

NATIONAL Assessment Centre Services

Date In: 14/08/19	Job description	Date & Time Completed	Done by
Ref No: NA/INC 19014070/CB	SAS e-filing		
Veh No: SKG4523P	E-mail (within 8hrs. AIC 2hrs)		
D.O.A: 13/08/19 1330	i-Motor Claim Form	MT/1057704-001	
<input checked="" type="radio"/> TP Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: ()		Tel: ()	Fax: ()
TP Particulars:	Veh No: SKG3714A	INC () / Non-INC ()	
Owner / Driver: ()		Tel: ()	
Policy No: ()	Period: ()	Cover Type: ()	
Confirmed by: ()		Date: ()	Time: ()
Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]			
Year of Registration: () Warranty: YES () / NO ()			
Excess: (\$) Loading: \$1,000 () / \$2,000 ()			

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co. ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA1906116		Invoice Preparation Checklist		Amt (\$)	Amt (\$)
				1st Bill	Add Bill
Claimant's Particulars :-		1) AR : Accident Reporting (\$30);			
Driver/Owner:		2) DA : Damage Assessment (\$100); INC (\$80)			
Contact No:		3) TF : Towing Fee \$40/\$45			
Damaged Portion:		4) FT : Follow-Through Survey \$120			
QC Checked by (Engr-In-Charge):		5) FT : Follow-Through Survey (Resurvey) \$30			
Auditors' Comments :-		For claiming against INC Only (wef 10 Jan 2005)			
Cat. 1:		6) TR : Re-inspection \$75			
Cat. 2 / 3:		7) N1 : Idac DA + SMRT Survey \$160			
		8) NTUC Additional Services:-			
		OD*			
		*N5: Courtesy Car / Tpl Allowance \$5			
		*N6: Repair Co-ordination \$10			
		*N7: Post Repair Inspection \$25			
		*N8: DV / Collect Excess Coordination \$5			
		TP (N11) : TP (N/n INC) against INC \$20			
		9) N12: Idac Mobile 30			
		Invoice dated	Fee Charged		
		Invoice dated	Fee Charged		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	14/08/2019 09:19
Date Of Accident	13/08/2019 13:30
Exact Location Of Accident	PARKWAY PARADE MSCP
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKG4523P
Insured/Policyholder	
Name Of Registered Owner	LOH KAR KHENG
NRIC No	S7114043A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93631873
Alternative Phone No	OTHERS-93255443
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	GOLF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5079072393-02
Cover Note Number	
Driver	
Name of Driver	WONG SHER MAINE(HUANG SHIMIAN)
NRIC No	S7506156J
Date Of Birth	16/03/1975
Occupation	INDOOR
Date Of Driving Pass	28/04/1997
Driving Experience	22 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93255443
Fax Number	
Contact Number	
E-Mail Address	SHERMAINE.WONG@GMAIL.COM

Address	604B EAST COAST ROAD
Postcode	459002
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLG3714A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GOH XIN-SUI
NRIC/Passport Number	S7916731B
Contact Number	81006075
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

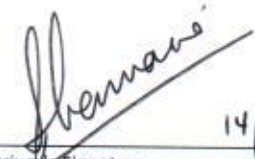
IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

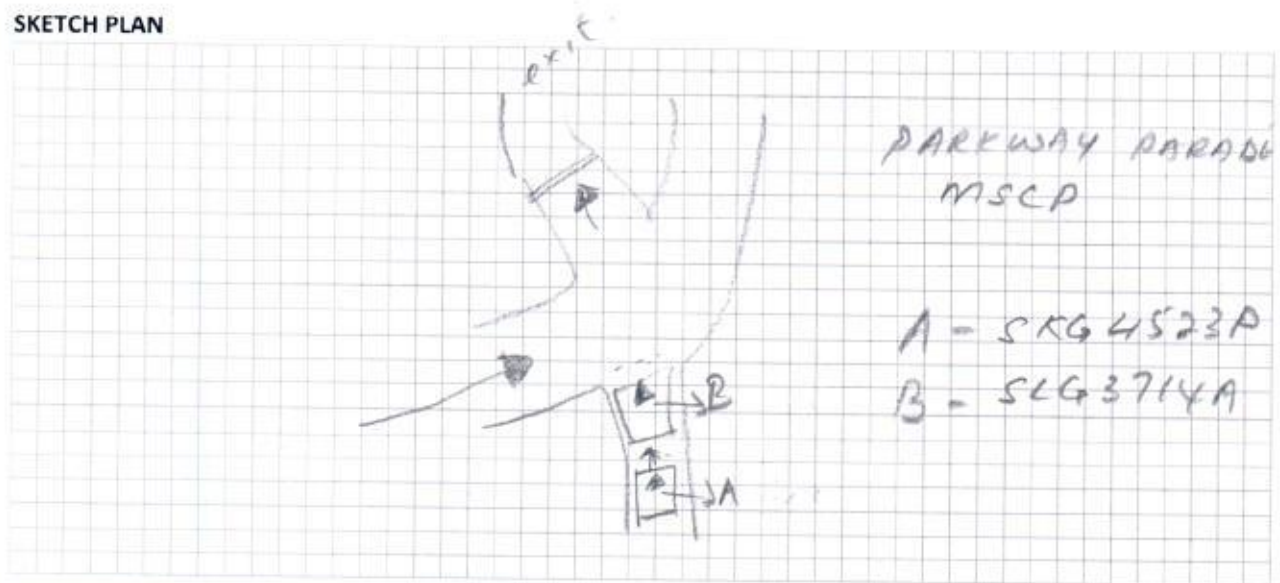
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time: 14/6/19


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 1:30pm, I was driving in my car to exit to the Parkway Parade shopping centre carpark.

The car in front of me stopped to make way for vehicles entering the carpark, but I accidentally bumped into her car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7506156J

Name: WONG SHER MAINE (HUANG SHIMIAN)

For LKK/NAC Use Only

Birth Date: 16 Mar 1975

Issue Date: 12 Sep 2005

001367413H

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7506156J

Name: WONG SHER MAINE (HUANG SHIMIAN)

For LKK/NAC Use Only

Chinese: 黃詩棉

Race: CHINESE

Date of Birth: 16-03-1975

Sex: F

Country of Birth: SINGAPORE

M

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3: Motor cars \leq 3000 kg with \leq 7 passengers, exclusive of the driver; and motor tractors / vehicles \leq 2500 kg

PASS DATE: 28 Apr 1997

For LKK/NAC Use Only

Licence No: S7506156J

NP 428A

3064662

NRIC No. S7506156J

For LKK/NAC Use Only

Group: O+

Date of Issue: 04-02-1999

604B EAST COAST ROAD
SINGAPORE 459002

NRIC No: S7506156J

Date: 05/08/2010

No. 651398

16155

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5079072393-02

Cover : drivo CLASSIC

1. Index mark and Registration Number of Vehicle : **SKG4523P**
 Chassis Number : **WVWZZZ1KZDW044093**
2. Name of Policyholder : **LOH KAR KHENG**
3. Effective Date of Insurance : **06 Sep 2018**
4. Expiry Date of Insurance : **05 Sep 2019**
5. Persons or Classes of Persons entitled to drive#
 (a) The Policyholder.
 (b) Any other person who is driving on the Policyholder's order or with his/her permission.
 Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
 (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: YES (FREE)
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: LOH KAR KHENG
NAMED DRIVER (1)	: WONG SHER MAINE
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : **ONG SOO CHONG (00000587079)**
 Date of Issue : **01 Sep 2018 20:54 hrs**

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

Claim Handling

Accident MT/1057704

Policy No.	5079072393-02	Vehicle No.	SKG4523P	GST Registration No.
Certificate No.				
Policyholder Name	LOH KAR KHENG			Policyholder NRIC
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading
Contact No.(Mobile)	93255443	Contact No.(Office)	0	Contact No.(Home)
Email Address		Special Remark		eCode
KFK	<input type="radio"/> No <input checked="" type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire

Accident Details

Report Date	14/08/2019 18:16	Accident Report Within 24 hrs	Yes	Accident Type
Date of Accident	13/08/2019	Time of Accident hh:mm	13:30	Country of Accident
Reporting Centre		Orange Force		ICM No.
Accident Location	PARKWAY PARADE MSCP			

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00	
Third Party Excess	0.00	Outside Singapore TP Excess	0.00	

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	604B EAST COAST ROAD	Address 2	UNITED MANSIONS	Address 3
Address 4		Address Type	Singapore address	Post Code
Unit No.		Related Policy Number	5079072393-02	

O1 Driver Info

Driver Name	Wong Sher Maine	Driver Type	Named Driver	
Unnamed driver Name		Driver NRIC	S7506156J	Driver DOB
Register Date of Driver License	28/04/1997	Driver Age	43	Driving Experience
Contact No.(Mobile)	93255443	Contact No.(Office)	0	Contact No.(Home)
Address 1	604 EAST COAST ROAD	Address 2	UNITED MANSIONS	Address 3
Address 4		Address Type	Singapore address	Post Code
Unit No.				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Com

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Claim 001 OD-MD

New

Claim Type *	OD-MD	Insured Name	LOH KA
Contact No.(Mobile)		Contact No. (Home)	NIL
Email Address		O1 Vehicle Number	SKG4523P
Claim Description	SKG4523P / SLG3714A ON 13 Aug 2019		
Preferred Workshop		Insured Liability	Fully at Fault
Contact No. Finalisation	Yes	Preferred Repair Option	Income to assign workshop
Date Registered		GIA report	Received
Report Taken By		Claim Close Date	14/08/2019 18:21
		Workshop Repairer	ROSLINDA

☒ Print AK letter

MOTOR CAR (Frt)

ACT0811607

(1)Replace (✓) (2)Replace (X) (3)Check (P) (4)Not Compliant (B/C)

Aug 2005

Front Portion

Vehicle No:

SKG 4523P

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	DD	✓	
1002	991887	Frt Number Plate Base	CRA	✓	
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DD	✓	
1005	992341	Frt Bumper Clips	KEC	✓	6
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer LH	DIS	✓	
1008	991433	Frt Bumper Reinforcement	BT	✓	
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge	CRA	✓	
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	CRA	✓	
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor	CXT	✓	
1017	995100	Frt LH Bumper Fog Lamp Cover		?	
1018	991355	Frt RH Bumper Fog Lamp Cover		?	
1019	995079	Frt LH Bumper Fog Lamp		?	
1020	995080	Frt RH Bumper Fog Lamp		?	
1021	991793	Frt Grille	CRA	✓	
1022	991328	Frt Grille Emblem	CRA	✓	
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	CRA	✓	
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn		?	
1028	991277	Frt Brace Panel		?	
1029	995153	Frt LH Headlamp Assy	CRA	✓	
1030	991821	Frt RH Headlamp Assy		?	
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	DD	✓	
1034	991328	Bonnet Emblem		?	
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser	DD	✓	
1043	990122	Air Con Fan Assy		?	
1044	990134	Air Con Suction Pipe (Low Pressure)		?	
1045	990118	Air Con Suction Hose		?	
1046	990133	Air Con Discharge Pipe (High Pressure)		?	
1047	990114	Air Con Discharge Hose		?	
1048	990149	Air Con Liquid Pipe		?	
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator	CRA	✓	
1053	992738	Radiator Cowling		?	
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank		?	
1059	990151	Air Duct	CXT	✓	
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender	B/C	✓	
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield	CRA	✓	
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items:

AGREEMENT:

Claim Handling

Task Transfer Exit

Accident MT/1057704

LOS SAI SUB

Policy No.	5079072393-02	Vehicle No.	SKG4523P	GST Registration No.	
Certificate No.					
Policyholder Name	LOH KAR KHENG			Policyholder NRIC	S7114043A
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	93255443	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	14/08/2019 18:16	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	13/08/2019	Time of Accident hh:mm	13:30	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	PARKWAY PARADE MSCP				

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	604B EAST COAST ROAD	Address 2	UNITED MANSIONS	Address 3	SINGAPORE 459002
Address 4		Address Type	Singapore address	Post Code	459002
Unit No.		Related Policy Number	5079072393-02		

OI Driver Info

Driver Name	Wong Sher Maine	Driver Type	Named Driver		
Unnamed driver Name		Driver NRIC	S7506156J	Driver DOB	16/08/1975
Register Date of Driver License	28/04/1997	Driver Age	43	Driving Experience	22
Contact No.(Mobile)	93255443	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	604 EAST COAST ROAD	Address 2	UNITED MANSIONS	Address 3	SINGAPORE 459002
Address 4		Address Type	Singapore address	Post Code	459002
Unit No.					
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

Claim Type	OD-MD	Insured Name	LOH KAR KHENG	Insured NRIC	S7114043A
Contact No.(Mobile)		Contact No. (Home)	NIL	Contact No. (Office)	
Email Address		OI Vehicle Number	SKG4523P	TP Vehicle Number	SLG3714A
Claim Description	SKG4523P / SLG3714A ON 13 Aug 2019			Name of Preferred Workshop	

Preferred Workshop Contact No.	Yes	Preferred Repair Option	income to assign workshop	Insured at Fully at	Resolved
Date Registered	14/08/2019 18:22	Claim Close Date		Date Received	15/08/2019 10:1
Report Taken By	ROSLINDA	Workshop Repairer		Total Loss but Repaired	

Print AK letter

Modification History

Special Claim Creation Approval

Approval Reason

Remarks

damage assessment

Attachment

Vehicle Info

Vehicle Make	VOLKSWAGEN	Vehicle Model	GOLF	Engine Capacity	
Date of Registration	06/09/2012	Classis No.	WVWZZZ1KZDW044093		
Towing Required *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Vehicle in IDAC *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Parallel Import *	<input type="radio"/> Yes <input checked="" type="radio"/> No
Type of Tender	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBT AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	<input type="radio"/> Yes <input checked="" type="radio"/> No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	

NO OF REPAIR:06 DAYS:AIRCON SUCTION PIPE-UNCONFIRM,AIRCON LIQUID PIPE-UNCONFIRM,AIR DUCT-REPLACE,AIR CLEANER-UNCONFIRM

Remark

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *
root					
Not Applicable	1	32200101	NUMBER PLATE (FRONT)	1	Replace
ABS	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace
ABSORBER	3	16000101	BUMPER (FRONT)	1	Replace
ACCELERATOR	4	16002401	BUMPER CLIPS (FRONT)	6	Replace
ACTUATOR	5	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace
ADVERTISEMENT STICKER	6	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace
AIR BAG	7	16005901	BUMPER SPONGE (FRONT)	1	Replace
AIR BLOWER	8	16003201	BUMPER GRILLE (FRONT)	1	Replace
AIR BOX	9	16005501	BUMPER SENSOR (FRONT)	1	Replace
AIR CHAMBER BOX	10	41300101	SUPPORT PANEL (FRONT)	1	Replace
AIR CLEANER	11	28500101	HORN (LEFT)	1	Unconfirm
AIR COMPRESSOR	12	28500102	HORN (RIGHT)	1	Unconfirm
AIR CON	13	27700101	HEAD LAMP (LEFT)	1	Replace
AIR CON (VAN)	14	27700102	HEAD LAMP (RIGHT)	1	Unconfirm
AIR COOLER	15	149001	BONNET	1	Replace
AIR DISTRIBUTOR	16	14903401	BONNET LOCK (LOWER)	1	Unconfirm
AIR FILTER	17	25400102	FENDER (FRONT LEFT)	1	Replace
AIR FLOW	18	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Replace
AIR GRILLE	19	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm
AIR HORN	20	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm
AIR INTAKE	21	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm
AIR RESONATOR BOX	22	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm
AIR THROTTLE BODY AND SENSOR	23	27100101	GRILLE (FRONT)	1	Replace
ALARM	24	27100801	GRILLE EMBLEM (FRONT)	1	Replace
ALTERNATOR	25	112023	AIR CON CONDENSER	1	Replace
ALUMINIUM PANEL - SIDE	26	112060	AIR CON FAN	1	Unconfirm
AMPLIFIER	27	112044	AIR CON DISCHARGE PIPE	1	Unconfirm
ANTENNA	28	344001	RADIATOR	1	Replace
ANTI ROLL	29	344005	RADIATOR COWLING	1	Unconfirm
APRON	30	344008	RADIATOR FAN	1	Unconfirm
ARCH					
ARM REST					
ASH TRAY					
AUTO CLUTCH					
AUTO COOLER PIPE					
AUTO CRUISE MOTOR					
AUTO TRANSMISSION					
AXLE					
BACK REST (MIC)					
BACK SEAT					
CHASSIS					

31

344007

RADIATOR EXPANSION TANK

1

Unconfirm

Save

Submit



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

NAC NATIONAL
ASSESSMENT
CENTRE

Vehicle Movement Form

Vehicle Check-In

Vehicle No: J1645 23P Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Chen Guan

Collection Date: 16/08/19 Time: 1107 with Keys: Yes / No

Tow Truck No: 2N7848K Tow Man: Jordan Lim NRIC: 180260C

Signature: [Signature] 9668/023

For office use

Attended by: Jackson

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Friday, 16 August 2019 9:46 AM
To: Chew Goon Motor - Mrs Chew
Cc: Zuraimee Bin Mantau; LKK Paya Ubi
Subject: CLAIM NUMBER: MT/1057704-001, REPAIR OF VEHICLE NUMBER: SKG4523P

Importance: High

Dear Chew Goon

Please tow this vehicle from Idac and contact owner named driver Mrs Loh at 93255443 when the vehicle arrived at your workshop to revert on the repair days required, excess \$600/-.

Our Ref: MT/CA/OD/051/1057704-001/ZBM/NHJ

16 Aug 2019

CHEW GOON MOTOR

BLK 10 AMK IND PARK 2A AVE 5

#01-15,16&17 AMK AUTOPOINT

SINGAPORE 568047

Dear Sir

CLAIM NUMBER: MT/1057704-001

REPAIR OF VEHICLE NUMBER: SKG4523P

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 16 Aug 2019

Make: VOLKSWAGEN

Model: GOLF

Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Zuraimee Bin Mantau at 64307890 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Thank You

Ng Hak Joo

Executive

Motor Insurance

T +65 64307890

www.income.com.sg



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