

ASS. REC. BY:

REF: CS/MSG 19014068/714f302

Special Instruction:

Surveyor: Taufiq

ASSIGNMENT (Office)

From (Person): Crystal Lee of MSG Date/Time: 14.8.19 8.55am

Estimated Cost: Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SDJ 378K Insured: SLE 2320V

at Workshop m/s Wearnus Tel: 81261237
of 249 Alexandra Road

Policy No: 28784644 Claim No: 587094

Sum Insured: Excess:

Make of Veh: D.O.A. 2/3/19
(Client's Record)

CA / REV / REP. / REV 24 HRS my' H.O.D. Endorsement:

Date/Time: 14.8.19 9.00am Person Contacted: Paul Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	Inspection: 45 long kee
	SDJ 378K - CS3/ATG 19022614/Gch2 DOA - 15/12/2018
	SLE 2320V - X
15/8/19	Email preli revised to Crystal
29/8/19	@ 503pm Paul will email us finalise
3/9/19	Final fig \$7961.48 confirmed by email (Reel 6219.62, 4410)

REF: MS19

ASSIGNMENT

From: Date: 14.8.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDJ 378K

at Workshop m/s Wearnes Automotive

of 45 Long Kee

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: Before go call Paul 81261237

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Paul

Veh No: SDJ378K- Yr Regn: 2014 Oct.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Land Rover Range Rover Evoque 1999

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 17199 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: SALVA2AG9.EH930720

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/50R19

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 14/8/19 120pm

Wearnes Long Kee

Date / Time Action / Instruction

RECEIVED 03 SEP 2019

Date/Time, File Pass to?

: Preli. Report

1)

: Final Report

Date/Time, File Return to?

2) 3/9 - typist

Report Format:

merimen

Lump Sum / I.B.I. (\$) 7961.48

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:

Transportation:

S + RS, \$

Photos

Others

TOTAL

200

11

211

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Mar 2019		03 Sep 2019 11:17 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHONG YUE FUNG , ID: S6819576D, Email: A_CHONG68@HOTMAIL.COM									
Main Claimant: KONG HOE LEONG , ID: S1022697Z									
Vehicle Reg. No.:	SDJ378K	Date of Loss:	02/03/2019 12:00 - :59 [52 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 587094	Policy/Cover Note No.:	28784644 (Comprehensive) Coverage: 30/06/2018 - 29/06/2019						
Vehicle Reg. No. (Insured):	SLE2320U	Policy No. (Claimant):							
		Excess:							
Repairer: Wearnes Automotive Pte Ltd (Alexandra Road) 249 Alexandra Road, 159935 Alexandra - Tel: 63789370									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 04/09/2019]									
Driver/Custodian (Insured):	CHONG YUE FUNG (50 / Male), NRIC: S6819576D Email: A_CHONG68@HOTMAIL.COM								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 14/08/19. liability 100%. Manual assigned to LKK on 14/08/19.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 15 August 2019 11:56 AM
To: 'Crystal Lee'; SUR
Cc: 'Ong Zi Hui'; 'Pang Xiu Shi'
Subject: RE: Survey Request - Manual Assigned
Attachments: SDJ 378K PRELI REVISED.pdf

Sensitivity: Confidential

Dear Crystal,

Enclosed preliminary revised of vehicle SDJ 378K
Date of survey: 14/8/2019
Number of days : 4 days

Kindly create claim in merimen

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 14 August 2019 9:05 AM
To: 'Crystal Lee' <crystal_lee@sg.msigsig-asia.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ong Zi Hui' <zihui_ong@sg.msigsig-asia.com>; 'Pang Xiu Shi' <xiushi_pang@sg.msigsig-asia.com>
Subject: RE: Survey Request - Manual Assigned
Sensitivity: Confidential

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee [mailto:crystal_lee@sg.msigsig-asia.com]
Sent: Wednesday, 14 August, 2019 8:55 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msigsig-asia.com>; Pang Xiu Shi <xiushi_pang@sg.msigsig-asia.com>
Subject: Survey Request - Manual Assigned

Importance: High

Sensitivity: Confidential

TP Claim - SDJ378K; TP Vehicle SLE2320U; Our claim no.: 587094/IT

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]

Sent: Tuesday, 13 August, 2019 5:47 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>

Subject: RE: TP Claim - SDJ378K; TP Vehicle SLE2320U; Our claim no.: 587094/IT

Sensitivity: Confidential

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Owner is leaving car, sending in around 1000hrs.

Paul Ong

Service Consultant

Bodyshop & Paint



WEARNES

Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

M (65) 8126 1237 D (65) 6378 9336

www.wearnesauto.com paul.ong@wearnes.com

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, August 13, 2019 5:46 PM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: TP Claim - SDJ378K; TP Vehicle SLE2320U; Our claim no.: 587094/IT
Sensitivity: Confidential

Dear Paul,

Our In-house surveyors will be returning office tomorrow for full day training.

Please advise owner waiting or leave car for survey?

Car in timing?

Please confirm and revert.

Thank you & Best regards,
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From: Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]
Sent: Tuesday, 13 August, 2019 5:41 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>
Cc: Irene Tan <irene_tan@sg.msig-asia.com>
Subject: FW: TP Claim - SDJ378K; TP Vehicle SLE2320U; Our claim no.: 587094/IT
Sensitivity: Confidential

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Crystal,

Able to arrange for survey tomorrow?

Owner sending in vehicle for repairs.

Thanks .

Paul Ong

Service Consultant
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www.wearnesauto.com paul.ong@wearnes.com

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 587094

Our ref: CS/MSG19014068/T1vf3

Date: 15/8/2019

The Motor Claims Department

M/s: MSIG INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SDJ 378K

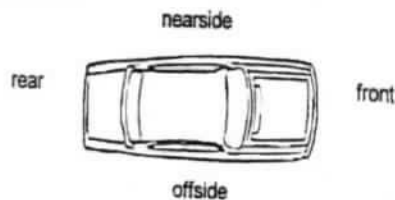
We thank you for your instruction on 14/8/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14/8/2019 at the premises of M/s WEARNES AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$14,181.10
Revised Estimate Amount	: S\$8,303.20
"Check" Items Amount	: S\$200.80
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the o/s rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automobile Assessor

Catherine Chong (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 14 August, 2019 8:55 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui; Pang Xiu Shi
Subject: Survey Request - Manual Assigned

Importance: High
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Owner sending in vehicle for repairs.

Thanks .

Paul Ong
Service Consultant
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	04/03/2019 14:13
Date Of Accident	02/03/2019 12:15
Exact Location Of Accident	ALONG THOMSON ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SDJ378K
Insured/Policyholder	
Name Of Registered Owner	KONG HOE LEONG
NRIC No	S1022697Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96799778
Alternative Phone No	OFFICE-96799778
Vehicle Particulars	
Manufacturer	LAND ROVER
Model	EVOQUE-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100391244-04
Cover Note Number	
Driver	
Name of Driver	KONG WEI-CHANG
NRIC No	S7831547D
Date Of Birth	30/10/1978
Occupation	INDOOR
Date Of Driving Pass	21/07/1997
Driving Experience	21 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96262068
Fax Number	

Address	99 CLOVER AVENUE
Postcode	579371
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLE2320U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

At about 12.15pm on 2 Mar 2019 (Saturday), I, Kong Wei-chang (NRIC: S7831547D) was driving SDJ 378 K (Black, Range Rover Evoque) along Lane 3 of Thomson Road, in the direction of Marymount Road. As I drove towards the junction of Thomson Road and Balestier Road, the traffic light turned red and I came to a complete halt behind vehicle(s). Suddenly, my vehicle (SDJ 378 K) shook sideways. When I looked at my right side mirror, I saw that the other vehicle, SLE 2320 U had filtered into Lane 2 (the lane next to the right-turn only lane).

As I turned on my hazard lights at the scene of the event, the driver of SLE 2320 U filtered into my lane, in front of me, and signaled with his hand for me to follow him. The driver then led us to the bus bay situated before the slip road to the PIE (Toa Payoh), where we exchanged particulars. As we got down from our vehicles, the driver apologized to me and said that it was his fault, and that it was he who had "misjudged the distance" between the two cars. I showed him my driver's licence, while he showed me his NRIC and driver's licence. Both parties took photographs of each other's credentials. I learnt that he was Chong Yue Fung (NRIC: S6819576D). We then took photographs of each other's vehicles and agreed to settle the matter via our respective insurance companies.

The damage to my vehicle included a dented and scratched rear bumper and fender at the right side.

RESTRICTED

Annex A

NOTICE OF REPORTING

This is to inform that Kong Wei-Chang | S7831547D | HP: 96262068 have reported to the police a non injury traffic accident which had occurred along Thomson Road junction of Balestier Road on 02 March 2019 at about 12.15pm involved the following vehicles:

V1. SDJ378K - Complainant

V2. SLE2320U – Chong Yue Fung, S6819576D, 97230568

Brief facts:

On 02 March 2019, I was driving my vehicle (V1) along Lane 3 of Thomson Road and Balestier Road. The traffic light turned red and I came to a complete halt behind vehicles. My vehicle shook sideways. When I looked at my right side mirror, I saw that there was another vehicle (V2) had filtered into Lane 2 (the lane next to the right turn only lane).

As I turned on my hazard lights at the scene of the event, V2's driver filtered into my lane and signaled with his hand for me to follow him. The driver then led me to the bus bay situated before the slip road to PIE (Toa Payoh) where we exchanged particulars. As we got down from our vehicles, V2's driver apologized to me and mentioned that it was his fault who had "misjudged the distance" between two cars.

We managed to exchange our details and agreed to settle the matter via our insurance.

Damages to my vehicle: A dented and scratched rear bumper and fender at the right side.

Rank/Name of issuing officer: SSSgt Mohamad Farid

Date: 02nd March 2019

Time: 4.30pm

eSD reference: 90

Police Post/ Police Centre: Bishan Neighbourhood Police Centre (Thomson Neighborhood Police Post)

Acknowledge by Informant/NRIC/Signature:

S7831547D
Joey Kong

BISHAN NP
20 BISHAN STREET 23
SINGAPORE 579757
TEL: 6790-5529999

RESTRICTED

- LKK Auto Consultants** hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SERVICE ESTIMATE

78807 - C00001 SL: SERVICE SALES - PC
Mr Kong Hoe Leong (Kuang Haolin)
99 Clover Avenue

Singapore 579371

Closed by : Paul Ong Qing Yong
Svc Consultant :
Remarks : Mr Kong Hoe Leong (K

GST Reg.No:M28920628X
Inv.No. : B&P 0 Page 1
Inv.date : 12/03/2019
WIP No. : 56947
Veh.In/Out:
*Tel.No. : Home: 96799778-WIFE
Reg.No. : SDJ378K
Reg.date : 31/10/2014
Mileage : 0
Chassis No: SALVA2AG9EH930720

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

802 TO REPLACE REAR BUMPER,
REPAIR REAR RH FENDER, ETC
800 TO PUTTY SPRAYPAINT ON
REAR BUMPER, REAR RH FENDER, ETC
280 TO CHECK WIRING INCLUDE
RESETTING OF ALL ELECTRICAL
MODULES

0	1200	4800.00	0	4,800.00	S	2400. ✓
0	1000	3000.00	0	3,000.00	S	2000. ✓
0		486.00	0	486.00	S	✓ ✓
1.0 EA	2652.50	2,652.50	S	2387.25	✓	
1.0 EA	120.40	120.40	S	?	X NM	
1.0 EA	80.40	80.40	S	?	X NM	
1.0 EA	215.60	215.60	S	194.04	✓	
1.0 EA	2277.10	2,277.10	S	X NM		
1.0 EA	549.10	549.10	S	494.19	✓	

Gross Total. 14,181.10

Labour Total 8,286.00
Parts Total 5,895.10
Package Total 0.00

Net..... 14,181.10
GST @ 7.0% 992.68
Total..... 15,173.80
Paid..... 0.00
Please Pay.. 15,173.80

GST: S=StdRated; 0=OutOfScope; Z=ZeroRated

SERVICE ESTIMATE

O - A00003 SL: MSIG INSURANCE (SINGAPORE) PTE. LTD
 MSIG INSURANCE (SINGAPORE) PTE. LTD. GST Reg.No:M28920628X
 4 SHENTON WAY #21-01 Inv.No. . : B&P 0 Page 1
 SGX CENTRE 2 Inv.date. : 30/08/2019
 SINGAPORE 068807 WIP No. . : 18300
 Veh.In/Out: 14/08/2019 20/08/2019
 *Tel.No. . : 68277888
 Reg.No. . : SDJ378K
 Closed by : Paul Ong Qing Yong Reg.date . : 31/10/2014
 Svc Consultant : ACC Mileage .. : 0
 Remarks : Mr Kong Hoe Leong (K Chassis No: SALVA2AG9EH930720

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER, REPAIR REAR RH FENDER, ETC	0	2400.00	0		2,400.00	S
800	TO PUTTY SPRAYPAINT ON REAR BUMPER, REAR RH FENDER, ETC	0	2000.00	0		2,000.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	486.00	0		486.00	S
	LLR058060/BUMPER - R	1.0 EA	2652.50	10		2,387.25	S
	ADHESIVE SEALER FL2	1.0 EA	549.10	10		494.19	S
	LLR052644/WHEEL MOUL	1.0 EA	215.60	10		194.04	S

Gross Total. 7,961.48

Labour Total 4,886.00
 Parts Total 3,075.48
 Package Total 0.00

Net..... 7,961.48
 GST @ 7.0% 557.30
 Total..... 8,518.78
 Paid..... 0.00
 Please Pay.. 8,518.78

GST: S=StdRated; 0=OutOfScope; Z=ZeroRated

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 3 September 2019 9:18 AM
To: Paul Ong Qing Yong; SUR
Subject: RE: SDJ378K Finalise

Dear Paul,

WITHOUT PREJUDICE

Confirm amount \$7961.48 before GST @ 4 working days.

Kindly send Final invoice and all supporting documents directly to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Monday, 2 September 2019 9:54 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: SDJ378K Finalise

Attached

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*
































...CLAIM SUBFOLDER...(Pending for Survey Report)


CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Mar 2019		03 Sep 2019 11:17 Edit Adj Rpt	S\$7,961.48 Edit Estimates	S\$7,961.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHONG YUE FUNG , ID: S6819576D, Email: A_CHONG68@HOTMAIL.COM								
Main Claimant:	KONG HOE LEONG , ID: S1022697Z								
Vehicle Reg. No.:	SDJ378K	Date of Loss:	02/03/2019 12:00 - :59 [52 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 587094	Policy/Cover Note No.:	28784644 (Comprehensive) Coverage: 30/06/2018 - 29/06/2019						
Vehicle Reg. No. (Insured):	SLE2320U	Policy No. (Claimant):							
		Excess:							
Repairer:	Wearnes Automotive Pte Ltd (Alexandra Road) 249 Alexandra Road, 159935 Alexandra - Tel: 63789370								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 04/09/2019]								
Driver/Custodian (Insured):	CHONG YUE FUNG (50 / Male) , NRIC: S6819576D Email: A_CHONG68@HOTMAIL.COM								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 14/08/19. liability 100%. Manual assigned to LKK on 14/08/19.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDJ378K (587094)**
[SLE2320U]
TP
KONG HOE LEONG
Mar 2 2019 12:00PM
[CHONG YUE FUNG]
Wearnes Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	12/03/19 16:16	Accident Statement From: SC - Reg. No: SLE2320U, Claimant: CHONG YUE FUNG	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
2	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
3	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
4	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
5	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
6	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
7	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
8	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
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10	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
11	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
12	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
13	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
14	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
15	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
16	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
17	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
18	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
19	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
20	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
21	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
22	03/09/19 13:08	General View	 Load JPG	<input checked="" type="checkbox"/>
23	03/09/19 13:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	03/09/19 13:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	12/03/19 16:16	SDJ378K e-file report From: SC - Reg. No: SLE2320U, Claimant: CHONG YUE FUNG	 Load PDF	
2	12/03/19 16:24	Estimate	 Load PDF	
3	12/03/19 16:28	TP PRI REQUEST EMAIL	 Load PDF	
4	09/04/19 16:41	direct settlement	 Load PDF	
5	03/09/19 09:50	email from ihs	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	03/09/19 11:12	Survey Request - Manual Assigned	 Load PDF	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
2	03/09/19 11:16	MSIG Insurance (Singapore) Pte. Ltd. (HQ) Email - Survey 14/08/19	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19014068/T1VF3E2

Date: 09/09/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28784644

Claimant Vehicle No : SDJ378K

Insured Vehicle No : SLE2320U

Date of Loss: 02/03/2019

Nature of Claim: TP Claim No: 587094

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDJ378K

Make & Model: LAND ROVER RANGE ROVER EVOQUE, 2.0 TSS (A)

Engine No: 091213113613204PT

Reg. Date: 31/10/2014 (Man. Year: 2014)

Chassis No: SALVA2AG9EH930720

Colour: Black

Odometer: 27199 km

Engine Capacity: 1999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 235/55 R19

Rear Tyre Size: 235/55 R19

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,895.10	3,075.48	2,819.62	47.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,286.00	4,886.00	3,400.00	41.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,181.10	7,961.48	6,219.62	43.86
+ GST 7.00/7.00% (S\$)	992.68	557.30	435.38	43.86
Nett Amount (S\$)	15,173.78	8,518.78	6,655.00	43.86

INSPECTION

Date of Assignment: 03/09/2019

Date Inspected: 14/08/2019 Inspected At:

45 LENG KEE

Repairer : Wearnes Automotive Pte Ltd

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Sep 2019)
Parts:	M1-SUV	LAND ROVER RANGE ROVER EVOQUE 2.0 TSS (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDJ378K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LLR058060/BUMPER-R	Deformed	2,652.50 FS	*2,387.25 FS
2	1		*BUMPER BRACKET REAR	Not Necessary	120.40 FS	*- FS
3	1		*BUMPER BRACKET REAR	Not Necessary	80.40 FS	*- FS
4	1		*WHEEL MOULDING REAR	Cut	215.60 FS	*194.04 FS
5	1		*LLR047405/WHEEL-AL	Not Necessary	2,277.10 FS	*- FS
6	1		*ADHESIVE SEALER FL2	Necessary	549.10 FS	*494.19 FS
Total Parts (S\$)					5,895.10	3,075.48

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE REAR BUMPER, REPAIR REAR RH FENDER, ETC	New	4,800.00	2,400.00
2	TO PUTTY SPRAYPAINT ON REAR BUMPER, REAR RH FENDER, ETC	New	3,000.00	2,000.00
3	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	New	486.00	486.00
Gross Labour Cost (S\$)			8,286.00	4,886.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >