

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 August 2019 8:18 AM
To: 'Derek Oh Siong Wee'
Cc: Admin A; Richmond Ho
Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3 (REAR VIEW OF VIDEO FOOTAGE)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

From your client's car video footage, it shows that our insured taxi overtook him from his right against the traffic flow. However, we are unable to determine if there is any contact between both vehicles since video footage did not prove this.

In view of this, we regret to inform you that we are unable to look into your client claim.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Derek Oh Siong Wee <derek.oh@wearnes.com>
Sent: Monday, 26 August 2019 8:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3 (REAR VIEW OF VIDEO FOOTAGE)
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Saturday, 24 August 2019 9:13 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3 (REAR VIEW OF VIDEO FOOTAGE)
Importance: High

FYA PLEASE

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 24 August 2019 9:04 AM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: Admin A <admin-a@lkkauto.com>; Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3 (REAR VIEW OF VIDEO FOOTAGE)

Without Prejudice

Hi Derek,

Thank you for your video. However we are unable to capture the vehicle number of comfort taxi.

Kindly assist to forward a copy of video screenshot with clearer taxi number for our necessary action.

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Derek Oh Siong Wee <derek.oh@wearnes.com>

Sent: Thursday, 22 August 2019 6:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Richmond Ho <richmond.ho@wearnes.com>

Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3 (REAR VIEW OF VIDEO FOOTAGE)

Importance: High

Hi

Any update

Best Regards,

Derek Oh

Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

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www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee

Sent: Monday, 19 August 2019 5:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Richmond Ho <richmond.ho@wearnes.com>

Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3 (REAR VIEW OF VIDEO FOOTAGE)

Importance: High

Hi

Please see above attachment and revert ASAP

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Monday, 19 August 2019 5:03 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3 (FRONT VIEW OF VIDEO FOOTAGE)
Importance: High

Hi

Please see above attachment and revert ASAP

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 19 August 2019 2:55 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>; Richmond Ho <richmond.ho@wearnes.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that no accident. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 15 August 2019 11:14 AM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>; Richmond Ho <richmond.ho@wearnes.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K //LKK REF: CC4/III19014121/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured had yet lodge the accident report.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Wednesday, 14 August 2019 3:42 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>; Richmond Ho <richmond.ho@wearnes.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 13 August 2019 2:56 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 13 August, 2019 2:28 PM

To: 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>; Richmond Ho <richmond.ho@wearnes.com>; Stanley Lai <stanley.lai@iii.com.sg>; Derek Oh Siong Wee <derek.oh@wearnes.com>

Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SMH8967L** and let us have your report urgently.

This claim will be handled by **Ms Aida**.

*Kindly upload this survey request email to Merimen.

Aside to Derek,

Note that our insured has yet to report this accident, we have notified them of the same and please hold hands for us to revert on liability.

Thank You.

Warmest regards,

Stanley Lai

**Motor Claims Department
India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 13 August, 2019 2:21 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>; Richmond Ho <richmond.ho@wearnes.com>; Stanley Lai <stanley.lai@iii.com.sg>
Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K
Importance: High

Dear all

Please arrange LKK Auto Consultants Pte Ltd for the survey, thanks

Kindly revert with liability clearance soonest, thanks again

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 13 August 2019 2:17 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>; Richmond Ho

<richmond.ho@wearnes.com>; Stanley Lai <stanley.lai@iii.com.sg>

Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K

Dear Sir / Mdm,

We acknowledge receipt of your email.

Please note that our email for all pre-repair surveys and inspections is motorclaim@iii.com.sg and not motorclaims@iii.com.sg as per your previous emails.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank you.

Warmest regards,

Stanley Lai

**Motor Claims Department
India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]

Sent: Thursday, August 08, 2019 7:18 PM

To: motorclaims@iii.com.sg

Cc: Richmond Ho <richmond.ho@wearnes.com>

Subject: RE: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K

Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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249 Alexandra Road Singapore 159935
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www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Wednesday, 7 August 2019 9:14 AM
To: 'motorclaims@iii.com.sg' <motorclaims@iii.com.sg>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: DIRECT SETTLEMENT FOR SMH8967L AND SHC8321K
Importance: High

Hi

Please refer to above attachment and check if possible for direct settlement

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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