

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 25 August 2020 10:14 AM
To: 'Zhi Yang Phua'
Cc: yongsingmotors@gmail.com; Admin A; Guo Qiang (LKKAuto)
Subject: RE: FINALISE OF PA4314Z //LKK REF: CC4/ASM19014034/Gpa3
Attachments: DS FORM_PA4314Z.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Zhi Yang Phua <ZhiYangPHUA@yongsingmotor.com>
Sent: Monday, 24 August 2020 6:10 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: yongsingmotors@gmail.com; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: RE: FINALISE OF PA4314Z //LKK REF: CC4/ASM19014034/Gpa3

Hi Hsiao Tong,

We accept the following offer:

1. COST OF REPAIR: \$4,450.00
2. LOSS OF USE: \$900.00
3. LTA SEARCH FEE: \$7.45

Please let us know when can we receive the payment

With Regards,

Phua Zhi Yang

Operation Supervisor

Mobile: 9101 7563 Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315



From: [Hsiao Tong \(LKKAuto\)](#)

Sent: Sunday, August 23, 2020 3:18 PM

To: [Zhi Yang Phua](#)

Cc: yongsingmotors@gmail.com; Admin A; [Guo Qiang \(LKKAuto\)](#)

Subject: Re: FINALISE OF PA4314Z //LKK REF: CC4/ASM19014034/Gpa3

Without Prejudice

Dear Sirs/Mdm,

As requested:

4. COST OF REPAIR: \$4,450.00
5. LOSS OF USE: \$900.00
6. LTA SEARCH FEE: \$7.45

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhi Yang Phua <ZhiYangPHUA@yongsingmotor.com>

Sent: Monday, 17 August 2020 11:00 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: yongsingmotors@gmail.com <yongsingmotors@gmail.com>; Admin A <admin-a@lkkauto.com>; Guo Qiang

(LKKAUTO) <GuoQiang@lkkauto.com>

Subject: RE: FINALISE OF PA4314Z //LKK REF: CC4/ASM19014034/Gpa3

Hi Hsiao Tong,

Please update on this case

With Regards,

Phua Zhi Yang

Operation Supervisor

Mobile: 9101 7563 Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315



From: [Zhi Yang Phua](#)

Sent: Wednesday, August 5, 2020 7:25 PM

To: [Hsiao Tong \(LKKAUTO\)](#)

Cc: yongsingmotors@gmail.com; [Admin A](#); [Guo Qiang \(LKKAUTO\)](#)

Subject: RE: FINALISE OF PA4314Z //LKK REF: CC4/ASM19014034/Gpa3

Hi Hsiao Tong,

We would like you to breakdown the offered amount in this following format to ease our client view

1. COST OF REPAIR
2. LOSS OF USE
3. LTA SEARCH FEE

With Regards,

Phua Zhi Yang

Operation Supervisor

Mobile: 9101 7563 Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315



From: [Hsiao Tong \(LKKAUTO\)](#)

Sent: Wednesday, August 5, 2020 1:50 PM

To: [Zhi Yang Phua](#)

Cc: yongsingmotors@gmail.com; [Admin A](#); [Guo Qiang \(LKKAUTO\)](#)

Subject: Re: FINALISE OF PA4314Z //LKK REF: CC4/ASM19014034/Gpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise offer at a global sum of **\$5,350.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhi Yang Phua <ZhiYangPHUA@yongsingmotor.com>

Sent: Wednesday, 27 May 2020 1:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: yongsingmotors@gmail.com <yongsingmotors@gmail.com>

Subject: RE: FINALISE OF PA4314Z //LKK REF: CC4/ASM19014034/Gpa3

Hi Hsiao Tong,

We would like to inform you that we are unable to accept the offer \$5,200.00 (all in)

Kindly please based on the LOD and re-offered the amount.

At the same time, please breakdown the offered amount

With Regards,

Phua Zhi Yang

Operation Supervisor

Mobile: 9101 7563 Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315



From: [Hsiao Tong \(LKKAuto\)](#)

Sent: Wednesday, May 27, 2020 9:06 AM

To: [Zhi Yang Phua](#); [Guo Qiang \(LKKAuto\)](#); [Mei Kwan \(LKKAuto\)](#); [Admin A](#)

Cc: yongsingmotors@gmail.com

Subject: Re: FINALISE OF PA4314Z //LKK REF: CC4/ASM19014034/Gpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,200.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhi Yang Phua <ZhiYangPHUA@yongsingmotor.com>

Sent: Wednesday, 20 May 2020 10:13 AM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: yongsingmotors@gmail.com <yongsingmotors@gmail.com>

Subject: RE: FINALISE OF PA4314Z

Hi All,

Please refer to the attachment.

The above attachment is the LOD, LOA, satisfaction voucher, LTA search fee and invoice for PA4314Z

We will post the originals to your premises.

Kindly please let us know the process for the payment

With Regards,

Phua Zhi Yang

Operation Supervisor

Mobile: 9101 7563 Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315



From: [Zhi Yang Phua](#)
Sent: Tuesday, May 19, 2020 5:47 PM
Subject: RE: FINALISE OF PA4314Z

Hi Guo Qiang,

We accept the following finalise COR:

\$4,350.00 before GST @ 6 working days

With Regards,

Phua Zhi Yang

Operation Supervisor

Mobile: 9101 7563 Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315



From: [Guo Qiang \(LKKAuto\)](#)
Sent: Tuesday, May 19, 2020 4:27 PM
To: [Zhi Yang Phua](#); [Hsiao Tong \(LKKAuto\)](#)
Cc: yongsingmotors@gmail.com
Subject: 回复: FINALISE OF PA4314Z

Hi Zhi Yang,

Finalize COR \$4350 before GST @ 6 working days.

Regards,

Guo Qiang

发件人: Zhi Yang Phua <ZhiYangPHUA@yongsingmotor.com>
发送时间: 2020年5月19日 16:19
收件人: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
抄送: yongsingmotors@gmail.com <yongsingmotors@gmail.com>
主题: FINALISE OF PA4314Z

Hi Guo Qiang,

Kindly please refer to the attachment

Finalise for PA4314Z

Our COR for the above mentioned vehicle is \$5,500.00 excluding GST.

LUMPSUM REPAIR job and 6 repair days were given.

Please take note that we are registered with GST.

With Regards,

Phua Zhi Yang

Operation Supervisor

Mobile: 9101 7563 Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315

