

INSURANCE

INS. CASE OWNER

Kitty

CC 4/AXA1901

4028

11/10/19

LKK
IDAC

Surveyor:

Taufik

DOI:

ASSIGNMENT

21/11/19

Date / Time:

13/8/19

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLW 8468T

Name of Insured:

WONG LEEK POH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

2/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SAmo 2WP5 / 130918

Policy No.:

VFR / 64 44 2566

Make / Model:

TOYOTA

Place of Accident:

TAMPINES AVE 10

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLR 3707T

SLW 8468T

SLT 1611H



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

01



INSRS:
WSP:
Tel:
Liability:
RMKS:

WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

21/8/19

EMERGENCY
Send liability claim to TP
21/11 - R/LW to TP (Pending DV)
21/11 - LOD m, to self mandate.
24/11 - Pending mandate approval.
12/12 - off \$3216.59 (Pending acceptance).
14/12 - send to \$3216.59, DV send (Pending DV)
20/12 - DV in, file pass MK to close.

STAGE

DATE / PIC

Non-Reporting lr (1st):

Non-Reporting lr (2nd):

Non-Reporting lr (Final):

Notification lr (if non-pickup):

Call OI:

After call lr to OI:

Documentation Check List: Handler Typist

Notification lr (if non-pickup):

After call lr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Taufik

Repair Cost:

\$5 3539.00 (3 days) Reduction: \$374.91 % 12

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 38

If NO or B 28, Ass. Lia: 0%

Repair Cost:

(WARRANT) \$5 314.59

C-C LOI (last 2nd)

Loss of Rental (LOR):

\$5 500.00 (5 days) x \$100

Loss of Use (LOU):

\$5 - (5 x days)

Loss of Income (LOI):

\$5 - (5 x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

\$5 2-00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5 3216.59

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5 3216.59

Name 1:

Lycle & Caviage Pte Ltd

Payee 2: (Strike if N.A.)

\$5 -

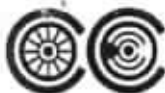
Name 2:

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

COPY SENT



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Gan Choon Shan	Cust No/Name /Gan Choon Shan
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLT1611H / 20/10/2017
MOTOR CLAIM DEPARTMENT	Date In/Mileage 03/09/2019/ 37880
8 SHENTON WAY #24-01	Chassis/Package KNAFZ411MJ5740729 /FS315N
SINGAPORE 068811	Engine No G4FGHH679076
Contact No	Make/Model KIA/CERATO K3 1.6 A SX SR
02/09/	Colour/Trim MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSK00001	Cash	21/09/2019/ 11:42	TLC	260 / AiTing	55711

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR AIR DAM, REPAIR REAR BUMPER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				✓ 550.00
E PNT98000 RESpray ON REAR BUMPER, REAR AIR DAM, AND ALL OTHER AFFECTED AREAS TO THE SAME				✓ 630.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR				✓ 60.00
M SUNDRY SUNDRIES				✓ 20.00
E PNT88000 REMOVE & INSTALL REAR AIR DAM TO FACILITATE REPAIR				✓ 100.00
A 90000001 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE				✓ 200.00
X BODY KITS UNPAINTED K3	1.00	977.00	00.00	977.00
Z TEXT TP CLAIM AXA SLW8468T DOA : 07.08.19 SURVEYOR TAUFIKH LKK 02.09.19 REPAIR 03 DAYS				

Pro Forma

- Let us know what parts service notify the customer of the following:
- To resurvey after water spray painting
 - To replace damaged parts during resurvey
 - Parts shown are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No legal modification is allowed
 - Supplementary items must be resurveyed and subject to final approval from insurance company

Acknowledged by Repairer

Signature:

Date:

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	977.00	Nett	2,537.00
Labour	1,540.00	7% GST on	177.59
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00	Total Payable	2,714.59
Sundry/Others	20.00		
Total(w/o GST)	2,537.00		

This is not an official tax invoice.
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**ESTIMATE**

Co Reg No : 199405410K

GST Reg No : NR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Gan Choon Shan	Cust No/Name	/Gan Choon Shan
Blk 467B Admiralty Drive	Reg No/Reg Date	SLT1611H / 20/10/201
#14-137	Date In/Mileage	/ 0
Singapore 752467	Chassis No	KNAFZ411MJ5740729
Contact No Mobile: 96611579	Engine No	G4FGHH679076
	Make/Model	KIA/CERATO K3 1.6 A SX SR
	Colour/Trim	MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No				
CSM00081	Cash	08/08/2019/ 15:49		442 / CocoLu	55711				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount	
E PNT88000	RENEW REAR AIRDAM, REPAIR REAR BUMPER								✓ 550.00
E PNT98000	SPRAY PAINT FOR REAR BUMPER, REAR AIRDAM								630 1000.00
E PNT88000	REMOVE & INSTALL PARKING SENSOR								✓ 60.00
M SUNDRY	Sundry								20 2.00
E PNT88000	REMOVE & INSTALL REAR AIRDAM								✓ 100.00
A 90000001	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM								✓ 200.00
M NEW K3 METAL STREAM MST						1.00	1177.00	00.00	1177.00

Estimate

SURVEYOR NAME: Tan Kah 92445741
 SURVEYOR SIGNATURE: [Signature]
 DATE: 2/9/19 3:30pm
 REMARKS: Resurvey after repair
3 days
sure/khanto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

Confirm & accepted by

Net 3,089.00
 7% GST on 3089.00 216.23
Total Payable 3,305.23

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Surveyor : TAUFIKH LKK
 Claim : TP AXA
 DOA : 07.08.2019
 Emailed : 21.09.2019, 12pm
 Date survey : 02.09.2019

VEHICLE NO : SLT 1611 H
 MODEL : KIA CERATO K3 1.6 A SX SR
 WIP : 55711

Material	:	\$	<u>977.00</u>
Labour	:	\$	<u>1,560.00</u>
Sub-Total	:	\$	<u>2,537.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>2,537.00</u>
GST 7%	:	\$	<u>177.59</u>
Grand Total	:	\$	<u>2,714.59</u>
Finalise By/Date	:	<u>LOI / 21/09/2019</u>	

3K

12

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 3 WORKING DAYS + 0 Days (0) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 3

☒ TP claim SLW8468T

☒ Claim GIA / LTA fee \$2.00

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -

Surveyor : TAUFIKH LKK
 Claim : TP AXA
 DOA : 07.08.2019
 Emailed : 21.09.2019, 12pm
 Date survey : 02.09.2019

VEHICLE NO : SLT 1611 H
 MODEL : KIA CERATO K3 1.6 A SX SR
 WIP : 55711

Material	:	\$	<u>977.00</u>
Labour	:	\$	<u>1,560.00</u>
Sub-Total	:	\$	<u>2,537.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>2,537.00</u>
GST 7%	:	\$	<u>177.59</u>
Grand Total	:	\$	<u>2,714.59</u>
Finalise By/Date	:		<u>LOI / 21/09/2019</u>

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 3 WORKING DAYS + 0 Days (0) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 3

☒ TP claim SLW8468T

☒ Claim GIA / LTA fee \$2.00

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Gan Choon Shan	Cust No/Name /Gan Choon Shan
Blk 467B Admiralty Drive	Reg No/Reg Date SLT1611H / 20/10/201
#14-137	Date In/Mileage / 0
Singapore 752467	Chassis No KNAFZ411MJ5740729
Contact No Mobile: 96611579	Engine No G4FGHH679076
	Make/Model KIA/CERATO K3 1.6 A SX SR
	Colour/Trim MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CSM00081	Cash	08/08/2019/ 15:49		442 / CocoLu	55711			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW REAR AIRDAM, REPAIR REAR BUMPER								✓ 550.00
E PNT98000 SPRAY PAINT FOR REAR BUMPER, REAR AIRDAM								630 1000.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR								✓ 60.00
M SUNDRY Sundry								20. 2.00
E PNT88000 REMOVE & INSTALL REAR AIRDAM								✓ 100.00
A 90000001 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM								✓ 200.00
M NEW K3 METAL STREAM MST					1.00	1177.00	00.00	Rx 1177.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

SURVEYOR NAME: Tan Kah 97445741

SURVEYOR SIGNATURE: [Signature]

DATE: 2/9/19 3:30pm

REMARKS: Resurvey after repair
03 days
see lkk auto.com

Confirm & accepted by

Nett	3,089.00
7% GST on	216.23
Total Payable	3,305.23

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

◀ Service Request Details

Claim

S9M01WP5

Reference

None 

Loss Date

August 7, 2019

Report Date

Aug 13, 2019 9:33:46 AM

Request Date

August 13, 2019

Due Date

August 20, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. COLO

T. 10.19a.m

V: OUT

E: V

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration

SLT1611H

MODEL

CERATO K3 1.6 A SX SR

Service Address

...

Primary Contact/Insured

WONG CHEK POH

3 LENGKONG EMPAT, #11-06, 417611, Singapore

62299531

SASLWP@GMAIL.COM

Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

Additional Instructions

6

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Thursday, 8 August, 2019 4:49 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Andre Chow En De; Edwin Abcede Caina; Don Bong Kiong Hua
Subject: [EXTERNAL] our veh SLT1611H, your veh , on 07/08/2019
Attachments: [Untitled].pdf; COC-SLT1611H-DOA-07.08.2019.pdf; scan2.jpg

Categories: Mateen

Dear officer in charge,

Please advise us the liability for this case, we have video footage for this case. Attached the related documents for your reference.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: PGMFP06@cyclecarriage.com.sg <PGMFP06@cyclecarriage.com.sg>
Sent: Thursday, 8 August, 2019 3:53 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject:

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

31 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/01/2020

Survey Details:

Date of loss	7-Aug-19
Date of appointment	13-Aug-19
Date of survey	2-Sep-19
Location of survey	CYCLE & CARRIAGE KIA PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLT 1611H
Make and Model	KIA CERATO K3
Date of registration	20/10/2017
Excess	
Market Value	\$65,000
Parf Rebate	\$45,714
Nett Loss	\$19,286

Repair details:

Initial Estimate	\$ 3,089.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ -
Check items (estimate)	\$ -
Labour	\$ 2,537.00
Total	\$ 2,537.00
Lump Sum(if applicable)	\$ -
Number of days for repair	3



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

03 RECOMMEDED REPAIR DAYS + 2PRS = 5 DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,714.59	W/GST
Loss of use	\$ -	
Loss of rental	\$ 500.00	5days x \$100
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 3,216.59	



<MANDATE IA> - S9M01WP5 {ACCIDENT INVOLVING SLW 8468T (OI) & SLT 1611H (TP) ON 07/08/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S28 (OI LAST 2ND) - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3216.59 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL
24/01/2020

Reply



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Gan Choon Shan	Cust No/Name /Gan Choon Shan
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLT1611H / 20/10/2017
MOTOR CLAIM DEPARTMENT	Date In/Mileage 03/09/2019/ 37880
8 SHENTON WAY #24-01	Chassis/Package KNAFZ411MJ5740729 /FS315N
SINGAPORE 068811	Engine No G4FGHH679076
Contact No	Make/Model KIA/CERATO K3 1.6 A SX SR
02/09/2019	Colour/Trim MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CSK00001	Cash	02/12/2019/ 15:40	TLC	260 / AiTing	55711	81421504		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR AIR DAM, REPAIR REAR BUMPER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								550.00
E PNT98000 RESPRAY ON REAR BUMPER, REAR AIR DAM, AND ALL OTHER AFFECTED AREAS TO THE SAME								630.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR								60.00
M SUNDRY SUNDRIES								20.00
E PNT88000 REMOVE & INSTALL REAR AIR DAM TO FACILITATE REPAIR								100.00
A 90000001 CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE								200.00
X BODY KITS UNPAINTED K3					1.00	977.00	00.00	977.00
Z TEXT 1P CLAIM AXA SLW8468T DOA : 07.08.19 SURVEYOR TAUFIKH LKK 02.09.19 REPAIR 03 DAYS								
Cycle & Carriage celebrates 120 years. Visit www.cyclecarriage.com/120 for more info!								

Parts	977.00	Nett	2,537.00
Labour	1,540.00	7% GST on	2537.00
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	2,714.59
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	2,714.59
Total(w/o GST)	2,537.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



Re:RE: <MANDATE IA> - S9M01WP5 {ACCIDENT INVOLVING SLW 8468T (OI) & SLT 1611H (TP) ON 07/08/2019}

Type

🔍 Question

Message

Hi Please proceed @ \$3216.59.

Reply

Our Ref: SLT1611H
Your Ref: SLW8468T

20th January 2020

Ms Cecilia Chong
Motor Claims Department
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir/Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLT1611H (DOA: 07.08.19)

Kindly be informed that our customer, Mr Gan Choon Shan, owner of vehicle registration no. SLT1611H (insured with Direct Asia) holds vehicle registration no. SLW8468T which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 2,714.59
Loss of Rental	:	\$ 1,000.00 (\$100 x 10 days)
GIA Search Fee	:	\$ 2.00
Total	:	<u>\$ 3,716.59</u>

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE KIA PTE LTD

 20/01/2020
MANAGER
SERVICE OPERATIONS - PG



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19014028/T1ga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KITTY

Date : 26-02-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLW 8468T	Veh. Inspected	SLT 1611H
Policy No.	VA1/GA443566	Coverage (\$)	0.00
Claim No.	S9M01WP5	Excess (\$)	0.00
Assign From		Assign Date	13/08/2019

2. Vehicle Particulars & Condition

Make & Model	KIA CERATO K3	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	KNAFZ411MJ5740729	Colour	GREY
Odometer	43474	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/45 R17	NEXEN	6 mm
L/H Front Tyre	215/45 R17	NEXEN	6 mm
R/H Rear Tyre	215/45 R17	NEXEN	6 mm
L/H Rear Tyre	215/45 R17	NEXEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	07/08/2019	Inspection Date	02/09/2019
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 1611H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRY (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	NEW K3 METAL STREAM MST (SN) (CONSISTENT)	DEFORMED	1,177.00	977.00
			1,197.00	997.00
LABOUR				
	RENEW REAR AIRDAM ,REPAIR REAR BUMPER.		550.00	550.00
	SPRAY PAINT FOR REAR BUMPER ,REAR AIRDAM.		1,000.00	630.00
	REMOVE & INSTALL PARKING SENSOR .		60.00	60.00
	REMOVE & INSTALL REAR AIRDAM.		100.00	100.00
	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM .		200.00	200.00
			1,910.00	1,540.00
GRAND TOTAL			3,107.00	2,537.00
RECOMMENDED COST OF REPAIRS				2,537.00

Report Ref No. CC4/ASM19014028/T1ga3q2

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.

Service Request Details

Claim	S9M01WPS
Reference	CC4/ASM419014028/T1ga3a2
Loss Date	7 August 2019
Report Date	13 Aug 2019 9:23:46 AM
Request Date	13 August 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLT1611H
Make	TPVO KIA
Model	CERATO K3 1.6 A SX SR
Service Address	

...

Primary Contact/Insured	
WONG CHEK POH	
3 LENGKONG EMPAT, #11-06, 417611, Singapore	
62299531	
SASLWPG@GMAIL.COM	

Claim Handler	
TEO KITTY	
6568804602	
kitty.teo@axa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK-Invoice 1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 LKXAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 LETTER TO CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 March 2020
 MANDATE JA DO 24012020.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 January 2020
 PARF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 January 2020
 TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 January 2020
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 January 2020
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 January 2020
 TP-IA 1.611.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 September 2019
 CI Video SLWB46BT (REAR).MP4	Evidence	Videos	TED KIRY	13 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 ON Video SLWB46BT (FRONT).MP4	Evidence	Video	TEO KIRTY	13 August 2019
 GA443566-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KADRI Mateen	13 August 2019
 GA443566-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KADRI Mateen	13 August 2019
 GIA REPORT OF SLWB46BT (INSO).PDF	Reports & Statement	GIA Report	KADRI Mateen	13 August 2019
 GIA REPORT OF SCR77071.PDF	Reports & Statement	GIA Report	KADRI Mateen	13 August 2019
 GIA REPORT OF SLT1611H (TP).pdf	Reports & Statement	GIA Report	KADRI Mateen	13 August 2019
 EMAIL FROM WORKSHOP (THIRD PARTY PII).msg	Letters and Correspondence	Workshop	KADRI Mateen	13 August 2019