Estimated Co		Fe1	Ds	te/Time: 9.18cm 13/8/6
OD /FP W To Inspect V	S/TP RES/OD RES/EVA/IN	VIMVICS 1 9709X	Insured:	SHD 68779
at Workshop		mance		63190174.
of	303 Ale	xandru Ro	ad	
Policy No:		Claim No	: D190	05136 MPSH
Sum Insured		Excess		
Make of Vel (Client's Recor			D.	O.A. 6/8/2019
CA / REV	REP. / REV 24 HRS)		H.O.D. Endorsement:
Date/Time:	10:12cm@13 /8/1/ Person (Contacted: Cerol	Je veh	
Date/Time	Action/Instruction Introduction	(~		
	S1# 9709X-X			
	SHD 68179-x .			
			+ 4	

Weel end (#

Lump Som / LBJ: (\$

2057



Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

D19005136MFSH

Our Ref:

CS/FCI19014018/R1vd3

Date: 27/8/2019

The Motor Claims Department

MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO: SLH 9709X

We thank you for your instruction on 13/8/2019

Please be informed that we had conducted the inspection of the above mentioned

26/8/2019

at the premises of M/s

PERFORMANCE MOTORS LIMITED

and have the following to report:-

 Workshop Estimate Amount
 : \$\$3,839.65

 Revised Estimate Amount
 : \$\$2,084.00

 "Check" Items Amount
 : \$\$157.65

 Market Value
 : \$\$

 LTA Reimbursement Value
 : \$\$

 Nett Value
 : \$\$

Description of Damage:

The vehicle sustained damages at the

rear n/s portion

rear T

nearside

offside

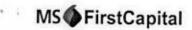
front

Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMMED RASUL Automotive Assessor



MS First Capital Insurance Limited to Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (55) 6507 3849 www.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date

07-08-2019

Our Ref No. D19005136MFSH

Accident Date

06-08-2019

Claim Type. Third Party

Insured Vehicle

SHD6877G

Third Party Vehicle. SLH9709X

Survey Location

303 ALEXANDRA ROAD SIME DARBY PERFORMANCE CENTRE

Contact Person.

CAROLINE

Contact No.

63190174/0

Fax No. 64794601

Survey Type

DIRECT SETTLEMENT:

Appointed

Surveyor

LKK AUTO CONSULTANTS PTE LTD

Contact Person

NA

Fax No. 68416315

Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

PERFORMANCE MOTORS LIMITED

Attention, NIL

Cc : TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

JOANNEY

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 27 August 2019 12:32 PM

To:

'CWS Motor Claims'
'Joanne Yong'; SUR

Cc: Subject:

RE: SURVEY ASSESSMENT - D19005136MFSH/1-SLH 9709X

Attachments:

SLH 9709X PRELI ADVISED.pdf

Dear Sir/Madam.

Enclosed preliminary revised of vehicle SLH 9709X

Date of survey: 26/8/2019

Number of days (estimated): 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 13 August 2019 4:36 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Joanne Yong' <Joanneyong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19005136MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Tuesday, 13 August 2019 9:18 AM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg; Joanne Yong

<Joanneyong@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19005136MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software. www.avg.com

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Wednesday, 9 October 2019 9:11 AM

To:

Sharon Heng L K; Rasul (LKKAuto); SUR

Subject:

RE: DIRECT SETTLEMENT FINAL REPORT - SLH9709X

Dear Sharon,

WITHOUT PREJUDICE

Confirmed amount \$2057.00 before GST @ 3 working days.

Kindly send Final invoice and all supporting documents directly to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>

Sent: Tuesday, 8 October 2019 8:00 PM To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: DIRECT SETTLEMENT FINAL REPORT - SLH9709X

Dear Rasul

For your perusal:

Labour

\$2057.00

Part

Nil

Total

\$2057.00

Owner is claiming

LOSS OF USE = \$80 X 3 DAYS.

Note: 3 working days.

Please reply me directly.

Best Regards

Sharon Heng Performance Motors Ltd

Body & Paint DID : 63190123 Fax : 64743229 "This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

----Original Message-----

From: service.pml@simedarby.com.sg [mailto:service.pml@simedarby.com.sg]

Sent: Tuesday, 8 October, 2019 5:47 PM

To: Sharon Heng L K

Subject: Message from KM_C458

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Mobile Number Fax Number

Contact Number

1 Set

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

By the lodgement of this report to the insurers, you hereby consaforesaid.	sent to the archiving of this report at the centre and to copies of the report	being ma	ade ava	ilable
	ACCIDENT STATEMENT	4334		
Date Of Report	06/08/2019 17:25		100.00	
Date Of Accident	06/08/2019 14:30			
Exact Location Of Accident	JURONG EAST AVE 1 FILTER LANE EXITING TO TOV	VN HAL	L	
Country/State of Loss	SINGAPORE			
Control of	DETAILS OF OWN VEHICLE	大車		建
Vehicle Registration Number	SLH9709X			
Insured/Policyholder				
Name Of Registered Owner	MAQROMA PTE LTD			
Co Reg No	201019105W	11		tile
Email Address	NOEMAIL	- 6		(B) (B) (C)
Mobile Phone No	(LOCAL) +65-90174283			2.2
Alternative Phone No	OFFICE-68424600			
Vehicle Particulars				
Manufacturer	BMW			
Model	116D	7.		新 報 - 1
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE			1.44%
Are you claiming under your own insurance policy for repair to your vehicle?	NO			
If No, Please state action to be taken	THIRD PARTY			
Vehicle Category	PRIVATE CAR			
Insurance Company				
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.			
Type Of Coverage	COMPREHENSIVE			
Fleet Policy	NO			
Policy Number		1		
Cover Note Number				
Driver				
Name of Driver	TEO ZI YANG			
NRIC No	S8811346B			
Date Of Birth	03/04/1988			
Occupation	INDOOR			新
Date Of Driving Pass	22/11/2010			
Driving Experience	8 YEARS AND 8 MONTHS			
Gender	MALE			

(LOCAL) +65-90174283

(LOCAL) +65-68424600

Address

BLK 539 JURONG WEST AVENUE 1 #10-1032

Postcode

640539

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident?
Was any injured conveyed to hospital by

......

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: TEO KOK KIAN

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHD6877G

Vehicle Make/Model/Colour

BLUE TAXI

Details Of Properties

Vehicle Category

TAXI

Name of Driver

ONG THIAN TEE

NRIC/Passport Number

S0236489A

Contact Number

Address

BLK 625 SENJA ROAD #05-146

Postcode

670625

Insurance Company Name

MS FIRST CAPITAL INSURANCE LTD

Natura Officences

11世 教徒

1 DF

EDONIT

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
 - 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Oriver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Bree howy in the year, a

NRIC/FIN No.:

SKETCH PLAN	
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44	
	1000000
	P = F 8 9 Q H
DESCRIBE CIRCUMSTANCES	
My vehicle was	before making out from the litter Subsequently hit my variate from the back.
hall by clear	before sold six from the Otes Six and
1. 1	Server Browning Con story of the son sequently
the blue toxi	hit my varick from the back.
HER We alten	more ell to a reach but area for that
~ u L	more est to a reach, but to area for that
Septem Sixusion.	
DE Sec.	
7	
No. of the	
	A
DECLARATION	
/We declare the foregoing parti	culars are true in every respect
	2 MM
	12
Policyholder's Signature	Driver's Signature Reporting Centre Personner's Signature
Date & Time:	(If driver is not the paycyholder) Name:
and the second way is the	Date & Time: 06 08 2019 NRIC/FIN No.: 1 Producer and Senting
	17:05 pm
Despera	No. of the second secon

₩ 26.0% C

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company Co. Reg. No. 197401559W GST Reg. No M2-0020081-x Toll-Free Number (1800-2255269)

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180 Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Fax.

GST REG. NO : M2 - 0020081 - X

0 7 AUG 2019

Page No. : 1 of 4

ESTIMATE

Estimate No.

: b1 52255

Date Estimated

: 07/08/2019

Prepared By

: Inthiran A/L Thurasamy

- ACCOUNT -303

MS First Capital Insurance Limited

6 Raffles Quay

#21-00

Singapore 048580

Singapore 608598

Magroma Pte. Ltd.

71 Toh Guan Road East

#06-07 TCH Techcentre

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

850 1,275.00

1,038.00

SLH9709X

V725242

24/11/2016

116d

0

DESCRIPTION

- ESTIMATE REPAIR FOR -

To replace rear bumper and attachments.

Painting rear bumper.

To check electrical wiring systems and lightings at the No illegal modification(s) is allowed rear section for proper function.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for Acknowledned by Repairer proper function.

Sundries.

80.00

Total Labour 1:

2,747.00

VALUE

24.60

1,015.00

1.09

DESCRIPTION

REAR BUMPER PRIMED (RFC) REAR PDC HOLDER SET (DG/SL) ADHESIVE SET K6 7

PRIC QTY 1,015.00 1 24.60 1 53.05 1

53.05 Total Parts 1,092.65

3rd Party/ Uninsured losses / Direct Settlement

3922.65

-				
	Dale&Time 26/08/19 PINO FRANCES SS	Labour 1	i	2,747.00
1.5	Surveyor's Name RHSML St. 1	Parts	:	1,092.65
	0 15	Labour 2		0.00
	Surveyor's Tel 900 (00 68 Market Yes / No	Excess	:	0.00
- m	Authorised Date	Total GST @ 7%	32	268.78
	RESUMDEN PARTS PLOTE BY SUPPLY OF THE PML YES / NO	Grand Total		4 400 40
	Surveyor's Famail 3 Jaw	Grand Total		4,108.43

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sims Darby Group Co. Reg. No. 197401559W, GST Reg. No. M2-0020061-X



Final Report

Estimate No. :

b1 52255

Date Estimated :

07/08/2019

Prepared By :

Inthiran A/L Thurasamy

- ESTIMATE REPAIR FOR -

- ACCOUNT -

303

Magroma Pte. Ltd.

MS First Capital Insurance Limited

71 Toh Guan Road East #06-07 TCH Techcentre 6 Raffles Quay #21-00

Singapore 048580

Singapore 608598

REGN. NO.

CHASSIS NO.

REGN, DATE

MODEL

MILEAGE

SLH9709X

WBA1V72040V7252 24/11/2016

116d

	OLIIO/OOK IID/III/LOIOI/LOL LII/II/LOIO	100000000000000000000000000000000000000		9.70	
	DESCRIPTION	ORIC	ACCOUNT: SINAL PRICE	DISC. %	NETT
	To make good rear bumper including to remove and install body parts in order to carry out painting job		850.00	0	850.00
	To respray rear bumper		934.00	0	934.00
	To check electrical wiring systems and lightings at the rear section for proper function.		150.00	0	150.00
	Sundries.		40.00	0	40.00
ħ	To supply rear number plate		83.00	0	83.00
	DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT

i	OD.	11/21		0.00
FAX TO FAX NO	the state of the state of	KNULL	Alula	3
FAX TO FAX NC	- I SAWELL	- Talanah ara		-
7 116	MIT THE THEFT THE		me formation and	A Property of
CONTHEE	Marian or	-		

Total Labour: 2,057.00 Total Parts: Total Repair Costs less Excess: 2,057.00 GST @7%: 143.99 Grand Total: 2,200.99

LOSS OF USE = \$80 X 3 DAYS

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



Supplementary

Estimate No. :

b1 52255

Date Estimated :

07/08/2019

Prepared By :

Inthiran A/L Thurasamy

- ESTIMATE REPAIR FOR -

Magroma Pte. Ltd.

71 Toh Guan Road East

#06-07 TCH Techcentre

- ACCOUNT -

303

MS First Capital Insurance Limited

6 Raffles Quay

#21-00

Singapore 048580

Singapore 608598

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLH9709X

WBA1V72040V7252 24/11/2016

116d

0

DESCRIPTION

DISC. %

NETT

To supply rear number plate SM/

83.00

ACCOUNT:

ORIGINAL PRICE

0

83.00

DESCRIPTION

UNIT PRICE

QTY

DISC. %

NETT

Total Labour:

83.00

Total Parts:

Total Repair Costs less Excess:

83.00