

INSURANCE

INS. CASE OWNER:

CC 4/1111901 4021, Gmbh

LKK:

IDAC:

Surveyor:

2802

DOI:

ASSIGNMENT

14/8/19

Date / Time:

13/8/19

Registered in Merimen:

13/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

5110 6763B

Name of Insured:

LTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

8/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KE HUK SENG

Driver Tel No.:

(VL: YES / NO)

Claim No.:

MCL1909137

Policy No.:

M10M0065

Make / Model:

MERCEDES

Place of Accident:

KLP TMS BROOK

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SME 28/8/19



INSRS:

WSP:

Tel:

RMKS:

ckc
Fulco



INSRS:

WSP:

Tel:

RMKS:



INSRS:

WSP:

Tel:

RMKS:



INSRS:

WSP:

Tel:

RMKS:

Date/ Time

SME 28/8/19 - K

5110 6763B - 11/11/19 - 51.11/19 - 11/11/19 - 11/11/19

27/8/19

Sett liability via merimen

liability clear via merimen

4/11/19

100% - type manual

2/12/19

File -> in to court DV

12/12/19

File pass to CSP to close

STAGE	DATE / PIC
Non-Reporting lr (1st)	
Non-Reporting lr (2nd)	
Non-Reporting lr (Final)	
Notification lr (if non-pickup)	
Call OI	
After call lr to OI	
Documentation Check List:	Handler Typist
Notification lr (if non-pickup)	
After call lr to OI	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT Date/Time:		Confirm with:	
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.:
Repair Cost:	SS 5401.36		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS 300.00	(5 60 x 5 days)	
Loss of Income (LOI):	SS	(S x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS 5701.36	Global Sum SS:	
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	SS 5701.36	Name 1:	Cycle & Conriage - Fulco Motor Dealer Pte Ltd.
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

MSS. REF. BY:

Gnl.

REF:

III

ASSIGNMENT

From:

Date:

14/8/19

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SME 2595G

at Workshop in/s

cycle & Carriage Fulco

of

330 ubi Road 3

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

2-30pm (waiting)

Mars @ 9179 2566

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

cup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SME2595G

Yr Regn:

25 Sep 2018

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

KIA Cerato 1.6

c.c.

1591

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

19227

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KNAF3416 MK 5015113

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

205/55 R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

KUMHO

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

14-08-19

Survey held at

w/s

2:30pm

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP \$ 5048. W/Red \$ 5646/ 5371

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend x\$

Survey Fee:

Transportation:

3 + RS \$

Photos

Other:

TOTAL

Report Format:

Lump Sum / U.B.:



CYCLE & CARRIAGE

CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD

EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



ESTIMATE

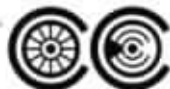
Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE SINGA 64 CECIL STREET #04-05 10U BUILDING SINGAPORE 049711 Contact No	Cust No/Name	LCV06646/Mr Ng Boon Ngan (huang Wenyan)
	Reg No/Reg Date	SME2595G / 25/09/2018
	Date In/Mileage	/ 0
	Chassis No	KNAF3416MK5015113
	Engine No	G4FGJH707258
	Make/Model	KIA/CERATO 1.6 A EX G333
	Colour/Trim	KLG / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
F0000036	Credit	13/08/2019/ 08:42		218 / MarsLer	30238			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
S	MIPNT88088	DIAGNOSTIC/SCANNING						✓ 250.00
S	MIPNT88088	TO CHECK LIGHTING/WIRING SYSTEM ON REAR ACCIDENT AFFECTED AREAS						80 100.00
S	MIPNT88088	TO REMOVE &RE-INSTALL ALL CARPETS/TRIMMING TO GIVE WAY ACCESS REPAIR ON REAR ACCIDENT AFFECTED AREAS						300 600.00
S	MIPNT88088	TO APPLY SEALANT KIT ON NEW & REPAIR PANELS						NN 100 X 200.00
S	MIPNT88088	TO REPLACE REAR BUMPER,REINFORCEMENT,END PANEL,ETC TO REPAIR REAR BOOT						1200 3000.00
S	MIPNT88088	STRAIGHTEN,REFORM,ALIGN ON REAR ACCIDENT AFFECTED AREAS						1260 1680.00
S	MIPNT98088	SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS						✓ 280.00
S	MIPNT88088	REVERSE SENSOR SET / DM						✓ 50.00
M	SUNDRY	C & C LOGO / MCL						
M	KS 86611 M6 000	COVER-RR BUMPER / RE			1.00	688.00	0.00	688.00
M	KS 86612 M6 000	LWR COVER-RR BUMPER / TN			1.00	197.00	0.00	197.00
M	KS 86675 M6 000	LH COVER-RR BUMPER U / TN			1.00	33.00	0.00	33.00
M	KS 86661 M6 000	LH COVER-RR BUMPER F / Ser			1.00	19.00	0.00	19.00
M	KS 86662 M6 000	RH COVER-RR BUMPER F / NN			1.00	19.00	0.00	19.00
M	KS 92305 M6 000	LH LAMP ASSY-SIDE T / NN			1.00	181.00	0.00	181.00
M	KS 92306 M6 000	RH LAMP ASSY-SIDE T / NN			1.00	181.00	0.00	181.00
M	KS 06032 50 037A	CLIP- BUMPER / MCL			10.00	2.00	0.00	20.00
M	KS 86651 M6 000	LH BRACKET ASSY-RR B / RE			1.00	25.00	0.00	25.00
M	KS 86652 M6 000	RH BRACKET-ASSY RR B / NN			1.00	31.00	0.00	31.00
M	KS 86631 M6 200	BEAM - REAR BUMPER / CRA			1.00	318.00	0.00	318.00
M	KS 86633 M6 200	LH BRACKET-RR BEAM U / CRA			1.00	9.00	0.00	9.00

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD

EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE SINGA 64 CECIL STREET #04-05 IOU BUILDING SINGAPORE 049711	Cust No/Name LCV06646/Mr Ng Boon Ngan (huang Wenyan)
Contact No	Reg No/Reg Date SME2595G / 25/09/2018
	Date In/Mileage / 0
	Chassis No KNAF3416MK5015113
	Engine No G4FGJH707258
	Make/Model KIA/CERATO 1.6 A EX G333
	Colour/Trim KLG / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
F0000036	Credit	13/08/2019/ 08:42		218 / MarsLer	30238

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M KS 86634 M6 200 RH BRACKET-RR BEAM U	1.00	9.00	0.00	9.00
M KS 86636 M6 200 CTR BRACKET-RR BEAM	1.00	6.00	0.00	6.00
M KS 86637 M6 200 BRACKET-RR BEAM LWR	2.00	6.00	0.00	12.00
M KS 95420 S6 200 ANTENNA ASSY-SMARTKE	1.00	46.00	0.00	46.00
M KS 86641 M6 200 LH STAY - REAR BUMPE	1.00	65.00	0.00	65.00
M KS 86642 M6 200 RH STAY - REAR BUMPE	1.00	65.00	0.00	65.00
M KS 69100 M6 000 PANEL ASSY-BACK	1.00	324.00	0.00	324.00
M KS 85770 M6 000W K TRIM ASSY-RR TRANSVE	1.00	41.00	0.00	41.00
M KS 92401 M6 100 LH LAMP ASSY-REAR CO	1.00	675.00	0.00	675.00
M KS 92403 M6 150 LH LAMP ASSY - REAR	1.00	608.00	0.00	608.00
M KS 92409 M6 300 LAMP ASSY-CENTER GAR	1.00	690.00	0.00	690.00
M KS 81021 M6 000 W/STRIP-TRUNK LID OP	1.00	100.00	0.00	100.00
M KS 81230 M6 010 LATCH ASSY-TRUNK LID	1.00	112.00	0.00	112.00
M KS 86311 M6 000 LOGO ASSY-KIA SUB	1.00	32.00	0.00	32.00
M KS 86310 M6 100 EMBLEM-CERATO	1.00	28.00	0.00	28.00

Z NOTES

ACCIDENT ON 08/08/2019 ALONG ECP TOWARDS CITY

OWNER CLAIMING THIRD PARTY

REQUIRED REPLACEMENT CAR

TP# SHD67638

TP INS: I.I.I

5 Days.

Before paint photos.

Guo Qiang - 82880282

14/8/19.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Confirm & accepted by

Parts	4,534.00
Labour	0.00
Standard Menu	0.00
Specialist Job	6,110.00
Others(Lub,etc)	0.00
Sundry	50.00
Total(w/o GST)	10,694.00

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

**ESTIMATE**

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE SINGA 64 CECIL STREET #04-05 IOU BUILDING SINGAPORE 049711 Contact No	Cust No/Name	LCV06646/Mr Ng Boon Ngan (huang Wenyan)
	Reg No/Reg Date	SME2595G / 25/09/2018
	Date In/Mileage	26/08/2019/ 19989
	Chassis No	KNAF3416MK5015113
	Engine No	G4FGJH707258
	Make/Model	KIA/CERATO 1.6 A EX G333
	Colour/Trim	KLK / WK

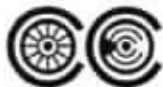
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
F0000036	Credit	06/09/2019/ 19:37	DS	218 / MarsLer	30238			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
S	MIPNT88088	DIAGNOSTIC/SCANNING						250.00
S	MIPNT88088	TO CHECK LIGHTING/WIRING SYSTEM ON REAR ACCIDENT AFFECTED AREAS						80.00
S	MIPNT88088	TO REMOVE & RE-INSTALL ALL CARPETS/TRIMMING TO GIVE WAY ACCESS REPAIR ON REAR ACCIDENT AFFECTED AREAS						300.00
S	MIPNT88088	TO REPLACE REAR BUMPER,REINFORCEMENT,ETC -REPAIR REAR BOOT AND REAR END PANEL STRAIGHTEN,REFORM,ALIGN ON REAR ACCIDENT AFFECTED AREAS						1200.00
S	MIPNT98088	SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS						1260.00
S	MIPNT88088	REVERSE SENSOR SET						280.00
M	SUNDRY	C & C LOGO						50.00
X	KS 86611 M6 000	COVER-RR BUMPER			1.00	688.00	0.00	688.00
X	KS 86612 M6 000	LWR COVER-RR BUMPER			1.00	197.00	0.00	197.00
X	KS 86675 M6 000	LH COVER-RR BUMPER U			1.00	33.00	0.00	33.00
X	KS 86661 M6 000	LH COVER-RR BUMPER F			1.00	19.00	0.00	19.00
X	KS 0G032 50 037A	CLIP- BUMPER			10.00	2.00	0.00	20.00
X	KS 86651 M6 000	LH BRACKET ASSY-RR B			1.00	25.00	0.00	25.00
X	KS 86631 M6 200	BEAM - REAR BUMPER			1.00	318.00	0.00	318.00
X	KS 86633 M6 200	LH BRACKET-RR BEAM U			1.00	9.00	0.00	9.00
X	KS 85770 M6 000W K	TRIM ASSY-RR TRANSVE			1.00	41.00	0.00	41.00
X	KS 81021 M6 000	W/STRIP-TRUNK LID OP			1.00	100.00	0.00	100.00
X	KS 81230 M6 000	LATCH ASSY-TRUNK LID			1.00	112.00	0.00	112.00
X	KS 86311 M6 000	LOGO ASSY-KIA SUB			1.00	32.00	0.00	32.00
X	KS 86310 M6 100	EMBLEM-CERATO			1.00	28.00	0.00	28.00
X	KS 86636 M6 200	CTR BRACKET-RR BEAM			1.00	6.00	0.00	6.00

Confirm & accepted by

Finalization

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

**ESTIMATE**

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE SINGA 64 CECIL STREET #04-05 IOU BUILDING SINGAPORE 049711 Contact No	Cust No/Name	LCV06646/Mr Ng Boon Ngan (huang Wenyan)
	Reg No/Reg Date	SME2595G / 25/09/2018
	Date In/Mileage	26/08/2019/ 19989
	Chassis No	KNAF3416MK5015113
	Engine No	G4FGJH707258
	Make/Model	KIA/CERATO 1.6 A EX G333
	Colour/Trim	KLG / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
F0000036	Credit	06/09/2019/ 19:37	DS	218 / MarsLer	30238

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
Z NOTES ACCIDENT ON 08/08/2019 ALONG ECP TOWARDS CITY OWNER CLAIMING THIRD PARTY LOSS OF USE 05DAYS TP# SHD6763B TP INS: I.I.I				
<h1>Estimate</h1>				

Confirm & accepted by

Fingertization

Authorized signatory and company stamp

Parts	1,628.00
Labour	0.00
Standard Menu	0.00
Specialist Job	3,370.00
Others(Lub,etc)	0.00
Sundry	50.00
Total(w/o GST)	5,048.00

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

KIA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NG BOON NGAN (HUANG WENYAN)
 Period of Insurance : 25 Sep 2018 To 24 Sep 2019
 Engine No. : G4FGJH707258
 Chassis No. : KNAF3416MK5015113

Vehicle No. : SME2595G
 Policy No. : 1800112982
 Endorsement No. :
 Issued Date : 28 Sep 2018

ABOUT THE COVER

Make/Model : KIA Cerato
 Engine Capacity/Tonnage : 1,591.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1800cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NG BOON NGAN (HUANG WENYAN) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 606339 65684501
2. Cycle & Carriage Authorised Service Centre Add: 241 Alexandra Road Singapore 159931 64278800
3. Cycle & Carriage Authorised Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 406990 67461000

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Standard Chartered Bank (Singapore) Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1998 (Malaysia).

0500709274

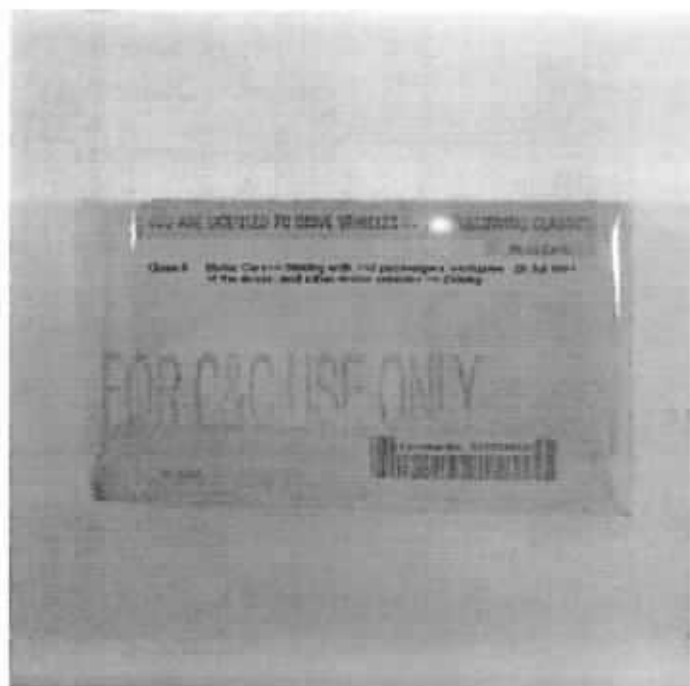
CYCLE & CARRIAGE - ALTHAM(KIA)

239 ALEXANDRA ROAD

SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE



Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 13 August 2019 11:00 AM
To: Mars Ler; sur@lkkauto.com; Admin-D (LKKAuto)
Cc: Chris Bulaclac; Renemer Bagang; Sundari Nagarajan - III
Subject: RE: Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B
Attachments: SME2595G.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SME2595G and let us have your report urgently.

This claim will be handled by Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 202 Fax: 6224 4174
S&P 'A-' rated Company



p: Mars
T: 11-468-0000
V: out
G: ✓

From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]
Sent: Tuesday, 13 August, 2019 10:17 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Subject: Re:Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Sir / Mdm ,

Agree and please kindly assign • LKK Auto Consultants Pte Ltd for survey .

Thank you,

Best regards

Mars Ler
Senior Advisor - Motor Claims
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Tuesday, 13 August 2019 9:12 AM

To: Mars Ler

Cc: Chris Bulaclac; Renemer Bagang

Subject: RE: Re:Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Tuesday, 13 August, 2019 8:51 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: Re:Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank you,

Best regards

Mars Ler

Senior Advisor - Motor Claims

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	13 Aug 2019 16:58	Cim Dtl Modified	Claimant's Name: -> NG BOON NGAN (HUANG WENYAN). Claimant's ID: -> 5722440 5B.	[A] Lau Shu Pei
2	13 Aug 2019 16:58	Cim Veh Model Changed	(201687) KIA CERATO 1.6 EX (A).	[A] Lau Shu Pei
3	13 Aug 2019 16:58	Cim Created	Reg No: SME2595G. Acct Date: 2019/08/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage Fulco Motor Dealer Pte Ltd (HQ)	[A] Lau Shu Pei
4	13 Aug 2019 16:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	13 Aug 2019 16:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/22	[A] Lau Shu Pei
6	13 Aug 2019 16:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	13 Aug 2019 16:58	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	13 Aug 2019 16:58	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	15 Aug 2019 16:41	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> XING GUO QIANG	[A] Lau Shu Pei
10	15 Aug 2019 16:41	Video Downloaded	Downloaded Video - Accident-TP	[A] Lau Shu Pei
11	21 Aug 2019 10:18	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	27 Aug 2019 16:53	Adj Mandate Request	Cur.Req:0.00:PODS Liability 100% Remarks: BOLA 27	[A] VIVIAN LAU PEI FENG
13	27 Aug 2019 17:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/22. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
14	27 Aug 2019 17:39	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
15	04 Oct 2019 09:15	Video Downloaded	Downloaded Video - Accident-TP	[A] XING GUO QIANG
16	06 Nov 2019 10:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	06 Nov 2019 10:09	Cim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
18	06 Nov 2019 10:09	Cim Dtl Modified	3P3 Reg. Date: -> 2018/09/25.	[A] JOANNE LEE KHANG MIN
19	06 Nov 2019 10:09	Cim Details Notified		[A] JOANNE LEE KHANG MIN
20	09 Nov 2019 15:17	Adj Mandate Request	Cur.Req:5701.36:PODS Liability: 100% *Quantum: (a)CORw/GST: \$5,401.36 + (b)LO U(5days x \$60.00): \$300.00 = Total: \$5,701.36 *Vehicle Model: Kia Cerato (1591cc) *5 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[27/08/2019 16:53] VIVIAN LAU PEI FENG:
PODS
Liability 100%
Remarks: BOLA 27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2243556	14 Aug 2019 08:50:15	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SME2595G	SHD67638	11.77
2244812	14 Aug 2019 17:32:47	Video Upload	Motor	India International	India International	SME2595G	Sundari Nagarajan	XX.XX

Print Received Message

This mail is associated with :

***SME2595G (MCT19080171)
[SHD6763B]**

TP

NG BOON NGAN (HUANG WENYAN)

Aug 8 2019 7:00AM

[COMFORT TRANSPORTATION PTE LTD]

Cycle & Carriage Fulco Motor Dealer Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/11/2019 12:24 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5701.36) - SME2595G - Claim Handler: Sundari Nagarajan

Approved:5701.36:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

Hsiao Tong (LKKAuto)

From: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>
Sent: Monday, 2 December 2019 8:53 AM
To: Hsiao Tong (LKKAuto)
Cc: Mars Ler; Renemer Bagang
Subject: RE: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Hsiao Tong,

Good morning, please proceed for payment.

Thank you,

Best Regards,

Christopher L. Bulaclac
Assistant Manager- Customer Service
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 2 December 2019 08:23
To: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Subject: RE: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain offer as follows: -

1. Cost of Repair (w/GST)	\$5,401.36
2. Loss of Use (5days x \$60.00)	\$ 300.00
Total	\$5,701.36

Please re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Sent: Monday, 18 November 2019 10:07 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: RE: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD67638

Dear Hsiao Tong,

Good morning, Can the LOU be at S\$70/day?

Thank you,

Best Regards,

Christopher L. Bulaclac

Assistant Manager- Customer Service

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 18 November 2019 10:02

To: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: RE: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD67638

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$5,401.36
2. Loss of Use (5days x \$60.00)	\$ 300.00
Total	\$5,701.36

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Sent: Friday, 4 October 2019 9:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: RE: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B Finalization & Before Paint

Dear Hsiao Tong,

Good morning, Ok noted we will close this case and send LOD to your side.

Thank you,

Best Regards,

Christopher L. Bulaclac

Assistant Manager- Customer Service

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 4 October 2019 09:46

To: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: RE: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B Finalization & Before Paint

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at P/P \$5,048.00(before GST) with 05 repair days.

**Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Sent: Tuesday, 1 October 2019 10:44 AM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: FW: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD67638 Finalization & Before Paint

Dear All,

Good morning, Please assist to finalize this case

Thank you,

Best Regards,

Christopher L. Bulaclac

Assistant Manager- Customer Service

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857

From: Chris Bulaclac

Sent: Monday, 16 September 2019 09:25

To: 'guoqiang@lkkauto.com' <guoqiang@lkkauto.com>; 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: Mars Ler (mars.ler@ccfulco.com.sg) <mars.ler@ccfulco.com.sg>

Subject: FW: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B Finalization & Before Paint

Dear All,

Good morning, Please assist to finalize this case.

Thank you,

Best Regards,

Christopher L. Bulaclac
Assistant Manager- Customer Service
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857

From: Mars Ler

Sent: Friday, 6 September 2019 19:45

To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: RE: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B Finalization & Before Paint

Dear Guo Qiang ,

As per attach for your reference , please help to finalize (5 working days) .

Thank you,

Best regards

Mars Ler
Senior Advisor - Motor Claims
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Sundari Nagarajan - III [<mailto:sundari@iii.com.sg>]

Sent: Wednesday, 14 August 2019 5:34 PM

To: Mars Ler

Cc: Chris Bulaclac; Renemer Bagang

Subject: MCT19080171/01/sn; Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Without Prejudice save as to cost

Dear Sir

The liability is clear. We are keen on direct settlement.

Regards,

Sundari Nagarajan

DID: 63476071

From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Wednesday, 14 August, 2019 3:13 PM

To: Sundari Nagarajan - III <sundari@iii.com.sg>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Sundari ,

As per video footage for your reference , car has been survey by appointed surveyor , please advise liability if we can do Direct Settlement on this case .

Thank you,

Best regards

Mars Ler

Senior Advisor - Motor Claims

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 13 August 2019 11:00 AM

To: Mars Ler; sur@lkkauto.com; Admin-D (LKKAuto)

Cc: Chris Bulaclac; Renemer Bagang; Sundari Nagarajan - III

Subject: RE: Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SME2595G and let us have your report urgently.

This claim will be handled by Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Tuesday, 13 August, 2019 10:17 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Subject: Re:Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Sir / Mdm ,

Agree and please kindly assign • **LKK Auto Consultants Pte Ltd** for survey .

Thank you,

Best regards

Mars Ler
Senior Advisor - Motor Claims
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Tuesday, 13 August 2019 9:12 AM
To: Mars Ler
Cc: Chris Bulaclac; Renemer Bagang
Subject: RE: Re:Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Daniel Pooi

Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 202 Fax: 6224 4174
S&P 'A-' rated Company



From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]
Sent: Tuesday, 13 August, 2019 8:51 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Subject: Re:Accident On 08/08/2019 Involving Our Insured SME2595G And Your Insured SHD6763B

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank you,

Best regards

Mars Ler

Senior Advisor - Motor Claims

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located

both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	405B
Vehicle Details	
Vehicle No.:	SME2595G
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Aug 2019
Vehicle Make:	KIA
Vehicle Model:	CERATO 1.6(A) EX
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	G4FGJH707258
Chassis No.:	KNAF3416MK5015113
Maximum Power Output:	93.8 kW (125 bhp)
Open Market Value:	\$13,830.00
Original Registration Date:	25 Sep 2018
First Registration Date:	25 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$13,830.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Sep 2028
PARF Rebate Amount:	\$10,372.00
Intended COE Rebate Details	
COE Expiry Date:	24 Sep 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$30,209.00
COE Rebate Amount:	\$27,523.00
Total Rebate Amount:	\$37,895.00

The information contained herein is correct as at 14 Aug 2019

OK



**CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD
EUNOS LINK SERVICE CENTRE**

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

REPAIRER : CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - EUNOS LINK SERVICE CENTRE

MOTOR VEHICLE CLAIM DISCHARGE VOUCHER

ATTN: INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET # 04/ # 05
IOB BUILDING
Singapore 049711

OWNER NG BOON NGAN (HUANG WENYAN)
VEHICLE MODEL KIA/CERATO 1.6A EX G333
ACCIDENT DATE 08/08/2019

VEHICLE NO SME2595G
THIRD PARTY
VEHICLE NO SHD6763B
WIP NO 30238

I/WE CERTIFY THAT THE VEHICLE HAS BEEN FULLY REPAIRED TO MY ENTIRE SATISFACTION AND THE PAYMENT OF
REPAIRER'S CHARGES ARE CLAIMABLE UNDER THE POLICY WILL BE DEEMED IN FULL AND THE FINAL SETTLEMENT
OF MY CLAIMS.


OWNER/INSURED SIGNATURE

DATE : _____

TIME _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Aug 2019 Edit Reg		13 Aug 2019 00:00 Edit Adj Rpt	S\$5,048.00 Edit Estimates	S\$5,048.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	NG BOON NGAN (HUANG WENYAN), ID: S72244058								
Vehicle Reg. No.:	SME2595G	Date of Loss:	08/08/2019 07:00 - :59 [10 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080171	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD67638	Policy No. (Claimant):	1800112982						
		Excess:							
Repairer:	Cycle & Carriage Fulco Motor Dealer Pte Ltd (HQ) 330 Ubi Road 3, 406650 Ubi - Tel: 67461000								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 22/08/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (11/11/2019): Alert - Adj Mandate Approved (S\$5701.36) - SME2595G - Claim Handler: Sundari Nag... III_SG (27/08/2019): Alert - Adj Mandate Approved (S\$0.00) - SME2595G - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SME2595G (MCT19080171)

[SHD6763B]

TP




























NG BOON NGAN (HUANG WENYAN)

Aug 8 2019 7:00AM

[COMFORT TRANSPORTATION PTE LTD]

Cycle & Carriage Fulco Motor Dealer Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Video									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail			Print		
1	14/08/19 17:32	Video - Accident-TP										Load MP4		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	04/10/19 09:54	General View										Load JPG		
2	04/10/19 09:54	General View										Load JPG		
3	04/10/19 09:54	General View										Load JPG		
4	04/10/19 09:54	General View										Load JPG		
5	04/10/19 09:54	General View										Load JPG		
6	04/10/19 09:54	General View										Load JPG		
7	04/10/19 09:54	General View										Load JPG		
8	04/10/19 09:54	General View										Load JPG		
9	04/10/19 09:54	General View										Load JPG		
10	04/10/19 09:54	General View										Load JPG		
11	04/10/19 09:54	General View										Load JPG		
12	04/10/19 09:54	General View										Load JPG		
13	04/10/19 09:54	General View										Load JPG		
14	04/10/19 09:54	General View										Load JPG		
15	04/10/19 09:54	General View										Load JPG		
16	04/10/19 09:54	General View										Load JPG		
17	04/10/19 09:54	General View										Load JPG		
18	04/10/19 09:54	General View										Load JPG		
19	04/10/19 09:54	General View										Load JPG		
20	04/10/19 09:54	General View										Load JPG		
21	04/10/19 09:54	General View										Load JPG		
22	04/10/19 09:54	General View										Load JPG		
23	04/10/19 09:54	General View										Load JPG		
24	04/10/19 09:54	General View										Load JPG		
25	04/10/19 09:54	General View										Load JPG		
26	04/10/19 09:54	General View										Load JPG		
27	04/10/19 09:54	General View										Load JPG		
28	04/10/19 09:54	General View										Load JPG		
29	04/10/19 09:54	General View										Load JPG		
30	04/10/19 09:54	General View										Load JPG		
31	04/10/19 09:54	General View										Load JPG		
32	04/10/19 09:54	General View										Load JPG		
33	04/10/19 09:54	General View										Load JPG		
34	04/10/19 09:54	General View										Load JPG		
35	04/10/19 09:54	General View										Load JPG		
36	04/10/19 09:54	General View										Load JPG		
37	04/10/19 09:54	General View										Load JPG		
38	04/10/19 09:54	General View										Load JPG		
39	04/10/19 09:54	General View										Load JPG		
40	04/10/19 09:54	General View										Load JPG		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	04/10/19 09:54	General View	 Load JPG	<input checked="" type="checkbox"/>
42	04/10/19 09:54	General View	 Load JPG	<input checked="" type="checkbox"/>
43	04/10/19 09:54	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
44	04/10/19 09:54	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
45	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
46	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
47	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
48	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
49	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
50	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
51	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
52	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
53	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
54	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
55	04/10/19 09:55	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
56	04/10/19 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	04/10/19 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	04/10/19 09:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/08/19 16:58	EMAIL FROM III DD 13082019	 Load PDF	
2	13/08/19 16:58	TP ESTIMATE	 Load PDF	
3	13/08/19 16:58	TP GIA REPORT	 Load PDF	
4	15/08/19 18:22	TP ESTIMATE- MARKED	 Load PDF	
5	09/11/19 15:16	LOD	 Load PDF	
6	09/11/19 15:16	Authorisation to Act	 Load PDF	
7	09/11/19 15:16	Workshop Invoice.	 Load PDF	
8	20/12/19 14:13	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/08/19 08:49	IV SHD6763B	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014021/GPB3Q2

Date: 20/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SME2595G Insured Vehicle No: SHD6763B
 Vehicle No : Date of Loss: 08/08/2019 Nature of Claim: TP Claim No: MCT19080171

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME2595G Engine No: G4FGJH707258
 Make & Model: KIA CERATO, 1.6 EX (A) Chassis No: KNAF3416MK5015113
 Reg. Date: 25/09/2018 (Man. Year: 2018) Odometer: 19227 km
 Colour: Grey
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Kumho 6 mm Rear Left Side: Kumho 6 mm
 Front Right Side: Kumho 6 mm Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,864.00	1,958.00	2,906.00	59.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,830.00	3,090.00	2,740.00	47.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,694.00	5,048.00	5,646.00	52.80
+ GST 7.00/7.00% (S\$)	748.58	353.36	395.22	52.80
Nett Amount (S\$)	11,442.58	5,401.36	6,041.22	52.80
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
	Nett Liability (S\$)	5,701.36		

INSPECTION

Date of Assignment: 13/08/2019
 Date Inspected: 14/08/2019 Inspected At: Cycle & Carriage Fulco Motor Dealer Pte Ltd (HQ)
 330 Ubi Road 3
 Singapore 408650
 Estimated Period of Repair: 5.0 days

Adjuster: XING GUO QIANG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Nov 2019)
Parts:	143	KIA CERATO 1.6 EX (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SME2595G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SET REVERSE SENSOR	Damaged	280.00 FS	*280.00 FS
2	1		*C&C LOGO	Necessary	50.00 FS	*50.00 FS
3	1		*COVER -RR BUMPER	Deformed	688.00 FS	*688.00 FS
4	1		*LWR COVER-RR BUMPER	Torn	197.00 FS	*197.00 FS
5	1		*LH COVER -RR BUMPER U	Torn	33.00 FS	*33.00 FS
6	1		*LH COVER-RR BUMPER F	Scratched	19.00 FS	*19.00 FS
7	1		*RH COVER -RR BUMPER F	Not Necessary	19.00 FS	*- FS
8	1		*LH LAMP ASSY -SIDE T/	Not Necessary	181.00 FS	*- FS
9	1		*RH LAMP ASSY -SIDE T/	Not Necessary	181.00 FS	*- FS
10	10		*CLIP -BUMPER	Necessary	20.00 FS	*20.00 FS
11	1		*LH BRACKET ASSY -RR B	Deformed	25.00 FS	*25.00 FS
12	1		*RH BRACKET ASSY -RR B	Not Necessary	31.00 FS	*- FS
13	1		*BEAM -REAR BUMPER	Cracked	318.00 FS	*318.00 FS
14	1		*LH BRACKET -RR BEAM U	Cracked	9.00 FS	*9.00 FS
15	1		*RH BRACKET -RR BEAM U	Not Necessary	9.00 FS	*- FS
16	1		*CTR BRACKET -RR BEAM	Cracked	6.00 FS	*6.00 FS
17	2		*BRACKET -RR BEAM LWR	Not Necessary	12.00 FS	*- FS
18	1		*ANTENNA ASSY -SMARTKE	Not Necessary	46.00 FS	*- FS
19	1		*LH STAY -REAR BUMPE	Not Necessary	65.00 FS	*- FS
20	1		*RH STAY -REAR BUMPE	Not Necessary	65.00 FS	*- FS
21	1		*PANEL ASSY -BACK	Repair	324.00 FS	*- FS
22	1		*TRIM ASSY -RR TRANSVE	Broken	41.00 FS	*41.00 FS
23	1		*LH LAMP ASSY -REAR CO	Not Necessary	675.00 FS	*- FS
24	1		*LH LAMP ASSY -REAR	Not Necessary	608.00 FS	*- FS
25	1		*LAMP ASSY -CENTER GAR	Not Necessary	690.00 FS	*- FS
26	1		*W/STRIP -TRUNK LID OP	Twisted	100.00 FS	*100.00 FS
27	1		*LATCH ASSY -TRUNK LID	Bent	112.00 FS	*112.00 FS
28	1		*LOGO ASSY -KIA SUB	Necessary	32.00 FS	*32.00 FS
29	1		*EMBLEM -CERATO	Necessary	28.00 FS	*28.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	4,864.00	1,958.00
---------------------------	-----------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DIAGNOSTIC /SCANNING	New	250.00	250.00
2	TO CHECK LIGHTING /WIRING SYSTEM ON REAR ACCIDENT AFFECTED AREAS	New	100.00	80.00
3	TO REMOVE & REINSTALL ALL CARPETS /TRIMMING TO GIVE WAY ACCESS REPAIR ON REAR ACCIDENT AFFECTED AREAS	New	600.00	300.00
4	TO APPLY SEALANT KIT ON NEW & REPAIR PANELS	New	200.00	0.00
5	TO REPLACE REAR BUMPER ,REINFORCEMENT ,END PANEL ,ETC TO REPAIR REAR BOOT STRAIGHTEN ,REFORM ,ALIGN ON REAR ACCIDENT AFFECTED AREAS	New	3,000.00	1,200.00
6	SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS	New	1,680.00	1,260.00
Gross Labour Cost (S\$)			5,830.00	3,090.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >