

INS. CASE OWNER:

CC3 / III 190 14042, T1pa3%

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 1271C

Name of Insured : Ltr

Insured Tel No. : HP:

Excess Sec II :SS D.O.A : 13/8/2019

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SLN 6528P



INSRS:

WSP:

Tel :

Liability :

RMKS:

CR
KUN

INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

SLN 6528P. CCU/KUN 18003391/mjib392 : D.O.A: 20/2/19
SHA 1271C. NS/mc14008886/KUN 14042 : D.O.A: 14/1/19

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20/9/19 - file -> type mandate.

24/11/19 - file -> Suli to end DV

6/1/2020 - File pass to MK to close.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability: % (Agreed / Assessed) BOLA S/N No.: NIL.

Repair Cost: MYGT S\$ 7163.65

Loss of Rental (LOR): MYGT S\$ 856.00 (8 days) ✓ 8100.W

Loss of Use (LOU): S\$ - (\$ x days)

Loss of Income (LOI): S\$ - (\$ x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ -

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 8099.65

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1: S\$ 8099.65 Name 1: Cycle & Carriage Co. Private

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: PD

3) Survey fee: \$

ASSIGNED BY:

Taffin

REF:

III

14002110

ASSIGNMENT

From:

Date:

15/8/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLN 6528P

at Workshop n/s:

cycle to Cammidge Kia

of

209 Penden Gardens

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

11:30 am (waiting)
(Andre)

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS ^{1 up}

Date:

Person Contacted:

Vehicle: IN / OUT

Andre

Veh No:

SLN 6528P

or Regn:

2017, May

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Kia Forte

C.C.

1591

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp Reading

807 27

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KNAF 2411 MHS6S5817

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225 / 45 R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.L

15/8/19 @ 130

Survey held at:

C&C Penden Gdn

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP # 6695 cred # 2017/23/1.

6f. 1sat + 1sun + 1PR 9days

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + PS. 54

Phone:

Other:

Report Format:

Lump Sum / R.R. is

Add Fee:

☐

Site Insp. 15

☐

Interview 15

☐

Tech. Insp. 15

☐

Wash and 15



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR URM7	Cust No/Name /MR URM7
BLK 832 JURONG WEST ST 81	Reg No/Reg Date SLN6528P / 12/05/201
#04-06	Date In/Mileage / 0
SINGAPORE 640832	Chassis No KNAFZ411MH5685817
Contact No Mobile: 81181245	Engine No G4FGGH661138
	Make/Model KIA/FORTE K3 1.6 A SX HADQ
	Colour/Trim DN9 RICH ESPRESSO / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00081	Cash	13/08/2019/ 13:22	QUA	265 / AndreChow	55802		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
A WHEELALIGNMENTBP							150.00
To Conduct Computerize Full Wheel Alignment							1650 2200.00
E PNT88000							275 550.00
RENEW RH FRONT FENDER, RH FRONT DOOR, REPAIR RH SIDE SILL, RH 'A' PILLAR							275 550.00
E PNT88000							200.00
REMOVE AND INSTALL RH FRONT DOOR TRIM, MECHANISM AND ELECTRONICS TO FACILITATE REPAIR							100.00
E PNT88000							160.00
REMOVE AND INSTALL RH FLOOR TRIM TO FACILITATE REPAIRS							160.00
A 10028901							50 50.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST							80 160.00
A 54900099							20 50.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM							1680 2100.00
M SUNDRY							1542.00
SUPPLY BODY SEALANT FOR AFFECTED PORTIONS							26.00
M SUNDRY							33.00
SUPPLY ANTI CORROSION FOR AFFECTE PORTIONS							58.00
M SUNDRY							435.00
SUNDRIES							95.00
E PNT98000							12.00
RESPRAY RH FRONT FENDER, RH FRONT DOOR, RH SIDE SILL, RH 'A' PILLAR AND OTHER AFFECTED PORTIONS							13.00
M	PANEL ASSY-FRONT DOOR,RH		1.00	1542.00	00.00		253.00
M	HINGE ASSY-DOOR UPPER,RH		1.00	26.00	00.00		
M	HINGE ASSY-REAR DOOR UPPER,RH		1.00	33.00	00.00		
M	W/STRIP ASSY-FR DR BELT O/S RH		1.00	58.00	00.00		
M	PANEL-FENDER,RH		1.00	435.00	00.00		
M	GUARD ASSY-FRONT WHEEL,RH		1.00	95.00	00.00		
M	BLACK TAPE-FR DR RR,RH		1.00	12.00	00.00		
M	BLACK TAPE-FR DR FRAME UPR,RH		1.00	13.00	00.00		
M	LATCH ASSY-FRONT DOOR,RH		1.00	253.00	00.00		

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**ESTIMATE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR URM7	Cust No/Name /MR URM7
BLK 832 JURONG WEST ST 81	Reg No/Reg Date SLN6528P / 12/05/201
#04-06	Date In/Mileage / 0
SINGAPORE 640832	Chassis No KNAFZ411MH5685817
Contact No Mobile: 81181245	Engine No G4FGGH661138
	Make/Model KIA/FORTE K3 1.6 A SX HADQ
	Colour/Trim DN9 RICH ESPRESSO / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	13/08/2019/ 13:22	QUA	265 / AndreChow	55802

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M CHECKER ASSY-FRONT DOOR,RH	1.00	32.00	00.00	32.00

Estimate

SURVEYOR NAME :

Tanglin 97495749

SURVEYOR SIGNATURE :

Tanglin

DATE :

15/8/19 @ 1130 WP

REMARKS :

Resurvey before paint.

sur@kkc.com

6 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Confirm & accepted by

Authorized signatory and company stamp:

	Nett	8,719.00
7% GST on	8719.00	610.33
Total Payable		9,329.33

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

Surveyor : Taufikh - LKK
Company : India
DOA : 13/08/2019
CSE : Andre
Date of Survey : 15/08/2019

VEHICLE NO : SLN6528P
MODEL : KIA/ FORTE K3 1.6 A SX
WIP : 55802

Material	:	\$	2,155.00
Labour	:	\$	4,540.00
Sub-Total	:	\$	6,695.00
Less Excess	:	\$	-
Total	:	\$	6,695.00
GST 7%	:	\$	468.65
Grand Total	:	\$	7,163.65
Finalise By/Date	:	JoJo dtd	10/09/2019

Email :

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 Days (1) Weekends
+ Days () Public Holiday
+ 1 Survey - 15/08/2019 - Thu
TOTAL DAYS REPAIR TOOK = 9

☒ TP Claim India - SHA1271C

☐ Claim GIA / LTA fee

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L 64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711 Contact No 27/08/	Cust No/Name /MR URM7 Reg No/Reg Date SLN6528P / 12/05/2017 Date In/Mileage 27/08/2019/ 81741 Chassis/Package KNAFZ411MH5685817 Engine No G4FGGH661138 Make/Model KIA/FORTE K3 1.6 A SX HADQ Colour/Trim DN9 RICH ESPRESSO / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CTP00080	Cash	10/09/2019/ 12:13	TLA	881 / Jojo Cheng	55802			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
A WHEELALIGNMENTBP TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT								✓ 150.00
E PNT88000 RENEW RH FRONT FENDER, RH FRONT DOOR, REPAIR RH SIDE SILL, RH 'A' PILLAR								✓ 1650.00
E PNT88000 REMOVE AND INSTALL RH FRONT DOOR TRIM, MECHANISM AND ELECTRONICS TO FACILITATE REPAIR								✓ 275.00
E PNT88000 REMOVE AND INSTALL RH FLOOR TRIM TO FACILITATE REPAIRS								✓ 275.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST								✓ 200.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								✓ 50.00
M SUNDRY SUPPLY BODY SEALANT FOR AFFECTED PORTIONS								✓ 80.00
M SUNDRY SUPPLY ANTI CORROSION FOR AFFECTE PORTIONS								✓ 160.00
M SUNDRY SUNDRIES								✓ 20.00
E PNT98000 RESPRAY RH FRONT FENDER, RH FRONT DOOR, RH SIDE SILL, RH 'A' PILLAR AND OTHER AFFECTED PORTIONS								✓ 1680.00
X				PANEL ASSY-FRONT DOOR,RH	1.00	1542.00	00.00	✓ 1542.00
X				W/STRIP ASSY-FR DR BELT O/S RH	1.00	58.00	00.00	✓ 58.00
X				PANEL-FENDER,RH	1.00	435.00	00.00	✓ 435.00
X				GUARD ASSY-FRONT WHEEL,RH	1.00	95.00	00.00	✓ 95.00
X				BLACK TAPE-FR DR RR,RH	1.00	12.00	00.00	✓ 12.00
X				BLACK TAPE-FR DR FRAME UPR,RH	1.00	13.00	00.00	✓ 13.00
Z TEXT INDIA TP CLAIM SHA1271C DOA: 13/08/2019								

This is not an official tax invoice.
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L 64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711 Contact No 27/08/	Cust No/Name /MR UMR7 Reg No/Reg Date SLN6528P / 12/05/2017 Date In/Mileage 27/08/2019/ 81741 Chassis/Package KNAFZ411MH5685817 Engine No G4FGGH661138 Make/Model KIA/FORTE K3 1.6 A SX HADQ Colour/Trim DN9 RICH ESPRESSO / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	10/09/2019/ 12:13	TLA	881 / Jojo Cheng	55802

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
SURVEYOR: TAUFIKH LKK 15/08/2019				
Pro Forma				
Cycle & Carriage celebrates 120 years. Visit www.cyclecarriage.com/120 for more info!				

Parts	2,155.00		Nett	6,695.00
Labour	4,280.00	7% GST on	6695.00	468.65
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	7,163.65
Diagnostics Job	0.00			
Sundry/Others	260.00			
Total(w/o GST)	6,695.00			

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 This is a computer generated document, no signature is required.

Work Order: R000738
 License: sln6528p
 Technician: 810119
 Mileage: 81745
 Date: 9.9.19 17:38

Kia : Cerato/Forte : 2013- (YD)

Front : Left

Actual	Before	Specified Range
-0°33'	-0°33'	-0°52' 0°08'
3°44'	3°44'	3°31' 4°31'
0°00'	0°00'	-0°03' 0°09'
14°59'	14°59'	13°06' 14°06'
14°26'	14°26'	12°14' 14°14'

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°33'	-0°33'	-0°52' 0°08'
4°14'	4°14'	3°31' 4°31'
0°00'	0°00'	-0°03' 0°09'
11°58'	11°58'	13°06' 14°06'
11°24'	11°24'	12°14' 14°14'

Front

Cross Camber
 Cross Caster
 Cross SAI
 Total Toe
 Cross Turn Diff.

Actual	Before	Specified Range
0°01'	0°01'	
-0°29'	-0°29'	
3°01'	3°01'	
0°00'	0°00'	-0°06' 0°18'

Rear : Left

Actual	Before	Specified Range
-1°27'	-1°27'	-2°00' -1°00'
0°20'	0°20'	0°00' 0°27'

Camber
 Toe

Rear : Right

Actual	Before	Specified Range
-1°39'	-1°39'	-2°00' -1°00'
0°11'	0°11'	0°00' 0°27'

Rear

Cross Camber
 Total Toe
 Thrust Angle

Actual	Before	Specified Range
0°12'	0°12'	
0°31'	0°31'	0°00' 0°54'
0°04'	0°04'	

* This value is not within specification. Tire wear, handling and safety problems may result.

Hsiao Tong (LKKAUTO)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>
Sent: Tuesday, 10 September 2019 1:21 PM
To: Taufikh (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting
Subject: FINALISE - SLN6528P (KIA) / TP INDIA / DOA: 13/08/2019
Attachments: scan.pdf; Capture.JPG

Hi Taufikh,

Attached file for your kind perusal.

Kindly confirm finalise amount at \$ 7,163.65 after GST.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Aug 2019 19:14	Cim Dtl Modified	Claimant's Name: -> UPMR7, Claimant's ID: -> 533600012W.	[A] HOW MEI KWAN
2	13 Aug 2019 19:14	Cim Veh Model Changed	(203777) KIA FORTE K3 1.6 (A).	[A] HOW MEI KWAN
3	13 Aug 2019 19:14	Cim Created	Reg No: SLN6528P. Acct Date: 2019/08/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	13 Aug 2019 19:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Aug 2019 19:14	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2019/08/22	[A] HOW MEI KWAN
6	13 Aug 2019 19:14	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Aug 2019 19:15	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	13 Aug 2019 19:15	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	15 Aug 2019 14:46	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly let us have a copy of our insured vide o for review.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Hsiao Tong (LKKAUTO)

From: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Sent: Thursday, 15 August 2019 6:56 PM
To: Hsiao Tong (LKKAUTO)
Cc: Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; assignments; Admin A
Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

Hi Hsiao Tong,

My client does not have any video footage.

From the statements, it seems your insured admitted to overtaking my client on the right in such small area. Had your insured exercised more patience in that situation, the accident could be avoided entirely.

Next, the damages on my client's vehicle is very consistent to my client's statement. The damages show that there was a strong impact (refer to surveyor Taufikh's photos). IF your insured's statement is deemed correct, then the damages should be more of a dragging nature along my client's fender and door.

Lastly, I believe every Taxi has an in-car recording camera and video footage should be produced. Would it be possible for me to view this video?

Best Regards,

Andre Chow
Manager - Aftersales Operations

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 9144 9137 * www.cyclecarriage.com.sg

-----Original Message-----

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 15 August, 2019 2:45 PM
To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your vehicle moved forward and collided onto our taxi while our taxi overtook your client vehicle. Attached is a copy of our insured accident statement for your easy reference.

Kindly advise if there is any evidence (ie: video) to support your client version.

Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Aug 2019 19:14	Cim Dtl Modified	Claimant's Name: -> UPMR7. Claimant's ID: -> 533600012W.	[A] HOW MEI KWAN
2	13 Aug 2019 19:14	Cim Veh Model Changed	(203777) KIA FORTE K3 1.6 (A).	[A] HOW MEI KWAN
3	13 Aug 2019 19:14	Cim Created	Reg No: SLN6528P. Acct Date: 2019/08/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	13 Aug 2019 19:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Aug 2019 19:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/22	[A] HOW MEI KWAN
6	13 Aug 2019 19:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	13 Aug 2019 19:15	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	13 Aug 2019 19:15	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	15 Aug 2019 14:46	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly let us have a copy of our insured video for review.	[A] CHEW HSIAO TONG
10	19 Aug 2019 10:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/22. Mandate Remarks: We will request for video footage and upload same	[I] Lalitha Krishnan
11	19 Aug 2019 10:55	Adj Mandate Set	Maintained:We will request for video footage and upload same	[I] Lalitha Krishnan
12	21 Aug 2019 07:52	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly advise if insured had submitted video. Third party is chasing for liability	[A] CHEW HSIAO TONG
13	21 Aug 2019 09:32	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/22. Mandate Remarks: We have sent CTPL reminder for the video footage, will try to get by today.	[I] Zuhaldah Bte Samsuri
14	21 Aug 2019 09:32	Adj Mandate Set	Maintained:We have sent CTPL reminder for the video footage, will try to get by today.	[I] Zuhaldah Bte Samsuri
15	25 Aug 2019 12:17	Video Downloaded	Downloaded Video - Accident(OID)	[A] CHEW HSIAO TONG
16	25 Aug 2019 12:19	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver overtook third party and hit onto third party vehicle(moving).	[A] CHEW HSIAO TONG
17	26 Aug 2019 10:22	Video Downloaded	Downloaded Video - Accident(OID)	[I] Zuhaldah Bte Samsuri
18	26 Aug 2019 10:24	Adj Mandate Set	Approved:0.00.	[I] Zuhaldah Bte Samsuri

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2252520	21/08/2019 13:35	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLN6528P	Zuhaidah Bte Samsuri	xx.xx

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 26 August 2019 11:53 AM
To: Andre Chow En De
Cc: Don Bong Kiong Hua; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; Admin A
Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019// LKK REF: CC3/III19014042/T1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Sent: Friday, 23 August 2019 11:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit

<kevin.leong@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019// LKK REF: CC3/III19014042/T1pa3

Hi Hsiao Tong,

Any update on the matter?

Been quite a few days already.

Regards
Andre

-----Original Message-----

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 21 August, 2019 7:53 AM
To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019// LKK REF: CC3/III19014042/T1pa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We are still pending for our insured video and instruction.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Sent: Tuesday, 20 August 2019 3:55 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

Hi Hsiao Tong,

Any update on the matter?

Can we have your revised offer for the liability?

Regards
Andre

-----Original Message-----

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 17 August, 2019 10:58 AM
To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are pending video footage from III and will get back to you soon.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Sent: Thursday, 15 August 2019 6:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

Hi Hsiao Tong,

My client does not have any video footage.

From the statements, it seems your insured admitted to overtaking my client on the right in such small area. Had your insured exercised more patience in that situation, the accident could be avoided entirely.

Next, the damages on my client's vehicle is very consistent to my client's statement. The damages show that there was a strong impact (refer to surveyor Taufikh's photos). IF your insured's statement is deemed correct, then the damages should be more of a dragging nature along my client's fender and door.

Lastly, I believe every Taxi has an in-car recording camera and video footage should be produced. Would it be possible for me to view this video?

Best Regards,

Andre Chow
Manager - Aftersales Operations

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 9144 9137 * www.cyclecarriage.com.sg

-----Original Message-----

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 15 August, 2019 2:45 PM
To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;
Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit
<kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your vehicle moved forward and collided onto our taxi while our taxi overtook your client vehicle. Attached is a copy of our insured accident statement for your easy reference.

Kindly advise if there is any evidence (ie: video) to support your client version.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 15 August 2019 11:34 AM

To: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Don Bong Kiong Hua' <kionghua.bong@cyclecarriage.com.sg>; 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; 'Kevin Leong Wai Kit' <kevin.leong@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

Dear Andre,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

FYNA Our Ref : CC3/III19014042/pa3

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]

Sent: Thursday, 15 August 2019 11:19 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

Hi Nivitha,

Able to direct me to the case handler to chase for liability?

Regards

Andre

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 14 August, 2019 5:03 PM

To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

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Dear Andre,

Noted with thanks.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]

Sent: Wednesday, 14 August 2019 4:58 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

OK 1130AM

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 14 August, 2019 4:51 PM

To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

This email was sent from outside of your organisation

Dear Andre,

Apologize for the late reply.

May we arrange at 11.30am?

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]

Sent: Wednesday, 14 August 2019 1:45 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

Hello,

Any response or confirmation?

Regards

Andre

-----Original Message-----

From: Andre Chow En De

Sent: Tuesday, 13 August, 2019 1:31 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

Kindly arrange a survey on 15.08.2019 at 10am.

Do revert with confirmation of appointment.

-----Original Message-----

From: Andre Chow En De

Sent: Tuesday, 13 August, 2019 1:30 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;

Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: TP INDIA SLN6528P AGAINST SHA1271C DOA 13.08.2019

Dear Sir / Madam,

My client who is driving SLN6528P want to claims against SHA1271C which was insured by you.

Attach is the SAS report for your reference.

Please let me know the liability.

Best Regards,

Andre Chow
Manager - Aftersales Operations

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * H: +65 9144 9137 * www.cyclecarriage.com.sg

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<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.avg.co&data=01%7C01%7C%7Cad a1c812644a4cc8e40208d725c98ca6%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=YX8u7CGzH7xo4V4 OUV%2FV57uWa3oILOLD%2BZVTQ9x4i8%3D&reserved=0 m&data=01%7C01%7C%7Cf45f2c2c49eb4d6d57f908d720947d49%7C8b768fcc12ca4f4c9 fde19e8afb863c6%7C0&data=Sn2cWBnOG2VVFgl29aiR8arAcOoiPDGDFniG2vW%2BmGE% 3D&reserved=0>

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<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.avg.co&data=01%7C01%7C%7Cad a1c812644a4cc8e40208d725c98ca6%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=YX8u7CGzH7xo4V4 OUV%2FV57uWa3oILOLD%2BZVTQ9x4i8%3D&reserved=0 m&data=01%7C01%7C%7C70abc8b3903a4695fa3708d720963ea9%7C8b768fcc12ca4f4c9 fde19e8afb863c6%7C0&data=Ll1Aeu84VlxEEtv8O8Rd8oHij2tnyNpzvzVWeUw4qLs%3D &reserved=0>

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<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.avg.com&data=01%7C01%7C%7Cada1c812644a4cc8e40208d725c98ca6%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=2me9DbKoZ0W32qeK5DvDKTnhIE456RQO%2FcHumVFI6RU%3D&reserved=0>

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Aug 2019 19:14	Clm Dtl Modified	Claimant's Name: -> UPMR7. Claimant's ID: -> 533600012W.	[A] HOW MEI KWAN
2	13 Aug 2019 19:14	Clm Veh Model Changed	(203777) KIA FORTE K3 1.6 (A).	[A] HOW MEI KWAN
3	13 Aug 2019 19:14	Clm Created	Reg No: SLN6528P, Acct Date: 2019/08/13, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	13 Aug 2019 19:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	13 Aug 2019 19:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/22	[A] HOW MEI KWAN
6	13 Aug 2019 19:14	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
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8	13 Aug 2019 19:15	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	15 Aug 2019 14:46	Adj Mandate Request	Cur,Req:0.00:PODS Liability: TBA Remarks: Kindly let us have a copy of our insured video for review,	[A] CHEW HSIAO TONG
10	19 Aug 2019 10:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/22. Mandate Remarks: We will request for video footage and upload same	[I] Lalitha Krishnan
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14	21 Aug 2019 09:32	Adj Mandate Set	Maintained:We have sent CTPL reminder for the video footage, will try to get by today.	[I] Zuhaidah Bte Samsuri
15	25 Aug 2019 12:17	Video Downloaded	Downloaded Video - Accident(OID)	[A] CHEW HSIAO TONG
16	25 Aug 2019 12:19	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver overtook third party and hit onto third party vehicle(moving).	[A] CHEW HSIAO TONG
17	26 Aug 2019 10:22	Video Downloaded	Downloaded Video - Accident(OID)	[I] Zuhaidah Bte Samsuri
18	26 Aug 2019 10:24	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
19	03 Oct 2019 16:17	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	03 Oct 2019 16:17	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
21	03 Oct 2019 16:17	Clm Dtl Modified	JPJ Reg. Date: -> 2017/05/12.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL

No.	On	Audit	Remarks	By
22	03 Oct 2019 16:17	CIm Details Notified		[A] JOANNE LEE KHANG MIN
23	28 Nov 2019 16:24	Adj Mandate Request	Cur.Req:8126.65;PODS Liability: 100% *Quantum: (a)CORw/GST: \$7,163.65 + (b)LO Rw/GST(9days x \$100.00): \$963.00 = Total: \$8,126.65 *Vehicle Model: Kia Forte (15 91cc) *6 recommendation repair days + 1Saturday + 1Sunday + 1PRS = 9days *For y our appr	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name [Branch]	Ref 1	Ref 2	Amount
2252520	21 Aug 2019 13:35:35	Vides Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLN6528P	Zuhaidah Bte Samsuri	xx.xx
2301658	03 Oct 2019 16:17:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN6528P	SHA1271C	11.77

Print Received Message

This mail is associated with :

***SLN6528P (MCT19080229)
[SHA1271C]**

TP

UPMR7

Aug 13 2019 6:00AM

[-]

Cycle & Carriage KIA Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 29/11/2019 10:45 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8126.65) - SLN6528P - Claim Handler: Zuhaidah Bte Samsuri

Approved:8126.65:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAUTO)

From: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>
Sent: Thursday, 19 December 2019 3:04 PM
To: Hsiao Tong (LKKAUTO)
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Taufikh (LKKAUTO); Admin A
Subject: RE: LOD - Our ref: SLN6528P (KIA) / TP INDIA / DOA: 13/08/2019 //LKK REF: CC3/III19014042/T1pa3

Hi Hsiao Tong,

Refer to your email below, we accepted your offer, kindly let us have the DV for signature.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 11 December 2019 9:38 AM
To: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - Our ref: SLN6528P (KIA) / TP INDIA / DOA: 13/08/2019 //LKK REF: CC3/III19014042/T1pa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,163.65
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
Total	\$ 8,019.65

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JoJo Cheng <jojo.cheng@cyclecarriage.com.sg>

Sent: Friday, 15 November 2019 4:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: LOD - Our ref: SLN6528P (KIA) / TP INDIA / DOA: 13/08/2019 //LKK REF: CC3/III19014042/T1pa3

Hi Hsiao Tong,

Attached file for your reference.

For the original copy will post out later, kindly provide us your offer of settlement in order to close this case.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 7,163.65	
Loss of Rental/ Use	:	\$ 1,797.60	(\$ 128.40 x 14 days)
Total	:	<u>\$ 8,961.25</u>	

Your kind understanding and help is much appreciated.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 05 October 2019 9:33 AM

To: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: FINALISE - SLN6528P (KIA) / TP INDIA / DOA: 13/08/2019 //LKK REF: CC3/III19014042/T1pa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

Further to our below email,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 September 2019 8:29 AM

To: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: FINALISE - SLN6528P (KIA) / TP INDIA / DOA: 13/08/2019 //LKK REF: CC3/III19014042/T1pa3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **P/P \$6,695.00**(before GST) with **06** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>

Sent: Tuesday, 10 September 2019 1:21 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Subject: FINALISE - SLN6528P (KIA) / TP INDIA / DOA: 13/08/2019

Hi Taufikh,

Attached file for your kind perusal.

Kindly confirm finalise amount at S 7,163.65 after GST.

Best Regards,

JoJo Cheng



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING





























Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Aug 2019 Edit Reg		13 Aug 2019 00:00 Edit Adj Rpt	\$56,695.00 Edit Estimates	\$56,695.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	UPMR7, Co. Reg. No.: 533600012W								
Vehicle Reg. No.:	SLN6528P	Date of Loss:	13/08/2019 06:00 - :59 [27 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080229	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA1271C	Policy No. (Claimant):	5100446129						
		Excess:							
Repairer:	Cycle & Carriage KIA Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 22/08/2019]								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
<ul style="list-style-type: none"> III_SG (29/11/2019): Alert - Adj Mandate Approved (\$8126.65) - SLN6528P - Claim Handler: Zuhaidah Bt... III_SG (26/08/2019): Alert - Adj Mandate Approved (\$50.00) - SLN6528P - Claim Handler: Zuhaidah Bte S... III_SG (21/08/2019): Alert - Adj Mandate Maintained - SLN6528P - Claim Handler: Zuhaidah Bte Samsuri III_SG (19/08/2019): Alert - Adj Mandate Maintained - SLN6528P - Claim Handler: Zuhaidah Bte Samsuri 									
ALL ASSOCIATED TASKS		View All	Search Tasks Create New Task Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN6528P (MCT19080229)
[SHA1271C]
TP
UPMR7
Aug 13 2019 6:00AM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage KIA Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	21/08/19 13:35	Video - Accident(OID)	 Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/08/19 10:58	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	17/08/19 10:58	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
4	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
5	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
6	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
7	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
8	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
9	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
10	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
11	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
12	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
13	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
14	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
15	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
16	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
17	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
18	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
19	17/08/19 10:58	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/08/19 19:15	TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	16/08/19 21:22	TP ESTIMATE - MARKED	 Load PDF	
3	28/11/19 16:23	LOD	 Load PDF	
4	28/11/19 16:23	Authorisation to Act	 Load PDF	
5	28/11/19 16:23	Workshop Invoice	 Load PDF	
6	28/11/19 16:23	Rental Invoice & Agreement	 Load PDF	
7	09/01/20 11:15	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/08/19 08:46	Singapore Accident Statement IV SHA1271C	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19014042/T1PA3Q2

Date: 09/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant
Vehicle No : SLN6528P **Insured Vehicle No :** SHA1271C
Date of Loss: 13/08/2019 **Nature of Claim:** TP **Claim No:** MCT19080229

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN6528P**
 Make & Model: KIA FORTE K3, 1.6 (A) Engine No: G4FGGH661138
 Reg. Date: 12/05/2017 (Man. Year: 2016) Chassis No: KNAFZ411MH5685817
 Colour: Black Odometer: 80727 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,549.00	2,175.00	374.00	14.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,170.00	4,520.00	1,650.00	26.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,719.00	6,695.00	2,024.00	23.21
+ GST 7.00/7.00% (S\$)	610.33	468.65	141.68	23.21
Nett Amount (S\$)	9,329.33	7,163.65	2,165.68	23.21
+ Car Rental (8.0 x S\$100.00/day + 7.00% GST) (S\$)		856.00		
	Nett Liability (S\$)	8,019.65		

INSPECTION

Date of Assignment: 13/08/2019
 Date Inspected: 15/08/2019 Inspected At: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)
 209 Pandan Gardens
 Singapore 609339
 Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Oct 2019)
Parts:	143	KIA FORTE K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLN6528P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
2	1		*PANEL ASSY-FRONT DOOR ,RH	Bent	1,542.00 FS	*1,542.00 FS
3	1		*HINGE ASSY -DOOR UPPER ,RH	Not Necessary	26.00 FS	*- FS
4	1		*HINGE ASSY -REAR DOOR UPPER ,RH	Not Necessary	33.00 FS	*- FS
5	1		*W/STRIP ASSY -FR DR BELT O/S RH	Necessary	58.00 FS	*58.00 FS
6	1		*PANEL -FENDER ,RH	Bent	435.00 FS	*435.00 FS
7	1		*GUARD ASSY -FRONT WHEEL ,RH	Deformed	95.00 FS	*95.00 FS
8	1		*BLACK TAPE-FR DR RR ,RH	Necessary	12.00 FS	*12.00 FS
9	1		*BLACK TAPE-FR DR RR FRAME UPR ,RH	Necessary	13.00 FS	*13.00 FS
10	1		*LATCH ASSY-FRONT DOOR ,RH	Not Necessary	253.00 FS	*- FS
11	1		*CHECKER ASSY -FRONT DOOR ,RH	Not Necessary	32.00 FS	*- FS
					Total Parts (S\$)	2,549.00 2,175.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT	New	150.00	150.00
2	RENEW RH FRONT FENDER ,RH FRONT DOOR ,REPAIR RH SIDE SILL ,RH A PILLAR	New	2,200.00	1,650.00
3	REMOVE AND INSTALL RH FRONT DOOR TRIM ,MECHANISM AND ELECTRICAL TO FACILITATE REPAIR	New	550.00	275.00
4	REMOVE AND INSTALL RH FLOOR TRIM TO FACILITATE REPAIRS	New	550.00	275.00
5	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
6	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	100.00	50.00
7	SUPPLY BODY SEALANT FOR AFFECTED PORTIONS	New	160.00	80.00
8	SUPPLY ANTI CORROSION FOR AFFECTE PORTIONS	New	160.00	160.00
9	RESPRAY RH FRONT FENDER ,RH FRONT DOOR ,RH SIDE SILL ,RH A PILLAR AND OTHER AFFECTED PORTIONS	New	2,100.00	1,680.00
Gross Labour Cost (\$\$)			6,170.00	4,520.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >