

## Vic (LKKAUTO)

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Tuesday, 8 October, 2019 5:59 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> RE: 1147018734SG - LKK REF CC3/AIG19014036/Ehb3 - ACCIDENT INVOLVING VEHICLES GBC 8946D (OI) AND SGW 2011B (TP) ON 11/08/2019

Dear Vic,

Mandate approved in Merimen.

Thank you.

Best regards,  
**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Saturday, 5 October 2019 4:37 PM  
**To:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** [EXTERNAL] <SEEK MANDATE> RE: 1147018734SG - LKK REF CC3/AIG19014036/Ehb3 - ACCIDENT INVOLVING VEHICLES GBC 8946D (OI) AND SGW 2011B (TP) ON 11/08/2019

This message is from an external sender; be cautious with links and attachments.

**Your Ref: 1147018734SG**  
**Our Ref: CC6/AIG19014036/Ehb3**

Dear Chee Heng,

ACCIDENT INVOLVING VEHICLES GBC 8946D (OI) AND SGW 2011B (TP) ON 11/08/2019

We refer to the subject matter.

It was reported that Insured vehicle reversed when collided to the TP vehicle. Copy of TP video footage was uploaded in merimen for your reference.

A letter was sent out to the Insured to notify TP claim and NCD issues. Till date, no feedback from the Insured.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,781.51	\$ 13,444.34
Loss of Use (\$60 x 8 days)	\$ 480.00	\$ 480.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 17,263.51</b>	<b>\$ 13,926.34</b>

Breakdown of days is as follows:

Recommended days	8 Days
<b>TOTAL</b>	<b>8 Days</b>

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Thursday, 3 October, 2019 4:07 PM

**To:** Loh, Chee-Heng

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: 1147018734SG - LKK REF CC3/AIG19014036/Ehb3

Dear Chee Heng,

We refer to your below email.

Please be informed that we are currently preparing report for mandate approval.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

**Sent:** Thursday, 3 October, 2019 4:03 PM

**To:** Vic (LKKAuto)

**Subject:** 1147018734SG

Dear Vic,

Performance Motors wrote in to enquire status.

Kindly assist to expedite settlement.

Thank you.

Best regards,

**Loh Chee Heng**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

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