

ASS. REC. BY:

REF:

QSMG19014116/T1sd321

Special Instruction:

Linear: Taufik

ASSIGNMENT (Office)

From (Person):

Pang Xiu Shi

of

MS14

Date/Time:

14/8/19 @ 6:13 pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

SKD 5043S

Insured:

at Workshop no/s

volkswagen

Tel:

9386 7833

of

17 tuas Avenue A

Policy No:

A29127154AVW

Claim No:

Sum Insured:

Excess:

± 1,500.00

Make of Veh:

(Client's Record)

D.O.A. 10/08/19

CA / (REV) /

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:07 am @ 14/8/19

Person Contacted:

Genevieve

Vehicle IN / OUT

Date/Time	Action/Instruction	Estimate/Status
		Estimate/Status ✓
		SKD 5043S - X
15/08/19	@ 13:38 pm - revised ZA to Pang Xiu Shi via meimen	
15/08/19	@ 13:41 pm mandate requested authorise report to Xiu Shi via meimen	
16/08/19	@ 11:24 am mandate approved by her-Yee via meimen	

Taufelch

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop no/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: \$1500
 (Client's Record)
 Make of Veh: _____

Veh No: SKD50435 Reg: 2019 May
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Volkswagen Tiguan cc 1375
 Colour: Grey AC: Insured / Std / NI / NA
 Sp. Reading: 1571 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WV9ZZZSNZJW974519
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 235/55R18
 R: _____

N/S	O/S

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

Bal. or Market Value: \$145K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. - 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 14/8/2015
 Survey held at: NBSI VW TWS

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or
 Fnt + O/S
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
16/08/19	@ 14:23 pm inform CIA to Ginnar (Ginnar) via email
29/08/19	Confirmed P/P \$ 8,343.51 @ 6 days with Taufelch. (A 1,028.61 Red - 11%)

RECEIVED 03 SEP 2019

[Signature]
 29/8/2019

Date/Time, File Path, I/P? 03/09/19
 Typist : Preli. Report
 : Final Report

Days Of Repair: 6
 Resturvey No. of Trip: 1

Survey Fee:	190
Transportation:	

_____	11
_____	161

And Fee: : Site Insp \$
 : Interview \$
 : Tech. Insp. \$
 : Misc. \$

Excess: 8,343.51 P/P

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est. Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Aug 2019		14 Aug 2019 11:58 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	SUN LIJUN, ID: G5052160K, Tel: +6591067936, Email: sunlijun96@gmail.com								
Vehicle Reg. No.:	SKD5043S	Date of Loss: 10/08/2019 12:00 - :59 [2 Months and 11 Days From LTA Reg Date (Man Yr)]							
Claim Type:	OD	Policy/Cover Note No.: A29127154AVW (Comprehensive) Coverage: 30/05/2019 - 29/05/2020							
		Excess: S\$1,500.00							
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pang Xiu Shi - 6594 2586]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 15/08/2019]								
Driver/Custodian:	SUN LIJUN (46 / Female) , NRIC: G5052160K, Tel: +6591067936 Email: sunlijun96@gmail.com								
Adj Asg. Remarks:	Car in. Survey & revert. Please contact us ASAP if you cannot attend this assignment. To revert. Pending for insured's driving license from workshop. Manual assign to LKK via email on 13/08/2019.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Tuesday, 13 August 2019 6:13 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned
Attachments: SKD5043S.pdf; GIA REPORT.PDF

Importance: High

OD CLAIM SKD5043S | DOA: 10/08/2019

Manual Assigned

Dear LKK,

Refer to the email and attachment, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you.

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Agnes Lee
Sent: Tuesday, 13 August 2019 5:41 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: FW: OD CLAIM SKD5043S DOA: 10/08/2019

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 13 August 2019 5:32 PM
To: Claims <claims@sg.msig-asia.com>
Cc: Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: OD CLAIM SKD5043S DOA: 10/08/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Claim

Please see attached GIA Report and estimate

Please arrange survey at 17 Tuas ave 9

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	160K
Vehicle Details	
Vehicle No.:	SKD5043S
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Aug 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN COMFORTLINE 280 TSI EQP
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CZE821283
Chassis No.:	WVGZZZ5NZJW974519
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$31,240.00
Original Registration Date:	30 May 2019
First Registration Date:	30 May 2019
Transfer Count:	0
Actual ARF Paid:	\$35,736.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 May 2029
PARF Rebate Amount:	\$26,802.00
Intended COE Rebate Details	
COE Expiry Date:	29 May 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,564.00
COE Rebate Amount:	\$41,660.00
Total Rebate Amount:	\$68,462.00

The information contained herein is correct as at 15 Aug 2019

OK

Re: FINALISATION SKD5043S

Shirley Hiew (LKK Auto)

Tue 3/9/2019 12:06 PM

To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Cc: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Dear Steven,

Confirmed final fig \$ 8,343.51 @ 6 days of repairs before excess \$ 1,500/- & GST.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>**Sent:** Saturday, 24 August 2019 9:40 AM**To:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>**Cc:** Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; SUR <sur@lkkauto.com>**Subject:** FINALISATION SKD5043S

Dear Taufikh

Please see attached finalisation

COR: As per attached

6 working days

Please revert

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
AftersalesVolkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 16 August 2019 2:33 PM
To: 'Ong Germaine (VGS - SG/Singapore)'; 'Tang Shu Shi (VGS - SG/Singapore)'
Cc: 'Chee Steven (VGS - SG/Singapore)'; SUR
Subject: SKD 5043S OD (MSIG) DOA - 10/08/2019

Dear Germaine,

As instructed by our client, please proceed to repair the insured vehicle **SKD 5043S (Excess \$ 1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SKD5043S (602755)**

OD

Aug 10 2019 12:00PM

[SUN LIJUN]

Volkswagen Group Singapore Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 03/09/2019 09:25 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8343.51) - SKD5043S - Claim Handler: Pang Xiu Shi

Approved:8343.51.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKD5043S (602755)**

OD

Aug 10 2019 12:00PM

[SUN LIJUN]

Volkswagen Group Singapore Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 16/08/2019 11:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8317,40) - SKD5043S - Claim Handler: Pang Xiu Shi

Approved:8317.40:a if c

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pang Xiu Shi

Date: 29 Aug 2019

Preliminary Advice

Vehicle No	: SKD5043S	Accident Date	: 10/08/2019
Make	: VOLKSWAGEN TIGUAN	Policy No.	: A29127154AVW
Assignment Date	: 14/08/2019	Excess	: S\$1,500.00
Date of Inspection	: 14/08/2019	Est. Duration of Repair	: 6 days
Inspection At	: Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314 Singapore 368314		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,372.12
Revised Amount	:S\$	8,343.51
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,343.51

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	145,000.00
COE / PARF Rebate	:S\$	68,462.00
Salvage Value	:S\$	
Margin for Repair	:S\$	76,538.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pang Xiu Shi

Date: 15 Aug 2019

Preliminary Advice

Vehicle No	: SKD5043S	Accident Date	: 10/08/2019
Make	: VOLKSWAGEN TIGUAN	Policy No.	: A29127154AVW
Assignment Date	: 14/08/2019	Excess	: S\$1,500.00
Date of Inspection	: 14/08/2019	Est. Duration of Repair	: 6 days
Inspection At	: Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314 Singapore 368314		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,372.12
Revised Amount	:S\$	8,317.40
Check Items (Estimated)	:S\$	26.11
Total	:S\$	8,343.51
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	145,000.00
COE / PARF Rebate	:S\$	68,462.00
Salvage Value	:S\$	
Margin for Repair	:S\$	76,538.00

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/08/2019 10:07
Date Of Accident	10/08/2019 12:20
Exact Location Of Accident	ECP EXIT BEDOK TOWARD BEDOK SOUTH AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKD5043S
Insured/Policyholder	
Name Of Registered Owner	SUN LIJUN
Passport No/FIN	EA5008477
Email Address	SUNLIJUN96@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91067936
Alternative Phone No	OFFICE-91067936

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TIGUAN-1.4 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A29127154AVW
Cover Note Number	

Driver

Name of Driver	SUN LIJUN
Passport No/FIN	EA5008477
Date Of Birth	15/02/1973
Occupation	INDOOR
Date Of Driving Pass	04/05/2001
Driving Experience	18 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91067936
Fax Number	(LOCAL) +65-91067936
Contact Number	OFFICE-91067936
Email Address	SUNLIJUN96@GMAIL.COM

Address	243 BEDOK SOUTH AVE 3
Postcode	465475
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : DU BIN XIAN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHB3685Z
Vehicle Make/Model/Colour	HYUNDAI
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

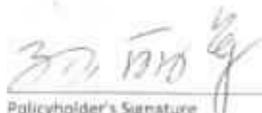
SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GiA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GiA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

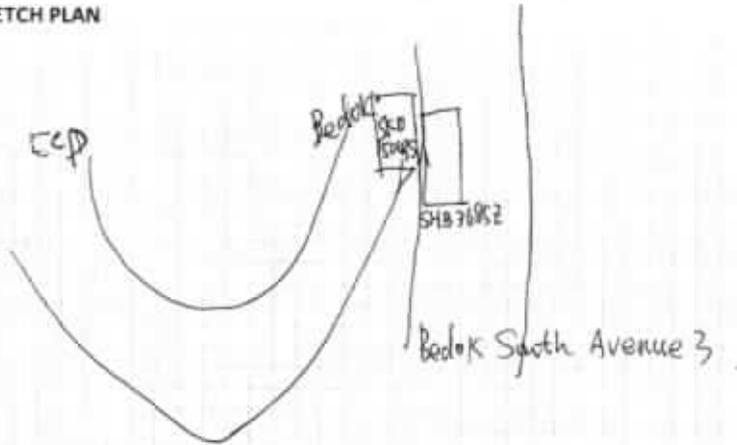

 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Signature
 Name: 810300
 NRIC/FIN No:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

当我开车从 ECP 的 Bedok 出口转到 Bedok South Avenue 1 时，因为右边路况是一个坡路，我朝右看了一下，以为没有车，就慢慢探出车头，结果和右边快速驶来的一辆车牌是 SHB 36852 的车撞到。我和对方司机路边停好车，对方司机没有受任何伤，我问他怎么处理比较快，因为我着急带儿子回去拿书包，吃饭，去上下午两点半的钢琴课，对方司机让我付书 800，他去修车，我付了钱就开车走了。因为第一次遇到这种情况，没有面对方司机要收钱，以及他的电话号码。

DECLARATION

I/We declare the foregoing particulars are true in every respect.

孙丽奇
 Policyholder's Signature

Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Gemma
 Reporting Centre Personnel's Signature
 Name: Gemma
 NRIC/FIN No.:





MSIG

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888. Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 29127154 AVW

Excess : SGD1,500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SKD5043S

2. Name of Policyholder

Sun Lijun

3. Effective Date of the Commencement of Insurance for the purposes of the Act

30/05/2019

4. Date of Expiry of Insurance

29/05/2020

5. Persons or Classes of Persons entitled to drive*

Sun Lijun

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

REPUBLIC OF SINGAPORE

G5052160K



Name
SUN LIJUN

Date of Birth
15-02-1973

Sex
F

Nationality
CHINESE

G5052160K

85799

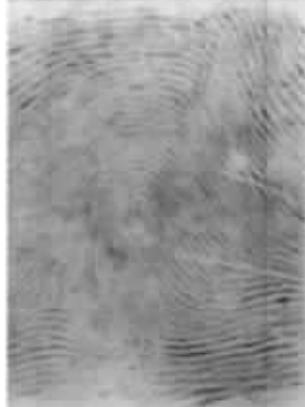
08-01-2019

DEPENDANT'S PASS

Immigration Regulations

Download SGWorkPass
App to check status

FIN G5052160K



MULTIPLE JOURNEY VISA ISSUED

TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **G5052160K**

Name: **SUN LIJUN**

Birth Date: **15 Feb 1973**

Issue Date: **04 Apr 2016**

Valid Till: **03/05/2021**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

	EFFECTIVE DATE
Class 3 Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg	04 May 2011



VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice
Preview

Page 1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
SUN
LIJUN
243 BEDOK SOUTH AVE 3
SINGAPORE 465475

Document no.
Document date 13-08-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019001668/ 1
Job order date 13-08-2019
Service Advisor GERMAINE MEI TING ONG

License plate	Model code	First registration	VIN	Model	Mileage
SKD5043S	AD13PYC1	30-05-2019	WVGZZZ5NZJW974519	Tiguan Comfortline EQP 1.4 TSI 110kW DSG	256

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	200.00 ✓	#1	200.00	214.00
	Diagnostic and Programming	1	pcs.	360.00 ✓	#1	360.00	385.20
	R&R RIM & BALANCE	1	pcs.	50.00 ✓	#1	50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	300.00 ✓	#1	300.00	321.00
5NA807217H GRU	Cover For Bumper Primed	1	pcs.	1,078.60 ✓	#1	775.15	829.41
5NA807050A	Guide Piece	1	pcs.	19.18 ✓	#1	13.81	14.78
5NA807049A	BUMPER SIDE BRACKET RH						
	Guide Piece	1	pcs.	19.18 ✓	#1	13.81	14.78
5NA854662 9B9	BUMPER SIDE BRACKET LH						
	Cooling Air Grill Satin B	1	pcs.	55.28 ✓	#1	39.80	42.59
5NA853212A 9B9	RHS FOG LAMP GRILLE UPPER						
	Trim Satin Black	1	pcs.	40.33 ✓	#1	29.04	31.07
5NC941114D	RHS FOG LAMP GRILLE TRIM						
	Led Headlight	1	pcs.	1,805.67 ✓	#1	1,300.08	1,391.09
5NA821106B	H/LAMP RH						
	Fender	1	pcs.	571.20 ✓	#1	411.26	440.05
5NA821136B	RH						
	Cross Support	1	pcs.	36.27 ✓	#1	26.11	27.94
5NA854731E 9B9	FENDER BRACKET RH						
	Wheel Cover Satin Black	1	pcs.	148.69 ✓	#1	107.06	114.55
3C0853586	RHS FENDER PROTECTOR PAD						
	Grommet	16	pcs.	1.52 ✓	#1	17.51	18.74
5NA854940P RYP	Cover For Door Satin Blac						
	RHS FRT DOOR PROTECTOR PAD	1	pcs.	296.18 ✓	#1	213.25	228.18
5NA801025B 8ZB	Alloy Wheel Diamond Silve						
311601361	Rubber Valve	1	pcs.	2,240.16 ✓	#1	1,612.92	1,725.82
	LABOUR	1	pcs.	3.22 ✓	#1	2.32	2.48
	Spray Painting	3	pcs.	475.00 ✓	#1	1,900.00	2,033.00
		4	pcs.	500.00 ✓	#1	2,000.00	2,140.00

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	910.00	8,462.12	1,774.16	7%	656.05	1,774.16	9,372.12	10,028.17
Total	910.00	8,462.12	1,774.16		656.05	1,774.16	9,372.12	10,028.17

Tanjong 97495749
Not authorize
14/8/19 @ 4:15 pm
EX \$1500
Resuming before paint
sure maintenance
6 days.

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page	2/2
Document no.	
Document date	13-08-2019
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019001668/ 1
Job order date	13-08-2019
Service Advisor	GERMAINE MEI TING ONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
SUN
LIJUN
243 BEDOK SOUTH AVE 3
SINGAPORE 465475

License plate	Model code	First registration	VIN	Model	Mileage
SKD5043S	AD13PYC1	30-05-2019	WVGZZZ5NZJW974519	Tiguan Comfortline EQP 1.4 TSI 110kW DSG	256

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002. Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

LJK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 1/2

Document no. 24-08-2019
Document date 5211001211
Customer no. 200412212G
Customer GST-ID 39999
Dealer 2019001668/ 1
Job order number 13-08-2019
Job order date GERMAINE MEI TING
Service Advisor ONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
SUN
LIJUN
243 BEDOK SOUTH AVE 3
SINGAPORE 465475

License plate	Model code	First registration	VIN	Model	Mileage		
SKD5043S	AD13PYC1	30-05-2019	WVGZZZ5NZJW974519	Tiguan Comfortline EQP 1.4 TSI 110kW DSG	1,571		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	300.00	#1	300.00	321.00
5NA807217H GRU	Cover For Bumper Primed CD-140819	1	pcs.	1,076.60	28.00% #1	775.15	829.41
5NA807050A	Guide Piece BUMPER SIDE BRACKET RH*AO-140819	1	pcs.	19.18	28.00% #1	13.81	14.78
5NA853212A 9B9	Trim Satin Black RHS FOG LAMP GRILLE TRIM*AO-140819	1	pcs.	40.33	28.00% #1	29.04	31.07
5NC941114D	Led Headlight H/LAMP RH*XR-140819	1	pcs.	1,805.67	28.00% #1	1,300.08	1,391.09
5NA821106B	Fender RH*CD-140819	1	pcs.	571.20	28.00% #1	411.26	440.05
5NA821136B	Cross Support FENDER BRACKET RH*AO-140819	1	pcs.	36.27	28.00% #1	26.11	27.94
3C0853586	Grommet XR-140819	16	pcs.	1.52	28.00% #1	17.51	18.74
5NA854940P RYP	Cover For Door Satin Blac RHS FRT DOOR PROTECTOR PAD*CD-140819	1	pcs.	296.18	28.00% #1	213.25	228.18
5NA601025B 8Z8	Alloy Wheel Diamond Silve CD-140819	1	pcs.	2,240.16	28.00% #1	1,612.92	1,725.82
311601361	Rubber Valve XR-140819	1	pcs.	3.22	28.00% #1	2.32	2.48
5NA854732E 9B9	Wheel Cover Satin Black CD-220819	1	pcs.	148.69	28.00% #1	107.06	114.55
	LABOUR	3	pcs.	475.00	#1	1,425.00	1,524.75
	Spray Painting	3	pcs.	500.00	#1	1,500.00	1,605.00
	Insurance Excess	1	pcs.	-1,500.00	#1	-1,500.00	-1,605.00

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	910.00	5,933.51	1,753.31	7%	479.05	1,753.31	6,843.51	7,322.56
Total	910.00	5,933.51	1,753.31		479.05	1,753.31	6,843.51	7,322.56

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page	2/2
Document no.	
Document date	24-08-2019
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019001668/ 1
Job order date	13-08-2019
Service Advisor	GERMAINE MEI TING ONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
SUN
LIJUN
243 BEDOK SOUTH AVE 3
SINGAPORE 465475

License plate	Model code	First registration	VIN	Model	Mileage
SKD5043S	AD13PYC1	30-05-2019	WVGZZZ5NZJW974519	Tiguan Comfortline EQP 1.4 TSI 110kW DSG	1,571

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

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For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Aug 2019		14 Aug 2019 11:58 Edit Adj Rpt	S\$8,343.51 Edit Estimates	S\$8,343.51 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	SUN LIJUN, ID: G5052160K, Tel: +6591067936, Email: sunlijun96@gmail.com								
Vehicle Reg. No.:	SKD5043S	Date of Loss:	10/08/2019 12:00 - :59 [2 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 602755	Policy/Cover Note No.:	A29127154AVW (Comprehensive) Coverage: 30/05/2019 - 29/05/2020						
		Excess:	S\$1,500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pang Xiu Shi - 6594 2586]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 13/09/2019]								
Driver/Custodian:	SUN LIJUN (46 / Female), NRIC: G5052160K, Tel: +6591067936 Email: sunlijun96@gmail.com								
Adj Asg. Remarks:	Car in. Survey & revert. Please contact us ASAP if you cannot attend this assignment. To revert. Pending for insured's driving license from workshop. Manual assign to LKK via email on 13/08/2019.								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> MSIG_SG (03/09/2019): Alert - Adj Mandate Approved (S\$8343.51) - SKD5043S - Claim Handler: Pang Xiu Sh... MSIG_SG (16/08/2019): Alert - Adj Mandate Approved (S\$8317.40) - SKD5043S - Claim Handler: Pang Xiu Sh... 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKD5043S (602755)
 OD
 Aug 10 2019 12:00PM
 [SUN LIJUN]
 Volkswagen Group Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser <input type="button" value="v"/>
Assessment Reports			1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	13/08/19 11:30	Accident Statement	 Load HTM	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/08/19 13:38	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
2	29/08/19 09:31	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
5	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
6	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
7	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
8	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
10	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
11	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
12	13/08/19 10:22	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
13	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
14	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
15	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
16	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
17	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
18	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
19	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
20	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
21	13/08/19 10:23	Accident Photo [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
22	13/08/19 11:30	Identification Card [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
23	13/08/19 11:30	Identification Card [Linked Accident Report Documents]	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/08/19 13:39	General View	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
2	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
3	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
4	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
5	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
6	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
7	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
8	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
9	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
10	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
11	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
12	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
13	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
14	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
15	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
16	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
17	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
18	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
19	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
20	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
21	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
22	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
23	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
24	15/08/19 13:39	General View	 Load JPG	<input checked="" type="checkbox"/>
25	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	29/08/19 09:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	14/08/19 10:38	PARF_COE Rebate Enquiry	 Load PDF	
2	14/08/19 10:39	Estimate	 Load PDF	
3	14/08/19 10:40	Email to arrange survey	 Load PDF	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	13/08/19 11:25	Sketch Plan <small>[Linked Accident Report Documents]</small>	 Load TIF	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	14/08/19 11:54	Survey Request - Manual Assigned		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/08/19 13:39	SKD 5043S GIA.pdf		Load PDF
2	15/08/19 13:39	ESTIMATE.pdf		Load PDF
3	29/08/19 09:32	ESTIMATE MARKED.pdf		Load PDF
4	09/09/19 15:30	Workshop Invoice		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	13/08/19 11:30	Accident Statement		Load HTM
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
2	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
3	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
4	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
5	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
6	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
7	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
8	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
9	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
10	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
11	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
12	13/08/19 10:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>
13	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
14	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
15	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
16	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
17	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
18	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
19	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
20	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
21	13/08/19 10:23	Accident Photo		Load JPG <input checked="" type="checkbox"/>
22	13/08/19 11:30	Identification Card		Load JPG <input checked="" type="checkbox"/>
23	13/08/19 11:30	Identification Card		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	13/08/19 11:25	Sketch Plan		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19014116/T1SD3E2

Date: 09/09/2019

REFERENCE

Insured/Claimant:	SUN LIJUN	Policy No:	A29127154AVW
Date of Loss:	10/08/2019	Nature of Claim:	OD
			Claim No: 602755

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKD5043S	Engine No:	CZE821283
Make & Model:	VOLKSWAGEN TIGUAN, 1.4 TSI (A)	Chassis No:	WVGZZZ5NZJW974519
Reg. Date:	30/05/2019 (Man. Year: 2018)	Odometer:	1571 km
Colour:	Grey		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$145,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/55 R18	Rear Tyre Size:	235/55 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,562.12	4,508.51	53.61	1.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,810.00	3,835.00	975.00	20.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,372.12	8,343.51	1,028.61	10.98
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	7,872.12	6,843.51	1,028.61	13.07
+ GST 7.00/7.00% (S\$)	551.05	479.05	72.00	13.07
Nett Amount (S\$)	8,423.17	7,322.56	1,100.61	13.07

INSPECTION

Date of Assignment:	14/08/2019	
Date Inspected:	14/08/2019 Inspected At:	NO 17 TUAS AVE 9 Repairer : Volkswagen Group Singapore Pte Ltd
Estimated Period of Repair:	6.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 09 Sep 2019)
Parts: M1-SUV	VOLKSWAGEN TIGUAN 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKD5043S)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	775.15 FS	*775.15 FS
2	1		*GUIDE PIECE BUMPER SIDE BRACKET RH	Deformed	13.81 FS	*13.81 FS
3	1		*GUIDE PIECE BUMPER SIDE BRACKET LH	Not Necessary	13.81 FS	*- FS
4	1		*COOLING AIR GRILL SATIN B RHS FOG LAMP GRILLE UPPER	Not Necessary	39.80 FS	*- FS
5	1		*TRIM SATIN BLACK RHS FOG LAMP GRILLE TRIM	Cut	29.04 FS	*29.04 FS
6	1		*LED HEADLIGHT H/LAMP RH	Cut	1,300.08 FS	*1,300.08 FS
7	1		*FENDER RH	Bent	411.26 FS	*411.26 FS
8	1		*CROSS SUPPORT FENDER BRACKET RH	Distorted	26.11 FS	*26.11 FS
9	1		*WHEEL COVER SATIN BLACK RHS FENDER PROTECTOR PAD	Cut	107.06 FS	*107.06 FS
10	1		*GROMMET (16PCS)	Necessary	17.51 FS	*17.51 FS
11	1		*COVER FOR DOOR SATIN BLAC RHS FRT DOOR PROTECTOR PAD	Cut	213.25 FS	*213.25 FS
12	1		*ALLOY WHEEL DIAMOND SILVE	Cut	1,612.92 FS	*1,612.92 FS
13	1		*RUBBER VALVE	Necessary	2.32 FS	*2.32 FS
Total Parts (\$\$)					4,562.12	4,508.51

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	200.00	200.00
2	DIAGNOSTIC AND PROGRAMMING	New	360.00	360.00
3	R&R RIM & BALANCE	New	50.00	50.00
4	WHEEL ALIGNMENT	New	300.00	300.00
5	LABOUR	New	1,900.00	1,425.00
6	SPRAY PAINTING	New	2,000.00	1,500.00
Gross Labour Cost (S\$)			4,810.00	3,835.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >