

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 7 February 2020 10:39 AM
To: yunni susilo
Cc: Admin A; Fauzi Mohd
Subject: RE: ACCIDENT INVOLVING SMF 2745K & SLN 9448S [AIG] ALONG/AT BUKIT PANJANG RING ROAD

Dear Ms. Yunni,

We refer to the above matter and your e-mail below.

Our surveyor had physically conducted survey to third party vehicle and is in the view that the damages sustained to the Third Party vehicle is consistent to the nature of accident as reported.

We as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: yunni susilo <yunniiyunni0611@yahoo.com>

Sent: Friday, 30 August 2019 1:06 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Fauzi Mohd <fauzim@maybank-ke.com.sg>

Subject: Re: ACCIDENT INVOLVING SMF 2745K & SLN 9448S [AIG] ALONG/AT BUKIT PANJANG RING ROAD

Hi,

Please see attachment













Thanks

Sent from my iPhone

On 30 Aug 2019, at 11:15 AM, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Dear Ms. Yunni Susilo,

We have taken note of your e-mail below.

Please e-mail us the supporting documents/photographs (if any) on the Third party vehicle that was taken at the accident scene to enable us to review them.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: yunni susilo <yunnyunni0611@yahoo.com>

Sent: Friday, 30 August 2019 11:13 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SMF 2745K & SLN 9448S [AIG] ALONG/AT BUKIT PANJANG RING ROAD

Dear Khanchna,

As mentioned in my report, I wasn't even aware there was a bump/hit until the driver came out. There was NO sign of abrasion on my front. I can barely see the scratch on the car in front.

Will leave it to u to decide on the sheer damage as reported by car owner SMF2745K.

Tx

Sent from my iPhone

On 28 Aug 2019, at 1:20 PM, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Our Ref: CC3/AIG19014009/T1kb3

YUNNI ARDIANA SUSILO
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMF 2745K & SLN 9448S [AIG] ALONG/AT BUKIT PANJANG RING ROAD

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SMF 2745K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim.

However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)