AI	RAUTO SERVICES PTE LID			2468.2
			LE	2400-0
	1 1 1 1 1 1	LIST ITEMS: LH SIDE MIRROR LH SIDE MIRROR BACK COVER LH FRONT FENDER LH FRONT FENDER LH FRONT DOOR LH FRONT DOOR LH FRONT DOOR BLACK TAPE List TotalS\$: 25.00% Discount S\$ LABOUR: TO TRANSFER SLIDING DOOR PARTS/MECHANISMS SPRAY PAINTING ON ACCIDENT DAMAGED AREAS COMPUTERISED WHEEL ALIGNMENT TO REMOVE/REPLACE PARTS & PANEL BEATING TO REPAIR RESPRAY LITERONT SPORTS RIM Labour Total S\$:	LIST ITEMS: LH SIDE MIRROR LH SIDE MIRROR BACK COVER LH FRONT FENDER LH FRONT FENDER LH FRONT DOOR LH FRONT DOOR LH FRONT DOOR LH FRONT DOOR BLACK TAPE List TotalS\$: 25.00% Discount S\$ LABOUR: TO TRANSFER SLIDING DOOR PARTS/MECHANISMS SPRAY PAINTING ON ACCIDENT DAMAGED AREAS COMPUTERISED WHEEL ALIGNMENT TO REMOVE/REPLACE PARTS & PANEL BEATING TO REPAIR RESPRAY LIT FRONT SPORTS RIM Labour Total S\$: pliars: Three Thousand Ten & Cents Thirty-Seven Only	Unit Price LIST ITEMS: LH SIDE MIRROR LH SIDE MIRROR BACK COVER LH FRONT FENDER LH FRONT FENDER EMBLEM VVTI FRONT BUMPER LH FRONT DOOR LH FRONT DOOR LH FRONT DOOR BLACK TAPE List TotalS\$: 25.00% Discount S\$ LABOUR: TO TRANSFER SLIDING DOOR PARTS/MECHANISMS SPRAY PAINTING ON ACCIDENT DAMAGED AREAS COMPUTERISED WHEEL ALIGNMENT TO REMOVE/REPLACE PARTS & PANEL BEATING TO REPAIR RESPRAY LIFTRONT SPORTS RIM Labour Total S\$: E & O.E Total S\$ ALCON AIR AUTO SERVICES PTE LTD



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD NO 8 SHENTON WAY #24-01 AXA TOWER 068811 SINGAPORE

Attention: Motor Claim Department.

Estimate ES003512

LHE

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D GST REG. NO.: 19-9501140-D

Date: 13/08/2019

Whicle Num SLN8361P Make/Model TOYOTA ALTIS Chassis/Eng# MR053REH104561285

Accident Dale 11/08/2019

Claim No:

Reference TP NTUC VS AXA

Policy No.

S/N	Quantity	Particular	Unit Price	Amount SS
1.234.687	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	LIST ITEMS LH SIDE MIRROR CAL LH SIDE MIRROR BACK COVER CAL LH FRONT FENDER FORMAT LH FRONT FENDER EMBLEM WITH AM FRONT BUMPER ALL LH FRONT DOOR SAL LH FRONT DOOR BLACK TAPE AN CH FRONT DOOR BLACK TAPE	Crack Hy 900 (0064 4 days	1,250,00 90,40 751,20 54,00 485,00 1,100,00 56,10
		List TotalSS 25 00% Discount SS	10/09/19 PLIK	3.826.70 956.68
		LABOUR TO TRANSFER SUBTIG DOOR PARTSMECHANISMS SPRAY PAINTING ON ACCIDENT DAMAGED AREAS COMPUTERISED WHEEL ALIGNMENT TO REMOVEREPLACE PARTS & PANEL BEATING TO REPAIR RESPRAY LH FRONT SPORTS RIM	Respettur repair	2.870.02 52:05 40 50:00 700 120:00 241 452:00 35:0 150:00 X 521
		Labour Total SS		1,570.00
D-40	alters : Four Th	bursed Four Hundred Forty & Cents Fee Only		
		ESOE	Total S\$	4,440.02

for FALCON AIR AUTO SERVICES PTE LTD

LKK Auto Contuitant's Rence Willy the Register of the following:

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- Intoly empelant hirry or
- · Party prices surround to an objection
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- · Carlo Company of the party of
- Dept. of the land of the least of the least of the land of th

Address to the Possition

Spalul

Date

FALCON-AIR AUTO SERVICES PTE LTD

ja subsidiary of Factor-Air Hestings Pie Link

Head Office: 176 Sri Ming Drue #01-06/07/13, #05-17 Sri Ming Autorate Singapore 575721. Tel: 6457-0680/6458-0680. Fax: 6454-7867. Branches: Tampries 5: 128 88 1000 #01-200 5:528840) Tel: 6789-7997 Fax: 6789-7997 • No. 8 Pangan Loop (BK) 7 BK to 5:128226; Tel: 6779-5665 Fax: 6779-1110 Websites; www.biarraccom.sg. E-mail: email@coror.com.ig

CONAID

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D GST REG. NO.: 19-9501140-D



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD NO. 8 SHENTON WAY #24-01 AXA TOWER, 068811 SINGAPORE

Attention Motor Claim Department

Estimate ES003512

Date: 13/08/2019 Vehicle Num: SLN8361P Make/Model: TOYOTA ALTIS

Chassis/Eng#: MR053REH104561285

Accident Date: 11/08/2019

Claim No.:

Reference: TP NTUC VS AXA

Policy No.

S/N	Quantity	Particular		Unit Price	Amount S\$
1. 2. 3. 4. 5. 5. 7.	* * * * * * * * * * * * * * * * * * * *	LIST ITEMS: LH SIDE MIRROR CAT LH SIDE MIRROR BACK COVER OF THE SIDE MIRROR BACK COVER OF THE SIDE MIRROR BACK TAPE AND THE SI	TO TOWN	He gooloobs 4 days	1,250,00 90,40 781,20 54,00 485,00 1,100,00 66,10
		List TotalS\$: 25,00% Discount S\$		٦٥ -	3,826.70 956.68
				10/69/19 19/6/18	2,870.02
		TO TRANSFER SLIPING DOOR PA SPRAY PAINTING ON ACCIDENT I		Q . Hu	5000 40
		COMPUTERISED WHEEL ALIGNM TO REMOVE/REPLACE PARTS & I TO REPAIR RESPRAY LH FRONT	ENT PANEL BEATING	Respetter	120.00 × 450.00 × 150.00 ×
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ingO	olters: Four Th	COMPUTERISED WHEEL ALIGNM TO REMOVE/REPLACE PARTS & I TO REPAIR RESPRAY LH FRONT Labour Total S\$	ENT PANEL BEATING	Total SS =	
		COMPUTERISED WHEEL ALIGNM TO REMOVE/REPLACE PARTS & I TO REPAIR RESPRAY LIH FRONT Lebour Total SS oussand Four Hundred Forty & Cents Time Only	E & O.E.		1,570,00 × 1,570,00
		COMPUTERISED WHEEL ALIGNM TO REMOVE/REPLACE PARTS & I TO REPAIR RESPRAY LH FRONT Labour Total SS outsand Four Hundred Forty & Cents Two Only	E & O.E.	Total SS Buto Consultantia bence notify experient of the following: servey belonged at 1000 pc. posty belonged at 1000 pc. posty servey at max without Pierre and posty servey at max with posty servey at max without Pierre and posty servey at max with posty servey at max wit	1,570,00 × 1,570,00

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Facon-Air Holdings Pie Ltd)



Service Request Details

Claim

S9M01WZQ

Reference

None /

Loss Date

August 13, 2019

Report Date

Aug 16, 2019 3:29:00 PM

Request Date

August 30, 2019

Due Date

August 30, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

Mare w

Vehicle Information

Incident Vehicle Registration #

SLN8361P

LKK AUTO CONSULTANTS PTE LTD [TP] +

Menu

IUTUIA (KEU)

Service Address

Primary Contact/Insured

HUSSEIN MUHAMAD HASNI BIN BLK 168 PETIR ROAD, #04-126, 670168, Singapore 84999034 phantom4357@gmail.com

Claim Handler

PAY Daniel

zhihao.pay@axa.com.sg

Additional Instructions

TP FALCON

Messages Invoices History Documents Assessment Metrics Notes

8/30/19 3:22 PM

0

New Message

TYPE

SENT

FROM TAN Jas

SUBJECT DS

BODY hi please proceed to DS. thanks.

Catherine Chong (LKK Auto)

From:

ANDY <andy@falconair.com.sg>

Sent:

Tuesday, 13 August, 2019 2:58 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

pandan@falconair.com.sg

Subject:

[EXTERNAL] SLN8361P CLAIMING TP AGAINST FBK2094J (AXA) DOA 11/08/2019

Attachments:

SAS2649981.PDF; ESTIMATE.pdf; VEHICLE SEARCH.pdf

Categories:

Raghav

Dear Sir/Madam

Kindly arrange TP survey for this case.

We only prefer the surveyor company listed below as they do the correspondence directly with you.

1. LKK AUTO CONSULTANTS

Kindly arrange survey / advise liability

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add: No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No: +65 67795665 Fax No: +65 6779 1110

Your message is ready to be sent with the following file or link attachments:

SAS2649981

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



Auto Consultants Pte Ltd

51 UBLAVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 25/09/2019

Survey Details:

Date of loss	11-Aug-19
Date of appointment	14-Aug-19
Date of survey	10-Sep-19
Location of survey	FALCON-AIR AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLN 8361P
Make and Model	TOYOTA COROLLA ALTIS 1.6 CVT
Date of registration	19/5/2017
Excess	
Market Value	\$75,000
Parf Rebate	\$54,635
Nett Loss	\$20,365

Repair details:

Initial Estimate	\$ 4,440.02

Proposed/Revised repair cost:

Number of days for repair	4
Lump Sum(if applicable)	\$ 2,400.00
Total	\$ 3,010.38
Labour	\$ 1,090.00
Check items (estimate)	\$ •
Parts	\$ 1,920.38



Auto Consultants Pte Ltd

51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,568.00	W/GST
Loss of use	\$ 1.5	
Loss of rental (W/GST)	\$ 428.00	4days x \$107
Loss of income	\$ 	
LTA search fees	\$ 2.00	
Others	\$	
Proposed Total	\$ 2,998.00	

LKK AUTO CONSULTANTS PTE LTD [TP] .

Menu



<MANDATE IA> - S9M01WZQ {ACCIDENT INVOLVING FBK 2094J(OI) & SLN 8361P(TP) ON 11/08/2019}

Type

Q Question

Message

LIABILITY: 100% BOLA S22 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$2998.00 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply

P: Anoly

v. Out

6.V

7: 4.07p.n



Service Request Details

Claim

S9M01WSF

Reference

None Ø

Loss Date

August 11, 2019

Report Date

Aug 13, 2019 3:44:05 PM

Request Date

August 13, 2019

Due Date

August 20, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration # SLN8361P LKK AUTO CONSULTANTS PTE LTD (TP) •

Menu

Model

22.20

COROLLA ALTIS-1.6 (A)

Service Address

Primary Contact/Insured

HUSSEIN MUHAMAD HASNI BIN BLK 168 PETIR ROAD, #04-126, 670168, Singapore 94221103

Claim Handler

KHONG Lynn 68804892

lynn.khong@axa.com.sg

Additional Instructions

NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From:

ANDY <andy@falconair.com.sg>

Sent:

Tuesday, 13 August, 2019 2:58 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Cc:

pandan@falconair.com.sg

Subject:

[EXTERNAL] SLN8361P CLAIMING TP AGAINST FBK2094J (AXA) DOA 11/08/2019

Attachments:

SAS2649981.PDF; ESTIMATE.pdf; VEHICLE SEARCH.pdf

Categories:

Raghav

Dear Sir/Madam

Kindly arrange TP survey for this case.

We only prefer the surveyor company listed below as they do the correspondence directly with you.

1. LKK AUTO CONSULTANTS

Kindly arrange survey / advise liability

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add: No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No: +65 67795665 Fax No: +65 6779 1110

Your message is ready to be sent with the following file or link attachments:

SAS2649981

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

15 August, 2019

HUSSEIN MUHAMAD HASNI BIN BLK 168 PETIR ROAD #04-126, Singapore 670168

Dear Sir.

OUR REF

: CC4/ASM19014135/gb3

YOUR REF

: FBK 2094J

ACCIDENT INVOLVING FBK 2094J & SLN 8361P ON 11/08/2019 ALONG/AT NEWTON FLYOVER FROM BUKIT TIMAH TWD CITY

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/motor-claims.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)

· Coloured photographs of accident scene (if any)

Coloured photographs of damage to all vehicles involved (If any)

Video footage of accident (if any)

Statement and/or police report from independent witness(es) (if any)

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to CeciliaChong@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6749 4274 if you have any further enquiries.

Yours sincerely, Cecilia Chong Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD Motor Claim Department



Re:<MANDATE IA> - S9M01WZQ {ACCIDENT INVOLVING FBK 2094J(OI) & SLN 8361P(TP) ON 11/08/2019}

Type

Question

Message

please proceed. thanks.

Reply

Cecilia Chong (LKK Auto)

From:	ANDY <andy@falconair.com.sg></andy@falconair.com.sg>
Sent:	Monday, 23 September 2019 9:30 AM
To:	Cecilia Chong (LKK Auto)
Subject:	RE: SLN8361P CLAIMING TP AGAINST FBK2094J (AXA) DOA 11/08/2019
Attachments:	INVOICES & DOCUMENTS.pdf
Dear Cecilia,	
We are pleased to have a	a direct settlement with you based on the following
1) COR	***************************************
2,568.00	
2) RENTAL @ \$100 X 4D	AYS 428.00
3) LTA SEARCH FEE	
2.00	
Total: \$ 2,998.00	
Attached tax invoices for	your reference.
	e voucher @ our Pandan Branch.
Thanks & best regards	
Andy	
Falcon-Air Auto Services	Pte Ltd

----Original Message-----

5665 Fax No: +65 67791110

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: Monday, September 16, 2019 7:59 PM

To: ANDY <andy@falconair.com.sg>

Subject: RE: SLN8361P CLAIMING TP AGAINST FBK2094J (AXA) DOA 11/08/2019

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779

WITHOUT PREJUDICE

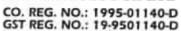
Dear Andy,

For cost of repair, the recommended repair cost as calculated is L/S \$2,400.00 (before GST) with 4 repair days.

Kindly forward your LOD and other documents to us (LKK) for our necessary action.

Thanks

FALCON-AIR AUTO SERVICES PTE LTD





FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD NO. 8 SHENTON WAY #24-01 AXA TOWER, 068811 SINGAPORE

Attention: Motor Claim Department

Tax Invoice : TI101103

Date 16/09/2019 Vehicle Num. SLN8361P Make/Model TOYOTA ALTIS

Chassis/Eng# MR053REH104561285

Accident Date 13/08/2019

Claim No.

Reference: TP NTUC VS AXA L/S \$2,400.00

Policy No.

Amount S\$

LUMPSUM REPAIR INCLUSIVE OF PARTS, LABOUR & PAINT

2,400.00

SingDollars: Two Thousand Five Hundred Stdy-Eight Only

E & O E

Total S\$

7% GST S\$ Amount Due S\$ 2,400.00 168.00

2,568.00 ---------

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Faicon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862 anches: Tampines St 93 Bik 9006 #01-200 S[528840] Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop [Bik I / Bik K] S[128226] Tel: 6779-5665 Fax: 6779-1110 Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Tuesday, 3 September 2019 3:50 PM

To:

phantom4357@gmail.com

Subject:

<STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19014135/gb3 *** ACCIDENT

INVOLVING FBK 2094J / SLN 8361P / OTHERS ON 13/08/2019 *** (NO ACTION

REQUIRED)

03 SEPTEMBER 2019

MUHAMAD HASNI BIN HUSSEIN

Dear Sir/ Mdm

OUR REF

: CC4/ASM19014135/gb3

YOUR REF

: FBK 2094J

ACCIDENT INVOLVING FBK 2094J / SLN 8361P / OTHERS ALONG/AT NEWTON FLYOVER BEF SHELL PETROL KIOSK ON 13/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FALCON-AIR AUTO SERVICES PTE LTD acting on behalf of the owner of SLN 8361P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- · Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep
 us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>CeciliaChong@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

AUTHORIZATION TO ACT

I, VIJAYA IITA VA MARY ADRAHAM ("the third party claimant")
of BLK 434 JURONG WEST ST 42#04-538 (address), Owner of SLN 8361P (vehicle no.) hereby authorize
owner of SLN 836 [(vehicle no.) hereby authorize
FALCON- AIR ALUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. <u>QLN 8361P</u> that was damaged pursuant to the
accident which occurred on 13/8/19 (date) along NEWTON
PLYOUER FROM B. TIMAH TWD CITY (location)
involving vehicle no/s FBK 2094J
("the accident").
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.
Dated this 0 day of 09 (month) 20 19 (year)
Signed by "the third party claimant" Signed by "the workshop"



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	FBK 2094J	(insd veh)	
	SLN 8361P	(TP veh)	Model: TOYOTA COROLLA ALTIS
Date of Accident/ Time:	13/08/2019		

	* Accessed Embolity E	is the Atlant and	ly fior chain codes	ons and for cases where BOLA do	es not apply
	BOLA Limbility: 100			Assessed Liability (*):	300
B}	For GIA Registered V	Vorkshop:		BOLA Applicable Yes/the ISO	A Sommer No. 22
A)	For Non GIA Registe	red Worksho	p:	Agreed Liability (1	4
Is Third Pa	me: FALCON-AIR arty Workshop GIA Registe		VICES PTE LTD.	NO (Kintfly indicate below)
	lement Sum	:\$	2,998.00		
		15			
Others:		.50			
	Search Fee	:5	2.00	*	a surface a tarassepar un
Rental Life		1.2	428.00		4 days at \$107.00per day
Timal Repa	Agricultural and the second and the	- 5	2,568.00		(W/GST)
Regair Est		3	4,750,8	-	

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, cental agreement / involves are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you [AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident

e / Workshop stamp Signature of workshop represental

mp (if applicable) Signature of Witness / Worlish

Name of Representative: Estado and Fernando Name of Witness:

Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative

30/09/19

Date:

AXA Insurance Pte Ltd (Company Reg. No.: 199903512M) 8 Shenton Way #24-01 AXA Tower Singapore 963811 AXA Customer Centre #01-71/22

Telephone: +65 6890 4/898 - Axa.com sg



FALCON-AIR

TAX INVOICE

FA INVOICE: PDL 07317

Please quote full invoice number when making payment

V 5 P	9>(1)					
V. A. No.	Vehicle Reg. Nr.	_	Model Type		Co. Reg. No.: 1988-0	
JLN 8361P	SJ Q 74 98	The second second second	Toyota		GST Reg. No.: M2-000	14125-5
nates/nemarks	D mc. dsi D exc. dsi	Rental Pe	riod	Agreed Return D	late (14/09/14/
\$ / O o Per Day	\$ Per Week	KM IN		Time/ 13	to 1,409	2019
\$ Per Month	1	км		Ho	our Day Mith	Yr
Plus First Km Free Per	, thereafter,	KM		Date Date	0511009	
Chargeable at \$ Per Km		DRVN		Ho	our Day Mith	Yy.
VIIGUA THAY	emary Abrahan	N	Collision Damage Exce \$ Per Day \$	st Reduction Per Mth	☐ Accept	☐ Decline
Hirer's Address BLK 434	smary Abraham Jurong West St 4 18 (640439)	<i>+</i> 2.	Personal Accident Insu	Per Mth	C) Accept	[] Decline
# 04-53	8 (640439)		Rental Charge Comput		Dollars	Cents
CONTRACTOR TECH	o (Res/FIP/Pgr) Fax. No 6 0 8 3 2 7 4	D.	Vehicle Hire			
Reference Contact	Tel. No	. (Ofc)	4 a	lays	400	00
Driver's Name Anandan S/0	Saminathan 11 Turong West Style	/1/13				
Driver's Address BLK 434 464-5	Jurang West St 46		CDER			
Tel. No. (Res/HP/Pgr)	5 7326 944	-	PAI		7 70	
Driving Licence Nr.	Explry / Pass Date Issued 8		Delivery / Collection Fo	ee		
Additional Driver's Name	D.O.R.	100	Petrol			
Additional Driver's Address		-	Misc			
a rossa statistational traditation						
Tel. No. (Res/HP/Pgr)	Passport/I.C. Nr./Country		Sub-rotal Control	拉拉拉拉	TO THE REAL PROPERTY.	Marine 1
Orlving Licence Nr.	Expiry / Pass Date Issued E	ly	Add GST # %		28	00
Method Of Payment Car	sh Cheque/Nets C Card	D Bill Co	Total Net Charges lin	au cisty)	11298	00
Details of Payment	Amount \$ Date	Rec'd b	*Less Total Prepayment/	Deposit Rec'd	MANUAL INTERPRETATION	ASSESSED TO DESCRIPTION OF THE PERSON OF THE
			Balance Amount Du	ie Refundable		
		-	Refund Acknowledgen	sent D By Cash	By Credit Card/No.	ets
	(Decorphisms)		Received \$		By Hirer X	
* Total Payment Received	PROTECTION		Out fly		In By	
irer is responsible for the first \$ 2 arty (i.e. Falcon-Air's) vehicle (includ	ing windscreen) and also first \$ 2.		Check In Station		Computed by	
	arty's vehicle for each and every acc nly. Prohibited to enter Malaysia by	-		2.	3.	
Λ -			Remarks: Vehicle Out		Remarks: Vehicle In	
Doct			6 b M	5		
Ananden s/s	Samnatha (5732)	(994 F.)	E % % %	. 10 10 10 10 10 10 10 10 10 10 10 10 10	petral level when vehicle	
~	nce of agreement. (Please read ove	rieaf for	FA RENTAL	AGREEMENT	NO. : PDL	7317



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-130031

Date of Request:

13/08/2019

Your Ref No:

Online Purchase

Falcon-Air Auto Services Pte Ltd 176 Sin Ming Drive #01-06 Sin Ming Autocare Singapore 575721

Dear Sir/Madam,

Enquiry Date

13/08/2019

Enquiry By

Francis Ng

TP Vehicle No.

FBK2094J

Accident Date

13/08/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBK2094J	AXA Insurance Pte Ltd	16/05/2019-15/05/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D GST REG. NO.: 19-9501140-D



FALCON-AIR

VIJAYA THAVAMARY ABRAHAM BLK 434 JURONG WEST ST 42 #04-538 SINGAPORE 640434 ANANDAN S/O SAMINATHAN

Contact: 84083279

Tax Invoice: PL114706

Invoice Date 16/09/2019 Vehicle Num. SLN8361P Make/Model TOYOTA ALTIS

101

Mileage(Km) PO/WO/RO#

Ref./Remark | SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		BEING SEARCH FEE FOR VEHICLE	1.87	1.87
		DOA 13/08/2019 AXA INSURANCE		

SingDollars: Two Only

E. & O.E.

Total S\$

1.87

7% GST S\$ Amount Due S\$

0.13

2.00 =========

Terms Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862 anches: Tampines St. 93 Bik 9006 #01-200 S[528840] Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Bik I / Bik K) S[128226] Tel: 6779-5665 Fax: 6779-1110 Websites: www.faiconair.com.sg E-mail: email@faiconair.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Internation	nale Des Experts En Automob	ile
AXA INSURANCE PT	LTD	Ref : CC4/ASM1901413	35/R1gb3q2
B SHENTON WAY #24 AXA TOWERSINGAPO ATTN:LYNN		Date: 14-10-2019 Code: ASM	
	Policy Particulars	:- THIRD PARTY CLAIM	THE PLEASE STATE OF THE PARTY O
Insured Veh.	FBK 2094J	Veh. Inspected	SLN 8361P
Policy No.	AN3174784	Coverage (\$)	0.00
Claim No.	S9M01WZQ	Excess (\$)	0.00
Assign From		Assign Date	14/08/2019
	Vehicle Partic	culars & Condition	
Make & Model	TOYOTA COROLLA ALTIS 1.6	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	MR053REH104561285	Colour	RED
Odometer	120460	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3.	Conditi	ons of Tyres	
	Size	Make	Balance
R/H Front Tyre	215/45 R17	GOODYEAR	6 mm
L/H Front Tyre	215/45 R17	GOODYEAR	6 mm
R/H Rear Tyre	215/45 R17	GOODYEAR	6 mm
L/H Rear Tyre	215/45 R17	GOODYEAR	6 mm
		on of Damages	
THE VEHICLE SU	STAINED DAMAGES AT THE N/S	FRONT PORTION.	
DAMAGES SEE D			
5.		Information	
Accident Date	13/08/2019	Inspection Date	10/09/2019
Survey held at	FALCON-AIR AUTO SERVICES	PTELTD	
	BLK 8 PANDAN LOOP SINGAPORE 128226	1	
Sa.	Re	emarks	
	ON WAS CONDUCTED ON A"WIT		REPAIRS.
5b.		Days of Repair	
	MAL PERIOD FOR REPAIR:	4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 8361P

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
RE	PLACEMENT OF PARTS			
1 LH	SIDE MIRROR (CONSISTENT)	CUT	1,250.00	1,250.00
1 LH	SIDE MIRROR BACK COVER (CONSISTENT)	CUT	90.40	90.40
1 LH	FRONT FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	781.20	
1 LH	FRONT FENDER EMBLEM VVTI (CONSISTENT)	DAMAGED	54.00	54.00
1 FR	ONT BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	485.00	
1 LH	FRONT DOOR (CONSISTENT)	BENT	1,100.00	1,100.00
1 LH	FRONT DOOR BLACK TAPE (CONSISTENT)	NECESSARY	66.10	66.10
LE	SS 25% DISCOUNT		-956.68	-640.13
	22		2,870.02	1,920.37
LA	BOUR			
то	TRANSFER FRONT DOOR PARTS /MECHANISMS .		50.00	40.00
SP	RAY PAINTING ON ACCIDENT DAMAGED AREAS.		800.00	700.00
co	MPUTERISED WHEEL ALIGNMENT.	NOT NECESSARY	120.00	3.5
BE	REMOVE /REPLACE PARTS & PANEL ATING.INCLUSIVE OF THE REPAIR OF LH FRONT NDER AND FRONT BUMPER		450.00	350.00
то	REPAIR RESPRAY LH FRONT SPORTS RIM.	NOT NECESSARY	150.00	7-
			1,570.00	1,090.00
GR	AND TOTAL		4,440.02	/ 3,010.37
RF	COMMENDED COST OF LUMP SUM REPAIRS	10.00		2,400.00

Report Ref No. CC4/ASM19014135/R1gb3q2

MOHAMMED RASUL BIN MOHD YUNUS

(TO ITS PRE-ACCIDENT CONDITION)

Automotive Assessor

Simont

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

SERVICE REQUESTS

CLAIMS MESSAGES Service Request Details

Next Step Actions CC4/ASM19014135/R1gh3q2 13 August 2019 S99401WZQ

Reference

Claim

Loss Date

16 Aug 2019 3:29:00 PM

Report Date

5 September 2019

Request Casts

Due Date

Incident Vehicle SLNB361P Model Wait for: Approve involce

Registration # Make

Vehicle Information

TOYOTA (RED)

Primary Contact/Insured

LIKK AUTO CONSULTANTS PTE

Vendor Name

Pending verification - Direct Settlement

Services

Third Party Vehicle Damage

Type of Loss

Service Address

HUSSEIN MUHAMAD HASNI BIN BLK 168 PETR ROAD, #04-126, 670168, Singapore phantom4357@gmail.com

as tangaxa.com sg 6568804844 TAN Jas

Claim Handler

Metrics Notes History Decuments Assessment TPFALCON Document SubType Invalces Additional Instructions Messages

+ Opinis Donners

Document Type

LKK AUTO COMSULTANTS PTE LTD (TP) Surveyor/ Assessor expense

Brooke

LKKGnvoice1 (9) pdf

UMCARGED

AUTHOR

344-90°

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17 October 2019

RENTAL RECEIPT our	Farms / Claim Defarments	Sübstae	LIXICAUTO CONSULTANTS PTE ATTRICTO	17 October 2019 October October
Lichterspection (5) putf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
Li PCAdjustment La (6) poli	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (FP)	17 October 2019
Lick PHOTO-2 pair	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS FTE LTD (TP)	17 October 2019
GIA SEARCH port	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORMad	Forms / Claim Documents	Satisfaction / Discharge Voucher	LICK ALLTO CONSULTANTS PTE LTD (TP)	17 October 2019
AUTHORISATION TO ACT FORM put	Forms / Chim Documents	PGA / Authority Letter	LICK ALLTO CONSULTANTS PTE LTD (TP)	17 October 2019
LETTERTO Otput	Letters and Correspondence	Policy Holders / Imured	LISIC AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
ATA AND OTHER DOCUMENTS adm	Reports & Statement	Others	LISK AUTD CONSULTANTS PTE LTD (TP)	25 September 2019
LICK RESURVEY PHOTO put	Reports & Statement	Others	LIOCAUTO CONSULTANTS PTE. LTD (TP)	25 September 2019
LICEL SURVEY PHOTO politi	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTO (TP)	25 September 2019
HODDE	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	25 September 2019
PARF COLRENATE and	Reports & Statement	Others	LICK AUTD CONSULTANTS PTE LTD (TP)	25 September 2019
TP EST UST MARKED poli	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE	25 September 2019

10/17/2019

Claim Portal

MANDATE IA DO 34083018 mile	Benorit & Galemans	Others	LICK AUTO CONSULTANTS PTE	25 September
The state of the s	n inclusives of a red and an	GE CONTRACTOR OF THE CONTRACTO	LTD(TP)	2019
TP-IA 8361 por	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE	12 September 2019
TP GA REPORT-SUNSSSTREET	Reports & Statement	GIA Report	TAN Jas	23 August 2019
FINCESSEE TP GIA REPORT FOF	Reports & Statement	GIA Report	DHAKAL Raghaw	23 August 2019
FEKZO94J INSD GIA REPORT.PDF	Haports & Statement	GIA Report	DHAKAL Ragisev	23 August 2019
TP FALCON AIR: PRI W GIA REPORT (\$LMB0s1P), mug	Letters and Correspondence	Third Party	DHANAL Raghwy	13 August 2019