

Khanchna (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: 1 December 2020 9:13 AM
To: CS A Team
Subject: FW: Our Ref : 5009407886SG-003 | Accident Claim of SLN5306U DOA 11/08/2019 ***
LKK REF: CC6/AIG19014040/ga3
Attachments: EMAIL TO TP REPAIRER DD 11.09.2020.pdf

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 1 December 2020 9:13:18 AM (UTC+08:00) Kuala Lumpur, Singapore
To: Lee, Ming-Yao; Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: RE: Our Ref : 5009407886SG-003 | Accident Claim of SLN5306U DOA 11/08/2019 *** LKK REF: CC6/AIG19014040/ga3

Hi Ming Yao,

No survey done till date.

Please see the attached last correspondence with TP repairer.

We will close the file herein without billing.

Hi Cecilia,

Please close file.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 30 November, 2020 8:40 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Our Ref : 5009407886SG-003 | Accident Claim of SLN5306U DOA 11/08/2019

Hi Team,

The same for this case, Please check and if idle > 12 months may close the file.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19014040/ka3

14 NOVEMBER 2019

JAMBUKESAVAN VIJAYAKUMAR
204B PUNGGOL FIELD
#07-302
SINGAPORE 822204

Dear Sir/Madam,

**ACCIDENT INVOLVING SML4203M [AIG] & SLN5306U ALONG/AT JALAN
LINGKARAN DALAM BEFORE JALAN STULANG DARAT ON 11/08/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **24/11/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)