

**Re: III Ref: MCT19080341 - SHC8321K AND SMH8967L DOA 04/08/19 //LKK REF: CC4/III19014121/pb3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 28/4/2020 8:46 PM

To: Zuhaidah Samsuri <aida@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Hi Aida,

Further to the below email.

Please be informed that third party repairer did not arrange for survey up-to-date.

In view of this, we will proceed to close file at our end.

Kindly assist to close/ cancel the case in Merimen.

\*No bill to III as no survey done by LKK.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zuhaidah Samsuri <aida@iii.com.sg>

**Sent:** Monday, 16 September 2019 10:17 AM

**To:** Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: III Ref: MCT19080341 - SHC8321K AND SMH8967L DOA 04/08/19

Noted thanks Bryan

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

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**From:** Bryan Ang (LKKAuto) [mailto:[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)]

**Sent:** Monday, 16 September, 2019 10:13 AM

**To:** Zuhaidah Samsuri <aida@iii.com.sg>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: III Ref: MCT19080341 - SHC8321K AND SMH8967L DOA 04/08/19

Dear Aida

From our records, TP vehicle has not been sent in for survey. Hence no repair estimate.

Damage is very minor and since liability is unclear, it may be possible that claimant may not pursue the matter.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Sent:** Monday, 16 September 2019 9:52 AM

**To:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: III Ref: MCT19080341 - SHC8321K AND SMH8967L DOA 04/08/19

Hi Bryan,

Can help for this case as HT on leave?

Thanks.

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

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**From:** Zuhaidah Samsuri

**Sent:** Monday, 16 September, 2019 9:44 AM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: III Ref: MCT19080341 - SHC8321K AND SMH8967L DOA 04/08/19

Hi Hsiao Tong,

Please send me the TP repair estimate as requested by CTPL.

Thanks.

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 257 Fax: 6224 4174  
Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)  
Co. Reg Number: 198703792K

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**From:** Carol Chen Chew Yoon [[mailto:carol\\_chen@cdgtaxi.com.sg](mailto:carol_chen@cdgtaxi.com.sg)]  
**Sent:** Monday, 16 September, 2019 9:29 AM  
**To:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>  
**Subject:** III Ref: MCT19080341 - SHC8321K AND SMH8967L DOA 04/08/19

Dear Aida

We refer to the above accident.

Please advise if there is any third party LOD or estimate repair cost received and let us have a copy for our review.

We look forward to your reply soon.

Thank you.

Regards,  
Carol Chen  
Fleet Safety Department  
ComfortDelGro Taxi  
DID: 6550 8558



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Comfort Transportation Pte Ltd [Registration No. 199303821R]

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