

22/03/2012

ASS. REC. BY:

REF: ES/MSA/190/4/28/Dt d362

1st Instruction:

Surveyor: Bryan

ASSIGNMENT (Office)

From (Person): Crystal Lee of MSLG Date/Time: 14/8/19 @ 11:18am
 Estimated Cost: Bill to:

OD-TP WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKT 2961C Insured: FBD 5398A

at Workshop m/s Goh Lee Hwa Tel:

of Blk 5033 Amk Ind. park 2 # 01-255

Policy No: MSD/VMT/18-99380 Claim No: MSC/V/19-000079

Sum Insured: Excess:

Make of Veh: D.O.A. 11/8/19
 (Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:23am @ 14/8/19 Person Contacted: Mr. Quah Vehicle IN (OUT)

| Date/Time | Action/Instruction | Estimate |
|------------|-------------------------------------|----------------|
| | SKT 2961C - CC3/11/17009749/H/hg342 | Don: 17/5/17 |
| | FBD 5398A - NA/INC10005250/s | Don: 16/3/2020 |
| 15/8@16:27 | Rented via menmen preli advise | |

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

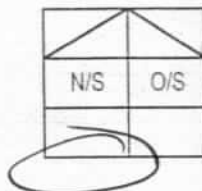
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKT2961C Yr Regn: 2015 MayType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan Sylphy C.C. 1598Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 78194 T/Radio: Insured / Std / NI / NAEng/No: HR16958248BC/No: MHTBBAB17Z0022661Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/60 R 16R: — 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Yokohama

Front _____ Rear _____

R/Bal. S mm R/Bal. S mmL/Bal. S mm L/Bal. S mmD.O.A. 11/08/2019 D.O.I. 15/08/2019Survey held at Goh Lee Hwa AMKDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop orRear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction _____

MSIG FBD5398A

28/08/19 Invoice 2/S 2800 - with 4 dgs 2 rev
(Red: 5936.70; 670%)

28/8/2019

Date/Time, File Pass to?

☐ : Preli. Report1) 29th Typst☒ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 4Resurvey No. of Trip: 1Survey Fee: 150

Transportation: _____

Photos _____

Others _____

TOTAL

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)Report Format: TPLump Sum / I.B.I: (\$ 2800)15011161

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 14 August 2019 11:18 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

MSIG-L19.1022.cj / ACCIDENT INVOLVING SKT2961C & FBD5398A (MSIG) ON 11.08.19 PRE-REPAIR SURVEY

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Wednesday, 14 August, 2019 10:10 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: MSIG-L19.1022.cj / ACCIDENT INVOLVING SKT2961C & FBD5398A (MSIG) ON 11.08.19 AT/ALONG TRAFFIC JUNCTION TURNING SERANGOON AVE 2 NOTIFCATION OF ACCIDENT AND PRE-REPAIR SURVEY

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Wednesday, 14 August, 2019 10:09 AM
To: Kuru & Co <kurulegal@yahoo.com.sg>
Cc: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>; Monica Chung <Monica_Chung@sg.msig-asia.com>
Subject: RE: MSIG-L19.1022.cj / ACCIDENT INVOLVING SKT2961C & FBD5398A (MSIG) ON 11.08.19 AT/ALONG TRAFFIC JUNCTION TURNING SERANGOON AVE 2 NOTIFCATION OF ACCIDENT AND PRE-REPAIR SURVEY

Dear Sirs,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Kuru & Co [<mailto:kurulegal@yahoo.com.sg>]
Sent: Tuesday, 13 August, 2019 2:44 PM
To: Winnie Chua <pingping_chua@sg.msig-asia.com>
Cc: Helene Phua <helene_phua@sg.msig-asia.com>; Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>
Subject: MSIG-L19.1022.cj / ACCIDENT INVOLVING SKT2961C & FBD5398A (MSIG) ON 11.08.19 AT/ALONG TRAFFIC JUNCTION TURNING SERANGOON AVE 2 NOTIFCATION OF ACCIDENT AND PRE-REPAIR SURVEY

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs

Our client is agreeable to the following surveyor as the SJE: **LKK Auto Consultants Pte Ltd**

Please arrange for your surveyor to survey our client's vehicle at the following address:

GOH LEE HWA AUTOMOBILE PTE LTD

Blk 5033 Ang Mo Kio Ind Pk 2

#01-255

Singapore 569536

Contact: **Mr Quah/9145 4773**

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey.

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards

Irene

Kuru & Co

150 South Bridge Road

#04-06 Fook Hai Building

Singapore 058727

Tel: 6532 2009

Fax: 6532 2007

On Tuesday, 13 August 2019, 1:21:07 pm SGT, Winnie Chua <pingping_chua@sg.msig-asia.com> wrote:

Hi,

We refer to your email/faxed dated 13/08/19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors (Appointment is full on 13.08.19)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

| | |
|-------------------|------------------|
| 1) Calvin Ang | 6) Frankie Pang |
| 2) Kenneth Kong | 7) Ng You Han |
| 3) Marcus Chua | 8) Gary Soon |
| 4) Henry Ng | 9) Chow Bo Xiong |
| 5) Lau Kwok Kwong | 10) Axel Lee |

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msigg-asia.com

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msigg-asia.com



MSIG

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A Member of **MS&AD** INSURANCE GROUP

From: Kuru & Co [<mailto:kurulegal@yahoo.com.sg>]

Sent: Tuesday, 13 August 2019 12:58 PM

To: Motor Survey <motorsurvey@sg.msigg-asia.com>; Nabilah Rasol <nabilah_rasol@sg.msigg-asia.com>

Subject: MSIG-L19.1022.cj / ACCIDENT INVOLVING SKT 2961C & FBD 5398A ON 11.08.19 AT/ALONG

TRAFFIC JUNCTION TURNING SERANGOON AVE 2 NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear sirs

ACCIDENT INVOLVING SKT 2961C & FBD 5398A ON 11.08.19

AT/ALONG TRAFFIC JUNCTION TURNING SERANGOON AVE 2

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **Aik Chin Hin (Kaki Bukit) Pte Ltd**, whose vehicle registration number **SKT 2961C** was damaged in the above accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

A copy of our client's SAS report is enclosed.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Irene

Kuru & Co

150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Monica Chung Pei Zhen

Date: 15 Aug 2019

Preliminary Advice

| | | | |
|--------------------|--|-------------------------|--------------|
| Insured Vehicle No | : FBD5398A | Accident Date | : 11/08/2019 |
| TP Vehicle No | : SKT2961C | Assignment Date | : 15/08/2019 |
| Make | : NISSAN SYLPHY | Est. Duration of Repair | : 4.00 |
| Date of Inspection | : 15/08/2019 | | |
| Inspection At | : GOH LEE HWA AUTOMOBILE PTE LTD (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-255 SINGAPORE 569536 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear n/s portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 8,736.70 |
| Revised Amount | :S\$ | 3,610.95 |
| Check Items (Estimated) | :S\$ | 0.00 |
| Total | :S\$ | 3,610.95 |

| | |
|-----------------|------|
| Lump Sum Repair | :S\$ |
|-----------------|------|

Total Loss Consideration

| | |
|--------------------|------|
| New for Old Value | :S\$ |
| Pre-Accident Value | :S\$ |
| COE / PARF Rebate | :S\$ |
| Salvage Value | :S\$ |
| Margin for Repair | :S\$ |

Remarks

- () The vehicle is economical/not economical for repair.
- (x) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|--|
| Date Of Report | 13/08/2019 10:18 |
| Date Of Accident | 11/08/2019 12:50 |
| Exact Location Of Accident | TRAFFIC JUNCTION TURNING SERANGOON AVE 2 |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|--|-------------------------------------|
| Vehicle Registration Number | SKT2961C |
| Insured/Policyholder | |
| Name Of Registered Owner | AIK CHIN HIN (KAKI BUKIT) PTE LTD |
| Co Reg No | 201329632E |
| Email Address | ACHM5088@SINGNET.COM.SG |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-98000388 |
| Vehicle Particulars | |
| Manufacturer | NISSAN |
| Model | SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | 999994214 |
| Cover Note Number | |

Driver

| | |
|----------------------|----------------------------------|
| Name of Driver | LAU CHONG LIANG (LIU ZHONGLIANG) |
| NRIC No | S7833096A |
| Date Of Birth | 01/11/1978 |
| Occupation | INDOOR |
| Date Of Driving Pass | 11/01/2001 |
| Driving Experience | 18 YEARS AND 7 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-98000388 |
| Fax Number | |
| Contact Number | |
| EEmail Address | ACHM5168@GMAIL.COM |

| | |
|---|--------------------------------|
| Address | BLK 514 HOUGANG AVE 10 #04-161 |
| Postcode | 530514 |
| Was driver an employee of the Insured's Company | YES |
| If No, Relationship of the Driver with the Insured | |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|--------------------------|
| Type Of Accident | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|--|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 2 |
| Passenger 1 | NAME: : KAELYN LAU YUEN JING GENDER: : FEMALE |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

PLEASE REFER TO ATTACHED

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|--------------|
| Vehicle Registration Number | FBD5398A |
| Vehicle Make/Model/Colour | YAMAHA |
| Details Of Properties | |
| Vehicle Category | MOTORCYCLE |
| Name of Driver | FARHAN MASRI |
| NRIC/Passport Number | |
| Contact Number | 90034950 |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

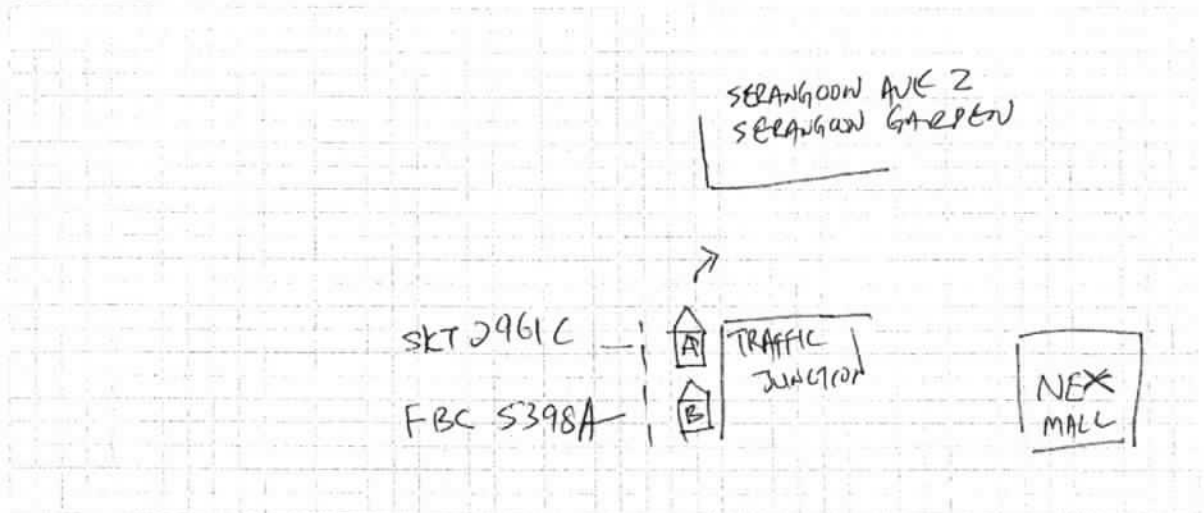
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 11-8-2019 @ 1750 pm, I WAS ^{STOPPING} AT TRAFFIC JUNCTION (RED LIGHT) TO TURN GREEN, SUDDENLY I GOT A BANG FROM BEHIND. VEHICLE B (FBC 5398A) BANG ME FROM BEHIND.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Co.reg no. 200808259H

Reference No: 130919**Date: 13.09.2019****Aik Chin Hin (Kaki Bukit) Pte Ltd****13 Kaki Bukit Rd 4 #03-05 Bartley Biz Centre****Singapore 417807****Nissan Sylphy****Estimated Repair Cost for Vehicle Reg. No: SKT 2961 C****REPLACEMENT OF DAMAGED PANELS / PARTS**

| | | |
|--|-------------------|----------------------------------|
| 1 Pc. Tail Boot <i>rev</i> | | 1,288.00 Nett. X |
| 1 Pc. Tail Boot Spoiler <i>HL</i> | | 966.50 Nett. X |
| 1 Pc. Tail Boot Logo <i>SVC</i> | | 59.10 Nett. X |
| 1 Pc. Tail Boot Sylphy Emblem <i>SVC</i> | | 99.70 Nett. X |
| 1 Pc. Tail Boot Signature Emblem <i>SVC</i> | | 69.70 Nett. X |
| 1 Pc. Tail Boot Advanced Emblem <i>SVC</i> | | 69.70 Nett. X |
| 1 Pc. Tail Boot Chrome (Upper) <i>SVC</i> | | 208.80 Nett. X |
| 1 Pc. Tail Boot Chrome (Lower) <i>SVC</i> | | 145.90 Nett. X |
| 1 Pc. Tail Boot Lamp <i>SVC</i> | | 181.40 Nett. X |
| 1 Pc. Tail Fender Lamp <i>mainly chrome</i> | | 405.70 Nett. ✓ |
| 1 Pc. Tail Boot Lock <i>HL</i> | | 78.50 Nett. X |
| 1 Pc. Rear Bumper <i>distorted / damaged</i> | | 689.30 Nett. ✓ |
| 2 Pcs. Rear Bumper Bracket <i>HL</i> | @ 59.90 Nett. | 119.80 Nett. X |
| 2 Pcs. Rear Bumper Reflector <i>HL</i> | @ 65.00 Nett. | 130.00 Nett. X |
| 10 Pcs. Rear Bumper Clips <i>HL</i> | @ 3.00 Nett. | 30.00 Nett. ✓ <i>201-SN</i> |
| 1 Set. Rear Bumper Parking Sensor <i>Dam</i> | | 280.00 S. Nett. ✓ <i>2201-SN</i> |
| 2 Pcs. Rear Bumper Exhaust Chrome <i>HL</i> | @ 260.00 Nett. | 520.00 Nett. X |
| 2 Pcs. Rear Bumper Side Catch <i>HL</i> | @ 45.90 Nett. | 91.80 Nett. X |
| 1 Pc. Rear Bumper Lower Spoiler <i>distorted</i> | @ 299.50 S. Nett. | 299.50 S. Nett. ✓ |
| 1 Pc. Rear Bumper Sponge Centre <i>HL</i> | | 56.30 Nett. X |
| 2 Pcs. Rear Bumper Side Sponge <i>M/S torn</i> | @ 156.00 Nett. | 312.00 Nett. ✓ |
| 1 Pc. Rear End Panel <i>Dented</i> | | 695.00 Nett. ✓ |

*10% disc***Total (Panels / Parts):****6,796.70 (SGD)**

List
2245.50
10% 2020.95

SN
240.00

Labour
1350.00

GOH LEE HWA AUTOMOBILE PTE LTD

Block 5033 Ang Mo Kio Industrial Park 2

#01-255 Singapore 569536

Tel No: (65) 6482 5168

Fax No. (65) 6482 4452

Co.reg no. 200808259H

LABOR CHARGES

| | | |
|---|--------|-------|
| To check wiring. | 120.00 | 30/- |
| To remove & refit interior garnish, side board & all affected area. | 200.00 | 80/- |
| To knocking, straightening repair & renew All accident affected area. | 800.00 | 600/- |
| To respray painting on all accident affected area. | 700.00 | 600/- |
| To rust proof all accident affected area. | 120.00 | 40/- |

Total (Labor Charges): 1,940.00 (SGD)

TOTAL COST SUMMARY

| | |
|----------------|----------|
| PANELS / PARTS | 6,796.70 |
| LABOR CHARGES | 1,940.00 |

Grand Total: 8,736.70 (SGD)

We shall be glad if you can forward the payment at your early convenience.

Cheque should be crossed and make payable to 'GOH LEE HWA AUTOMOBILE PTE LTD'

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Signature: _____
Date: _____

GOH LEE HWA AUTOMOBILE PTE LTD

15/08/2019 @ 1100w

Not Author

2/sum 4 days

ngan

LKK Auto

15/8/19




































...CLAIM SUBFOLDER...(Pending for Survey Report)
























| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-------------|---------------|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 15 Aug 2019 | | 15 Aug 2019 14:13 Edit Adj Rpt | S\$2,800.00 Edit Estimates | S\$2,800.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by insurer] | | | | | | | | | |
| Insured: | MOHAMED MASRI BIN ROSMAN , ID: S0030497B | | | | | | | | |
| Main Claimant: | AIK CHIN HIN (KAKI BUKIT) PTE LTD , Co. Reg. No.: 201329632E | | | | | | | | |
| Vehicle Reg. No.: | SKT2961C | Date of Loss: | 11/08/2019 00:00 - :59 [50 Months and 13 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / MSC/V/19-000979 | Policy/Cover Note No.: | MSD/VMT/18-993380 Coverage: 20/07/2018 - 15/10/2019 | | | | | | |
| Vehicle Reg. No. (Insured): | FBD5398A | Policy No. (Claimant): | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Goh Lee Hwa Automobile Pte Ltd (HQ) Block 5033 Ang Mo Kio Industrial Park 2 #01-255, 569536 Ang Mo Kio - Tel: 64825168 | | | | | | | | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 14/09/2019] | | | | | | | | |
| Adj Asg. Remarks: | on WP. (Manual Assign). Liab: Dispute(NR). Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Mr Quah @ 9145 4773. Manual assigned via email to LKK on 14/08/2019. | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

***SKT2961C (MSC/V/19-000979)**
[FBD5398A]
TP
AIK CHIN HIN (KAKI BUKIT) PTE LTD
Aug 11 2019 12:00AM
[MOHAMED MASRI BIN ROSMAN]
Goh Lee Hwa Automobile Pte Ltd

| Upload Documents Upload Photos Compose New Letter | | | View View in Browser | |
|---|-----------------|-----------------------------------|--|-------------------------------------|
| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 15/08/19 16:27 | Adjuster Immediate Advice |  Load HTM | <input type="checkbox"/> |
| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 28/08/19 10:03 | Rear View Right |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 28/08/19 10:03 | Rear View Left |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 9 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
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| 14 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
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| 22 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 23 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 24 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 25 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 26 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 27 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 28 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 29 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 30 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 31 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 32 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 33 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 34 | 28/08/19 10:04 | General View |  Load JPG | <input type="checkbox"/> |

| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|--|--|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 35 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 36 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 37 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 38 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 39 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 40 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 41 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 42 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 43 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 44 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 45 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 46 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 47 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 48 | 28/08/19 10:04 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 49 | 28/08/19 10:05 | Odometer Reading |  Load JPG | <input checked="" type="checkbox"/> |
| 50 | 28/08/19 10:05 | Chassis Number |  Load JPG | <input checked="" type="checkbox"/> |
| 51 | 28/08/19 10:05 | Finishing Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 52 | 28/08/19 10:05 | Finishing Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 53 | 28/08/19 10:05 | Finishing Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 54 | 28/08/19 10:05 | Finishing Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 55 | 28/08/19 10:05 | Finishing Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 56 | 28/08/19 10:05 | Finishing Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail | Print |
| 1 | 15/08/19 11:53 | Email - PRI |  Load PDF | |
| 2 | 15/08/19 11:54 | SKT2961C GIA Rpt |  Load PDF | |
| 3 | 15/08/19 12:28 | Agree on SJE |  Load PDF | |
| 4 | 15/08/19 12:28 | Workshop Details |  Load PDF | |
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor) | Thumbnail | Print |
| 1 | 15/08/19 14:12 | Survey Request - Manual Assigned |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | | Reset | Save | Print |
|--|--|-------|------|-------|
| There are no document checklists configured. | | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19014128/DTD3E2

Date: 03/09/2019

REFERENCE

| | | | |
|-----------------------|--------------------------------------|----------------------|-------------------|
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. | Policy No: | MSD/VM7/18-993380 |
| Claimant Vehicle No : | SKT2961C | Insured Vehicle No : | FBD5398A |
| Date of Loss: | 11/08/2019 | Nature of Claim: | TP |
| | | Claim No: | MSC/V/19-000979 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|---|-------------|-------------------|
| Reg No: | SKT2961C | | |
| Make & Model: | NISSAN SYLPHY, 1.6 CVT ABS D/AIRBAG 2WD 4DR (A) | Engine No: | HR16958248B |
| Reg. Date: | 29/05/2015 (Man. Year: 2014) | Chassis No: | MNTBBAB17Z0022661 |
| Colour: | Silver | Odometer: | 78194 km |
| Engine Capacity: | 1598 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size: | 195/60 R16 | Rear Tyre Size: | 195/60 R16 |
| Front Left Side: | Yokohama 5 mm | Rear Left Side: | Yokohama 5 mm |
| Front Right Side: | Yokohama 5 mm | Rear Right Side: | Yokohama 5 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-----------------|-----------------|-----------------|--------------|
| Parts | 6,796.70 | 2,260.95 | 4,535.75 | 66.73 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,940.00 | 1,350.00 | 590.00 | 30.41 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 8,736.70 | 3,610.95 | 5,125.75 | 58.67 |
| Approved Total (Overridden) (S\$) | | 2,800.00 | | |
| Nett Amount (S\$) | 8,736.70 | 2,800.00 | 5,936.70 | 67.95 |

INSPECTION

| | | |
|-----------------------------|--------------------------|---|
| Date of Assignment: | 15/08/2019 | |
| Date Inspected: | 15/08/2019 Inspected At: | Goh Lee Hwa Automobile Pte Ltd (HQ) Block 5033 Ang Mo Kio Industrial Park 2 #01-255 Singapore 569536 |
| Estimated Period of Repair: | 4.0 days | |

Adjuster: BRYAN TANI**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|--|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 02 Sep 2019) |
| Parts: | 143 | NISSAN SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SKT2961C) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---------------------------------|----------------------|------------|------------|
| 1 | 1 | | *TAIL BOOT | Repair | 1,288.00 F | *- FN |
| 2 | 1 | | *TAIL BOOT SPOILER | Not Necessary | 966.50 F | *- FN |
| 3 | 1 | | *TAIL BOOT LOGO | Serviceable | 59.10 F | *- FN |
| 4 | 1 | | *TAIL BOOT SYLPHY EMBLEM | Serviceable | 99.70 F | *- FN |
| 5 | 1 | | *TAIL BOOT SIGNATURE EMBLEM | Serviceable | 69.70 F | *- FN |
| 6 | 1 | | *TAIL BOOT ADVANCED EMBLEM | Serviceable | 69.70 F | *- FN |
| 7 | 1 | | *TAIL BOOT CHROME (UPPER) | Serviceable | 208.80 F | *- FN |
| 8 | 1 | | *TAIL BOOT CHROME (LOWER) | Serviceable | 145.90 F | *- FN |
| 9 | 1 | | *TAIL BOOT LAMP | Serviceable | 181.40 F | *- FN |
| 10 | 1 | | *TAIL FENDER LAMP | Mtg Cracked | 405.70 F | *405.70 FN |
| 11 | 1 | | *TAIL BOOT LOCK | Not Necessary | 78.50 F | *- FN |
| 12 | 1 | | *REAR BUMPER | Distorted / Deformed | 689.30 F | *689.30 FN |
| 13 | 2 | | *REAR BUMPER BRACKET | Not Necessary | 119.80 F | *- FN |
| 14 | 2 | | *REAR BUMPER REFLECTOR | Not Necessary | 130.00 F | *- FN |
| 15 | 10 | | *REAR BUMPER CLIPS | Necessary | 30.00 FS | *20.00 FS |
| 16 | 1 | | *SET REAR BUMPER PARKING SENSOR | Damaged | 280.00 FS | *220.00 FS |
| 17 | 2 | | *REAR BUMPER EXHAUST CHROME | Not Necessary | 520.00 F | *- FN |
| 18 | 2 | | *REAR BUMPER SIDE CATCH | Not Necessary | 91.80 F | *- FN |
| 19 | 1 | | *REAR BUMPER LOWER SPOILER | Distorted | 299.50 F | *299.50 FN |
| 20 | 1 | | *REAR BUMPER SPONGE CENTRE | Not Necessary | 56.30 F | *- FN |
| 21 | 1 | | *REAR BUMPER SIDE SPONGE | N/S Torn | 312.00 F | *156.00 FN |
| 22 | 1 | | *REAR END PANEL | Dented | 695.00 F | *695.00 FN |

F=Franchise part. S=SpcNett. N=NettItemDisc.

| | | |
|---|-----------------|-----------------|
| Sub Total (\$\$) | 6,796.70 | 2,485.50 |
| - Nett Item Discount on N Items 0.00/10.00% (\$\$) | 0.00 | 224.55 |
| Total Parts (\$\$) | 6,796.70 | 2,260.95 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|-----------------|-----------------|
| <u>Labour Items</u> | | | | |
| 1 | TO CHECK WIRING | New | 120.00 | 30.00 |
| 2 | TO REMOVE & REFIT INTERIOR GARNISH ,SIDE BOARD & ALL AFFECTED AREA | New | 200.00 | 80.00 |
| 3 | TO KNOCKING ,STRAIGHTENING REPAIR & RENEW ALL ACCIDENT AFFECTED AREA | New | 800.00 | 600.00 |
| 4 | TO RESPRAY PAINTING ON ALL ACCIDENT AFFECTED AREA | New | 700.00 | 600.00 |
| 5 | TO RUST PROOF ALL ACCIDENT AFFECTED AREA | New | 120.00 | 40.00 |
| Gross Labour Cost (S\$) | | | 1,940.00 | 1,350.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >