# #7732950375SG003#027,027#RE: : PRE-REPAIR INSPECTION - ACCIDENT...

From: Subramaniam, Divyashni

To: assignments@lkkauto.com, admin-a@lkkauto.com

Cc: PRDSG.WORKLIST Sent: 8/8/2019 5:18:46 PM

From: Subramaniam, Divyashni

Sent: Thursday, August 08, 2019 5:17 PM

To: assignments@lkkauto.com; admin-a@lkkauto.com

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Hor, Yinrul; Lim,

Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Tong, Wahxin

Subject: aigencrypt: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCJ5564T AND FN

3627C ON 21/4/2019

Hi,

Please refer to the enclosed request from Roy & Partners.

Kindly carry out Policy coverage verification <u>first</u> before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thank you.

Best Regards,

### **Divyashni Subramaniam**

#### **AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

<u>Divyashni.Subramaniam@aig.com</u> | <u>www.aig.sg</u>

**From:** jiarong@roypartners.com.sg [mailto:jiarong@roypartners.com.sg]

Sent: Thursday, August 08, 2019 4:47 PM

To: Subramaniam, Divyashni

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Hor, Yinrul; Lim,

Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Tong, Wahxin

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCJ5564T AND FN 3627C

ON 21/4/2019

Dear Sirs.

My client selects Marcus Chua from LKK Auto Consultants as the Single Joint Expert for the said Pre Repair Inspection.

Regards,

Jia Rong

From: Subramaniam, Divyashni

**Sent:** Thu, 8 Aug 2019 08:10:52 +0000

To: Chia Jia Rong

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni,

Tong, Wahxin

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCJ5564T

AND FN 3627C ON 21/4/2019

# Without Prejudice

Your Reference : MKR/103/9142/2019/as.jr

Our Reference : 7732950375SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the prerepair survey carried out by the single joint expert.

Thank you.

Best Regards,

**Divyashni Subramaniam AIG** 

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto Divyashni.Subramaniam@aig.com | www.aig.sg

**From:** Chia Jia Rong [mailto:jiarong@roypartners.com.sg]

Sent: Thursday, August 08, 2019 3:42 PM

**To:** Subramaniam, Divyashni **Cc:** Lim, Sheng Yang; Hor, Yinrul

Subject: [EXTERNAL] RE: Pre Repair Inspection

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Kindly note that your insured vehicle is SCJ 5564T

With regards,

### Chia Jia Rong

M/s Roy & Partners 101 Cecil Street #11-09 Tong Eng Building Singapore 069533

Tel: 6536 8466 Fax: 6536 1963 Email: *jiarong@roypartners.com.sg* 

IMPORTANT NOTE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please notify the sender immediately. You should also delete and destroy all copies of it. Thank you.

From: Subramaniam, Divyashni [mailto:Divyashni.Subramaniam@aig.com]

Sent: Thursday, 8 August, 2019 3:11 PM

To: jiarong@roypartners.com.sg

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: RE: Pre Repair Inspection

Dear Sir,

There is no record found when we checked for policy coverage under the vehicle number SJC5564T. Kindly assist to confirm the correct vehicle number for our further action.

Thank you.

Best Regards,

# Divyashni Subramaniam

**AIG** 

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto <u>Divyashni.Subramaniam@aig.com</u> | <u>www.aig.sg</u>

**From:** Chia Jia Rong [mailto:jiarong@roypartners.com.sg]

Sent: Thursday, August 08, 2019 12:13 PM

To: Lim, Sheng Yang

Subject: [EXTERNAL] Pre Repair Inspection

This message is from an external sender; be cautious with links and attachments.

Without Prejudice
Save as to cost

Dear Sir,

Our Ref: MKR/103/9142/2019/as.jr Your Ref: Your insured vehicle SJC 5564T

Dear Sirs,

CLAIMANT: Peh Xing Wei

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FN3627C AND SJC 5564T ALONG LORONG 6 TOA PAYOH ON 21.04.2019 AT ABOUT 1440 HOURS.

We refer to the above matter.

We act for PEH XING WEI, the owner of the motorbike No. FN 3627C.

We are instructed by our client to notify you of a road traffic accident on 21<sup>st</sup> April 2019 at about 1440 hours along Lorong 6 Toa Payoh involving our client's motorbike registration number **FN 3627C** and motor vehicle registration number **SJC 5564T** driven by your insured at the material time. A copy of the Singapore General Insurance report filed is enclosed.

As a result of the accident, our client's motorbike **FN 3627C** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within <u>two (2) working days</u> of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorbike **FN 3627C** at our client's repairer workshop, <u>M/s EROFIA MOTOR TRADING PTE LTD NO.1 KAKI BUKIT AVENUE 6 #02-62 AUTOBAY@Kaki Bukit Singapore 417883</u>, Your said surveyor may contact <u>Lee Lee at 6752 7740</u> to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

With regards,

### Chia Jia Rong

M/s Roy & Partners 101 Cecil Street #11-09 Tong Eng Building Singapore 069533

Tel: 6536 8466 Fax: 6536 1963 Email: *jiarong@roypartners.com.sg* 

IMPORTANT NOTE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please notify the sender immediately. You should also delete and destroy all copies of it. Thank you.

#### **IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect

any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use. IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.