

(4/20/20)

INS. CASE OWNER:

staich

CC 4 ASM
/AXA1901 4025

Tlpb39

LKK
IDAC:

Surveyor:

Taulich

DOI:

ASSIGNMENT

11/9/19

Date / Time:

12/8/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLP 8295C

Claim No.:

S9M01WJX/130932

Name of Insured:

KENNETH PAUL ANDREW STE-

Policy No.:

GM 258828/1

Insured Tel No.:

HP:

SIGN TAY

Make / Model:

MADRIDES-

Excess Sec II :\$5

D.O.A.:

7/8/19

Place of Accident:

PIE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SEP 97974



INSRS:

WSP:

Tel:

Liability:

RMKS:

Wearnes



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SEP 97974 - X

SEP 8295C - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE:

After call Itr to OE:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28. Ass. Lia:

Repair Cost:

\$5

4472.23

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

364-w (\$120 x 3 days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5

4832.23

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

4832.23

Name 1:

Wearnes Automotive Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Hin 97495749

11/10/19 @ 230pm

3 days

Running before paint

sur @ 11 hours on

SERVICE ESTIMATE

90048 - C00001 SL: SERVICE SALES - PC

Ms Chia Guek Li

6 Tai Thong Crescent

#08-03

Singapore 347840

Closed by : Paul Ong Qing Yong

Svc Consultant :

Remarks : Ms Chia Guek Li

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1

Inv.date : 13/08/2019

WIP No. : 30358

Veh.In/Out:

*Tel.No. : Mobile: 92391009

Reg.No. : SFP9797U

Reg.date : 16/06/2017

Mileage .. : 0

Chassis No: SADCA2AV9HA494224

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

802 TO REPLACE REAR BUMPER, ETC
800 TO PUTTY SPRAYPAINT ON
REAR BUMPER
802 TO REPLACE REAR
RH EXHAUST ASSY
280 TO CHECK WIRING INCLUDE
RESETTING OF ALL ELECTRICAL
MODULES

0	1800.00	0	1,800.00	S	900
0	1600.00	0	1,600.00	S	800
0	1800.00	0	1,800.00	S	? 900 + plus
0	510.00	0	510.00	S	✓
1.0 EA	1519.40	de	1,519.40	S	1367.116
1.0 EA	96.50		96.50	S	
1.0 EA	96.50		96.50	S	
1.0 EA	109.70		109.70	S	
1.0 EA	109.70		109.70	S	
1.0 EA	252.90		252.90	S	
1.0 EA	1258.10		1,258.10	S	
1.0 EA	75.80		75.80	S	
1.0 EA	669.10	mi	669.10	S	602.19

Gross Total. 9,897.70

Labour	Total	5,710.00
Parts	Total	4,187.70
Package	Total	0.00

Net.....	9,897.70
GST @ 7.0%	692.84
Total.....	10,590.55
Paid.....	0.00
Please Pay..	10,590.55

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

SERVICE ESTIMATE

Q - A00005 SL: AXA INSURANCE PTE LTD
 AXA INSURANCE PTE LTD
 8 SHENTON WAY,
 #27-01 AXA TOWER,
 SINGAPORE 068811

GST Reg.No: M28920628X
 Inv.No. : B&P 0 Page 1
 Inv.date : 26/09/2019
 WIP No. : 30358
 Veh.In/Out: 11/09/2019 19/09/2019
 *Tel.No. : 6338 7288
 Reg.No. : SFP9797U
 Reg.date : 16/06/2017
 Mileage : 33,733
 Chassis No: SADCA2AV9HA494224

Closed by : Paul Ong Qing Yong
 Svc Consultant : ACC
 Remarks : Ms Chia Guek Li

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	S
802	TO REPLACE REAR BUMPER, ETC	0	900.00	0		900.00	✓
800	TO PUTTY SPRAYPAINT ON	0	800.00	0		800.00	✓
REAR BUMPER							
280	TO CHECK WIRING INCLUDE	0	510.00	0		510.00	✓
RESETTING OF ALL ELECTRICAL							
MODULES							
	COVER-BUMPER	1.0 EA	1519.40	10		1,367.46	✓
	ADHESIVE SEALER FL2	1.0 EA	659.10	10		602.19	✓

Gross Total. 4,179.65

Labour Total 2,210.00
 Parts Total 1,969.65
 Package Total 0.00

Net..... 4,179.65
 GST @ 7.0% 292.58
 Total..... 4,472.23
 Paid..... 0.00
 Please Pay.. 4,472.23

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

Hsiao Tong (LKKAuto)

From: Yvonne Wong (LKK Auto)
Sent: Thursday, 26 September 2019 5:02 PM
To: CS A Team
Cc: Admin A
Subject: FW: SFP9797U Finalise
Attachments: 0115_001.pdf; Before paint photo - SFP9797U (1).JPG; Before paint photo - SFP9797U (2).JPG; Before paint photo - SFP9797U(2).JPG

For your ref.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonne.wong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]

Sent: Thursday, September 26, 2019 4:58 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: SFP9797U Finalise

Attached finalise

Paul Ong

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

M (65) 8126 1237 D (65) 6378 9336

www.wearnesauto.com paul.ong@wearnes.com

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Service Request Details

Claim

S9M01WJX

Reference

None 

Loss Date

August 7, 2019

Report Date

Aug 8, 2019 12:00:00 AM

Request Date

August 13, 2019

Due Date

August 20, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Paul

T: 10-27 a.m

V: out

E: v

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SFP9797U

(MODEL)

F-PACE-3.0 R-SPORT (A)

Service Address

...

Primary Contact/Insured

KENNETH PAUL ANDREW SZE SIAN TAN
7A LOTHIAN TERRACE, 456786, Singapore
91810124

Claim Handler

OH Vale
6568804897
vale.oh@axa.com.sg

Additional Instructions

2

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Tuesday, 13 August, 2019 9:25 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] TP Claim - SFP9797U; TP Vehicle SLP8255C DOA 08/08/2019
Attachments: SAS2648944.PDF; 4142_001.pdf

Categories: Raghav

Attached TP Claim,

Kindly advise if we can do direct settlement for this case, thanks.

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 5378 9336
www.wearnesauto.com paul.ong@wearnes.com

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 14 August 2019 2:22 PM
To: Paul Ong Qing Yong
Cc: Admin A; assignments
Subject: RE: TP Claim - SFP9797U; TP Vehicle SLP8255C DOA 08/08/2019 //LKK REF: CC4/ASM19014025/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Tuesday, 13 August 2019 9:25 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: [EXTERNAL] TP Claim - SFP9797U; TP Vehicle SLP8255C DOA 08/08/2019

Attached TP Claim,

Kindly advise if we can do direct settlement for this case, thanks.

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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<TP - Mandate IA> - S9M01WJX [ACCIDENT INVOLVING SLP 8255C(OI) & SFP 9797U(TP) ON 07/08/2019]

Type

Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,879.68(if claim LOU) -\$5,121.68(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 27-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27/09/2019

Survey Details:

Date of loss	7-Aug-19
Date of appointment	13-Aug-19
Date of survey	11-Sep-19
Location of survey	WEARNES AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SFP 9797U
Make and Model	AGUAR F-PACE R-SPORT 3.0 V6 SC SR
Date of registration	16/6/2017
Excess	
Market Value	\$210,000
Parf Rebate	\$104,280
Nett Loss	\$105,720

Repair details:

Initial Estimate	\$ 9,897.70
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,969.65
Check items (estimate)	
Labour	\$ 2,210.00
Total	\$ 4,179.65
Lump Sum(if applicable)	\$ -
Number of days for repair	3



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID rear-ended third party. BOLA 27

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,472.23	\$ 4,472.23
Loss of use (4days x \$100.00)	\$ 400.00	NIL
Loss of rental (4days x \$150.00)(w/GST)	NIL	\$ 642.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 4,879.68	\$ 5,121.68



Re:<TP - Mandate IA> - S9M01WJX [ACCIDENT INVOLVING SLP 8255C(OI) & SFP 9797U(TP) ON 07/08/2019]

Type

🔗 Question

Message

pls proceed

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 5 October 2019 3:05 PM
To: Paul Ong Qing Yong
Cc: Taufikh (LKKAUTO); Admin A
Subject: RE: SFP9797U Finalise //LKK REF: CC4/ASM19014025/T1pb3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **P/P \$4,179.65**(before GST) with **03** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]

Sent: Thursday, September 26, 2019 4:58 PM

To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: SFP9797U Finalise

Attached finalise

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 15 October 2019 9:53 AM
To: Christine Yow
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: FW: AXA TP : SFP9797U / SLP8255C
Attachments: SFP9797U.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19014025/T1pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christine Yow <christine.yow@wearnes.com>

Sent: Friday, 11 October 2019 10:18 AM

To: Admin A <admin-a@lkkauto.com>

Subject: AXA TP : SFP9797U / SLP8255C

Dear OIC,

We hereby attach our LOD with supporting documents for your perusal.

Kindly revert with an offer soonest. Thank you.

Best Regards,

Christine Yow

Administrator

Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4899
www.wearnesauto.com christine.yow@wearnes.com

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1451

(PAYMENT BREAKDOWN)

Vehicle No	:	SFP9797U	Model	:	F-PACE
	:	SLP8255C			
Date of Accident	:	07/08/19			

Global Sum Settlement	:	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Liability	:	100 %	(Agreed/Assessed)

Repair Estimate	:	\$ 9734.20	
Final Repair Cost	:	\$ 4472.23	
Loss of Use	:	\$ 360	03 days at \$ 120 per day
Rental (if any)	:	\$	days at \$ (incls of GST) per day
Others	:	\$	
	:	\$	
	:	\$	
	:	\$	
Final Settlement Sum	:	\$ 4832.23	

Remarks:	_____

Payment Instruction: Payee's Breakdown		
1)	WEARNES AUTOMOTIVE PTE LTD	: \$ 4472.23
2)	CHIA GUEK LI	: \$ 360
3)		: \$
4)		: \$



RE: Re:<TP - Mandate IA> - S9M01WJX [ACCIDENT INVOLVING SLP 8255C(OI) & SFP 9797U(TP) ON 07/08/2019]

Type

🔗 Question

Message

Hi, For LOU, third party rejected our offer at \$100/day x 3days and proposed \$120/day x 3days as their client vehicle is Jaguar F-Pace Sport (2995cc). Kindly advise if we may proceed to revise our offer as follows:
- 1)Cost of Repair (w/GST):\$ 4,472.23 + 2.)LOU (3days x \$120.00): \$360.00 = TOTAL: \$ 4,832.23. Thank you. Hsiao Tong - 02 Nov 2019

Reply



Re:RE: Re:<TP - Mandate IA> - S9M01WJX [ACCIDENT INVOLVING SLP 8255C(OI) & SFP 9797U(TP) ON 07/08/2019]

Type

🔍 Question

Message

PLS PROCEED

Reply

Hsiao Tong (LKKAuto)

From: Christine Yow <christine.yow@wearnes.com>
Sent: Friday, 25 October 2019 10:42 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: AXA TP : SFP9797U / SLP8255C / DOA: 07/08/2019 //LKK REF: CC4/ASM19014025/T1pb3

Dear OIC,

We would like to counter propose LOU/LOR in full, The rest remain.

Best Regards,

Christine Yow
Administrator
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4899
www.wearnesauto.com christine.yow@wearnes.com

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 25 October, 2019 10:28 AM
To: Christine Yow <christine.yow@wearnes.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AXA TP : SFP9797U / SLP8255C / DOA: 07/08/2019 //LKK REF: CC4/ASM19014025/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$4,472.23
2. Loss of Use (3days x \$100.00)	\$ 300.00
Total	\$4,772.23

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Tuesday, 15 October 2019 9:53 AM

To: Christine Yow <christine.yow@wearnes.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: AXA TP : SFP9797U / SLP8255C

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19014025/T1pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christine Yow <christine.yow@wearnes.com>

Sent: Friday, 11 October 2019 10:18 AM

To: Admin A <admin-a@lkkauto.com>

Subject: AXA TP : SFP9797U / SLP8255C

Dear OIC,

We hereby attach our LOD with supporting documents for your perusal.

Kindly revert with an offer soonest. Thank you.

Best Regards,

Christine Yow

Administrator

Bodyshop & Paint



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Our Reference: SFP9797U/7016843

By Email / Mail

Your Reference: SLP8255C

09/10/2019

AXA INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS

Attn: Third Party Claim Department -

ACCIDENT INVOLVING SFP9797U & SLP8255C ON 07 Aug 2019.

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		\$4,472.23
Loss Of Use issue to owner	\$120.00 x 3 days	\$360.00
Others		
TOTAL		\$4,832.23

Kindly let us have your offer to Christine.yow@wearnes.com

Your soonest reply is much appreciated. Thank you.



Yours faithfully
Christine Yow
D (65) 6430 4899
Wearnes Automotive Pte Ltd
Bodyshop and Paint Division
249 Alexandra Road
Singapore 159935

This is a computer generated printout, no signature is required.

SERVICE TAX INVOICE

0 - A00005	SL: AXA INSURANCE PTE LTD	GST Reg.No:M28920628X
AXA INSURANCE PTE LTD		Inv.No. : B&P 7016843 Page 1
8 SHENTON WAY,		Inv.date : 30/09/2019
#27-01 AXA TOWER,		WIP No. : 30358
SINGAPORE 068811		Veh.In/Out: 11/09/2019 19/09/2019
		*Tel.No. : 6338 7288
		Reg.No. : SFP9797U /
Closed by : Paul Ong Qing Yong		Reg.date : 16/08/2017
Svc Consultant : ACC		Mileage ... : 33,765
Remarks : Ms Chia Guek Li		Chassis No: SA0CA2AY9HA494224

Parts/Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER, ETC	0	900.00	0		900.00	S
800	TO PUTTY SPRAYPAINT ON	0	800.00	0		800.00	S
REAR BUMPER							
280	TO CHECK WIRING INCLUDE	0	510.00	0		510.00	S
RESETTING OF ALL ELECTRICAL							
MODULES							
T4A7383LML	COVER-BUMPER	1.0 EA	1519.40	10		1,367.46	S
LR038128	ADHESIVE SEALER FL2	1.0 EA	669.10	10		602.19	S

Gross Total. 4,179.65

Labour Total	2,210.00	Net.....	4,179.65
Parts Total	1,969.65	GST @ 7.0%	292.58
Package Total	0.00	Total.....	4,472.23
		Paid.....	0.00
		Please Pay..	4,472.23

GST: S=StdRated; O=OutOfScope; Z=ZeroRated
 Enquiries must be lodged within 14 days from the invoice date
 This is a computer generated invoice. No signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 August, 2019

KENNETH PAUL ANDREW SZE-SIAN TAN
7 A LOTHIAN TERRACE
SINGAPORE 456786

Dear Sir,

OUR REF : CC4/ASM19014025/pb3 // S9M01WJX

YOUR REF : SLP 8255C

ACCIDENT INVOLVING SLP 8255C & SFP 9797U ALONG PIE ON 07/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from WEARNES AUTOMOTIVE PTE LTD acting on behalf of the owner of SFP 9797U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document

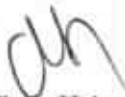
such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, CHIA GUER LI ("the third party Claimant")
of 6 TAI THONG CRESCENT #08-02 (address),
owner of SFP9797 V (vehicle no.)
hereby authorize WEARNES AUTOMOTIVE PTE LTD ("The workshop")
to act for me with respect to my claim for repair costs and / or rental and / or loss of use
("claim") for my Vehicle No. SFP9797 V that was damaged
pursuant to the accident which occurred on 07/08/19 (date) along
ALJUNIED FLYOVER (location)
Involving Vehicle No/s SP825CC ("The accident").

I further authorize the workshop to sign the discharge voucher on my behalf to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle/s is concerned.

Date this 09 day of 08 (month) 20 19 (year)

[Signature] 08/8/2019

Signed by "the third party claimant"

[Signature] 

Signed by "the workshop"



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLP 8255C	(Insd veh)	Model: JAGUAR F-PACE-3.0
	SFP 9797U	(TP veh)	
Date of Accident/ Time:	07/08/2018		

Repair Estimate	: \$	10,590.54	
Final Repair Cost (WITH GST)	: \$	4,472.23	
Loss of Use	: \$	360.00	3 days at \$120.00 per day
Rental (if any)	: \$	—	days at \$ per day
LTA / GIA Search Fee	: \$	—	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	4,832.23	
Payee Name : WEARNES AUTOMOTIVE PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Date:	 Signature of Witness / Workshop's stamp (if applicable) Name of Witness: Date:
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19014025/T1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 13-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLP 8255C	Veh. Inspected	SFP 9797U
Policy No.	GA398828/1	Coverage (\$)	0.00
Claim No.	S9M01WJX	Excess (\$)	0.00
Assign From		Assign Date	13/08/2019

2. Vehicle Particulars & Condition

Make & Model	JAGUAR F-PACE R-SPORT	c.c	2995
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	SADCA2AV9HA494224	Colour	BLACK
Odometer	3733	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R19	GOODYEAR	6 mm
L/H Front Tyre	225/55 R19	GOODYEAR	6 mm
R/H Rear Tyre	225/55 R19	GOODYEAR	6 mm
L/H Rear Tyre	225/55 R19	GOODYEAR	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	07/08/2019	Inspection Date	11/09/2019
Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.		

5a. RemarksA)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFP 9797U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER-BUMPER (SN) (CONSISTENT)	DEFORMED	1,519.40	1,367.46
1	BRACKET-BUMPER (SN) (CONSISTENT)	NOT NECESSARY	96.50	-
1	BRACKET-BUMPER (SN) (CONSISTENT)	NOT NECESSARY	96.50	-
1	MOUNTING -BRACKET (SN) (CONSISTENT)	NOT NECESSARY	109.70	-
1	MOUNTING -BRACKET (SN) (CONSISTENT)	NOT NECESSARY	109.70	-
1	LAMP -FOG (SN) (CONSISTENT)	NOT NECESSARY	252.90	-
1	SILENCER -EXH RR ASSY (SN) (CONSISTENT)	NOT NECESSARY	1,258.10	-
1	CLAMP (SN) (CONSISTENT)	NOT NECESSARY	75.80	-
1	ADHESIVE SEALER FL2 (SN) (CONSISTENT)	NECESSARY	669.10	602.19
			4,187.70	1,969.65
LABOUR				
	TO REPLACE REAR BUMPER ,ETC .		1,800.00	900.00
	TO PUTTY SPRAYPAINT ON REAR BUMPER.		1,600.00	800.00
	TO REPLACE REAR RR EXHAUST ASSY .	NOT NECESSARY	1,800.00	-
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		510.00	510.00
			5,710.00	2,210.00
GRAND TOTAL			9,897.70	4,179.65
RECOMMENDED COST OF REPAIRS				4,179.65

Report Ref No. CC4/ASM19014025/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M01W/X
Reference	CC4/AGM19014025/T1p3p42
Loss Date	7 August 2019
Report Date	8 Aug 2019 12:00:00 AM
Request Date	13 August 2019
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TPF)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	SFP9777U
Make	TRIOD JAGUAR
Model	F-PACE 3.0 R-SPORT (A)
Service Address	
...	
Primary Contact/Insured	
	KENNETH PAUL ANDREW SEE SIAN TAN 7A LOTHIAN TERRACE, 456786, Singapore 91810124
Claim Handler	
	NG Stacy 6568804351 stacy.ng@laxa.com.sg

Additional Instructions

- 1
- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice160.pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TPF)	15 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
LKKASuitment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
TP-Mandate IA dtd 270919 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
TP ESTIMATE_MARKED(FINAL).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
TP-IA 9797 .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 September 2019
GA398828-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHAKAL Raghav	13 August 2019
GA398828-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHAKAL Raghav	13 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP PRI FROM WORKSHOP WITH CIA AND ESTIMATE.mtg	Letters and Correspondence	Workshop	DHAKAL Raghav	13 August 2019
 SLIN255C INSD CIA REPORT.FOF	Reports & Statement	CIA Report	DHAKAL Raghav	13 August 2019